Afterlife tales Troubleshooting Containerized Applications

Ana Maria Mihalceanu

HELLO!



I am Ana

Solutions Architect @ IBM

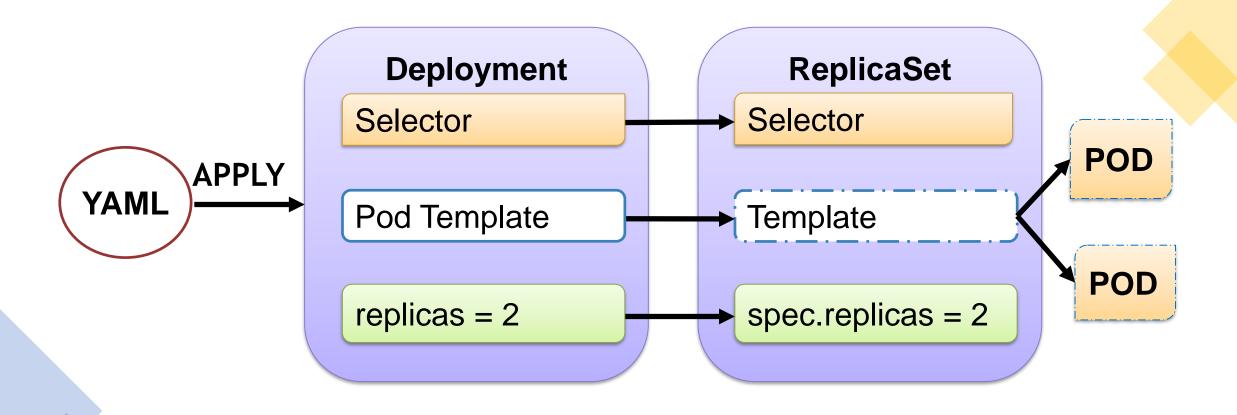
Co-founder of Bucharest Software Craftsmanship Community

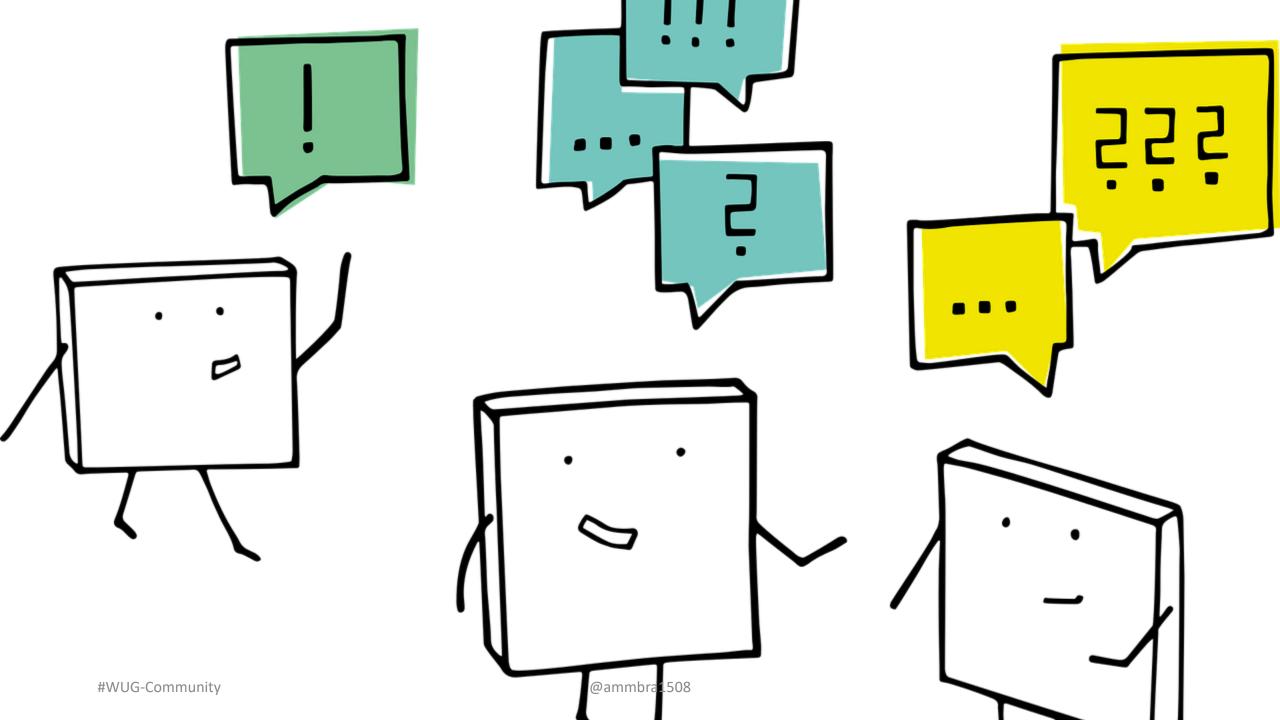


Pod Phases



Deployment-ReplicaSet-Pod



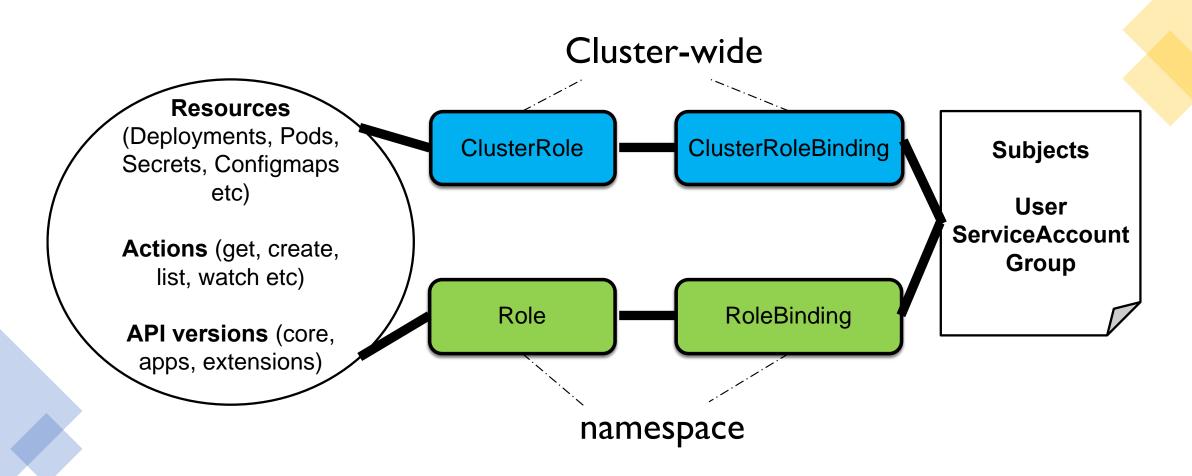


Why am I forbidden access to a resource?

#WUG-Community

@ammbra1508

Role Base Access Control (RBAC)





Authorization issues (403)

How to validate permissions for a subject?

Authorization issues - Recommendations

How to validate permissions for a subject?

Administrators check API access with user impersonation

kubectl auth can-i <action> <resource> --as=<name>

Authorization issues - Recommendations

How to validate permissions for a user?

Check the audit logs

Grant proper role or cluster role to the subject(s)

kubectl auth reconcile -f <updated-rbac>.yaml



Health checks – The good

Readiness probe – when the container is available for accepting traffic

Liveness probe – when to restart a container

Health checks – The (not so) good

What happens if a What happens if a **Readiness probe** readiness probe liveness probe Liveness probe gives up? gives up? pod will be no traffic routed to the pod restarted

Readiness probe – The not so good

How to overcome a small temporary increase in latency to one dependent service?

Readiness probe – Recommendation

How to overcome a small temporary increase in latency to one dependent service?

Set the **timeout** longer than the **maximum** response time for that dependency.

Readiness probe – The not so good

Is frequency of the readiness probe impacting the **failureThreshold** count?

Readiness probe – Recommendation

Is frequency of the readiness probe impacting the **failureThreshold** count?

Depending on the **periodSeconds** parameter you may want to increase the **failureThreshold** count.

Liveness probe – The not so good

How can I know that the liveness probe verifies the responsiveness of an application?

Liveness probe – Recommendation

How can I know that the liveness probe verifies the responsiveness of an application?

Regularly (exercise and) evaluate deployments, restarts, and failures as part of running an application.

Liveness probe – The not so good

What if the container startup-latency changes over time?

Liveness probe – Recommendation

What if the container startup-latency changes over time?

Adjust initialDelaySeconds and timeout conservatively.

How you manage disruptions in Kubernetes?

#WUG-Community

@ammbra1508

Involuntary Disruptions- Recommendations

How to mitigate involuntary disruptions?

Replicate your application if you need higher availability, use a multi-zone cluster and/or check pod requests and resources.

Voluntary Disruptions- Recommendations

How to mitigate voluntary disruptions?

Using PodDisruptionBudget.



Somehow the Pod is running...an unexpected application version

@ammbra1508

#WUG-Community

How to validate what is running inside a pod?

Get the pod's YAML
kubectl get pod <pod> -o yaml > <def>.yaml

How to validate what is running inside a pod?

Get the pod's YAML
Validate it locally
kubectl apply -f <resource_def>.yaml --validate

How to access what is inside the pod?

kubectl exec -it <pod> -- /bin/bash





#WUG-Community

@ammbra1508

If Image tag has changed but your deployment uses the old tag

If Image tag has changed but your deployment uses the old tag

```
kubectl set image deployment/<deployment_name> \
image=image:new_tag --record
```

If Image tag has not changed

Add your own label and patch the deployment.





How to stop a cronjob and preserve history?

Suspend the job

Set a **backofflimit** to 0 in combination with **restartPolicy**: Never and **concurrencyPolicy**: Forbid

A positive attitude can change anything!

Samples location:

https://github.com/ammbra/troubleshooting

Thank YOU!

#WUG-Community

@ammbra1508





Let us know what you thought of today's session.

Take a moment to complete the following survey:

http://ibm.biz/WUG-dev-survey





More Developer webinars coming up ...

• June 18th
Learning about Deep Learning: Applications for OpenJDK/Java Verification

Enroll: http://ibm.biz/WUG-dev-series

Join and follow the community to stay informed:

http://ibm.biz/WUG-community

Join the CAB WebSphere and Cloud Pak for Applications Customer Advisory Board

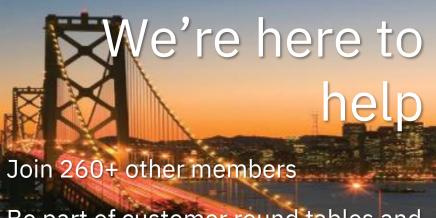
claudiab@us.ibm.com

https://ibm.webex.com/meet/claudiab

http://ibm.biz/WASCABCommunityResources

http://ibm.biz/WebSphereAdvisoryBoard

Thursday and Friday 9:15 am EST Demos Labs, workshops 1-on-1



Be part of customer round tables and deep dive meetings

Engage when you have time:

- ✓ Stay in the loop at meetings
- ✓ Share solutions and pain points
- Connect with other customers
- Access to resources and experts
- Customized meetings
- ✓ Special offers

Technical Advocate Program

Your bridge (or direct line) into the IBM's development team

And, in this case:

WebSphere Application Server

Liberty

IBM Cloud Pak for Applications

What's New

What's Next

Roadmap Discussions

Requirements

Technical Planning

Architectural Discussions

Best Practices

If interested, reach out to your Tech Sales representative or Sam Wong - samw@ca.ibm.com

A Lab Advocate does not circumvent normal support processes and is not an alternative to IBM fee service offerings