How to securely recover business after a security incident

X-Force IR- Thanassis Diogos
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IBM Security

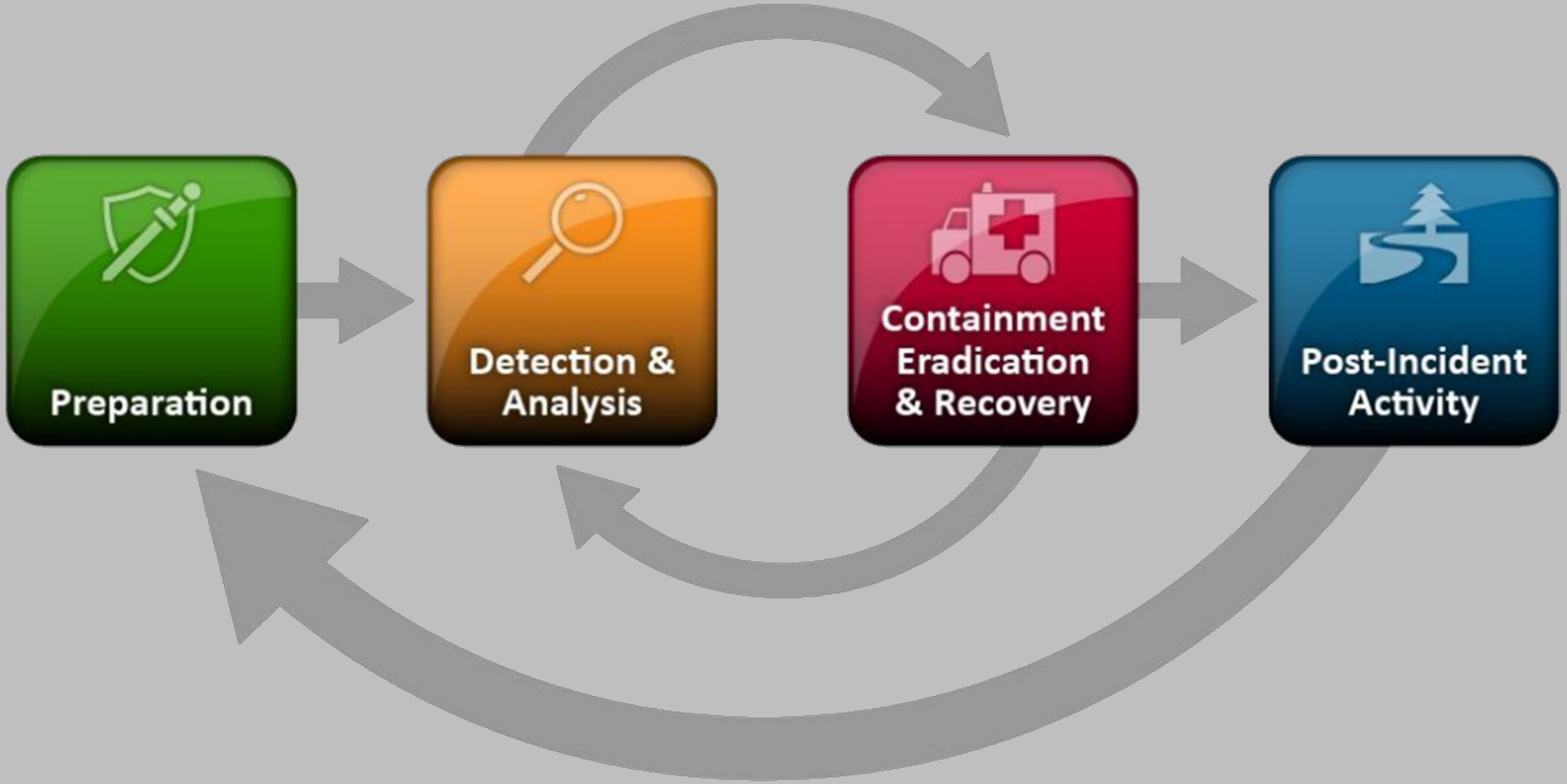
Key learnings

Security breaches and tactical recovery vs business operations.

- Remediation best practices
- Things to avoid
- Post incident reflection

Intro

- ~10 years in IR
- State sponsored cyber attacks
- Wiping incidents (shamoon)
- PCI DSS investigations
- Ransomware cases

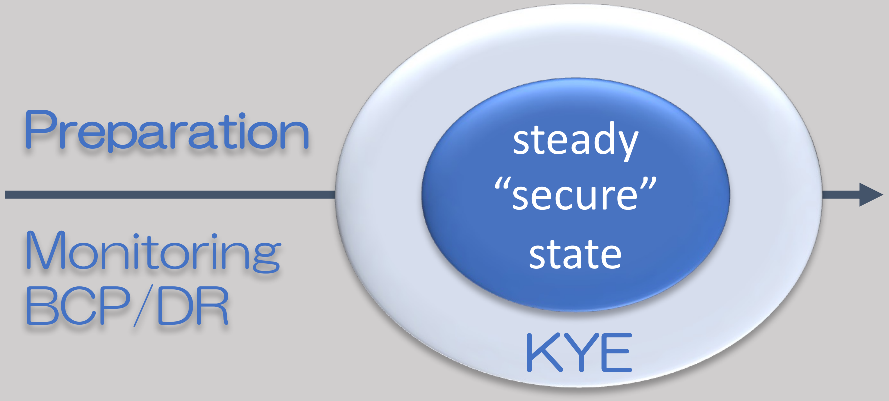


Incident Response

Ongoing state

steady “secure” state

KYE = Know Your Environment



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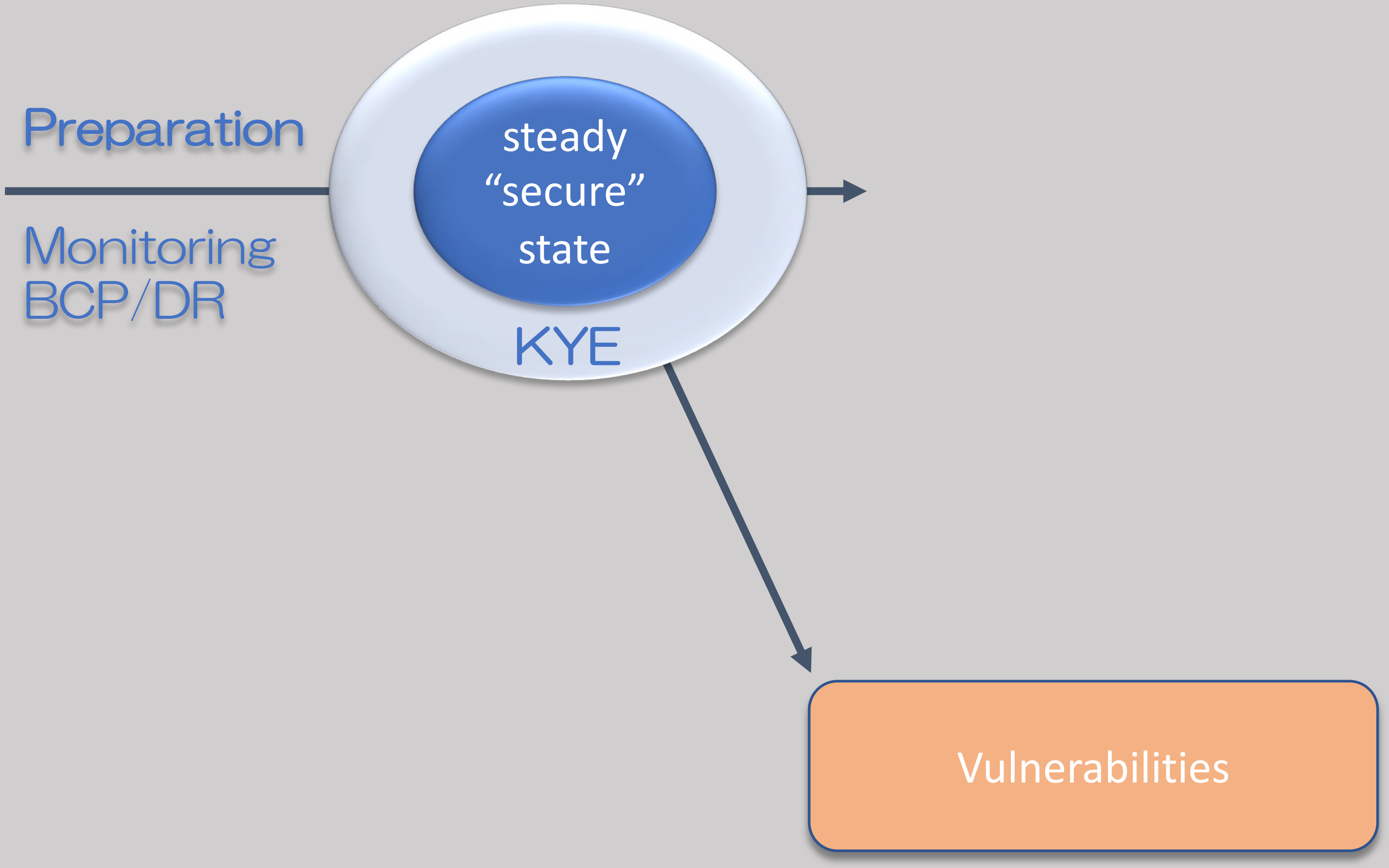
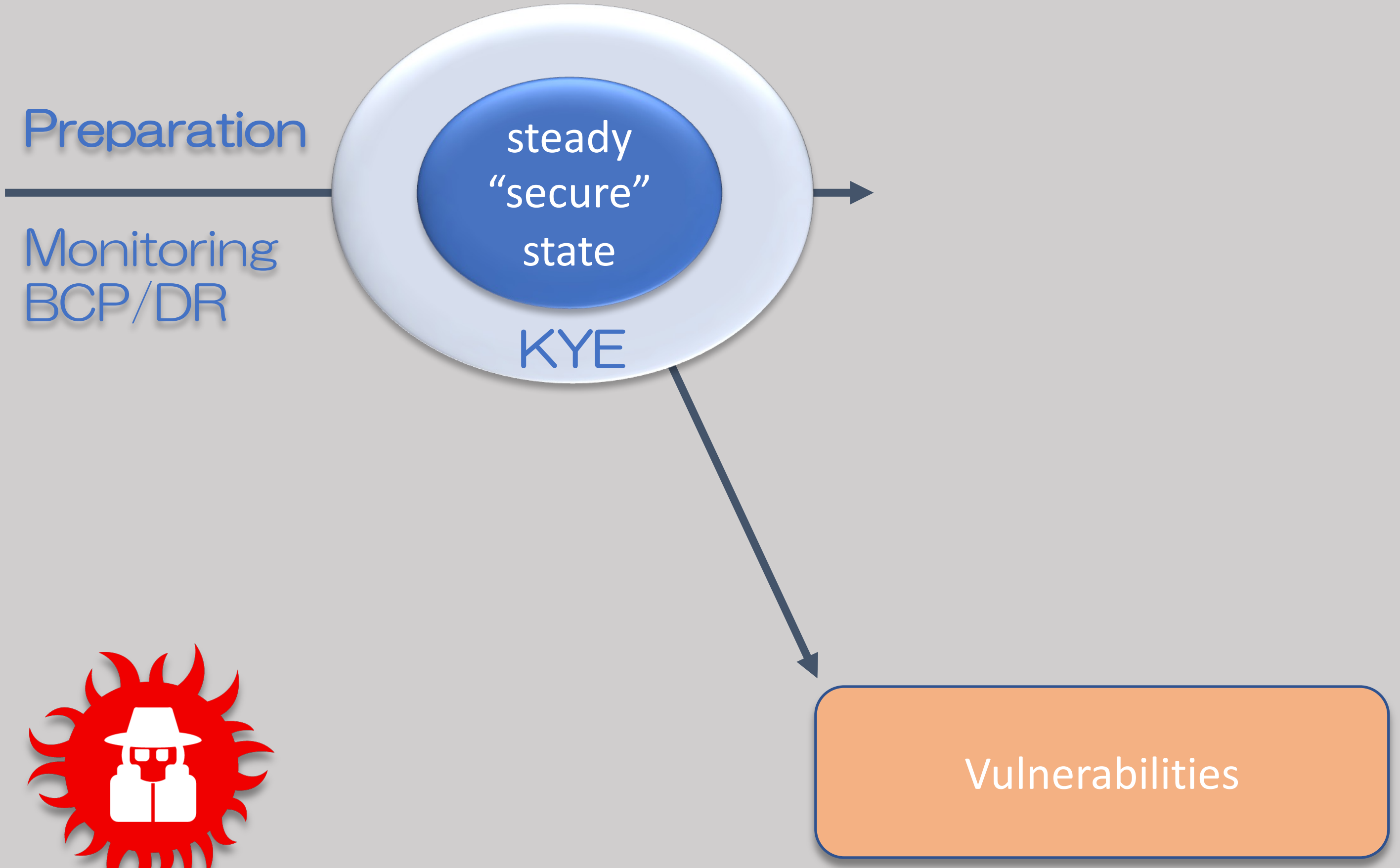


KYE = Know Your Environment
vs
KYE = Know Your Enemy



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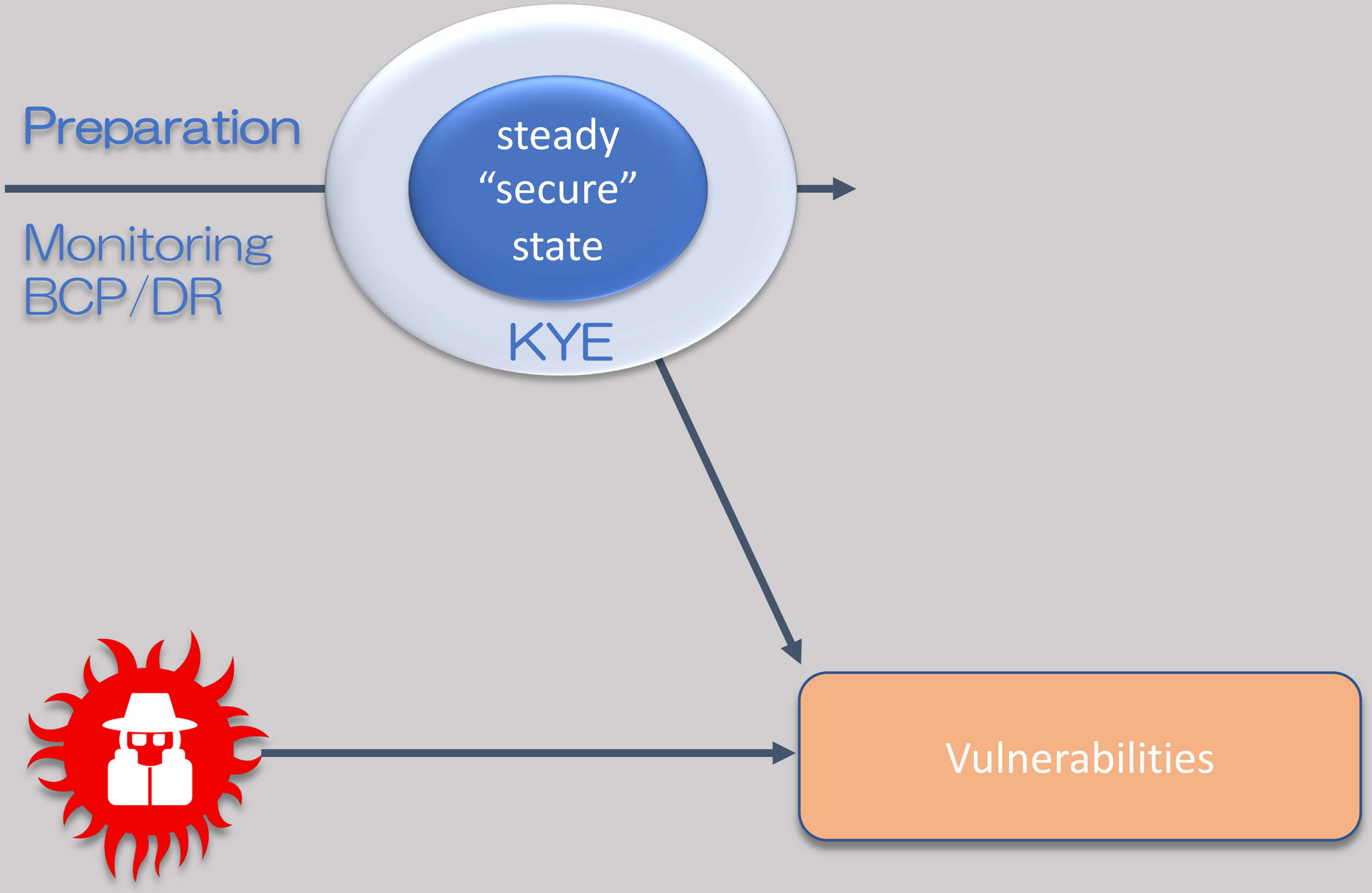


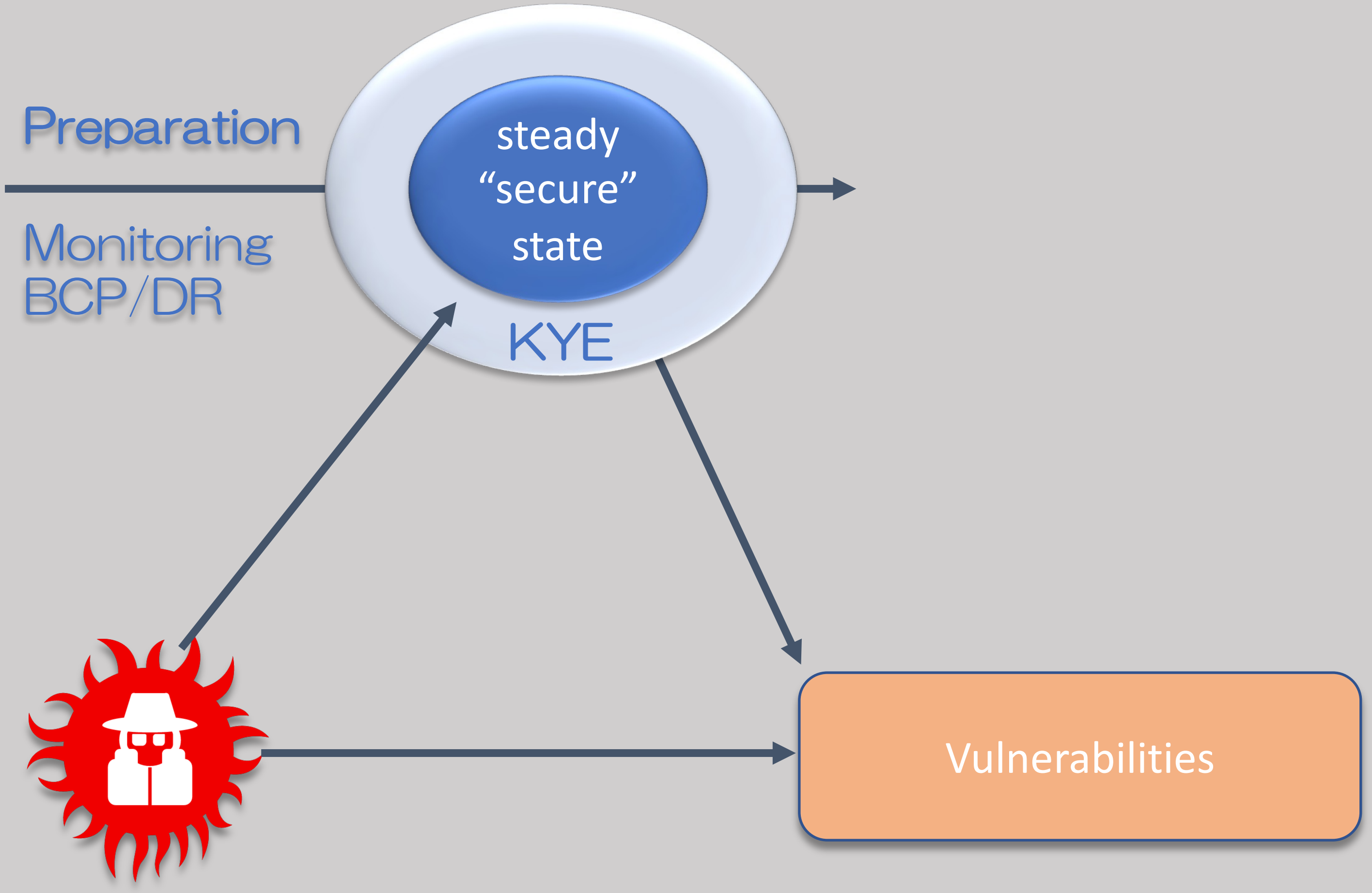
Preparation

Monitoring
BCP/DR

steady
“secure”
state

KYE

Vulnerabilities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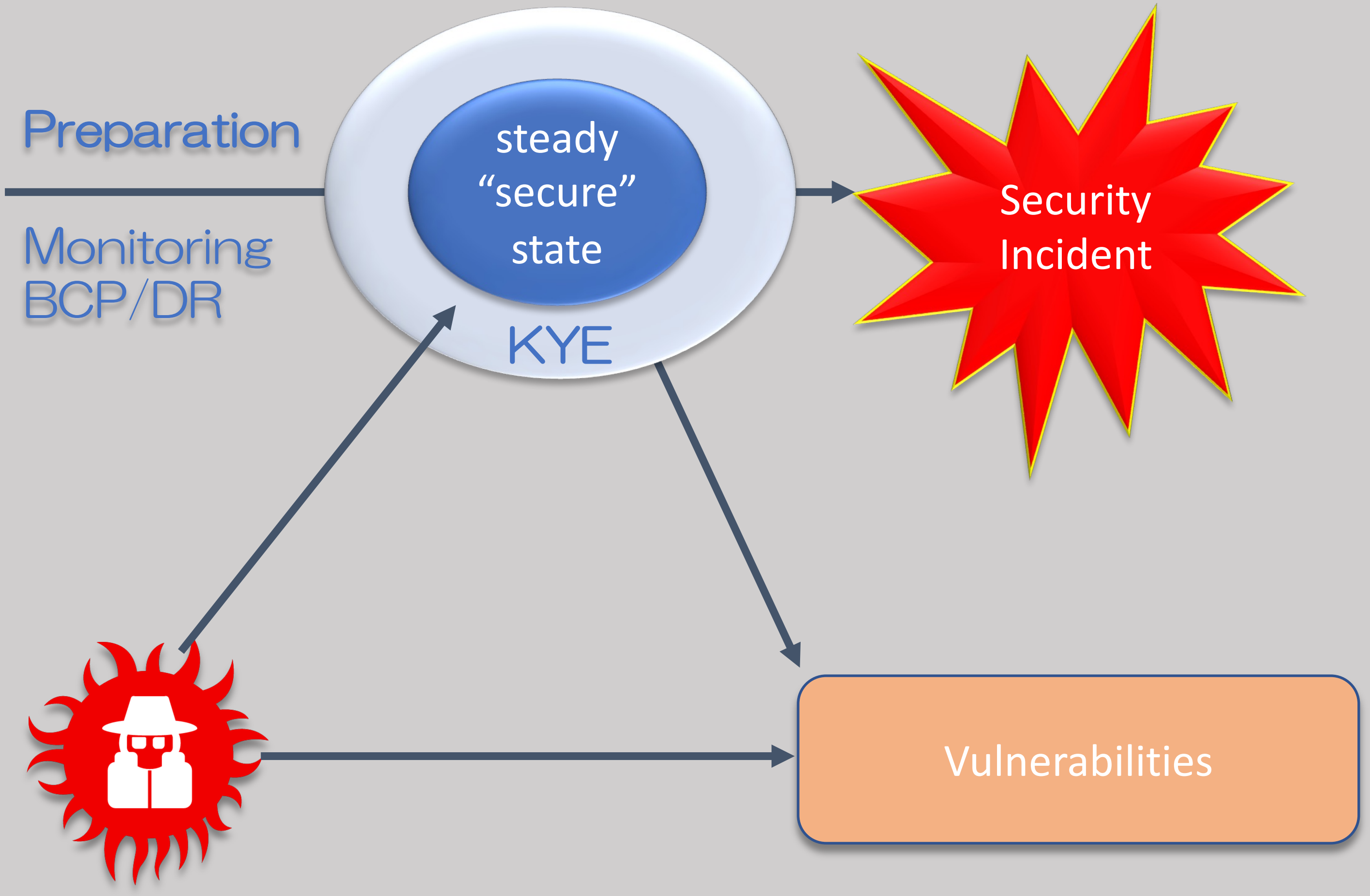
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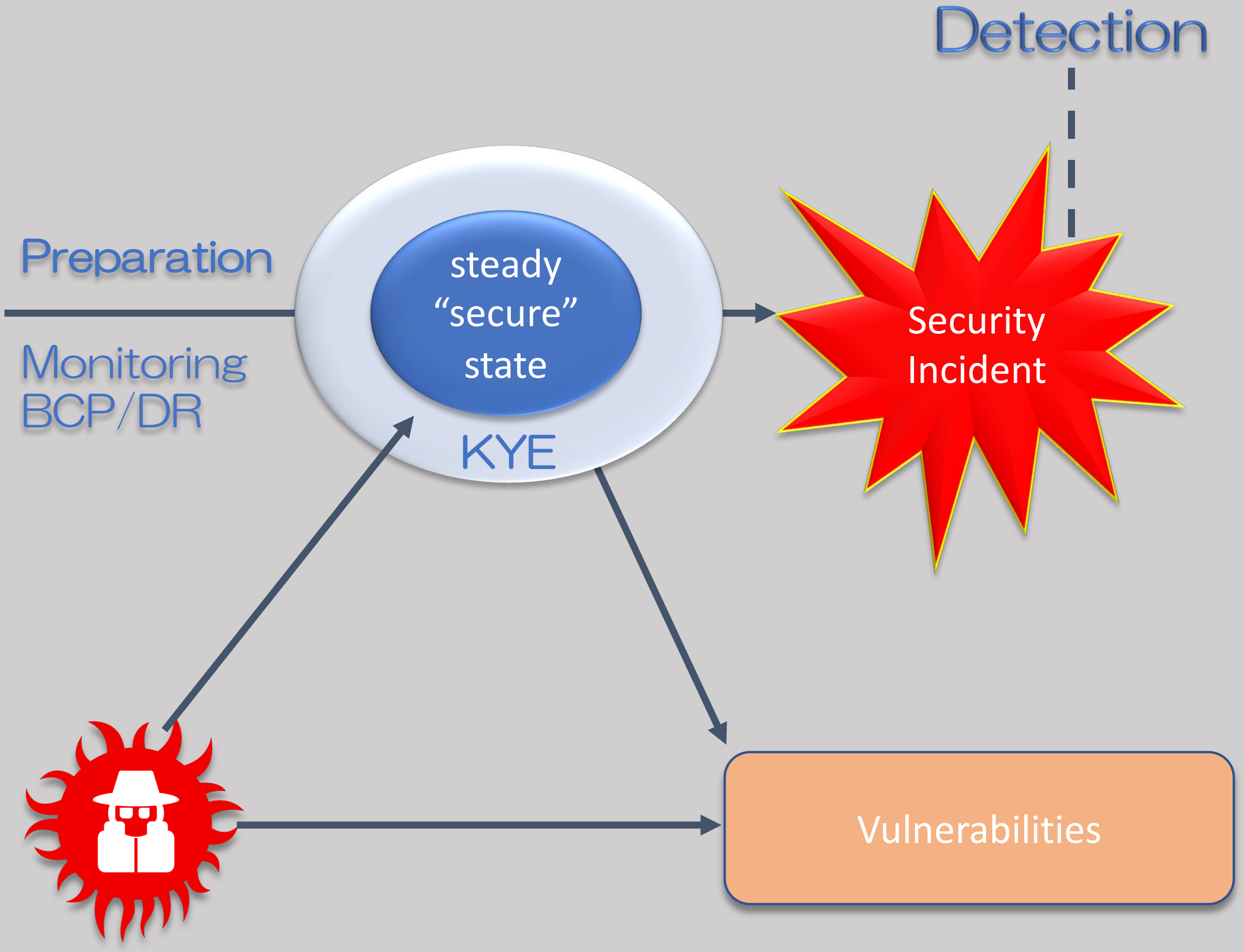
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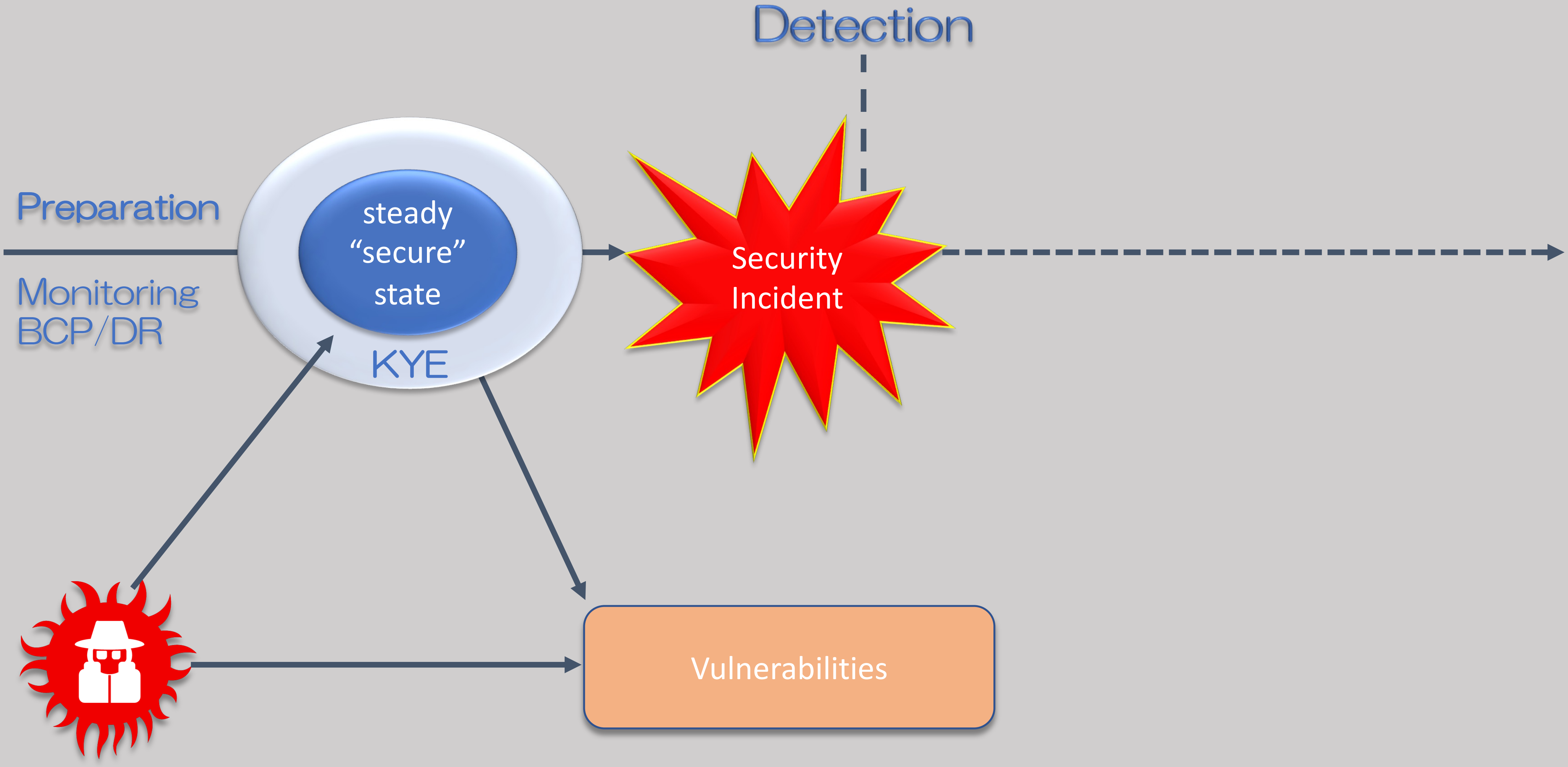
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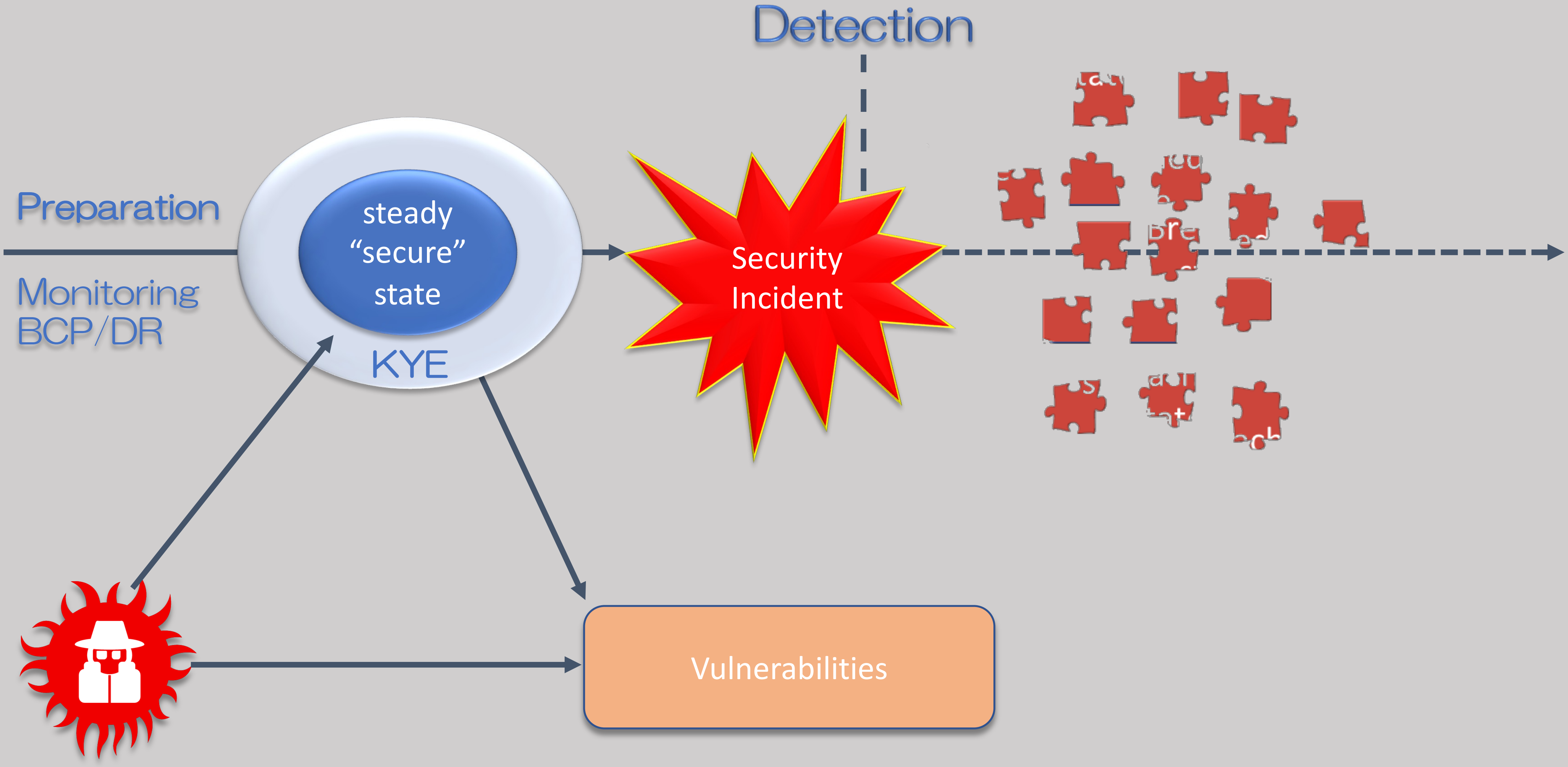

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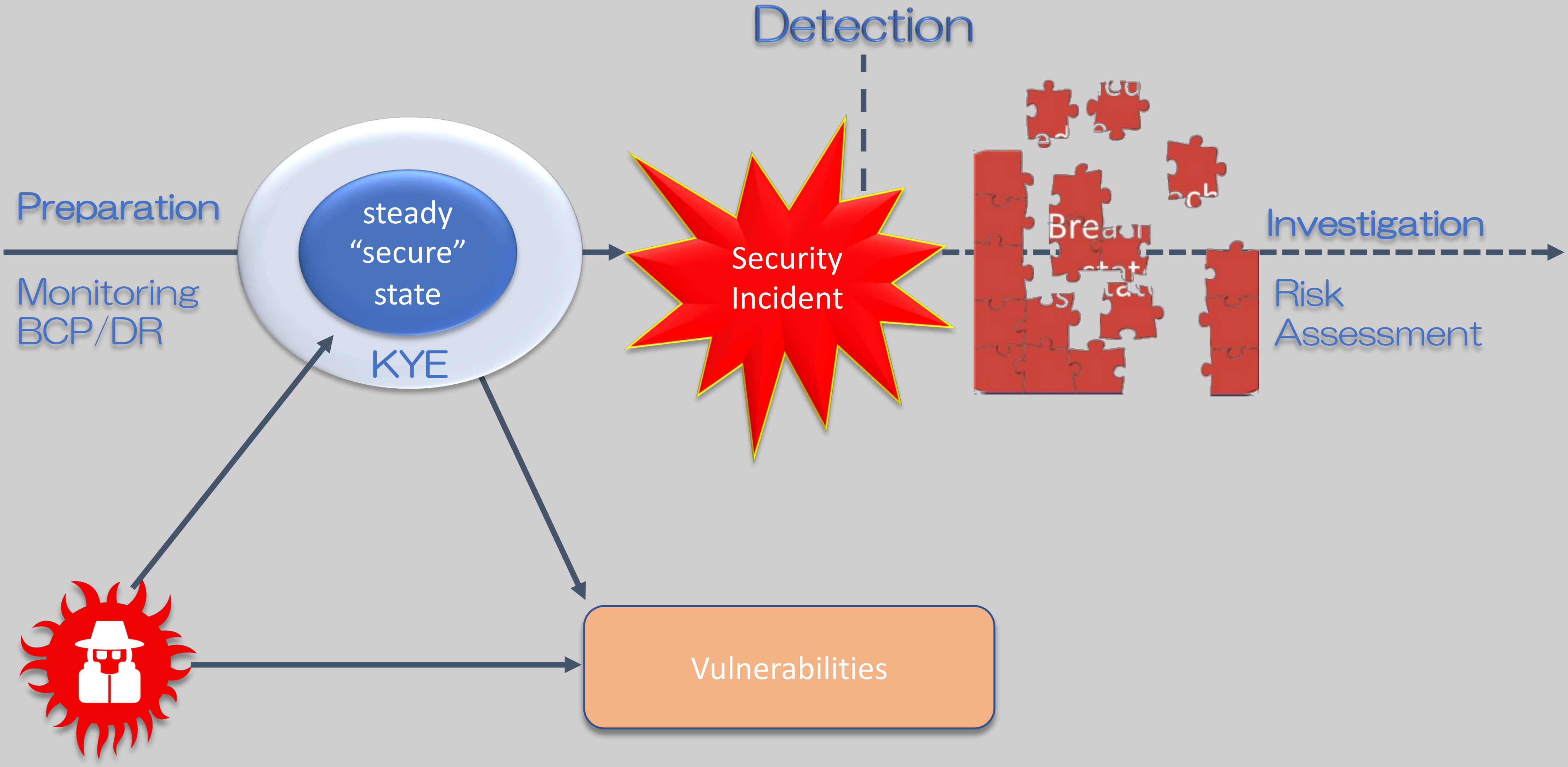

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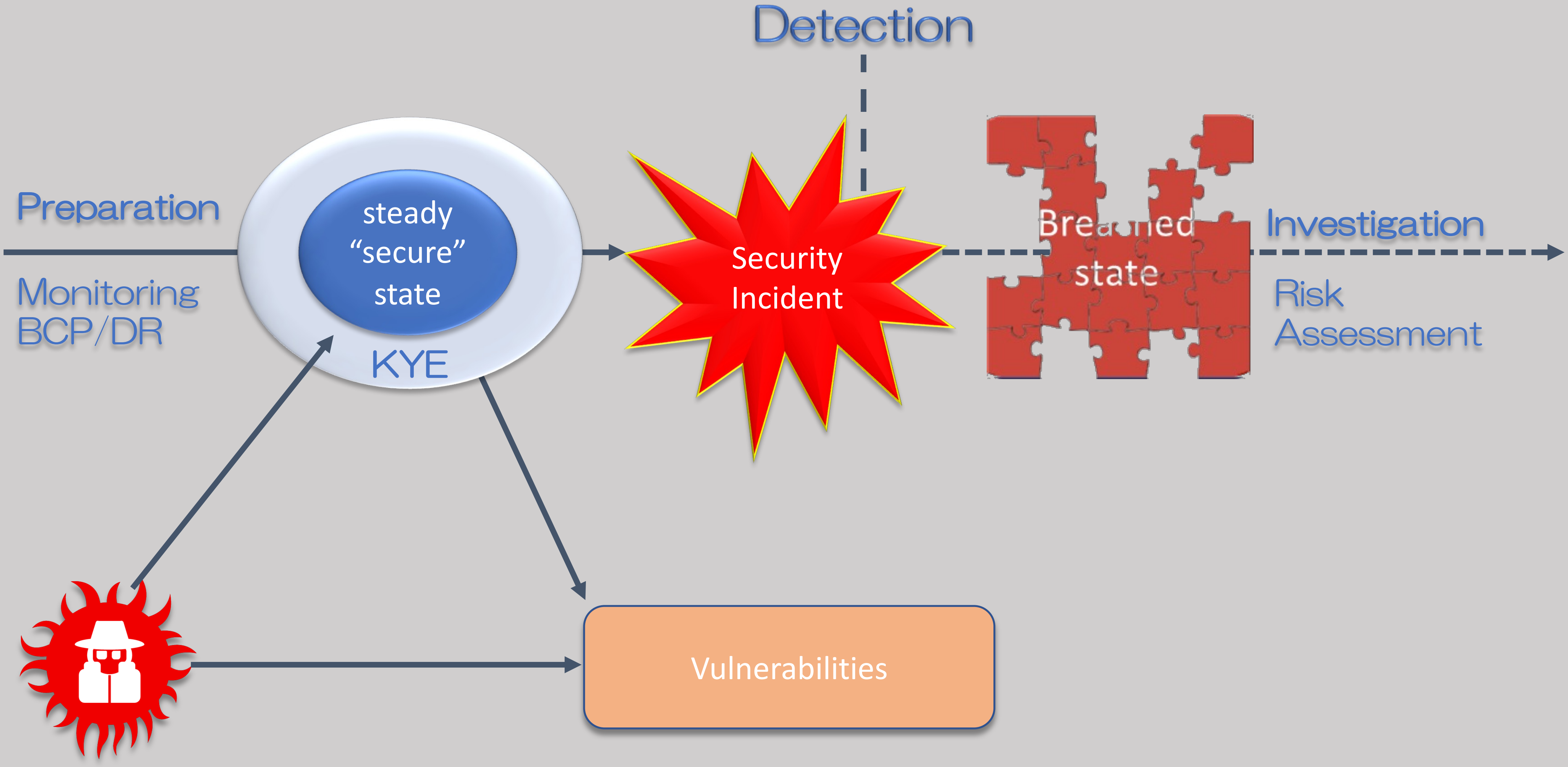
Security
Incident

Investigation

Risk
Assessment

Vulnerabilities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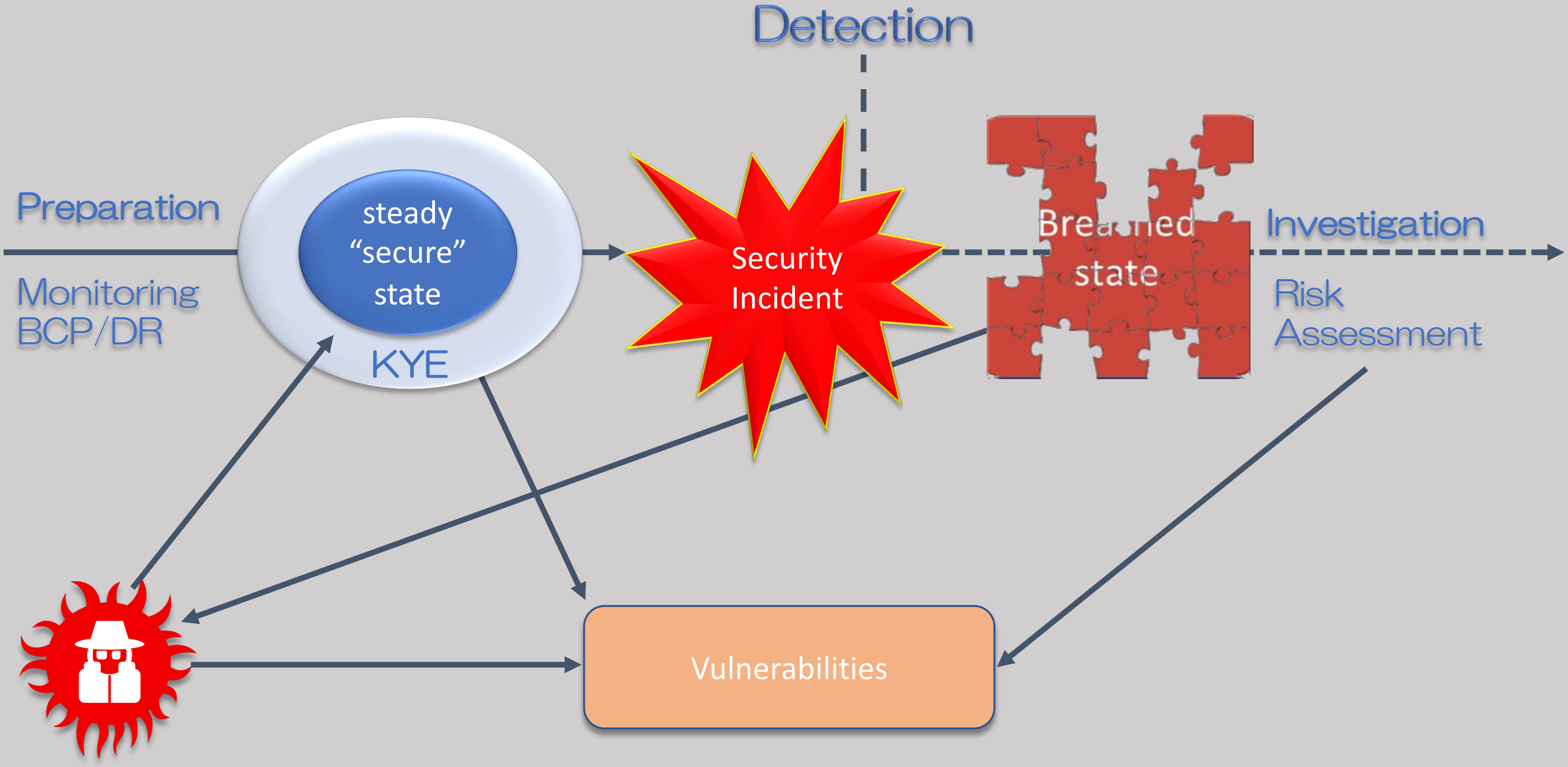
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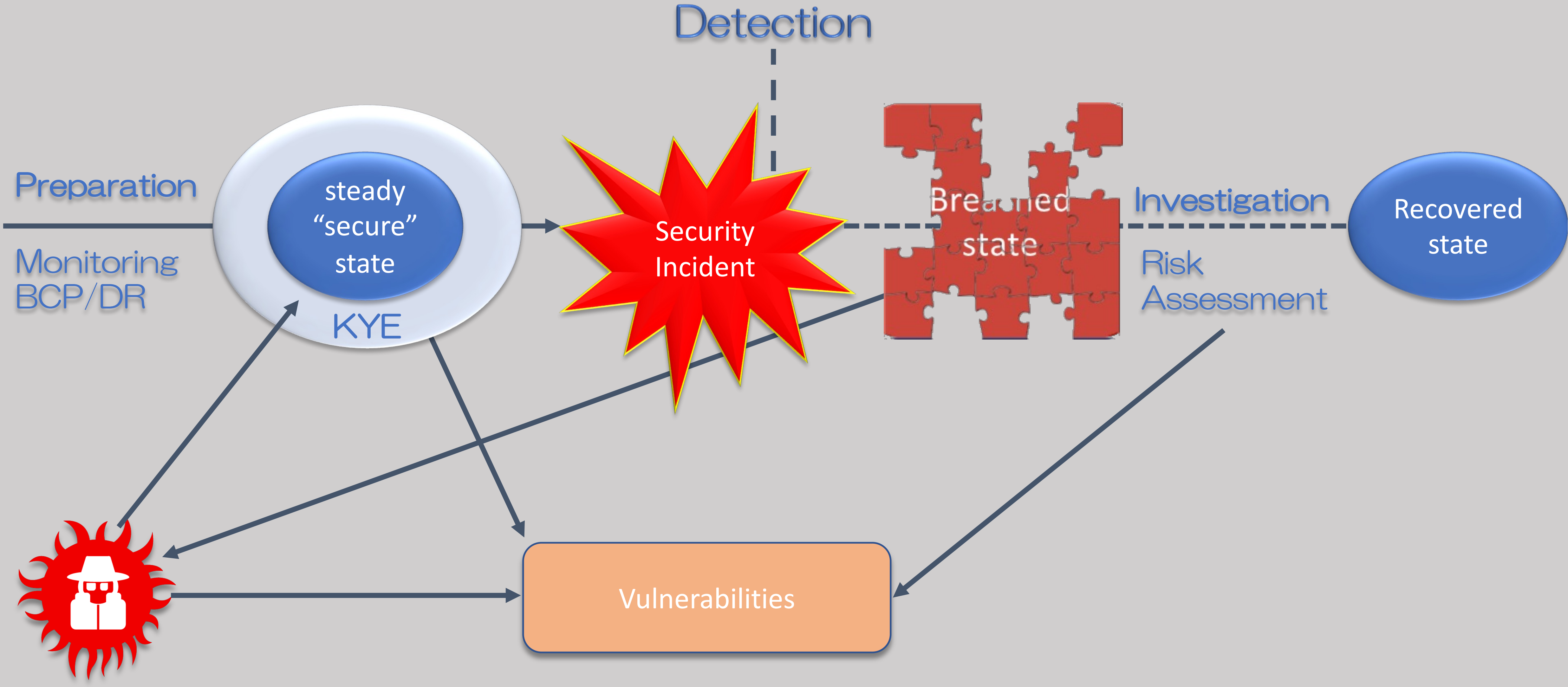
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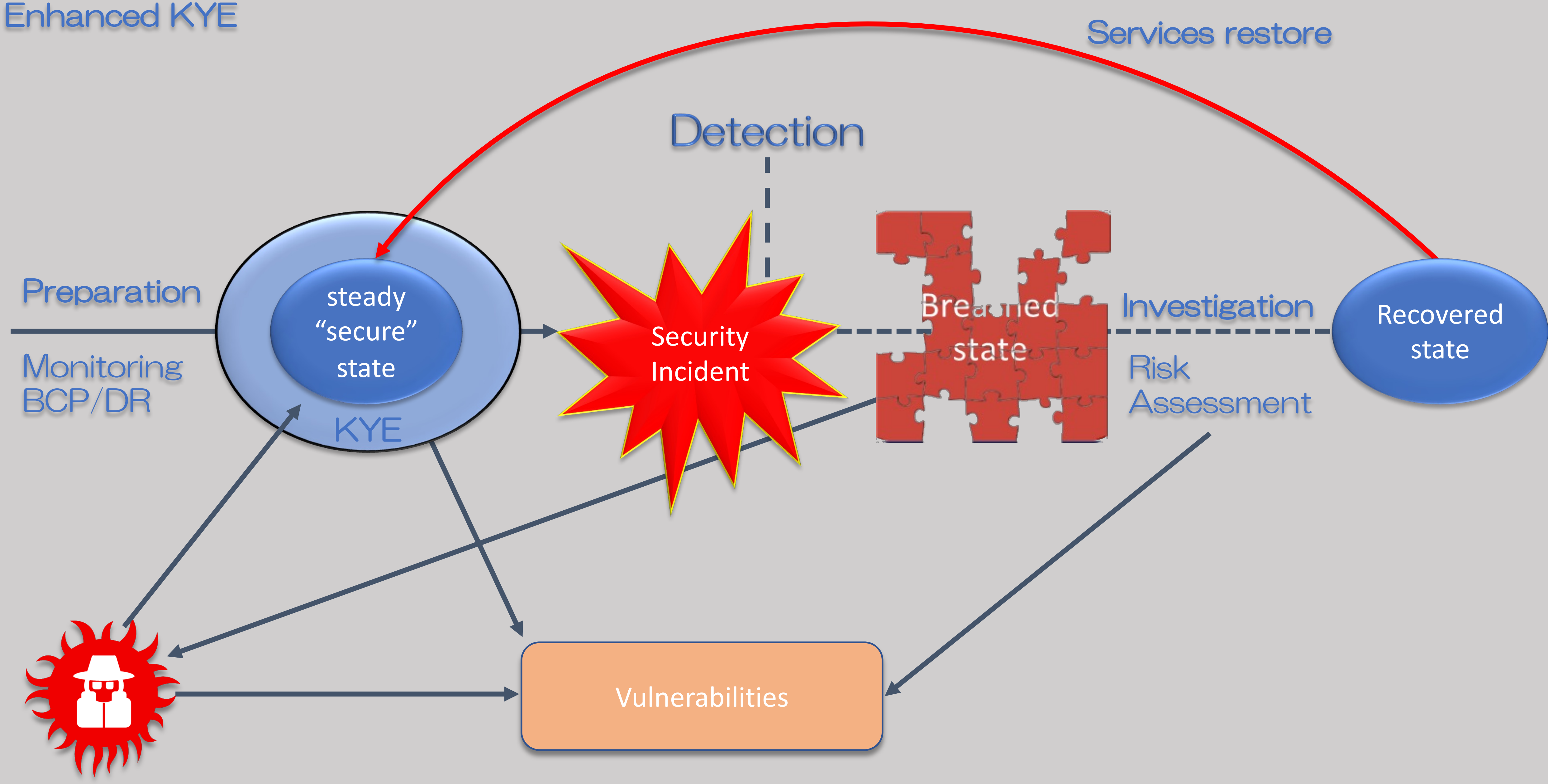
Enhanced KYE



Services restore

Detection

Preparation

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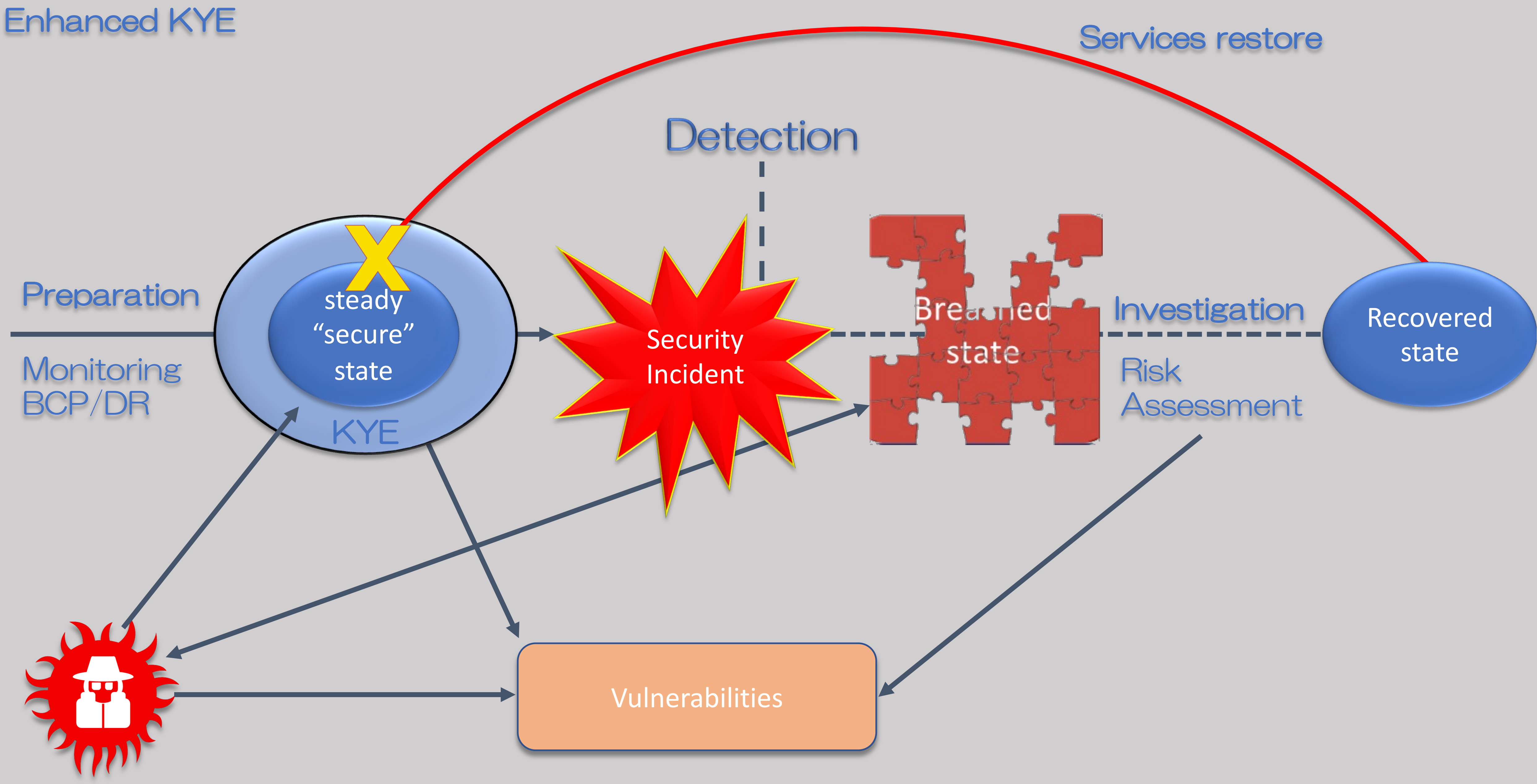
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Remediation best practices

- Prepare culture, teams and process
- Keep things simple
- Choose partners early
- Monitor infrastructure with EDR/XDR
- Understand your environment (SIEM)
- Minimize privileged accounts exposure

Things to avoid

- Don’t panic
- React without a plan
- Not blocking/isolating
- Alter evidence
- Unrestricted communication
- Unsecure recovery

Post incident reflection

- Leverage report internally
- Identify gaps in processes, people, tools, partners
- Information sharing
- Learn and apply

Thank you

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