

IBM SevOne NPM高可用性設定ガイド

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はじめに

■ 当資料の位置づけ

- 当資料は、IBM SevOne Network Performance Management (NPM) ソリューションのうち、Data Appliance NMS の冗長構成および分散構成についての構成手順および動作確認結果をまとめたものです。SevOneの全機能、もしくはそれらの組み合わせを網羅した資料ではありません。

■ 注意事項

- 当資料に含まれる情報は可能な限り正確を期しておりますが、正式なレビューを受けておらず、当資料に記載された内容に関して何ら保証するものではありません。ここでの記載内容はあくまでも支援情報であり、使用者の責任において取扱われるものとし、資料の内容によって受けたいかなる損害に関して一切の保証をするものではありません。

■ 変更履歴

- 2022年10月 初版 (v1.0) 作成

NMS: Network Management System

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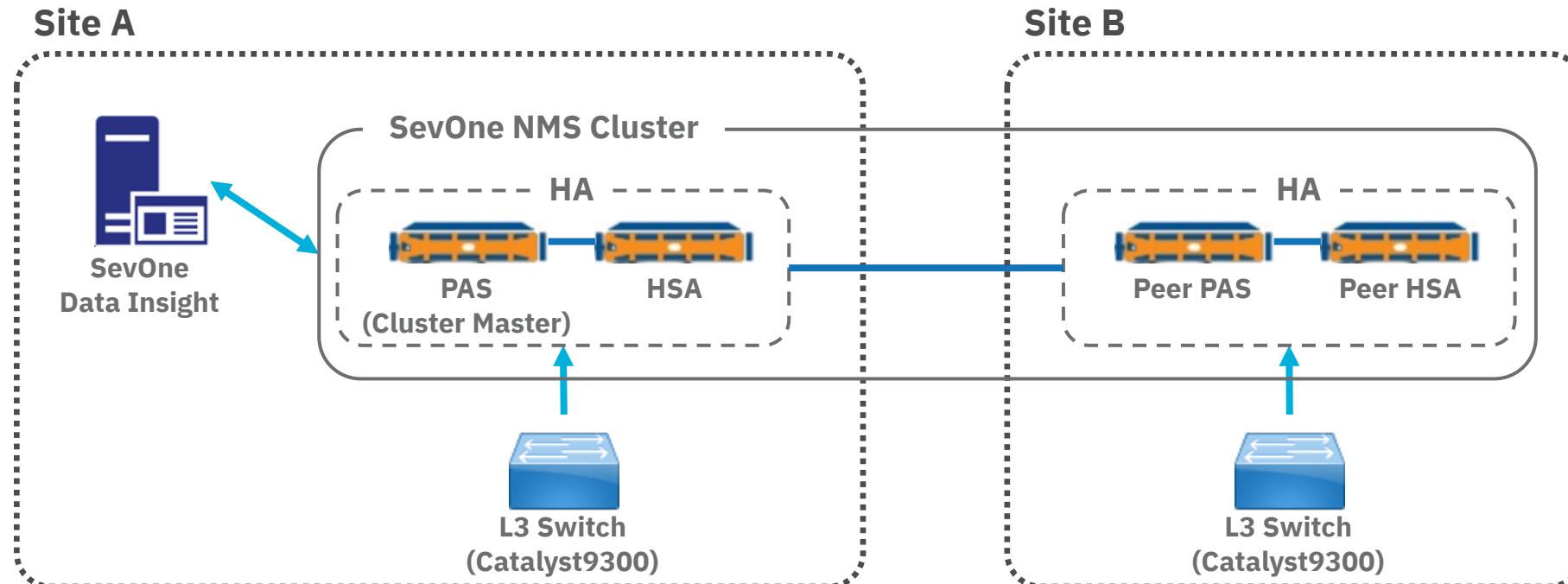
1. 概要

1.1. 目的・内容

- SevOne NMSを冗長構成、分散構成するために必要なセットアップ手順を整理する
- 障害発生時の挙動を検証する

- SevOne NMSの以下の機能を検証対象とする
 - HA構成
 - Virtual IP(VIP)構成
 - クラスター構成

1.2. 検証環境 – 全体像



※ PAS, HSAは同一イメージのNMSアプライアンス

NMS: Network Management System
PAS: Performance Appliance System
HSA: Hot Standby Appliance

1.2.1. 機器情報

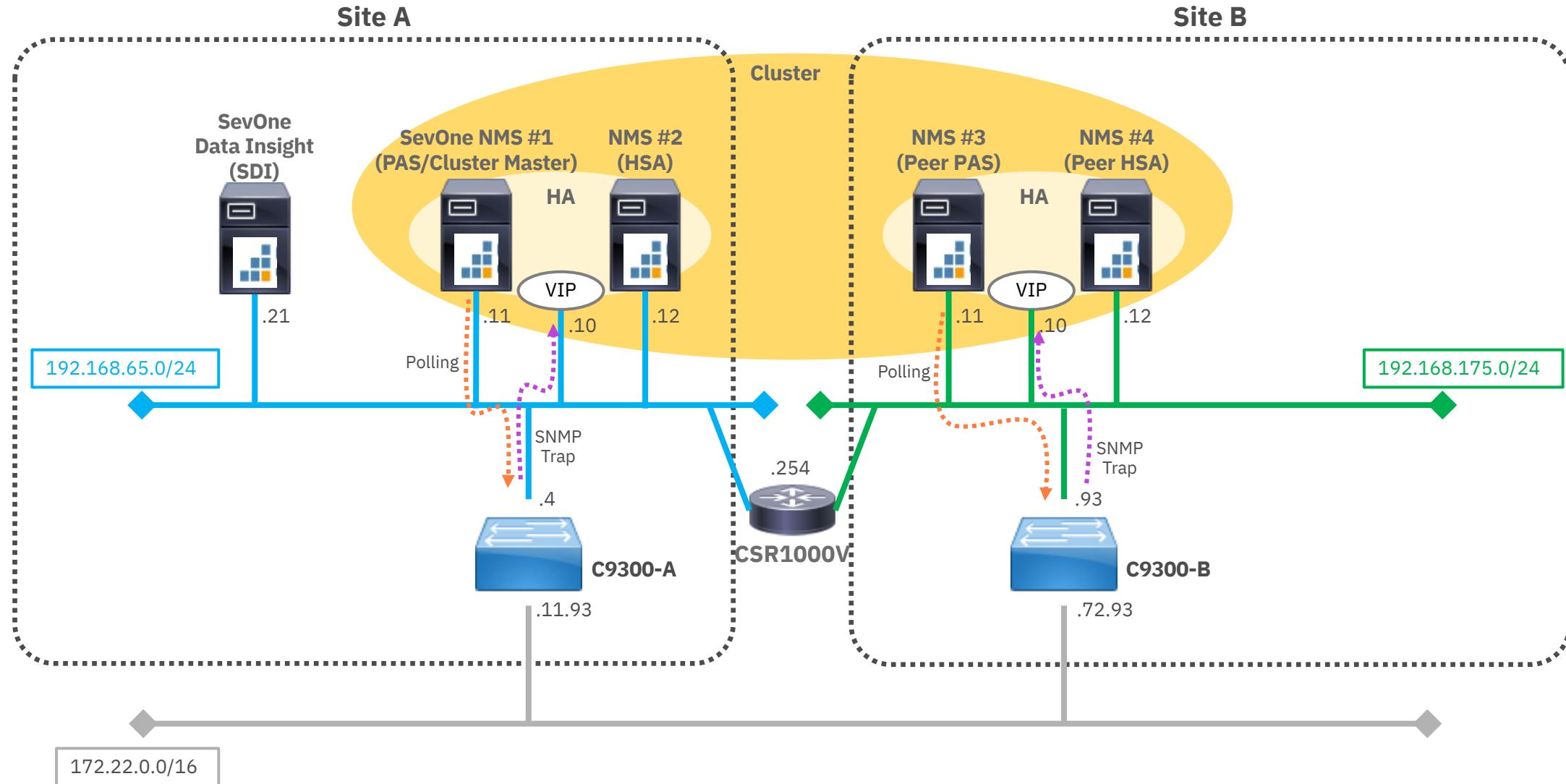
■ 検証機器

- SevOne Data Appliance NMS v6.3.0 SW Appliance (VM)
 - PAS / HSA / Peer PAS / Peer HSA
- SevOne Data Insight (SDI) v3.13.0 SW Appliance (VM)

■ 使用ネットワーク機器

機器	用途	ベンダー	モデル	バージョン
Catalyst9300 (C9300)	L3 Switch (Site A)	Cisco	C9300-48U	IOS XE 16.12.3a
	L3 Switch (Site B)	Cisco	C9300-48U	IOS XE 16.12.4

1.2.2. 構成図



2. 冗長構成手順

2.1. 冗長構成手順概要

■ 前提

- NMSのインストールが完了していること
 - 今回の構成では4台 (PAS / HSA / Peer PAS / Peer HSA) のNMSをインストール
 - 手順は以下の資料を参照
 - IBM SevOne NPM設定ガイド

■ 冗長構成手順

1. HSAの構成

- (参考) SevOne Best Practices Guide – Cluster, Peer and HSA (8章 Hot Standby Appliances)
 - https://www.ibm.com/docs/en/SSUWLY_6.3/nms/deployment/SevOne_Best_Practices_Guide_Cluster_Peer_and_HSA.pdf

2. Virtual IP(VIP)の構成

- (参考) SevOne NMS Advanced Network Configuration Guide (2章 Configure Virtual IP (VIP))
 - https://www.ibm.com/docs/en/SSUWLY_6.3/nms/deployment/SevOne_NMS_Advanced_Network_Configuration_Guide.pdf

3. Cluster Peerの構成

- (参考) SevOne Best Practices Guide – Cluster, Peer and HSA (6章 Add Peers)
 - https://www.ibm.com/docs/en/SSUWLY_6.3/nms/deployment/SevOne_Best_Practices_Guide_Cluster_Peer_and_HSA.pdf

4. Peer HSAの構成

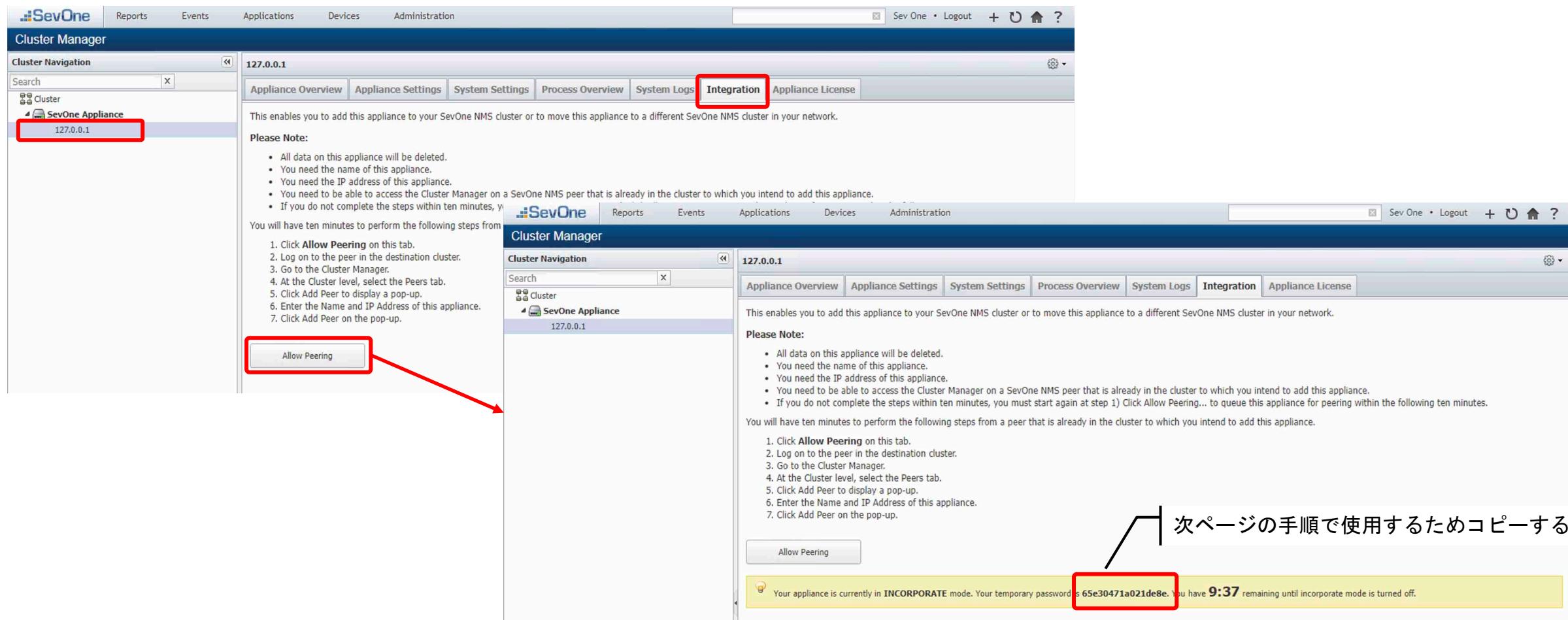
- 手順は「1. HSAの構成」と同様

5. PeerのVIP構成

- 手順は「2. Virtual IP(VIP)の構成」と同様

2.1.1. HSAの構成 (1/5)

- 2号機(192.168.65.12)にGUIログインし、[Administration] > [Cluster Manager]を選択
- 左メニューの[Cluster Navigation]パネルで「127.0.0.1」を選択
- [Integration]タブを開き、[Allow Peering]ボタンを押下



2.1.1. HSAの構成 (2/5)

■ 1号機(192.168.65.11)にrootユーザーでSSHログイン

– "screen"コマンドを実行してから、"SevOne-hsa-add"コマンドを実行

```

root@sevone-nms-a1:~ [6.3.0] [01:54:30] $ screen
root@sevone-nms-a1:~ [6.3.0] [01:56:45] $ SevOne-hsa-add
--- SevOne Hot Stand-by Add started ---

--- Checking that you're using screen.
--- You're using screen.
--- Checking that the SevOne NMS is installed.
--- SevOne NMS is installed.
--- Checking that the SevOne NMS services are running normally.
--- SevOne NMS services check succeeded.
--- Fetching our IP address from the peers table.
--- Our current IP address is 127.0.0.1.
--- We need to change this peer's IP address from 127.0.0.1.
--- Fetching visible IP addresses from the network interfaces.

1) 172.17.0.1
2) 192.168.65.11

>>> Select a new IP address for this peer:
2
--- You selected 192.168.65.11.

>>> Enter IP Of the secondary
192.168.65.12

>>> Enter incorporate password of the secondary      ←前手順で取得したパスワードを入力
--- Primary IP is 192.168.65.11
--- Secondary IP is 192.168.65.12

>>> Continue (yes/no)?
yes
--- Checking if secondary appliance is in incorporate mode...
--- ssh check with command /usr/bin/php /usr/local/scripts/isInIncorporateMode.php >/dev/null 2>&1
Warning: Permanently added '192.168.65.12' (ECDSA) to the list of known hosts.

```

```

--- Secondary appliance is in incorporate mode.
--- Checking the ports on the secondary.
--- Secondary ports check succeeded.
--- Fetching the hostname of the new secondary.
Password: ←rootパスワードを入力
--- Hostname of the new secondary is sevone-nms-a2.iselab.local.
--- Setting up secondary's SSH authorized_keys file.
Password: ←rootパスワードを入力
--- Delivered primary's public key to secondary.
--- Updated secondary's authorized_keys file.
--- Checking secondary for SSH keys, creating them if necessary.
--- Verified secondary's SSH keys.
--- Copying secondary's public SSH key to primary.
--- Copied secondary's public SSH key to primary.
--- Adding secondary's public key to our authorized_keys file.
--- Added secondary's public SSH key to our authorized_keys file.
--- Copying our authorized_keys file to the secondary.
--- Copied authorized_keys to new secondary.
--- Added secondary's IP to its SSH known_hosts file.
--- Added secondary's IP to its SSH known_hosts file.
--- SevOne models match.
--- Stopping alertmanager prometheus on secondary peer
--- Stopping pushgateway on primary peer
--- kafka certs and keys are distributed to the new hsa.
--- kafka certs and keys are distributed to the new hsa.
--- kafka certs and keys are distributed to the new hsa.
--- kafka certs and keys are distributed to the new hsa.
--- kafka certs and keys are assigned to kafka user.
--- Running SevOne-fix-kafka-properties to fix kafka properties.
--- Kafka properties fixed.
--- mysql encrypt/decrypt password file is distributed to the new hsa.
--- mysql certs and keys are distributed to the new hsa.
--- mysql certs and keys are distributed to the new hsa.
--- mysql certs and keys are distributed to the new hsa.

```

2.1.1. HSAの構成 (3/5)

■ (前頁から続き)

```

--- mysql certs and keys are distributed to the new hsa.
--- mysql certs and keys are distributed to the new hsa.
--- mysql certs and keys are distributed to the new hsa.
--- Installing requestd keys with scp.
--- requestd certs and keys are distributed to the new hsa.
--- requestd certs and keys are distributed to the new hsa.
--- Wait for requestd to restart.
--- Waiting for mysqldata on the secondary
--- Waiting for mysqlconfig on secondary
--- Checking primary to secondary connectivity over required ports.
--- Port 22 is open.
--- Port 3306 is open.
--- Port 3307 is open.
--- Checking secondary to primary connectivity over required ports.
--- Port 22 is open.
--- Port 3306 is open.
--- Port 3307 is open.
--- Checking that primary and secondary are the same SevOne version.
--- SevOne versions match.
--- Checking that primary and secondary have the same MySQL login/password.
--- MySQL username and password match.
--- Checking RAM compatibility between the pair.
--- Primary has 7.644 GB of RAM.
--- Secondary has 7.644 GB of RAM.
--- RAM is compatible between the pair.
--- Checking HDD compatibility between the pair.
--- HSA's HDD size must be at least 99% of the Primary's HDD size.
--- Primary has a 497.45 GB sda partition.
--- Secondary has a 497.45 GB sda partition.
--- HDD sda is compatible between the pair.
--- Checking IO_DISK compatibility between the pair.
--- Primary has 0 GB of IO_DISK.
--- Secondary has 0 GB of IO_DISK.
--- IO_DISK is compatible between the pair.
--- Changing our IP address from 127.0.0.1 to 192.168.65.11 in the peers table.

```

```

>>> Continue (yes/no)?
yes
--- Updated the peers table.
--- Running SevOne-fix-mysql-permissions to fix mysql permissions.
--- Mysql permissions fixed.
--- Please confirm the following IP addresses of cluster members:
1) 127.0.0.1
2) 192.168.65.12 (new hot stand-by)

>>> Continue (yes/no)?
yes
--- Acquiring cluster-wide locks.
--- Acquired lock file for cluster-changes, fd is 200
--- Acquiring discovery locks.
--- Acquired lock file for SevOne-discover-devices, fd is 201
--- Acquired lock file for discover-netflow, fd is 202
Warning: Permanently added '192.168.65.11' (ECDSA) to the list of known hosts.
--- Configuring 192.168.65.11 to expect a passive counterpart.
--- Fetching the server_id of the config server on primary.
--- The server_id is 1655238997.
--- Changing the server-id of the config server to 3232252171 on primary.
--- Server-id changed.
--- Fetching the report_host of the config server on primary.
--- The report_host is 127.0.0.1.
--- Changing the report-host of the config server to 192.168.65.11 on primary.
--- Report-host changed.
--- Restarting primary's config server to apply changes.
--- Server restarted.
--- Waiting for mysqlconfig on primary
--- Configuring 192.168.65.12 to be a secondary.
--- HSA's UUID updated.
--- HSA's UUID updated.
--- Configuring secondary's crontab.

```

2.1.1. HSAの構成 (4/5)

■ (前頁から続き)

```

--- Secondary's crontab configured.
--- Configuring secondary's supervisord.
--- Secondary's supervisord configured.
--- Waking secondary's init.
--- Secondary's init woken.
--- Setting secondary's role to non-primary.
--- Secondary's non-primary role set.
--- Setting secondary's role to non-primary.
--- Secondary's non-primary role set.
--- Fetching the server_id of the config server on the secondary.
--- The server_id is 1655238997.
--- Changing the server-id of the config server to 3232252172 on the secondary.
--- Server-id changed.
--- Fetching the report_host of the config server on the secondary.
--- The report_host is 127.0.0.1.
--- Changing the report-host of the config server to 192.168.65.12 on the secondary.
--- Report-host changed.
--- Successfully selected mysql server as secondary.
--- Restarting the secondary's config server to apply changes.
--- Server restarted.
--- Waiting for mysqlconfig on secondary
--- Restarting the secondary's data server to apply changes.
--- Server restarted.
--- Waiting for mysqldata on the secondary
--- Installing 192.168.65.12 as 192.168.65.11's Hot Stand-by.
--- Updating peers table.
--- Configured primary_ip in primary's net.peers.
--- Configured secondary_ip in primary's net.peers.
--- Configured net.peers on the secondary.
--- Configured local.settings on the secondary.
--- Running SevOne-fix-kafka-properties 192.168.65.11 to fix kafka properties.
--- Kafka properties fixed.
--- Running SevOne-fix-mysql-permissions to fix mysql permissions.
--- Mysql permissions fixed.
--- SevOne-masterslaved restarted on the primary.
--- SevOne-masterslaved restarted on the secondary.

```

```

--- SevOne-masterslaved is running on the primary.
--- SevOne-masterslaved is running on the secondary.
--- Formatting the secondary.
--- Secondary format in progress. This can take a while!
--- Secondary format complete. Checking results.
--- Secondary format succeeded.
--- Releasing cluster-wide locks.
--- Running SevOne-fix-ssh-keys to propagate the new HSA key through the cluster.
--- SevOne-fix-ssh-keys succeeded.
Migration started on Wed Aug 17 02:07:29 UTC 2022
--- SevOne-migrate-data started.
Tail the file /var/SevOne/cluster-migrate-data.log.1660702049 to view data migration progress.
--- Copying baseline data from primary to secondary.
--- Baseline and aggregate data migration successful.
Migration finished on Wed Aug 17 02:07:33 UTC 2022
--- Running proxy-write-config on all cluster members.
--- Successfully wrote web proxy config across cluster
--- Successfully copy 00_upstream.conf on 192.168.65.12 HSA
--- Successfully reloaded nginx on 192.168.65.12
--- Successfully restarted SevOne-restapi on 192.168.65.12
--- Starting pushgateway, alertmanager, prometheus on clustermasters' HSA
alertmanager: ERROR (abnormal termination)
prometheus: ERROR (abnormal termination)
pushgateway: ERROR (already started)
--- Starting pushgateway on primary peer
pushgateway: started
--- Successfully fixed hosts file on all peers
--- Discovery hook files are copied to hsa from master.
--- /opt/patches does not exist.
--- Patch files are installed.
--- Updating license info for primary and secondary.
--- Updated License info.
--- All done.
--- Log into each peer and run SevOne-act check peers to verify keys.
--- SevOne Hot Stand-by Add is finished ---
root@sevone-nms-a1:~ [6.3.0] [02:08:43] $

```

2.1.1. HSAの構成 (5/5)

- 1号機(192.168.65.11)にGUIログインし、[Administration] > [Cluster Manager]より、PAS(active)/HSA(passive)が正しく構成されていることを確認

The screenshot shows the SevOne Cluster Manager interface. On the left, the 'Cluster Navigation' sidebar lists 'Cluster' and 'SevOne Appliance'. Under 'SevOne Appliance', two entries are listed: '192.168.65.11' and '192.168.65.12 (passive)', which are highlighted with a red rectangle. The main panel displays 'Cluster Overview' with the following data:

Info	
SevOne Version	6.3.0
Cluster Master	SevOne Appliance
Total Devices	0
Licensed Devices	0
Selfmon Devices	0
Group Poller Devices	0
Total Flow Devices	0
Total License Consumption	0/5000 0%
Total Object License Consumption	0/5000 0%
Total Flow License Consumption	0/5000 0%
Total Object Load	0
Selfmon Objects	0
Group Poller Objects	0
Peers	1
SNMPv3 Engine ID	80001F888082DEB61F34F2A8620000000

2.1.2. Virtual IP(VIP)の構成 (1/6)

- rootユーザーでログイン
- 環境変数の定義

1号機 PAS(192.168.65.11)

```
root@sevone-nms-a1:~ [6.3.0] [02:12:56] $ pas_ip='192.168.65.11'
root@sevone-nms-a1:~ [6.3.0] [02:13:35] $ hsa_ip='192.168.65.12'
root@sevone-nms-a1:~ [6.3.0] [02:13:44] $ base_network='192.168.65.0'
root@sevone-nms-a1:~ [6.3.0] [02:13:52] $ base_prefix='24'
root@sevone-nms-a1:~ [6.3.0] [02:13:59] $ base_gateway='192.168.65.254'
root@sevone-nms-a1:~ [6.3.0] [02:14:07] $ peer_id=$(mysqlconfig -Ne "select server_id from net.peers where primary_ip = HEX(INET6_ATON(`$pas_ip`))")
root@sevone-nms-a1:~ [6.3.0] [02:14:16] $ vip='192.168.65.10'
root@sevone-nms-a1:~ [6.3.0] [02:14:33] $ vip_prefix='24'
root@sevone-nms-a1:~ [6.3.0] [02:15:14] $ vip_network='192.168.65.0'
```

2号機 HSA(192.168.65.12)

```
root@sevone-nms-a2:~ [6.3.0] [02:13:23] $ pas_ip='192.168.65.11'
root@sevone-nms-a2:~ [6.3.0] [02:13:38] $ hsa_ip='192.168.65.12'
root@sevone-nms-a2:~ [6.3.0] [02:13:46] $ base_network='192.168.65.0'
root@sevone-nms-a2:~ [6.3.0] [02:13:53] $ base_prefix='24'
root@sevone-nms-a2:~ [6.3.0] [02:14:02] $ base_gateway='192.168.65.254'
root@sevone-nms-a2:~ [6.3.0] [02:14:09] $ peer_id=$(mysqlconfig -Ne "select server_id from net.peers where primary_ip = HEX(INET6_ATON(`$hsa_ip`))")
root@sevone-nms-a2:~ [6.3.0] [02:14:24] $ vip='192.168.65.10'
root@sevone-nms-a2:~ [6.3.0] [02:15:04] $ vip_prefix='24'
root@sevone-nms-a2:~ [6.3.0] [02:15:16] $ vip_network='192.168.65.0'
```

■ PASとHSAにVIPを構成

- コネクションを確認し、コネクション名を環境変数にセット

1号機 PAS(192.168.65.11)

```
root@sevone-nms-a1:~ [6.3.0] [02:15:35] $ nmcli connection show
NAME UUID           TYPE DEVICE
ens160 c4fd388a-30fd-4abf-a50d-c2206b6c3bca ethernet ens160
docker0 bcdcd346-403c-44cd-a8af-fca8b622372a bridge docker0
root@sevone-nms-a1:~ [6.3.0] [02:16:02] $ connection_name='ens160'
```

2号機 HSA(192.168.65.12)

```
root@sevone-nms-a2:~ [6.3.0] [02:15:37] $ nmcli connection show
NAME UUID           TYPE DEVICE
ens160 c4fd388a-30fd-4abf-a50d-c2206b6c3bca ethernet ens160
docker0 0e8166a3-bbd3-4632-a0c9-91acdcbc9475 bridge docker0
root@sevone-nms-a2:~ [6.3.0] [02:16:04] $ connection_name='ens160'
```

- passive時のVIP構成用に現行コネクション構成をコピー

1号機 PAS(192.168.65.11)

```
root@sevone-nms-a1:~ [6.3.0] [02:16:27] $ cp -a /etc/sysconfig/network-scripts/ifcfg-${connection_name}
/etc/sysconfig/network-scripts/vip-disabled-ifcfg-${connection_name}
```

2号機 HSA(192.168.65.12)

```
root@sevone-nms-a2:~ [6.3.0] [02:16:29] $ cp -a /etc/sysconfig/network-scripts/ifcfg-${connection_name}
/etc/sysconfig/network-scripts/vip-disabled-ifcfg-${connection_name}
```

2.1.2. Virtual IP(VIP)の構成 (2/6)

■ PASとHSAにVIPを構成 (続き)

- active時のVIP構成用にネットワーク・コネクションにVIPを追加

1号機 PAS(192.168.65.11)

```
root@sevone-nms-a1:~ [6.3.0] [02:16:44] $ nmcli connection modify ${connection_name} +ipv4.addresses  
"$vip/$vip_prefix"
```

2号機 HSA(192.168.65.12)

```
root@sevone-nms-a2:~ [6.3.0] [02:16:46] $ nmcli connection modify ${connection_name} +ipv4.addresses  
"$vip/$vip_prefix"
```

■ VIP用のNICの構成

- インターフェース設定ファイルの確認

1号機 PAS(192.168.65.11)

```
root@sevone-nms-a1:~ [6.3.0] [02:17:25] $ cat /etc/sysconfig/network-scripts/ifcfg-${connection_name}  
TYPE=Ethernet  
PROXY_METHOD=none  
BROWSER_ONLY=no  
BOOTPROTO=none  
DEFROUTE=yes  
IPV4_FAILURE_FATAL=no  
IPV6INIT=yes  
IPV6_AUTOCONF=yes  
IPV6_DEFROUTE=yes  
IPV6_FAILURE_FATAL=no  
IPV6_ADDR_GEN_MODE=stable-privacy  
NAME=ens160  
UUID=c4fd388a-30fd-4abf-a50d-c2206b6c3bca  
DEVICE=ens160  
ONBOOT=yes  
dhcp_ens160="nodns"  
IPADDR=192.168.65.11  
PREFIX=24  
GATEWAY=192.168.65.254  
IPADDR1=192.168.65.10  
PREFIX1=24
```

2号機 HSA(192.168.65.12)

```
root@sevone-nms-a2:~ [6.3.0] [02:17:27] $ cat /etc/sysconfig/network-scripts/ifcfg-${connection_name}  
TYPE=Ethernet  
PROXY_METHOD=none  
BROWSER_ONLY=no  
BOOTPROTO=none  
DEFROUTE=yes  
IPV4_FAILURE_FATAL=no  
IPV6INIT=yes  
IPV6_AUTOCONF=yes  
IPV6_DEFROUTE=yes  
IPV6_FAILURE_FATAL=no  
IPV6_ADDR_GEN_MODE=stable-privacy  
NAME=ens160  
UUID=c4fd388a-30fd-4abf-a50d-c2206b6c3bca  
DEVICE=ens160  
ONBOOT=yes  
IPADDR=192.168.65.12  
PREFIX=24  
GATEWAY=192.168.65.254  
dhcp_ens160="nodns"  
IPADDR1=192.168.65.10  
PREFIX1=24
```

2.1.2. Virtual IP(VIP)の構成 (3/6)

■ インターフェース設定ファイルをNMSがactiveの場合に使用するファイルに移動

1号機 PAS(192.168.65.11)

```
root@sevone-nms-a1:~ [6.3.0] [02:18:40] $ mv /etc/sysconfig/network-scripts/ifcfg-${connection_name}  
/etc/sysconfig/network-scripts/vip-enabled-ifcfg-${connection_name}
```

2号機 HSA(192.168.65.12)

```
root@sevone-nms-a2:~ [6.3.0] [02:18:42] $ mv /etc/sysconfig/network-scripts/ifcfg-${connection_name}  
/etc/sysconfig/network-scripts/vip-enabled-ifcfg-${connection_name}
```

■ NMSのロール(active/pasive)に基づいて適切なVIP構成ファイルを使用するシンボリックリンクを作成

1号機 PAS(192.168.65.11)

```
root@sevone-nms-a1:~ [6.3.0] [02:19:05] $ cd /etc/sysconfig/network-scripts/  
root@sevone-nms-a1:/etc/sysconfig/network-scripts [6.3.0] [02:20:44] $ ln -sf vip-enabled-ifcfg-  
${connection_name} ifcfg-${connection_name}  
root@sevone-nms-a1:/etc/sysconfig/network-scripts [6.3.0] [02:20:57] $ ls -l /etc/sysconfig/network-  
scripts/ifcfg-${connection_name}  
lrwxrwxrwx. 1 root root 24 Aug 17 02:20 /etc/sysconfig/network-scripts/ifcfg-ens160 -> vip-enabled-ifcfg-ens160
```

2号機 HSA(192.168.65.12)

```
root@sevone-nms-a2:~ [6.3.0] [02:19:07] $ cd /etc/sysconfig/network-scripts/  
root@sevone-nms-a2:/etc/sysconfig/network-scripts [6.3.0] [02:20:46] $ ln -sf vip-disabled-ifcfg-  
${connection_name} ifcfg-${connection_name}  
root@sevone-nms-a2:/etc/sysconfig/network-scripts [6.3.0] [02:20:59] $ ls -l /etc/sysconfig/network-  
scripts/ifcfg-${connection_name}  
lrwxrwxrwx. 1 root root 24 Aug 17 02:20 /etc/sysconfig/network-scripts/ifcfg-ens160 -> vip-disabled-ifcfg-ens160
```

2.1.2. Virtual IP(VIP)の構成 (4/6)

- NMSがVIPを使用できるようにCluster Masterからデータベースを更新
 - PASのみで実行

1号機 PAS(192.168.65.11)

```
root@sevone-nms-a1:/etc/sysconfig/network-scripts [6.3.0] [02:22:04] $ cluster_master_ip=$(mysqlconfig -Ne "select ip_normalize(ip) from net.peers where master = 1")
root@sevone-nms-a1:/etc/sysconfig/network-scripts [6.3.0] [02:22:08] $ cmd=$(echo "update net.peers set virtual_ip = HEXINET6_ATON ('${vip}') where server_id = $peer_id")
root@sevone-nms-a1:/etc/sysconfig/network-scripts [6.3.0] [02:22:26] $ ssh $cluster_master_ip "mysqlconfig -e \"$cmd\""
```

– 確認

1号機 PAS(192.168.65.11)

```
root@sevone-nms-a1:/etc/sysconfig/network-scripts [6.3.0] [02:22:52] $ mysqlconfig -e "select * from net.peers
where server_id = $peer_id \$G"
*****
1. row *****

server_id: 1
  name: SevOne Appliance
  ip: COA8410B
  primary_ip: COA8410B
  secondary_ip: COA8410C
  active_appliance: PRIMARY
  disabled: 0
  virtual_ip: COA8410A
  master: 1
  user: root
  pass: vXvuHKpxs5XG+odPHZqW1w==
  capacity: 5000
  interface_limit: 15
  flow_limit: 4500
  netflow_interface_count: 0
  server_load: 0
  flow_load: 0
  model: PAS
  proxy_port: 8123
  proxy_user: vXvuHKpxs5XG+odPHZqW1w==
  proxy_pass: vXvuHKpxs5XG+odPHZqW1w==

group_poller_device_count: 0
group_poller_object_count: 0
  selfmon_device_count: 0
  selfmon_object_count: 0
```

2号機 HSA(192.168.65.12)

```
root@sevone-nms-a2:/etc/sysconfig/network-scripts [6.3.0] [02:25:18] $ mysqlconfig -e "select * from net.peers
where server_id = $peer_id \$G"
*****
1. row *****

server_id: 1
  name: SevOne Appliance
  ip: COA8410B
  primary_ip: COA8410B
  secondary_ip: COA8410C
  active_appliance: PRIMARY
  disabled: 0
  virtual_ip: COA8410A
  master: 1
  user: root
  pass: vXvuHKpxs5XG+odPHZqW1w==
  capacity: 5000
  interface_limit: 15
  flow_limit: 4500
  netflow_interface_count: 0
  server_load: 0
  flow_load: 0
  model: PAS
  proxy_port: 8123
  proxy_user: vXvuHKpxs5XG+odPHZqW1w==
  proxy_pass: vXvuHKpxs5XG+odPHZqW1w==

group_poller_device_count: 0
group_poller_object_count: 0
  selfmon_device_count: 0
  selfmon_object_count: 0
```

2.1.2. Virtual IP(VIP)の構成 (5/6)

■ NMSを再起動

1号機 PAS(192.168.65.11)

```
root@sevone-nms-a1:/etc/sysconfig/network-scripts [6.3.0] [02:29:20] $ SevOne-shutdown reboot
==> Started on 17 Aug '22 2:29
--- Settings:
--- * last_shortterm_backup_directory: 'backup-on-2022.08.17-02:05:1660701904'.
--- * last_shortterm_backup_time: '1660701904'.
--- * last_shortterm_restore_time: '1660700105'.
--- * force_netflow_backup: ''.
--- Forcing backup.
+++ /usr/local/scripts/SevOne-shortterm-backup '/SevOne/appliance/settings/periodic-shortterm-
backup/backups/backup-on-2022.08.17-02:29:1660703362' 2>&1
    ==> [17 Aug '22 2:29]: Started.
    [[[ /SevOne/appliance/settings/periodic-shortterm-backup/backups/backup-on-2022.08.17-
02:29:1660703362 ]]]
    ==> [17 Aug '22 2:29]: Finished.
--- Removing previous backup.
+++ rm -rf '/SevOne/appliance/settings/periodic-shortterm-backup/backups/backup-on-2022.08.17-
02:05:1660701904'
<<< Setting 'last_shortterm_backup_directory' to 'backup-on-2022.08.17-02:29:1660703362'.
<<< Setting 'last_shortterm_backup_time' to '1660703362'.
==> Finished on 17 Aug '22 2:29
```

2号機 HSA(192.168.65.12)

```
root@sevone-nms-a2:/etc/sysconfig/network-scripts [6.3.0] [02:29:24] $ SevOne-shutdown reboot
==> Started on 2022-08-17T02:29:25+0000
--- Settings:
--- * last_shortterm_backup_directory: 'backup-on-2022.08.17-01:35:1660700104'.
--- * last_shortterm_backup_time: '1660700104'.
--- * last_shortterm_restore_time: '1660702203'.
--- * force_netflow_backup: ''.
--- Forcing backup.
+++ /usr/local/scripts/SevOne-shortterm-backup '/SevOne/appliance/settings/periodic-shortterm-
backup/backups/backup-on-2022.08.17-02:29:1660703365' 2>&1
    ==> [2022-08-17T02:29:25+0000]: Started.
    [[[ /SevOne/appliance/settings/periodic-shortterm-backup/backups/backup-on-2022.08.17-
02:29:1660703365 ]]]
    ==> [2022-08-17T02:29:26+0000]: Finished.
--- Removing previous backup.
+++ rm -rf '/SevOne/appliance/settings/periodic-shortterm-backup/backups/backup-on-2022.08.17-
01:35:1660700104'
<<< Setting 'last_shortterm_backup_directory' to 'backup-on-2022.08.17-02:29:1660703365'.
<<< Setting 'last_shortterm_backup_time' to '1660703365'.
==> Finished on 2022-08-17T02:29:26+0000
```

■ VIPの確認

1号機 PAS(192.168.65.11)

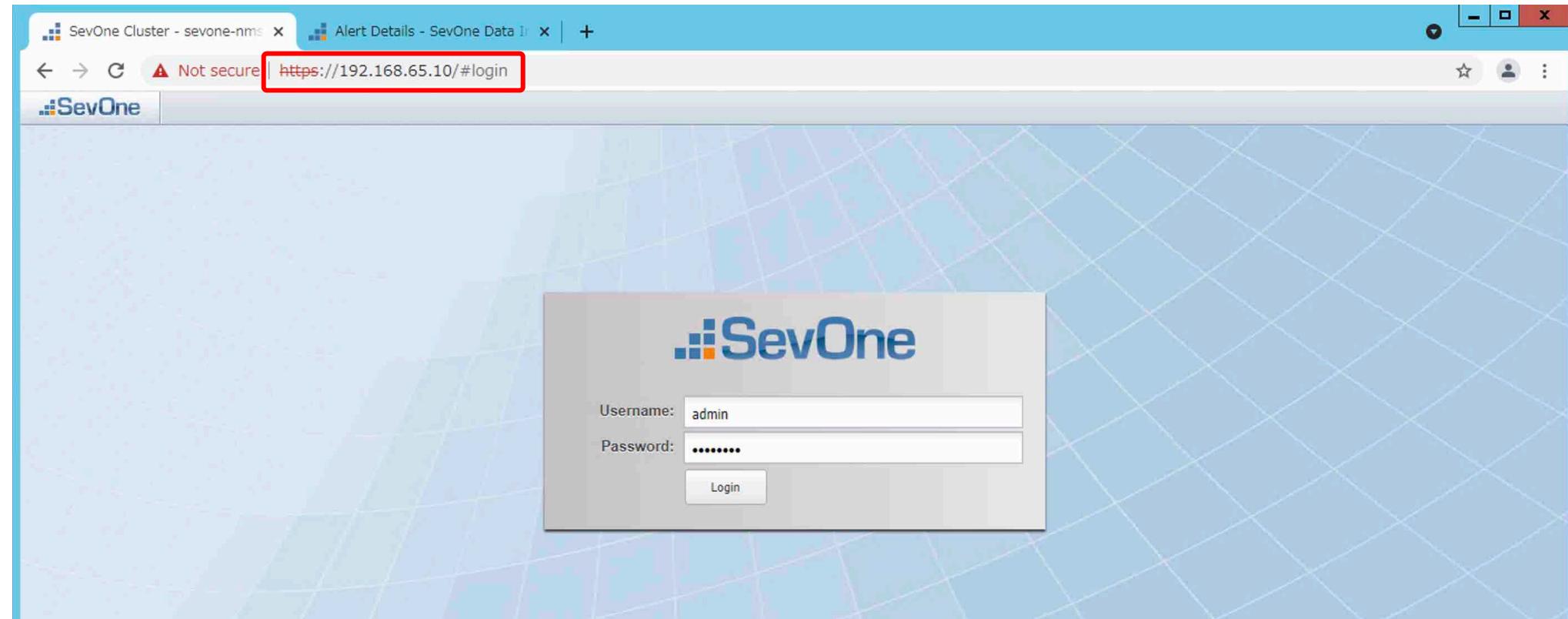
```
root@sevone-nms-a1:~ [6.3.0] [02:32:54] $ ip addr show ens160
2: ens160: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc mq state UP group default qlen 1000
  link/ether 00:50:56:86:5b:c8 brd ff:ff:ff:ff:ff:ff
  inet 192.168.65.11/24 brd 192.168.65.255 scope global noprefixroute ens160
    valid_lft forever preferred_lft forever
    inet 192.168.65.10/24 brd 192.168.65.255 scope global secondary noprefixroute ens160
      valid_lft forever preferred_lft forever
  inet6 fe80::d453:cdaa:33c0:c79d/64 scope link noprefixroute
    valid_lft forever preferred_lft forever
```

2号機 HSA(192.168.65.12)

```
root@sevone-nms-a2:~ [6.3.0] [02:33:09] $ ip addr show ens160
2: ens160: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc mq state UP group default qlen 1000
  link/ether 00:50:56:86:51:5c brd ff:ff:ff:ff:ff:ff
  inet 192.168.65.12/24 brd 192.168.65.255 scope global noprefixroute ens160
    valid_lft forever preferred_lft forever
  inet6 fe80::3a1c:cd71:3bee:37ab/64 scope link noprefixroute
    valid_lft forever preferred_lft forever
```

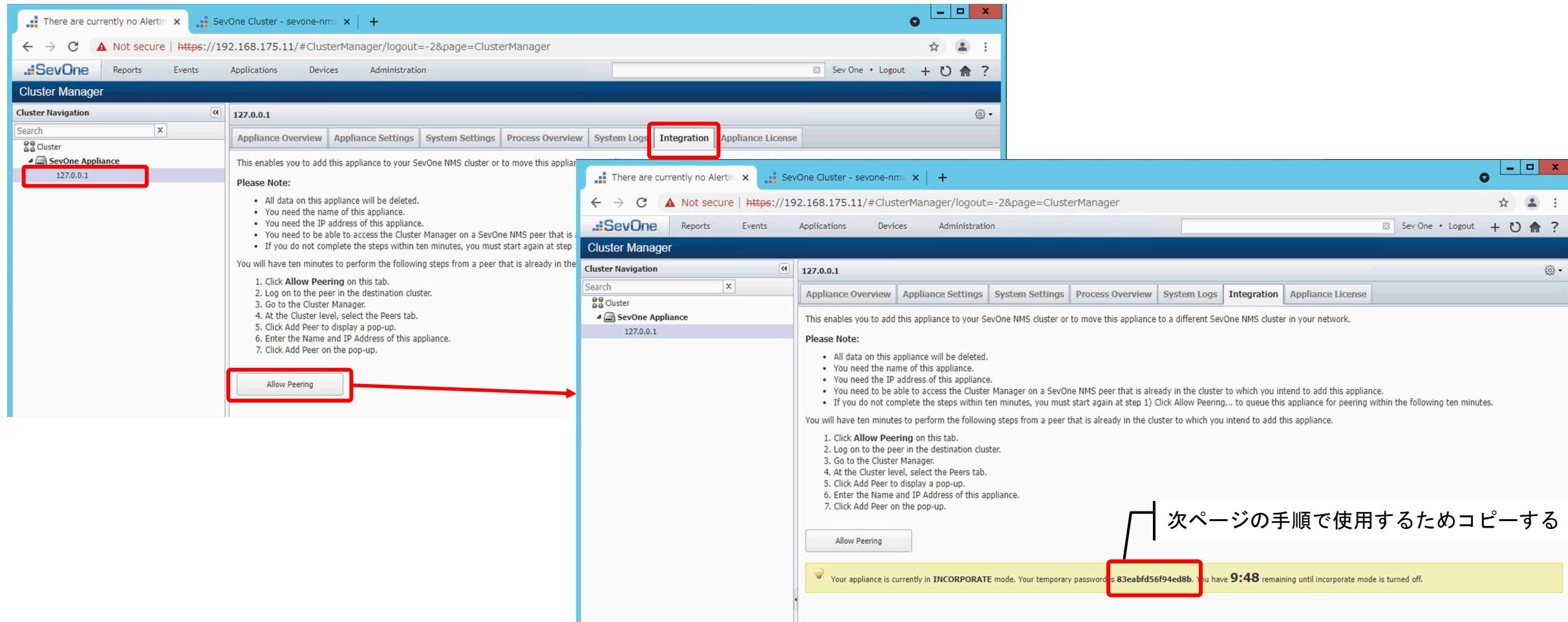
2.1.2. Virtual IP(VIP)の構成 (6/6)

- VIP(192.168.65.10)でGUIアクセスできることを確認



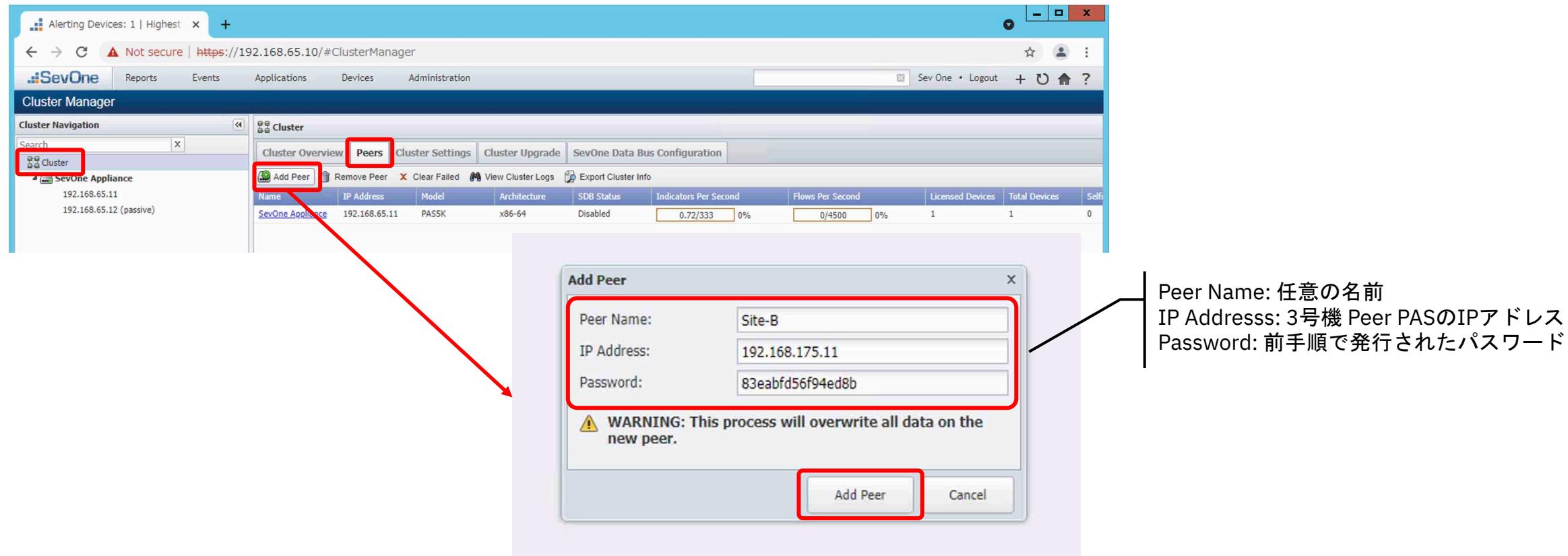
2.1.3. Cluster Peerの構成 (1/4)

- 3号機(192.168.175.11)にGUIログインし、[Administration] > [Cluster Manager]を選択
- 左メニューの[Cluster Navigation]パネルで「127.0.0.1」を選択
- [Integration]タブを開き、[Allow Peering]ボタンを押下



2.1.3. Cluster Peerの構成 (2/4)

- Site-AのVIP(192.168.65.10)にGUIログインし、[Administration] > [Cluster Manager]を選択
- 左メニューの[Cluster Navigation]パネルで「Cluster」を選択
- [Peers]タブを開き、[Add Peer]ボタンを押下
- Peer PASの情報を入力し、[Add Peer]ボタンを押下



2.1.3. Cluster Peerの構成 (3/4)

- Peerの追加が成功すると、[Peers]タブに表示され、同期が開始する
 - 同期状況は[Status]列で進捗状況を確認可能

The screenshot shows two instances of the SevOne Cluster Manager interface. Both instances have a similar layout with a top navigation bar and a sidebar labeled 'Cluster Navigation'.

The first instance displays the 'Peers' tab under the 'Cluster' section. It lists two peers:

Name	IP Address	Model	Architecture	SDB Status	Indicators Per Second	Flows Per Second	Licensed Devices	Total Devices
sevone-nms-a1.iselab.local	192.168.65.11	PAS5K	x86-64	Disabled	0.80/333 0%	0/4500 0%	1	1
Site-B	192.168.175.11	PAS5K	x86-64	Disabled	0/333 0%	/4500 0%	0	0

The second instance also displays the 'Peers' tab under the 'Cluster' section, showing the same peer information. A red box highlights the 'Status' column for the second peer, which is labeled 'Ready to use' with a green progress bar at 50% completion.

2.1.3. Cluster Peerの構成 (4/4)

- 同期が完了すると、左メニューの[Cluster Navigation]パネルにPeerが表示される

The screenshot shows the SevOne Cluster Manager interface. The left sidebar has a 'Cluster Navigation' section with a tree view. A node labeled 'Site-B' under '192.168.175.11' is highlighted with a red rectangle. The main content area shows the 'Appliance Overview' for host '192.168.175.11'. It includes sections for Data Database and Config Database, displaying various system metrics.

Data Database	
Master Host	127.0.0.1
I/O Thread	Running
Update Thread	Running
Master Log File	peer-bin.000016
Seconds Behind	0

Config Database	
Master Host	192.168.65.11
I/O Thread	Running
Update Thread	Running
Master Log File	peer-bin.000020
Seconds Behind	0

2.1.4. Peer HSAの構成 (1/3)

- 4号機(192.168.175.12)にGUIログインし、[Administration] > [Cluster Manager]を選択
- 左メニューの[Cluster Navigation]パネルで「127.0.0.1」を選択
- [Integration]タブを開き、[Allow Peering]ボタンを押下

The screenshot shows two instances of the SevOne Cluster Management web interface. Both instances have the URL <https://192.168.175.12/#ClusterManager/logout=-2&page=ClusterManager>.

Left Instance (127.0.0.1):

- The left sidebar shows a tree structure with 'Cluster' and 'SevOne Appliance' under it.
- The main panel title is '127.0.0.1'.
- The tabs at the top are: Appliance Overview, Appliance Settings, System Settings, Process Overview, System Logs, Integration (highlighted in blue), and Appliance License.
- A note says: "This enables you to add this appliance to your SevOne NMS cluster or to move this appliance to a different SevOne NMS cluster in your network."
- A 'Please Note:' section lists requirements:
 - All data on this appliance will be deleted.
 - You need the name of this appliance.
 - You need the IP address of this appliance.
 - You need to be able to access the Cluster Manager on a SevOne NMS peer that is already in the cluster to which you intend to add this appliance.
 - If you do not complete the steps within ten minutes, you must start again at step 1.) Click Allow Peering... to queue this appliance for peering within the following ten minutes.
- Instructions for the peer node:
 - Click Allow Peering on this tab.
 - Log on to the peer in the destination cluster.
 - Go to the Cluster Manager.
 - At the Cluster level, select the Peers tab.
 - Click Add Peer to display a pop-up.
 - Enter the Name and IP Address of this appliance.
 - Click Add Peer on the pop-up.
- A red box highlights the 'Allow Peering' button.

Right Instance (127.0.0.1):

- The right sidebar shows a tree structure with 'Cluster' and 'SevOne Appliance' under it.
- The main panel title is '127.0.0.1'.
- The tabs at the top are: Appliance Overview, Appliance Settings, System Settings, Process Overview, System Logs, Integration (highlighted in blue), and Appliance License.
- A note says: "This enables you to add this appliance to your SevOne NMS cluster or to move this appliance to a different SevOne NMS cluster in your network."
- A 'Please Note:' section lists requirements:
 - All data on this appliance will be deleted.
 - You need the name of this appliance.
 - You need the IP address of this appliance.
 - You need to be able to access the Cluster Manager on a SevOne NMS peer that is already in the cluster to which you intend to add this appliance.
 - If you do not complete the steps within ten minutes, you must start again at step 1.) Click Allow Peering... to queue this appliance for peering within the following ten minutes.
- Instructions for the peer node:
 - Click Allow Peering on this tab.
 - Log on to the peer in the destination cluster.
 - Go to the Cluster Manager.
 - At the Cluster level, select the Peers tab.
 - Click Add Peer to display a pop-up.
 - Enter the Name and IP Address of this appliance.
 - Click Add Peer on the pop-up.
- A red box highlights the 'Allow Peering' button.
- A yellow bar at the bottom displays a temporary password: **e6cebf78eef25cc1**. A red box highlights this text.
- An annotation with an arrow points from the right side of the right instance towards the bottom right of the image, with the text: 次ページの手順で使用するためコピーする (Copy for use in the next page's procedure).

2.1.4. Peer HSAの構成 (2/3)

■ 3号機(192.168.175.11)にrootユーザーでSSHログイン

– "screen"コマンドを実行してから、"SevOne-hsa-add"コマンドを実行

```

root@sevone-nms-b1:~ [6.3.0] [04:59:36] $ screen
root@sevone-nms-b1:~ [6.3.0] [04:59:40] $ SevOne-hsa-add
--- SevOne Hot Stand-by Add started ---

--- Checking that you're using screen.
--- You're using screen.
--- Checking that the SevOne NMS is installed.
--- SevOne NMS is installed.
--- Checking that the SevOne NMS services are running normally.
--- SevOne NMS services check succeeded.
--- Fetching our IP address from the peers table.
--- Our current IP address is 192.168.175.11.

>>> Enter IP Of the secondary
192.168.175.12

>>> Enter incorporate password of the secondary      ←前手順で取得したパスワードを入力
--- Primary IP is 192.168.175.11
--- Secondary IP is 192.168.175.12

>>> Continue (yes/no)?
yes
--- Checking if secondary appliance is in incorporate mode...
--- ssh check with command /usr/bin/php /usr/local/scripts/isInIncorporateMode.php >/dev/null 2>&1
Warning: Permanently added '192.168.175.12' (ECDSA) to the list of known hosts.
--- Secondary appliance is in incorporate mode.
--- Checking the ports on the secondary.
--- Secondary ports check succeeded.
--- Fetching the hostname of the new secondary.
Password:      ←root/パスワードを入力
--- Hostname of the new secondary is sevone-nms-b2.iselab.local.
--- Setting up secondary's SSH authorized_keys file.
Password:      ←root/パスワードを入力
--- Delivered primary's public key to secondary.
--- Updated secondary's authorized_keys file.

```

```

<...snip...
--- Please confirm the following IP addresses of cluster members:

1) 192.168.65.11
2) 192.168.65.12
3) 192.168.175.11
4) 192.168.175.12 (new hot stand-by)

>>> Continue (yes/no)?
yes
--- Acquiring cluster-wide locks.
--- Acquired lock file for cluster-changes, fd is 200
--- Acquiring discovery locks.
--- Acquired lock file for SevOne-discover-devices, fd is 201
--- Acquired lock file for discover-netflow, fd is 202
--- Configuring 192.168.175.11 to expect a passive counterpart.

<...snip...
--- Successfully wrote web proxy config across cluster
--- Successfully copy 00_upstream.conf on 192.168.175.12 HSA
--- Successfully reloaded nginx on 192.168.175.12
--- Successfully restarted SevOne-restapi on 192.168.175.12
--- Starting pushgateway on HSA
pushgateway: ERROR (already started)
--- Starting pushgateway on primary peer
pushgateway: started
--- Successfully fixed hosts file on all peers
--- Discovery hook files are copied to hsa from master.
--- /opt/patches does not exist.
--- Patch files are installed.
--- Updating license info for primary and secondary.
--- Updated License info.
--- All done.
--- Log into each peer and run SevOne-act check peers to verify keys.
--- SevOne Hot Stand-by Add is finished ---

```

2.1.4. Peer HSAの構成 (3/3)

- Site-AのVIP(192.168.65.10)にGUIログインし、[Administration] > [Cluster Manager]より、Peer PAS(active)/Peer HSA(passive)が正しく構成されていることを確認

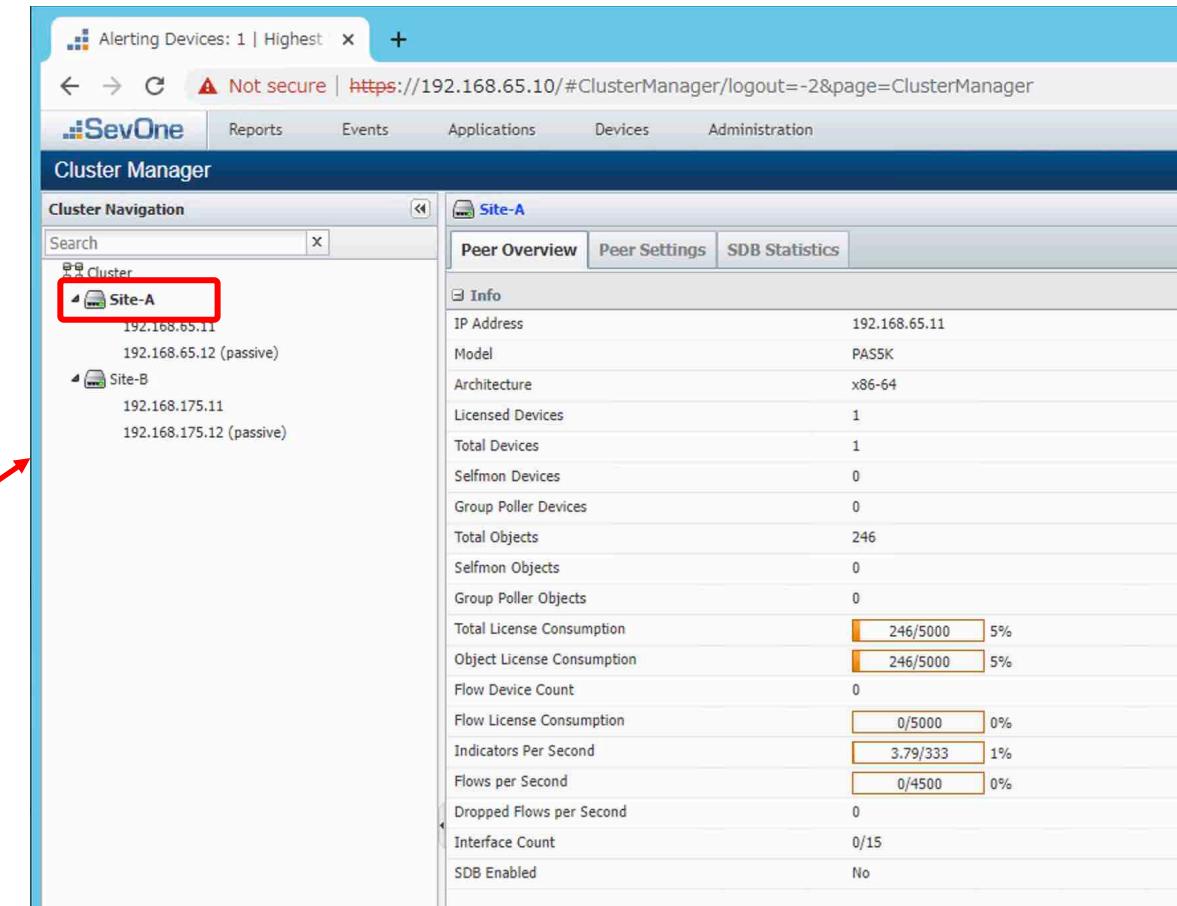
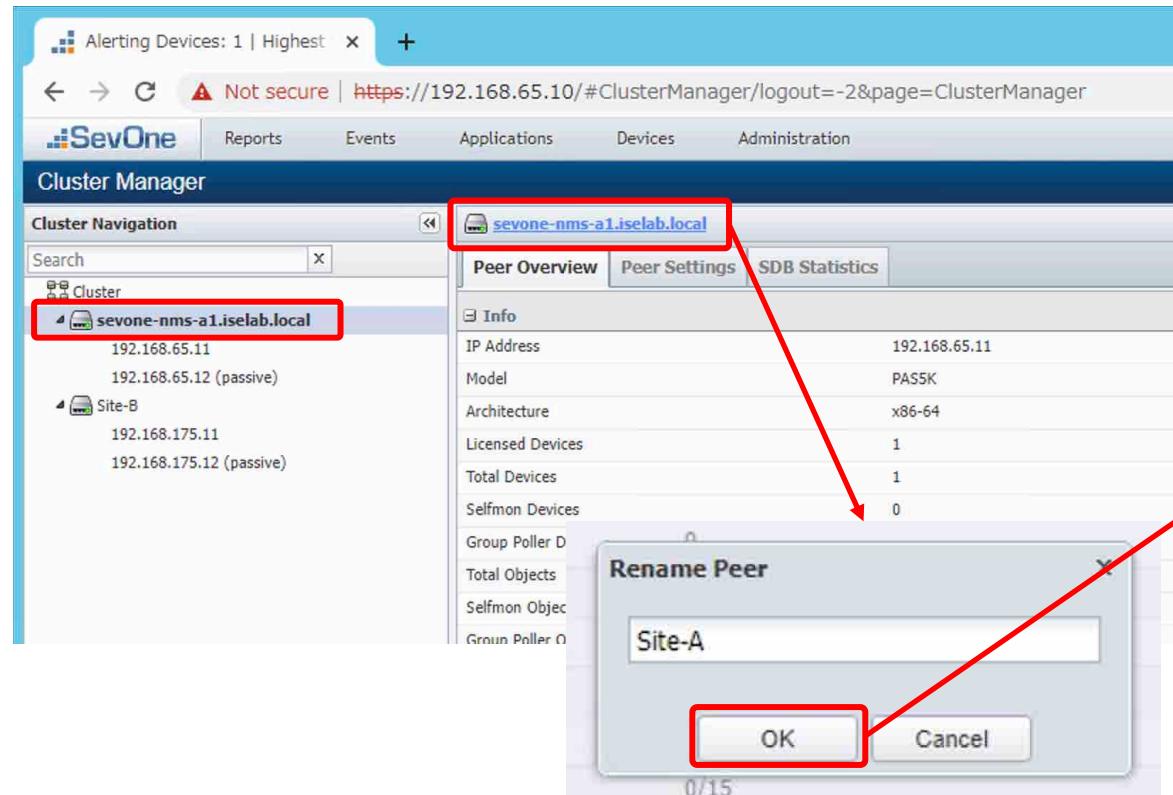
The screenshot shows the SevOne Cluster Manager interface. The left sidebar has a 'Cluster Navigation' section with a search bar and a tree view. Under 'Cluster', it shows 'sevone-nms-a1.iselab.local' with two nodes: '192.168.65.11' and '192.168.65.12 (passive)'. Below that is 'Site-B' with two nodes: '192.168.175.11' and '192.168.175.12 (passive)'. The 'Site-B' section is highlighted with a red box. The main right panel is titled 'Cluster' and contains the 'Cluster Overview' tab. It displays various cluster statistics:

Info	
SevOne Version	6.3.0
Cluster Master	sevone-nms-a1.iselab.local
Total Devices	1
Licensed Devices	1
Selfmon Devices	0
Group Poller Devices	0
Total Flow Devices	0
Total License Consumption	246/10000 2%
Total Object License Consumption	246/10000 2%
Total Flow License Consumption	0/10000 0%
Total Object Load	246
Selfmon Objects	0
Group Poller Objects	0
Peers	2
SNMPv3 Engine ID	80001F888082DEB61F34F2A86200000000

(参考) Peer名の変更

■ [Administration] > [Cluster Manager]

- 左メニューの[Cluster Navigation]パネルで対象Peerを選択
- Peer名のリンクをクリックして名前を変更可能

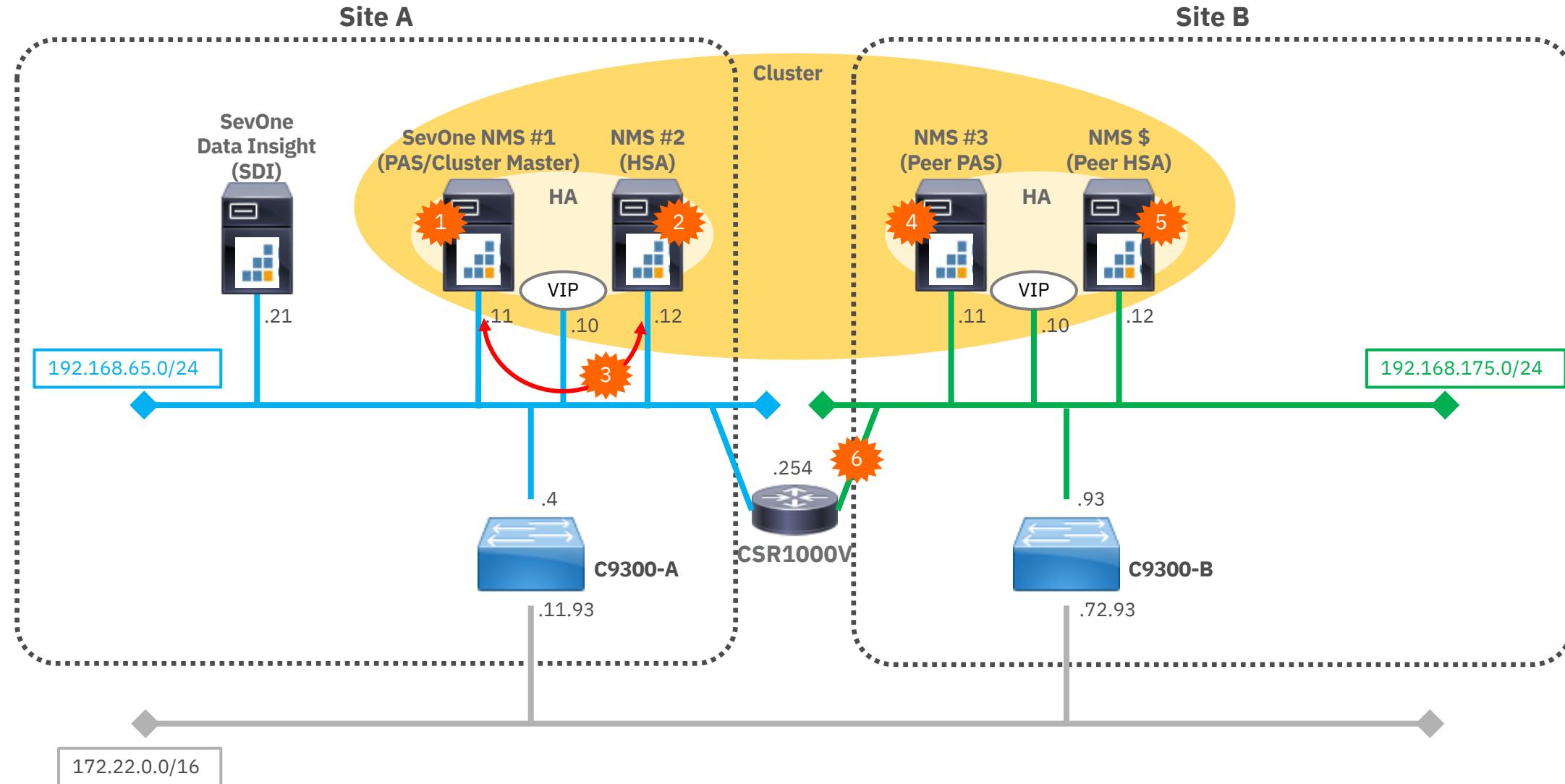


2.1.5. PeerのVIP構成

- 「2.1.2. Virtual IP(VIP)の構成」と同様の手順で3号機Peer PASと4号機Peer HSAでVIP(192.168.175.10)を構成

3. 障害テスト概要

3.1. 障害ポイント



3.2. 検証項目と確認ポイント

No.	項目	確認ポイント
1.	PAS(Cluster Master)ノード障害 / 復旧	<ul style="list-style-type: none"> Site-AのHSAがpassiveからactiveに自動で切り替わること Site-AのVIPにアクセスできること PASの障害を検知できるか 障害時にネットワーク・デバイスの障害を検知できるか 復旧時に自動でactiveが切り替わるか 手動でのactive切り替え手順
2.	HSAノード障害 / 復旧	<ul style="list-style-type: none"> HSAノード障害を検知できるか
3.	PAS(Cluster Master) – HSA間通信障害 / 復旧	<ul style="list-style-type: none"> Split Brainになることおよびその影響 Split Brainになったときの対応手順 復旧時の影響
4.	Peer PASノード障害 / 復旧	<ul style="list-style-type: none"> Peer HSAがpassiveからactiveに自動で切り替わること Site-BのVIPにアクセスできること Peer PASノード障害を検知できるか
5.	Peer HSAノード障害 / 復旧	<ul style="list-style-type: none"> Peer HSAノード障害を検知できるか
6.	PAS(Cluster Master) – Peer PAS間の通信障害 / 復旧	<ul style="list-style-type: none"> Cluster Masterで障害検知できるか 復旧後Peer PASのデータがPASに送信されるか

3.3. 検証結果サマリー

No.	項目	結果サマリー		
		想定(仕様)通り	サービス影響(Down Time)	説明
1.	PAS(Cluster Master) ノード障害 / 復旧	×	有 (Failover Time 設定値 + α)*	<ul style="list-style-type: none"> 障害時に、設定したFailover TimeでHSAがactiveに切り替わりサービス継続可能 PASの障害/復旧はNMS管理コンソールまたはHSAのログで検知可能 PASは復旧後passiveとなるため元の状態に戻すためには手動でTake Over(もしくはFail Over)により activeの切り替えが必要 PASは復旧後passiveにも関わらずVIPが有効となりVIPが重複する事象が発生 (調査中)
2.	HSAノード障害 / 復旧	○	無	<ul style="list-style-type: none"> NMSとしてのサービス影響なし HSAの障害/復旧はNMS管理コンソールまたはPASのログで検知可能
3.	PAS(Cluster Master) – HSA間通信障害 / 復旧	×	無	<ul style="list-style-type: none"> 障害からFailover Time経過後両activeのSplit Brainとなり、PASとHSAでそれぞれVIPが有効になりVIPが重複する Peerから見たCluster MasterはHSAに切り替わる 復旧後はSplit Brainの状態が自動で解消されないため、手動でSplit Brainの修正が必要 Split Brain修正後、passiveにしたNMSのVIPが有効のままとなりVIPが重複する事象が発生 (調査中)
4.	Peer PASノード障害 / 復旧	×	有 (Failover Time 設定値 + α)*	<ul style="list-style-type: none"> 障害時に設定したFailover TimeでPeer HSAがactiveに切り替わりサービス継続可能 Peer PASの障害/復旧はNMS管理コンソールまたはPeer HSAのログで検知可能 Peer PASは復旧後passiveとなるため元の状態に戻すためには手動でTake Over(もしくはFail Over)により activeの切り替えが必要 Peer PASは復旧後passiveにも関わらずVIPが有効となりVIPが重複する事象が発生 (調査中)
5.	Peer HSAノード障害 / 復旧	○	無	<ul style="list-style-type: none"> NMSとしてのサービス影響なし Peer HSAの障害/復旧はNMS管理コンソールまたはPeer PASのログで検知可能
6.	PAS(Cluster Master) – Peer PAS間の通信障害 / 復旧	○	無	<ul style="list-style-type: none"> 障害時はPeer(Site-B)側NMS管理コンソールにはログイン不可 障害中SDIはPeer(Site-B)の情報が取得できない 障害中にPeer PASが受信したTrapなどのデータは復旧後にPAS(Cluster Master)に同期される

* Failover Timeは障害検知時間。Peer毎に設定可能でデフォルト600秒(最小1秒~)。

+ α は障害検知からactiveに切り替わりサービス再開するまでの時間。環境や状況で前後するが、実績値として今回の検証では約30秒~2分程度。

4. 障害テスト結果詳細

4.0. 正常時



4.0. 正常時の状態確認 (1/2)

- [Administration] > [Cluster Manager] ※どのIPアドレスでログインしても同じ情報が表示される

The following table summarizes the Master Host information displayed in the screenshots:

IP Address	Master Host (Data Database)	Master Host (Config Database)
192.168.65.11	127.0.0.1	0.0.0.1
192.168.65.12 (passive)		
192.168.175.11	127.0.0.1	192.168.65.11
192.168.175.12 (passive)		
192.168.175.12 (passive)	192.168.175.11	192.168.175.11
192.168.175.11		
192.168.175.12 (passive)		

4.0. 正常時の状態確認 (2/2)

■ VIP

– Site-A

1号機 PAS(192.168.65.11)

```
root@sevone-nms-a1:~ [6.3.0] [08:49:56] $ ip addr show ens160
2: ens160: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc mq state UP group default qlen 1000
link/ether 00:50:56:86:5b:c8 brd ff:ff:ff:ff:ff:ff
inet 192.168.65.11/24 brd 192.168.65.255 scope global noprefixroute ens160
    valid_lft forever preferred_lft forever
inet 192.168.65.10/24 brd 192.168.65.255 scope global secondary noprefixroute ens160
    valid_lft forever preferred_lft forever
inet6 fe80::d453:cdaa:33c0:c79d/64 scope link noprefixroute
    valid_lft forever preferred_lft forever
```

2号機 HSA(192.168.65.12)

```
root@sevone-nms-a2:~ [6.3.0] [08:49:59] $ ip addr show ens160
2: ens160: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc mq state UP group default qlen 1000
link/ether 00:50:56:86:51:5c brd ff:ff:ff:ff:ff:ff
inet 192.168.65.12/24 brd 192.168.65.255 scope global noprefixroute ens160
    valid_lft forever preferred_lft forever
inet6 fe80::3a1c:cd71:3bee:37ab/64 scope link noprefixroute
    valid_lft forever preferred_lft forever
```

– Site-B

3号機 Peer PAS(192.168.175.11)

```
root@sevone-nms-b1:~ [6.3.0] [08:50:35] $ ip addr show ens160
2: ens160: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc mq state UP group default qlen 1000
link/ether 00:50:56:86:4a:9f brd ff:ff:ff:ff:ff:ff
inet 192.168.175.11/24 brd 192.168.175.255 scope global noprefixroute ens160
    valid_lft forever preferred_lft forever
inet 192.168.175.10/24 brd 192.168.175.255 scope global secondary noprefixroute ens160
    valid_lft forever preferred_lft forever
inet6 fe80::d453:cdaa:33c0:c79d/64 scope link noprefixroute
    valid_lft forever preferred_lft forever
```

4号機 Peer HSA(192.168.175.12)

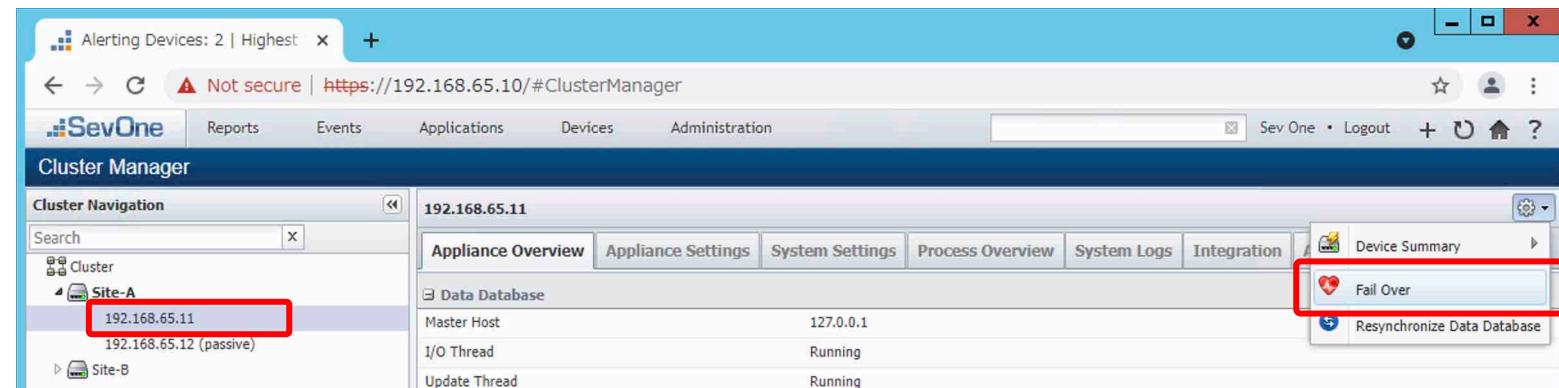
```
root@sevone-nms-b2:~ [6.3.0] [08:50:47] $ ip addr show ens160
2: ens160: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc mq state UP group default qlen 1000
link/ether 00:50:56:86:d7:a5 brd ff:ff:ff:ff:ff:ff
inet 192.168.175.12/24 brd 192.168.175.255 scope global noprefixroute ens160
    valid_lft forever preferred_lft forever
inet6 fe80::3a1c:cd71:3bee:37ab/64 scope link noprefixroute
    valid_lft forever preferred_lft forever
```

(参考) Fail OverとTake Over

- active機、passive機それぞれでactive/passiveの切り替えが可能
- 操作の主体によって呼び方が異なる

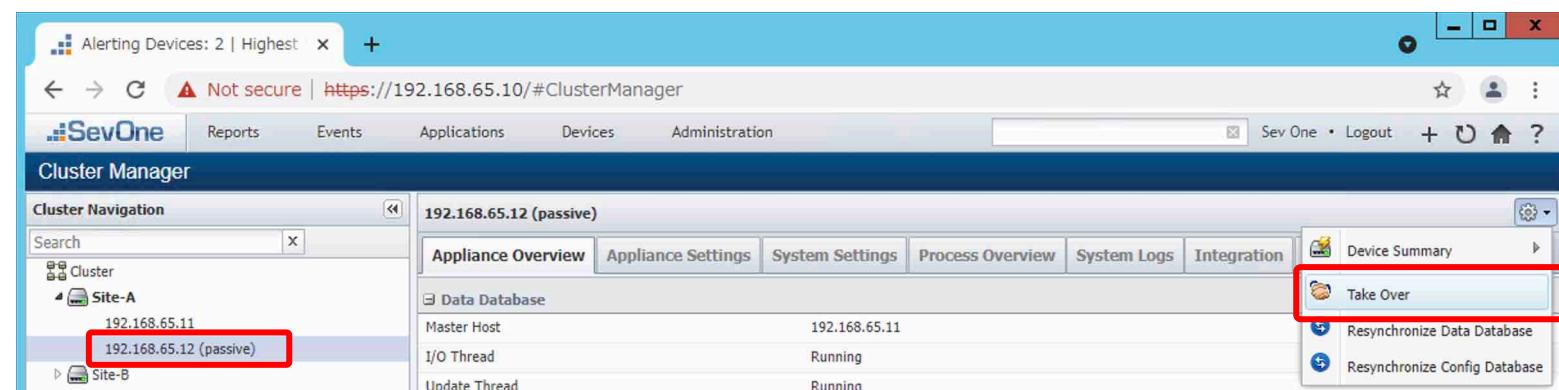
– Fail Over

- active機にて実施する操作
- active機からpassive機にactiveを移す



– Take Over

- passive機にて実施する操作
- passive機をactiveに昇格する



4.1. PAS(Cluster Master)ノード障害 / 復旧

4.1. PAS(Cluster Master)ノード障害 / 復旧 (1/2)

■ 確認手順

- PASノード障害

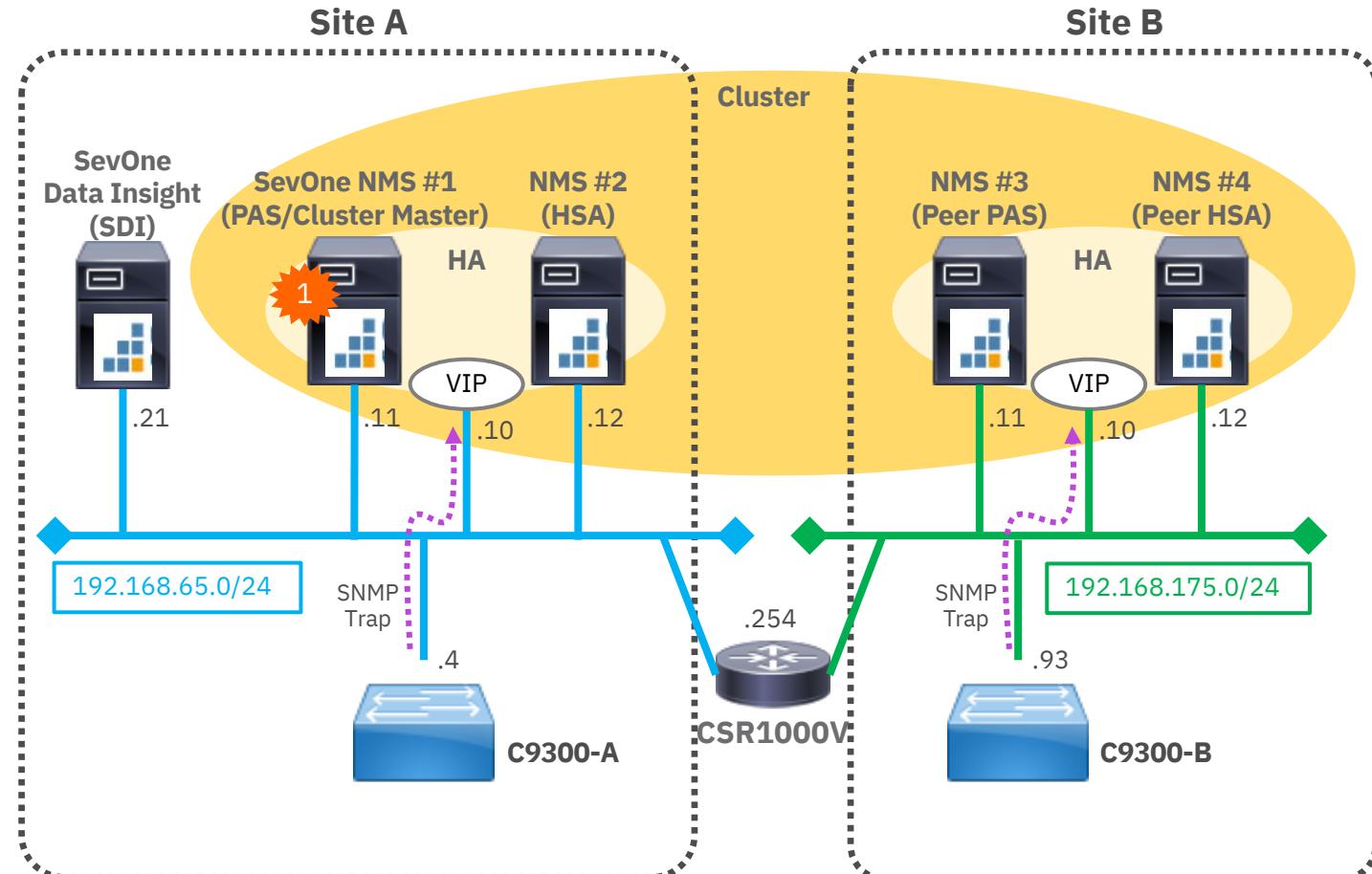
1. "SevOne-shutdown shutdown"コマンドでPASノードをshutdownする
2. Fail Over前後でC9300-AおよびC9300-BのインターフェースをshutdownしてSNMP Trapを発生させ、NMSおよびSDIの管理コンソールでAlertを確認する
3. NMSの管理コンソールでFail Overされたことを確認する
4. ログを確認する

- PASノード復旧

1. PASノードを起動する(電源ON)
2. NMSの管理コンソールでactive/passiveの状態を確認する
3. NMSのログを確認する

- 手動Take Over

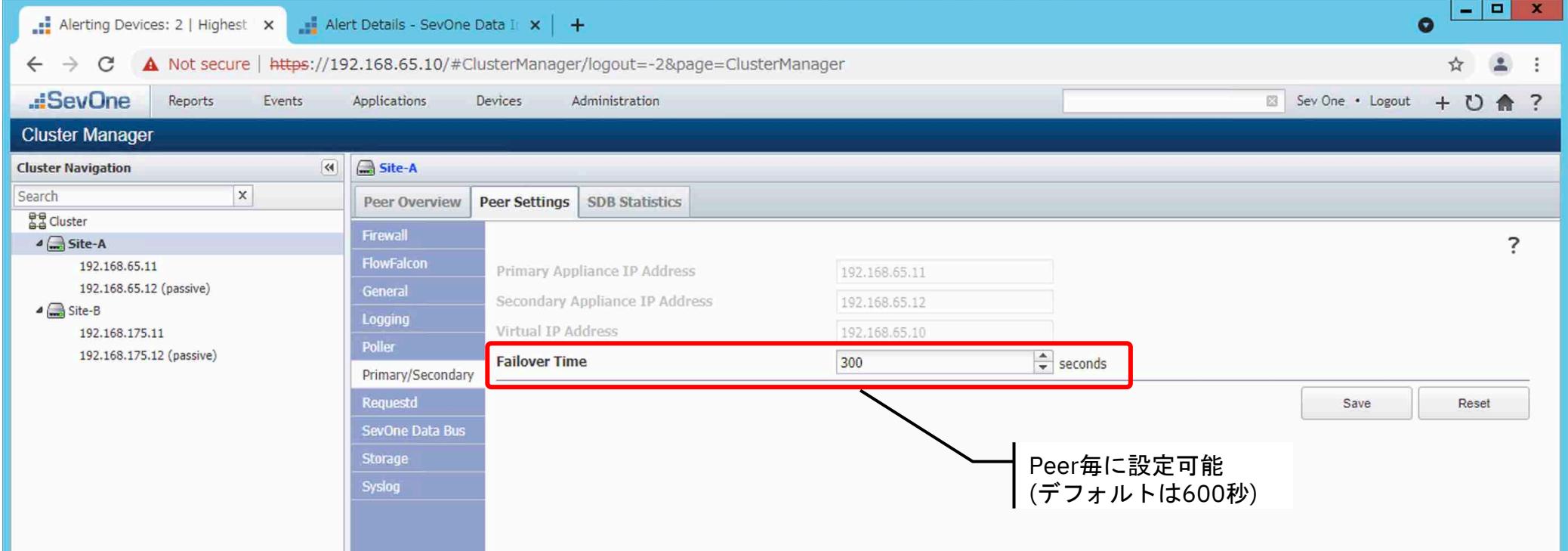
1. 手動Take Overにより、復旧したノードをactiveにする



4.1. PAS(Cluster Master)ノード障害 / 復旧 (2/2)

■ Failover Time設定

– [Administration] > [Cluster Manager] > Site-A > [Peer Settings] > [Primary/Secondary]



The screenshot shows the SevOne Cluster Manager interface. On the left, the Cluster Navigation sidebar lists clusters Site-A and Site-B, each containing two appliance IP addresses. The main pane displays the Peer Settings for Site-A. The Failover Time input field, which contains the value "300", is highlighted with a red box. A callout note to the right of the field states: "Peer毎に設定可能 (デフォルトは600秒)".

Alerting Devices: 2 | Highest Alert Details - SevOne Data I... | +

Not secure | https://192.168.65.10/#ClusterManager/logout=-2&page=ClusterManager

SevOne Reports Events Applications Devices Administration

Logout ?

Cluster Manager

Cluster Navigation

Search X

Cluster

Site-A

- 192.168.65.11
- 192.168.65.12 (passive)

Site-B

- 192.168.175.11
- 192.168.175.12 (passive)

Peer Overview Peer Settings SDB Statistics

Firewall

FlowFalcon

General

Logging

Poller

Primary/Secondary

Requestd

SevOne Data Bus

Storage

Syslog

Primary Appliance IP Address: 192.168.65.11

Secondary Appliance IP Address: 192.168.65.12

Virtual IP Address: 192.168.65.10

Failover Time: 300 seconds

?

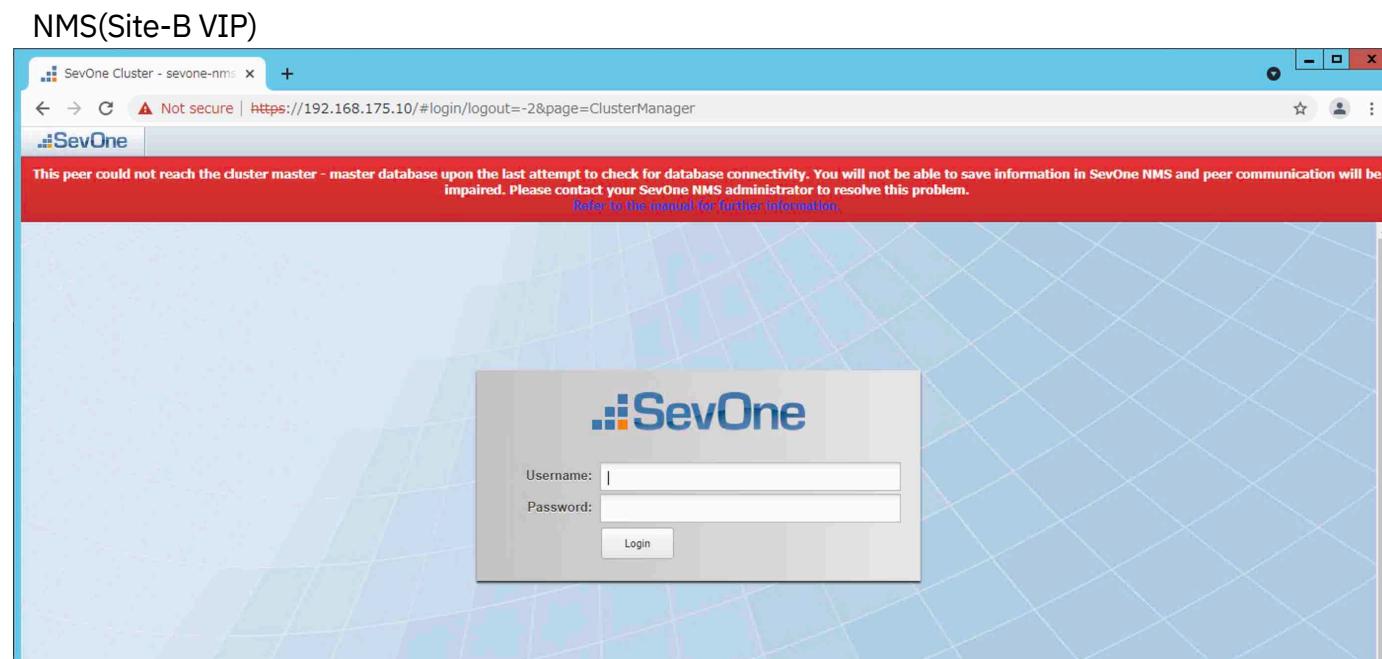
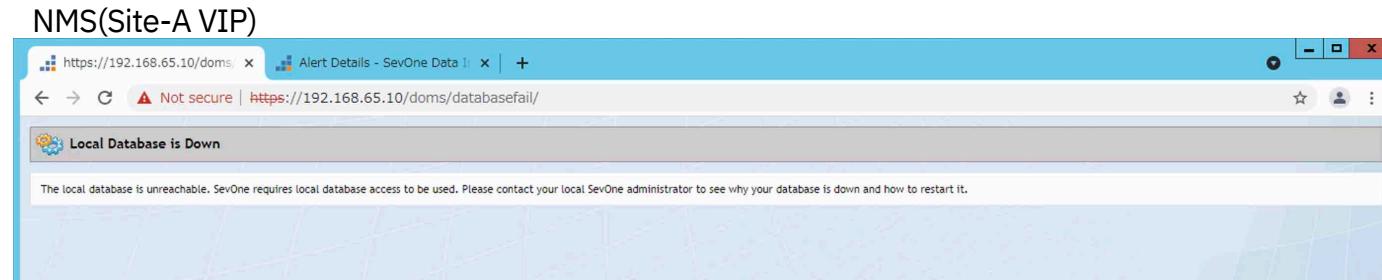
Save Reset

Peer毎に設定可能
(デフォルトは600秒)

4.1.1. PASノード障害 (1/6)

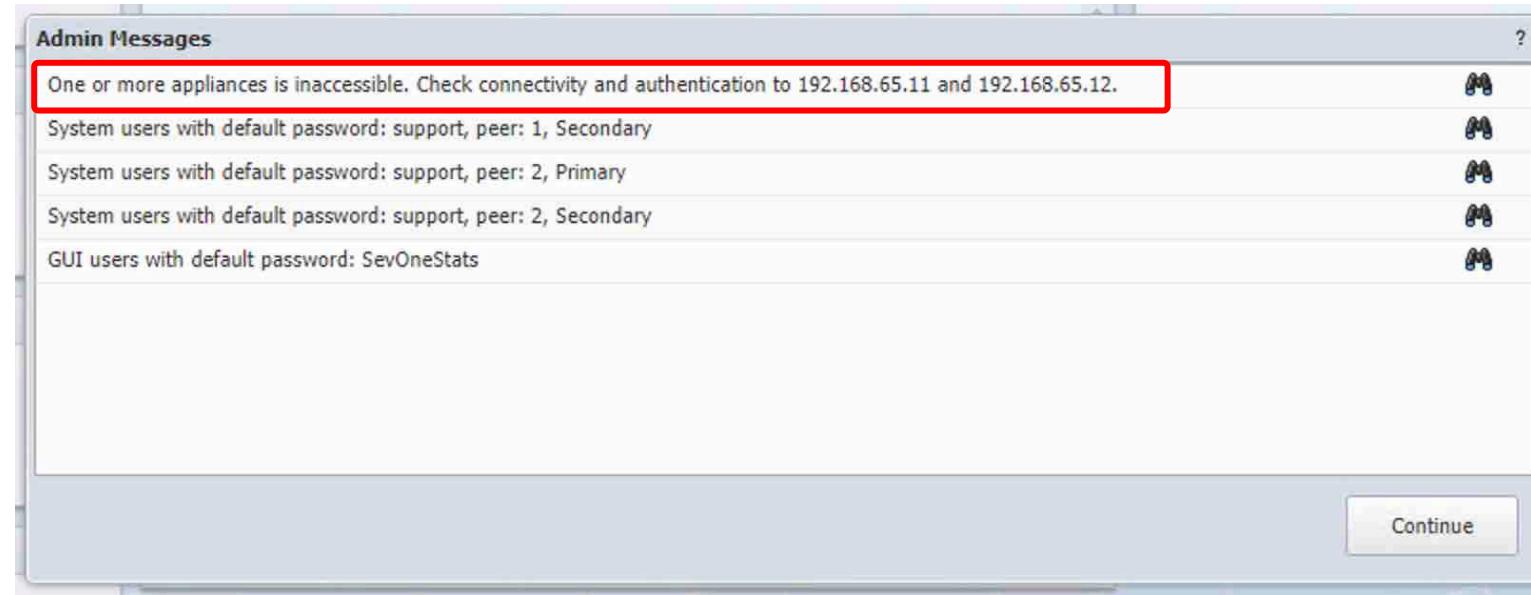
■ NMS

- HSAがMaster(active)に切り替わるまでVIPが有効にならず接続不可
- VIPが有効になってもHSAノードがMasterとしてReadyになるまでログイン不可 (Failover Time + α)
 - α は環境や状況に依存するが、今回の検証ではFailover Time + 約30秒～2分程度だった。



4.1.1. PAS ノード障害 (2/6)

- NMS(Site-A VIP): ログイン後のメッセージ



4.1.1. PASノード障害 (3/6)

■ NMS(Site-A VIP): [Administration] > [Cluster Manager]

– HSAノード(192.168.65.12)がCluster Masterとなる

The screenshot shows the SevOne Cluster Manager interface for Site-A. The left sidebar lists clusters: Site-A (192.168.65.11 (passive), 192.168.65.12) and Site-B (192.168.175.11, 192.168.175.12 (passive)). The main panel displays the Appliance Overview for 192.168.65.12. The Data Database section shows the Master Host as 127.0.0.1. The Config Database section shows the Master Host as 0.0.0.1. A red box highlights the 192.168.65.12 entry in the Site-A cluster list.

The screenshot shows the SevOne Cluster Manager interface for Site-B. The left sidebar lists clusters: Site-A (192.168.65.11 (passive), 192.168.65.12) and Site-B (192.168.175.11, 192.168.175.12 (passive)). The main panel displays the Appliance Overview for 192.168.175.11. The Data Database section shows the Master Host as 127.0.0.1. The Config Database section shows the Master Host as 192.168.65.12. A red box highlights the 192.168.175.11 entry in the Site-B cluster list.

4.1.1. PASノード障害 (4/6)

■ 以下のログが出力される

HSA(192.168.65.12): /var/log/SevOne-masterslaved.log 抜粋

```
2022-09-07T05:06:33+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: <3597>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (111)
2022-09-07T05:06:35+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: <3598>shouldRetryQuery: We lost connection to MySQL.
2022-09-07T05:06:35+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: <3598>shouldRetryQuery: Attempting to reconnect to MySQL.
2022-09-07T05:06:35+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: <3598>dbQuery: Retrying the query 1/10.
2022-09-07T05:06:35+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.11) (it's been 2.00 seconds out of 300 seconds).
2022-09-07T05:06:36+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: <3597>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (111)
2022-09-07T05:06:37+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.11) (it's been 4.00 seconds out of 300 seconds).
2022-09-07T05:06:38+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: <3597>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (111)
2022-09-07T05:06:39+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.11) (it's been 6.00 seconds out of 300 seconds).
2022-09-07T05:06:40+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: <3597>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (111)
2022-09-07T05:06:41+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.11) (it's been 8.00 seconds out of 300 seconds).
<...snip...>
2022-09-07T05:11:29+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.11) (it's been 294.00 seconds out of 300 seconds).
2022-09-07T05:11:29+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: <3597>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (113)
2022-09-07T05:11:31+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.11) (it's been 296.00 seconds out of 300 seconds).
2022-09-07T05:11:32+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: <3597>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (113)
2022-09-07T05:11:33+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.11) (it's been 298.00 seconds out of 300 seconds).
2022-09-07T05:11:35+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.11) (it's been 300.00 seconds out of 300 seconds).
2022-09-07T05:11:35+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: checkDeathDetectionRoutine(): I believe that my neighbor (192.168.65.11) has died.
2022-09-07T05:11:35+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: checkDeathDetectionRoutine(): I am going to attempt to become the pair master.
2022-09-07T05:11:35+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: checkDeathDetectionRoutine(): Successfully Attempt to become the pair master.
2022-09-07T05:11:35+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: <3597>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (113)
2022-09-07T05:11:38+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: <3597>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (113)
<...snip...>
```

2秒間隔でcheckDeathDetectionRoutine()が実行され、300秒でHSAノード障害を検知

4.1.1. PASノード障害 (5/6)

■ SNMP Trap

- NMS(Site-A VIP): [Events] > [Archives] > [Logged Traps]
 - Fail Overが完了するまでTrap受信不可
 - Fail Over完了後はHSA(新Master)でTrap受信可能

The image displays two side-by-side screenshots of the SevOne network management software interface, both titled "Logged Traps".

Left Screenshot (Site-A):

- Filter:** Peer is set to "Site-A" (highlighted with a red box).
- Trap Manager:** Shows trap logs for Site-A. One entry is highlighted with a red box: "192.168.65.4 7 Sep 22 5:13:33 IF-MIB::linkDown 5 DISMAN-EVENT-MIB::sysUpTimeInstance Time Ticks 1507631327".

Right Screenshot (Site-B):

- Filter:** Peer is set to "Site-B" (highlighted with a red box).
- Trap Manager:** Shows trap logs for Site-B. Multiple entries are highlighted with red boxes, including several "IF-MIB::linkDown" traps and other system-related events.

4.1.1. PASノード障害 (6/6)

■ SNMP Trap

– SDI: Alert Details

- Site-AおよびSite-BともにNMSから情報取得可能

The screenshot shows the SevOne Data Insight web interface. The left sidebar has tabs for Create, Reports (which is selected), Explore, Configure, and Administer. The main area is titled "Alert Details" and shows a table of alerts. The table has columns for Severity, Device Name, Object Name, First, Last, Message, and Occurrences. There are three rows: two "Alert" entries for C9300-B and one "Error" entry for C9300-B. The last row for C9300-B is highlighted with a red box. A tooltip for this row shows the message: "Trap received from C9300-B: IF-MIB::linkDown -- Bindings: DISMAN-EVENT-MIB::sysUpTimeInstance = 1507631327, IF-MIB::ifIndex.54 = 54, IF-MIB::ifDescr.54 = GigabitEthernet1/0/46, IF-MIB::ifType.54 = 6, CISCO-SMI::local.2.1.1.20.54 = administratively down -- An interface has gone down.".

Severity	Device Name	Object Name	First	Last	Message	Occurrences
Alert	C9300-B	Temperature Monitor 1014	Aug 18, 2022 4:03 (UTC-04:00) EDT	Sep 7, 2022 1:15 (UTC-04:00) EDT	Threshold triggered -- C93...	25.24K
Alert	C9300-A	Temperature Monitor 1014	Aug 18, 2022 0:09 (UTC-04:00) EDT	Sep 7, 2022 1:15 (UTC-04:00) EDT	Threshold triggered -- C93...	12.81K
Error	C9300-B		Sep 1, 2022 3:10 (UTC-04:00) EDT	Sep 7, 2022 1:13 (UTC-04:00) EDT	Trap received from C9300-...	34
Error	C9300-A		Aug 31, 2022 21:18 (UTC-04:00) EDT	Sep 7, 2022 1:13 (UTC-04:00) EDT	Trap received from C9300-A: IF-MIB::linkDown -- Bindings: DISMAN-EVENT-MIB::sysUpTimeInstance = 1507631327, IF-MIB::ifIndex.54 = 54, IF-MIB::ifDescr.54 = GigabitEthernet1/0/46, IF-MIB::ifType.54 = 6, CISCO-SMI::local.2.1.1.20.54 = administratively down -- An interface has gone down.	1.32K

4.1.2. PASノード復旧 (1/4)

■ NMS(Site-A VIP): [Administration] > [Cluster Manager]

– 復旧後はHSAノード(192.168.65.12)がMaster(active)のまとなる

The image consists of two side-by-side screenshots of the SevOne Cluster Manager interface, both showing the "Appliance Overview" tab for a cluster.

Left Screenshot (Before Recovery):

- Cluster Navigation:** Shows Site-A with nodes 192.168.65.11 (passive) and 192.168.65.12.
- Data Database:** Shows Master Host 192.168.65.12.
- Config Database:** Shows Master Host 192.168.65.12.

Right Screenshot (After Recovery):

- Cluster Navigation:** Shows Site-A with nodes 192.168.65.11 (passive) and 192.168.65.12.
- Data Database:** Shows Master Host 127.0.0.1.
- Config Database:** Shows Master Host 0.0.0.1.

In both screenshots, the "Master Host" entries for the Data and Config databases are highlighted with red boxes.

4.1.2. PASノード復旧 (2/4)

- 以下のログが出力される

HSA(192.168.65.12): /var/log/SevOne-masterslaved.log 抜粋

```
2022-09-07T05:55:08+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: <3597> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (111)
2022-09-07T05:55:10+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: <3597> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (111)
2022-09-07T05:55:12+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: <3597> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (111)
2022-09-07T05:55:14+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: <3597> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (111)
2022-09-07T05:55:16+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: <3597> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (111)
2022-09-07T05:55:18+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: <3597> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (111)
2022-09-07T05:55:20+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: <3597> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (111)
2022-09-07T05:55:22+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: <3597> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (111)
2022-09-07T05:55:24+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: <3597> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (111)
2022-09-07T05:55:32+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: checkDeathDetectionRoutine(): I believe that my neighbor (192.168.65.11) is now alive.
2022-09-07T05:55:33+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: interactionRoutine(): Established connection from 127.0.0.1 on socket 8
2022-09-07T05:55:33+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: userRoutine(): Socket 8 hanging up.
2022-09-07T05:55:40+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: interactionRoutine(): Established connection from 127.0.0.1 on socket 9
2022-09-07T05:55:40+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: userRoutine(): Socket 9 hanging up.
2022-09-07T05:56:05+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: interactionRoutine(): Established connection from 127.0.0.1 on socket 8
2022-09-07T05:56:05+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1877]: userRoutine(): Socket 8 hanging up.
<...snip...>
```

4.1.2. PASノード復旧(3/4)

■ PASノードを起動すると、VIPが重複する事象が発生 **※現在サポート問い合わせ中**

PASノード障害前

PAS(192.168.65.11)

```
root@sevone-nms-a1:~ [6.3.0] [00:08:47] $ ip addr show ens160
2: ens160: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc mq state UP group default qlen 1000
link/ether 00:50:56:86:5b:c8 brd ff:ff:ff:ff:ff:ff
inet 192.168.65.11/24 brd 192.168.65.255 scope global noprefixroute ens160
    valid_lft forever preferred_lft forever
inet 192.168.65.10/24 brd 192.168.65.255 scope global secondary noprefixroute ens160
    valid_lft forever preferred_lft forever
inet6 fe80::d453:cdaa:33c0:c79d/64 scope link noprefixroute
    valid_lft forever preferred_lft forever
```

PASノード障害時

HSA(192.168.65.12)

```
root@sevone-nms-a2:~ [6.3.0] [00:08:43] $ ip addr show ens160
2: ens160: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc mq state UP group default qlen 1000
link/ether 00:50:56:86:51:5c brd ff:ff:ff:ff:ff:ff
inet 192.168.65.12/24 brd 192.168.65.255 scope global noprefixroute ens160
    valid_lft forever preferred_lft forever
inet6 fe80::3a1c:cd71:3bee:37ab/64 scope link noprefixroute
    valid_lft forever preferred_lft forever
```

PASノード復旧後

PAS(192.168.65.11)

```
root@sevone-nms-a1:~ [6.3.0] [06:49:40] $ ip addr show ens160
2: ens160: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc mq state UP group default qlen 1000
link/ether 00:50:56:86:5b:c8 brd ff:ff:ff:ff:ff:ff
inet 192.168.65.11/24 brd 192.168.65.255 scope global noprefixroute ens160
    valid_lft forever preferred_lft forever
inet 192.168.65.10/24 brd 192.168.65.255 scope global secondary noprefixroute ens160
    valid_lft forever preferred_lft forever
inet6 fe80::d453:cdaa:33c0:c79d/64 scope link noprefixroute
    valid_lft forever preferred_lft forever
```

HSA(192.168.65.12)

```
root@sevone-nms-a2:~ [6.3.0] [06:49:54] $ ip addr show ens160
2: ens160: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc mq state UP group default qlen 1000
link/ether 00:50:56:86:51:5c brd ff:ff:ff:ff:ff:ff
inet 192.168.65.12/24 brd 192.168.65.255 scope global noprefixroute ens160
    valid_lft forever preferred_lft forever
inet 192.168.65.10/24 brd 192.168.65.255 scope global secondary noprefixroute ens160
    valid_lft forever preferred_lft forever
inet6 fe80::3a1c:cd71:3bee:37ab/64 scope link noprefixroute
    valid_lft forever preferred_lft forever
```

4.1.2. PASノード復旧 (4/4)

- VIP重複が発生した場合、以下のいずれかの方法で解消可能

- passive機のネットワーク再起動

```
root@sevone-nms-a2:~ [6.3.0] [04:38:14] $ systemctl restart network
```

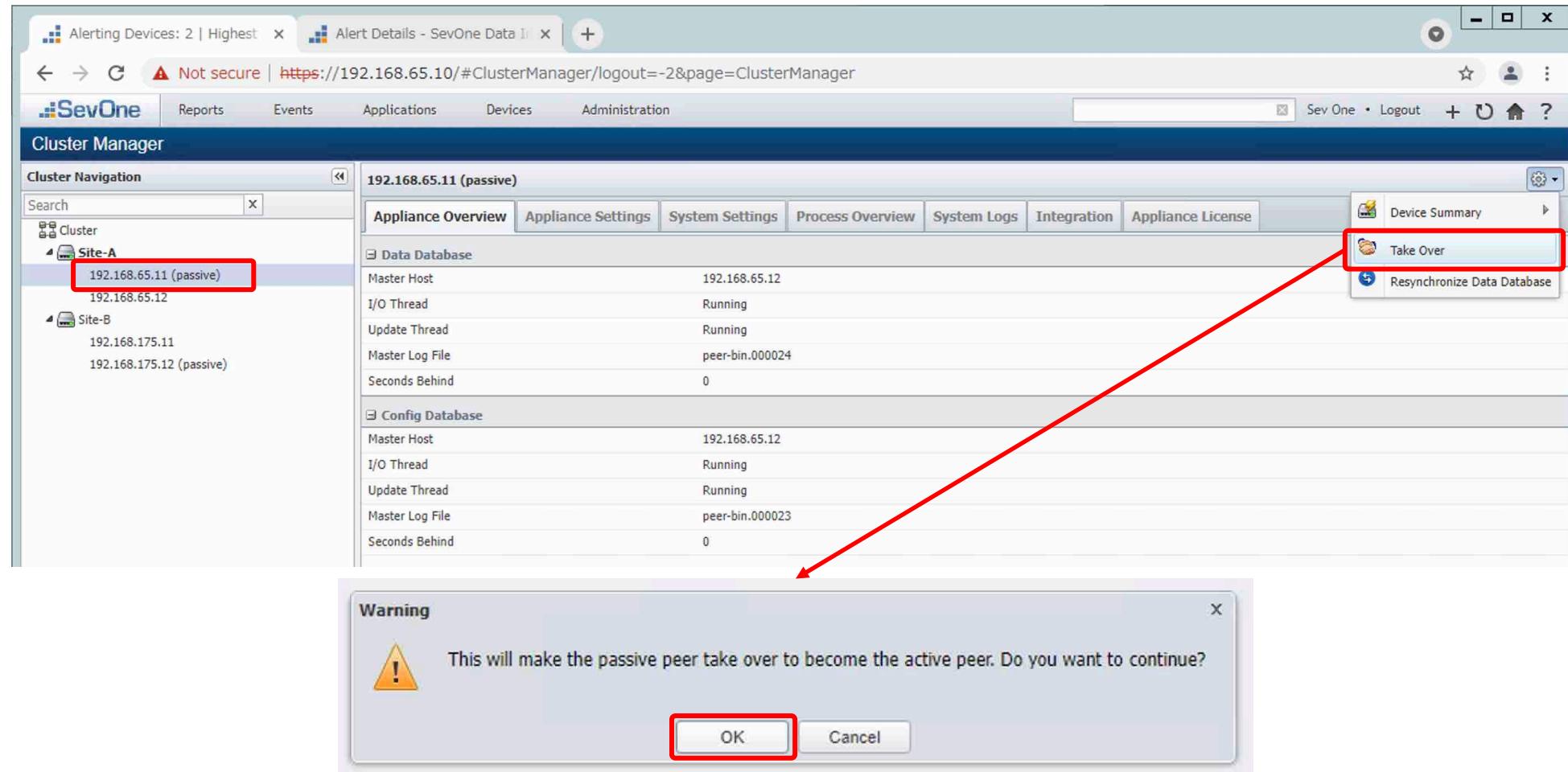
- 手動Fail Over(またはTake Over)

- 一度active/passiveを切り替えることでVIP重複が解消される

4.1.3. 手動Take Over (1/2)

- NMS(Site-A VIP): [Administration] > [Cluster Manager]

- passive機を選択して、右上の歯車アイコンより、[Take Over]を選択



4.1.3. 手動Take Over (2/2)

■ NMS(Site-A VIP): [Administration] > [Cluster Manager]

– 手動Take Over実行後は正常時と同じ状態になる

The screenshot shows the SevOne Cluster Manager interface for Site-A. The left sidebar shows 'Site-A' selected, with hosts 192.168.65.11 and 192.168.65.12 (passive) listed. The main panel displays the 'Appliance Overview' for host 192.168.65.11. A red box highlights the 'Master Host' entry, which is 127.0.0.1. Other entries include I/O Thread (Running), Update Thread (Running), Master Log File (peer-bin.000024), and Seconds Behind (0). Below this is the 'Config Database' section, also with a red box around the 'Master Host' entry, which is 0.0.0.1.

The screenshot shows the SevOne Cluster Manager interface for Site-B. The left sidebar shows 'Site-B' selected, with hosts 192.168.175.11 and 192.168.175.12 (passive) listed. The main panel displays the 'Appliance Overview' for host 192.168.175.11. A red box highlights the 'Master Host' entry, which is 192.168.65.11. Other entries include I/O Thread (Running), Update Thread (Running), Master Log File (peer-bin.000022), and Seconds Behind (0). Below this is the 'Config Database' section, also with a red box around the 'Master Host' entry, which is 192.168.65.11.

4.2. HSAノード障害 / 復旧

4.2. HSAノード障害 / 復旧

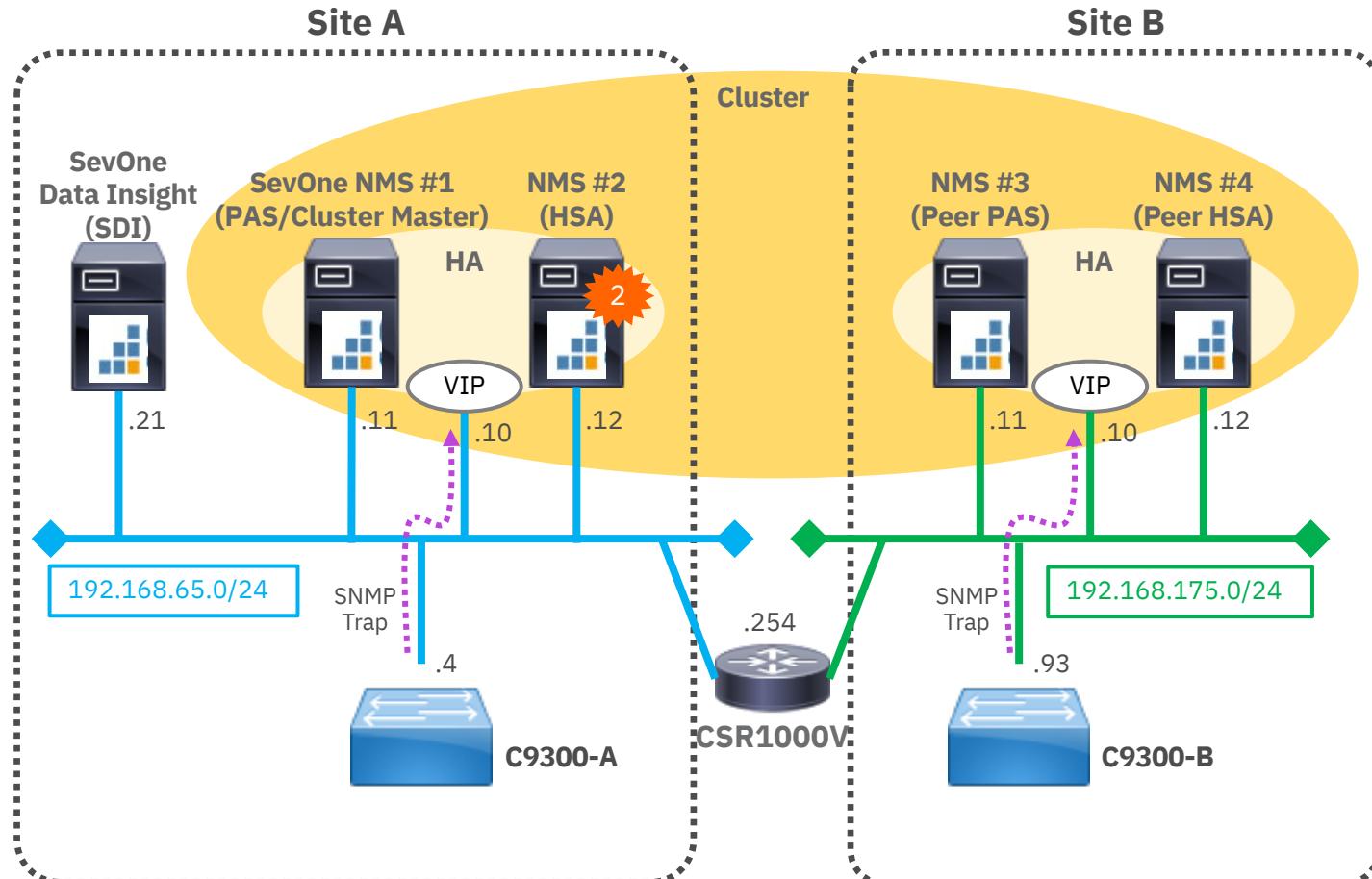
■ 確認手順

- HSAノード障害

1. "SevOne-shutdown shutdown"コマンドでHSAノードをshutdownする
2. C9300-AおよびC9300-BのインターフェースをshutdownしてSNMP Trapを発生させる
3. NMSの管理コンソールでHSAの状態を確認する
4. NMSのログを確認する
5. NMSおよびSDIの管理コンソールでAlertを確認する

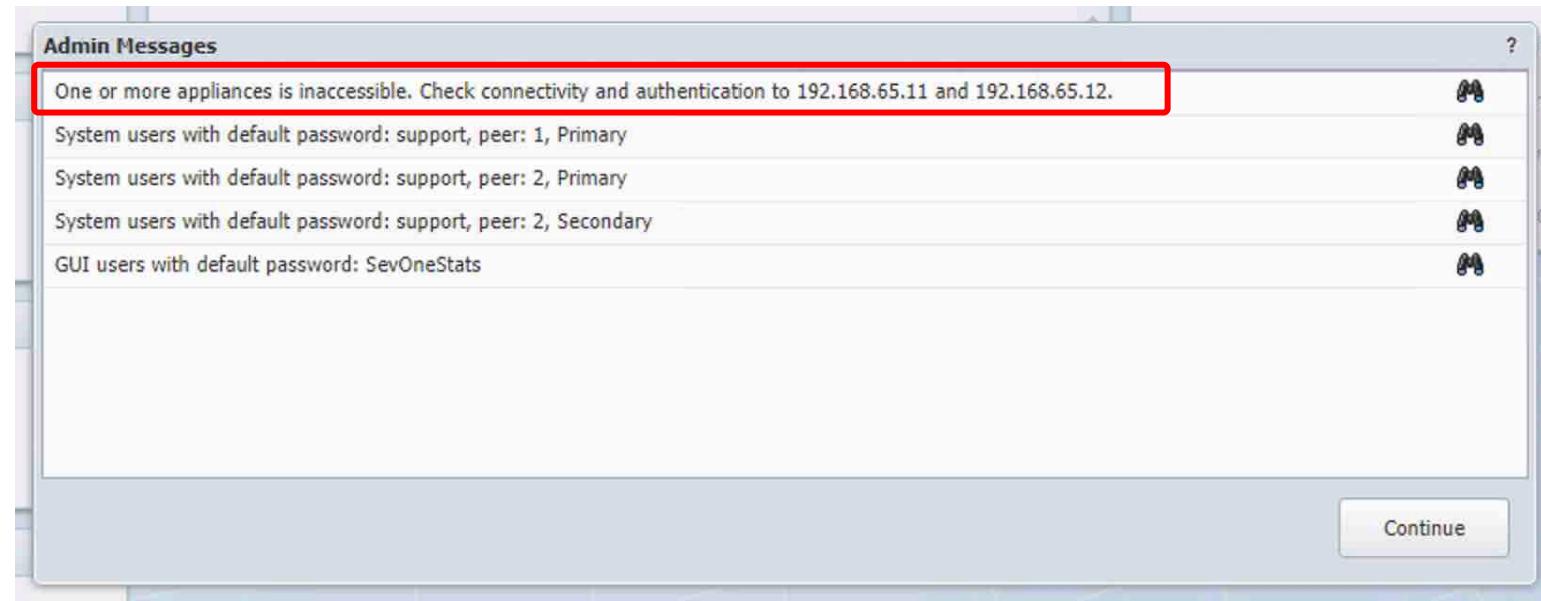
- HSAノード復旧

1. HSAノードを起動する(電源ON)
2. NMSの管理コンソールでactive/passiveの状態を確認する
3. NMSのログを確認する
4. NMSの管理コンソールでAlertを確認する



4.2.1. HSAノード障害 (1/5)

- NMS(Site-A VIP): ログイン後のメッセージ



4.2.1. HSAノード障害 (2/5)

■ NMS(Site-A VIP): [Administration] > [Cluster Manager]

– PAS(Cluster Master)に影響はなく、HSAがNot Running状態となる

The screenshot shows the SevOne Cluster Manager interface. The left sidebar shows 'Cluster Navigation' with 'Site-A' selected, and under Site-A, '192.168.65.11' is highlighted with a red box. The main panel displays the 'Appliance Overview' for '192.168.65.11'. The 'Data Database' section shows 'Master Host' as 127.0.0.1, which is also highlighted with a red box. Below it, the 'I/O Thread' status is 'Running', 'Update Thread' is 'Running', 'Master Log File' is 'peer-bin.000024', and 'Seconds Behind' is 0. The 'Config Database' section shows 'Master Host' as 0.0.0.1, 'I/O Thread' as 'Not Running', 'Update Thread' as 'Running', 'Master Log File' as 'peer-bin.000024', and 'Seconds Behind' as 0.

The screenshot shows the SevOne Cluster Manager interface. The left sidebar shows 'Cluster Navigation' with 'Site-A' selected, and under Site-A, '192.168.65.11' is highlighted with a red box. The main panel displays the 'Appliance Overview' for '192.168.65.12 (passive)'. The 'Data Database' section shows 'Master Host' as 127.0.0.1, which is highlighted with a red box. Below it, the 'I/O Thread' status is 'Not Running', 'Update Thread' is 'Not Running', 'Master Log File' is 'peer-bin.000024', and 'Seconds Behind' is 0. The 'Config Database' section shows 'Master Host' as 0.0.0.1, 'I/O Thread' as 'Not Running', 'Update Thread' as 'Not Running', 'Master Log File' as 'peer-bin.000024', and 'Seconds Behind' as 0. A large red box surrounds the entire right-hand panel area.

4.2.1. HSAノード障害 (3/5)

- 以下のログが出力される

PAS(192.168.65.11): /var/log/SevOne-masterslaved.log 抜粋

```
2022-09-16T16:02:21+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5023>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (111)
2022-09-16T16:02:22+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5024>shouldRetryQuery: We lost connection to MySQL.
2022-09-16T16:02:22+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5024>shouldRetryQuery: Attempting to reconnect to MySQL.
2022-09-16T16:02:22+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5024>dbQuery: Retrying the query 1/10.
2022-09-16T16:02:22+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.12) (it's been 2.00 seconds out of 300 seconds).
2022-09-16T16:02:24+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5023>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (111)
2022-09-16T16:02:24+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.12) (it's been 4.00 seconds out of 300 seconds).
2022-09-16T16:02:26+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5023>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (111)
2022-09-16T16:02:26+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.12) (it's been 6.00 seconds out of 300 seconds).
2022-09-16T16:02:28+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5023>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (111)
2022-09-16T16:02:28+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.12) (it's been 8.00 seconds out of 300 seconds).
<...snip...
2022-09-16T16:07:11+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.12) (it's been 290.00 seconds out of 300 seconds).
2022-09-16T16:07:11+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5023>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (113)
2022-09-16T16:07:13+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.12) (it's been 292.00 seconds out of 300 seconds).
2022-09-16T16:07:14+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5023>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (113)
2022-09-16T16:07:15+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.12) (it's been 294.00 seconds out of 300 seconds).
2022-09-16T16:07:17+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.12) (it's been 296.00 seconds out of 300 seconds).
2022-09-16T16:07:17+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5023>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (113)
2022-09-16T16:07:19+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.12) (it's been 298.00 seconds out of 300 seconds).
2022-09-16T16:07:20+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5023>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (113)
2022-09-16T16:07:21+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.12) (it's been 300.00 seconds out of 300 seconds).
2022-09-16T16:07:21+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: checkDeathDetectionRoutine(): I believe that my neighbor (192.168.65.12) has died.
2022-09-16T16:07:23+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5023>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (113)
<...snip...
```

2秒間隔でcheckDeathDetectionRoutine()が実行され、300秒でHSAノード障害を検知

4.2.1. HSAノード障害 (4/5)

■ SNMP Trap

- NMS(Site-A VIP): [Events] > [Archives] > [Logged Traps]
 - C9300-AおよびC9300-BのTrapが表示される

Logged Traps

Trap Manager

IP Address	Time	OID	Variable Number
192.168.65.4	16 Sep '22 16:08:45	IF-MIB::linkDown	5
192.168.65.4	16 Sep '22 16:08:45	DISMAN-EVENT-MIB::sysUpTimeInstance	1589321686
192.168.65.4	16 Sep '22 16:08:42	IF-MIB::ifIndex.54	54
192.168.65.4	16 Sep '22 16:08:42	IF-MIB::ifDescr.54	GigabitEthernet1/0/46
192.168.65.4	16 Sep '22 16:05:40	IF-MIB::topologyChange	3
192.168.65.4	16 Sep '22 16:05:40	IF-MIB::linkUp	5
192.168.65.4	16 Sep '22 16:05:39	IF-MIB::linkDown	3
192.168.65.4	16 Sep '22 16:05:18	IF-MIB::linkUp	5
192.168.65.4	16 Sep '22 16:05:15	IF-MIB::linkDown	3

Variables

Variable	Type	Value
DISMAN-EVENT-MIB::sysUpTimeInstance	Time Ticks	1589321686
IF-MIB::ifIndex.54	Integer	54
IF-MIB::ifDescr.54	Octet String	GigabitEthernet1/0/46
IF-MIB::ifType.54	Integer	6
CISCO-SMI::local.2.1.1.20.54	Octet String	administratively down

Logged Traps

Trap Manager

IP Address	Time	OID	Variable Number
192.168.175.93	16 Sep '22 16:08:48	IF-MIB::linkDown	5
192.168.175.93	16 Sep '22 16:08:48	DISMAN-EVENT-MIB::sysUpTimeInstance	1589338553
192.168.175.93	16 Sep '22 16:08:45	IF-MIB::ifIndex.22	22
192.168.175.93	16 Sep '22 16:08:45	IF-MIB::ifDescr.22	GigabitEthernet1/0/14
192.168.175.93	16 Sep '22 16:05:42	IF-MIB::linkUp	5
192.168.175.93	16 Sep '22 16:05:41	IF-MIB::linkUp	6
192.168.175.93	16 Sep '22 16:05:39	IF-MIB::topologyChange	3
192.168.175.93	16 Sep '22 16:05:21	IF-MIB::linkDown	5
192.168.175.93	16 Sep '22 16:05:21	IF-MIB::linkDown	3

Variables

Variable	Type	Value
IF-MIB::ifIndex.22	Integer	22
IF-MIB::ifDescr.22	Octet String	GigabitEthernet1/0/14
IF-MIB::ifType.22	Integer	6
CISCO-SMI::local.2.1.1.20.22	Octet String	administratively down

4.2.1. HSAノード障害 (5/5)

■ SNMP Trap

– SDI: Alert Details

- Site-AおよびSite-BともにNMSから情報取得可能

The screenshot shows the SevOne Data Insight web interface. The left sidebar has 'Reports' selected. The main area is titled 'Alert Details' under 'Untitled Section'. It displays a table of alerts with columns: Severity, Device Name, Object Name, First, Last, Message, and Occurrences. Two rows are highlighted in red and grouped together, while one row is highlighted in yellow and grouped separately. A red box highlights the yellow row.

Severity	Device Name	Object Name	First	Last	Message	Occurrences
Alert	C9300-B	Temperature Monitor 1014	Aug 18, 2022 4:03 (UTC-04:00) EDT	Sep 16, 2022 12:09 (UTC-04:00) EDT	Threshold triggered -- C93...	30.53K
Alert	C9300-A	Temperature Monitor 1014	Aug 18, 2022 0:09 (UTC-04:00) EDT	Sep 16, 2022 12:09 (UTC-04:00) EDT	Threshold triggered -- C93...	14.13K
Error	C9300-B		Sep 1, 2022 3:10 (UTC-04:00) EDT	Sep 16, 2022 12:08 (UTC-04:00) EDT	Trap received from C9300-...	70
Error	C9300-A		Aug 31, 2022 21:18 (UTC-04:00) EDT	Sep 16, 2022 12:08 (UTC-04:00) EDT	Trap received from C9300-A: IF-MIB::linkDown -- Bindings: DISMAN-EVENT-MIB::sysUpTimeInstance = 1589321686, IF-MIB::ifIndex.54 = 54, IF-MIB::ifDescr.54 = GigabitEthernet1/0/46, IF-MIB::ifType.54 = 6, CISCO-SMI::local.2.1.1.20.54 = administratively down -- An interface has gone down.	359
Warning	C9300-B		Sep 1, 2022 3:10 (UTC-04:00) EDT	Sep 16, 2022 12:08 (UTC-04:00) EDT	Trap received from C9300-...	41

4.2.2. HSAノード復旧 (1/3)

■ NMS(Site-A VIP): [Administration] > [Cluster Manager]

– 復旧後は正常時と同じ状態が表示される

The screenshot shows the SevOne Cluster Manager interface. The left sidebar lists clusters: Site-A (192.168.65.11, 192.168.65.12 (passive)) and Site-B (192.168.175.11, 192.168.175.12 (passive)). The main panel displays the Appliance Overview for 192.168.65.11. It includes sections for Data Database and Config Database. The Data Database section shows Master Host as 127.0.0.1. The Config Database section shows Master Host as 0.0.0.1. A red box highlights the Master Host entry in the Data Database.

The screenshot shows the SevOne Cluster Manager interface. The left sidebar lists clusters: Site-A (192.168.65.11, 192.168.65.12 (passive)) and Site-B (192.168.175.11, 192.168.175.12 (passive)). The main panel displays the Appliance Overview for 192.168.65.12 (passive). It includes sections for Data Database and Config Database. The Data Database section shows Master Host as 192.168.65.11. The Config Database section shows Master Host as 192.168.65.11. A red box highlights the Master Host entry in the Data Database.

4.2.2. HSAノード復旧 (2/3)

- 以下のログが出力される

PAS(192.168.65.11): /var/log/SevOne-masterslaved.log 抜粋

```
2022-09-16T16:13:26+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5023> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (113)
2022-09-16T16:13:29+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5023> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (113)
2022-09-16T16:13:32+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5023> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (113)
2022-09-16T16:13:34+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5023> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (111)
2022-09-16T16:13:36+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5023> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (111)
2022-09-16T16:13:38+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5023> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (111)
2022-09-16T16:13:40+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5023> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (111)
2022-09-16T16:13:42+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5023> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (111)
2022-09-16T16:13:44+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5023> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (111)
2022-09-16T16:13:46+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: <5023> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (111)
2022-09-16T16:13:52+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: checkDeathDetectionRoutine(): I believe that my neighbor (192.168.65.12) is now alive.
2022-09-16T16:14:05+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: interactionRoutine(): Established connection from 127.0.0.1 on socket 8
2022-09-16T16:14:05+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: userRoutine(): Socket 8 hanging up.
2022-09-16T16:14:07+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: interactionRoutine(): Established connection from 127.0.0.1 on socket 9
2022-09-16T16:14:08+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[4116]: userRoutine(): Socket 9 hanging up.
<...snip...>
```

4.2.2. HSAノード復旧 (3/3)

■ SNMP Trap

- NMS(Site-A VIP): [Events] > [Archives] > [Logged Traps]
 - Trap受信に影響なし

Logged Traps

Trap Manager

IP Address	Time	OID	Variable Number
192.168.65.4	16 Sep '22 16:17:30	IF-MIB::linkDown	5
192.168.65.4	16 Sep '22 16:17:30	DISMAN-EVENT-MIB::sysUpTimeInstance	1589374215
192.168.65.4	16 Sep '22 16:17:30	IF-MIB::ifIndex.54	54
192.168.65.4	16 Sep '22 16:17:28	BRIDGE-MIB::newRoot	2
192.168.65.4	16 Sep '22 16:12:38	BRIDGE-MIB::topologyChange	3
192.168.65.4	16 Sep '22 16:12:37	IF-MIB::linkUp	5
192.168.65.4	16 Sep '22 16:12:37	IF-MIB::linkDown	5
192.168.65.4	16 Sep '22 16:08:45	IF-MIB::linkDown	5

Variables

Variable	Type	Value
DISMAN-EVENT-MIB::sysUpTimeInstance	Time Ticks	1589374215
IF-MIB::ifIndex.54	Integer	54
IF-MIB::ifDescr.54	Octet String	GigabitEthernet1/0/46
IF-MIB::ifType.54	Integer	6
CISCO-SMI::local.2.1.1.20.54	Octet String	administratively down

Logged Traps

Trap Manager

IP Address	Time	OID	Variable Number
192.168.175.93	16 Sep '22 16:17:33	IF-MIB::linkDown	5
192.168.175.93	16 Sep '22 16:17:33	DISMAN-EVENT-MIB::sysUpTimeInstance	1589391041
192.168.175.93	16 Sep '22 16:17:33	IF-MIB::ifIndex.22	22
192.168.175.93	16 Sep '22 16:17:30	BRIDGE-MIB::newRoot	2
192.168.175.93	16 Sep '22 16:12:39	IF-MIB::linkUp	5
192.168.175.93	16 Sep '22 16:12:38	IF-MIB::linkUp	5
192.168.175.93	16 Sep '22 16:12:36	BRIDGE-MIB::topologyChange	3
192.168.175.93	16 Sep '22 16:08:48	IF-MIB::linkDown	5

Variables

Variable	Type	Value
DISMAN-EVENT-MIB::sysUpTimeInstance	Time Ticks	1589391041
IF-MIB::ifIndex.22	Integer	22
IF-MIB::ifDescr.22	Octet String	GigabitEthernet1/0/14
IF-MIB::ifType.22	Integer	6
CISCO-SMI::local.2.1.1.20.22	Octet String	administratively down

4.3. PAS – HSA間通信障害 / 復旧

4.3. PAS – HSA間通信障害 / 復旧

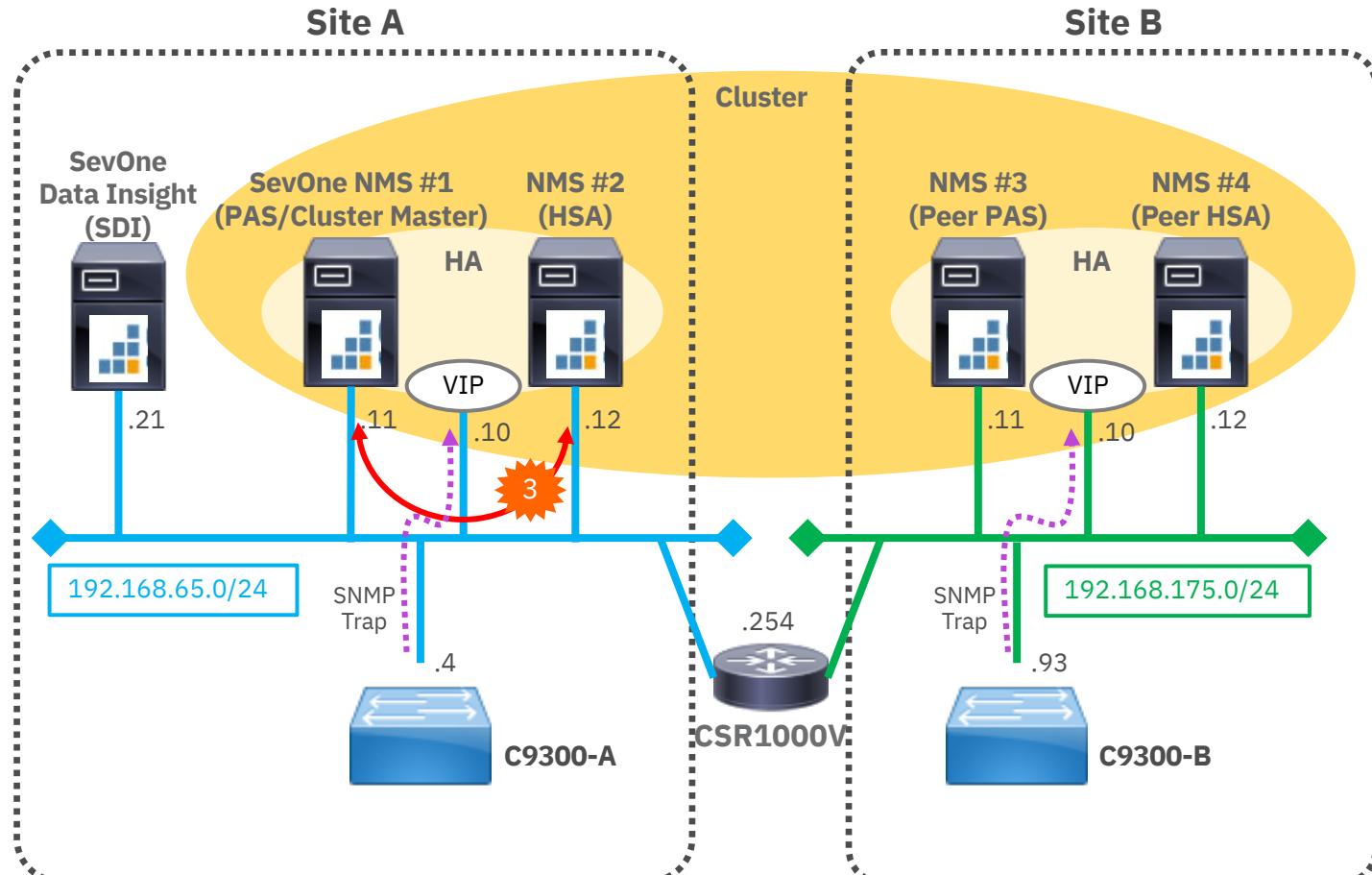
■ 確認手順

– PAS – HSA間通信障害

1. VMのACL機能により、Cluster Master – HSA間の通信をDropする
2. C9300-AおよびC9300-BのインターフェースをshutdownしてSNMP Trapを発生させる
3. NMSの管理コンソールでactive/passive状態を確認する(Split Brainになっていることを確認する)
4. NMSのログを確認する
5. NMSおよびSDIの管理コンソールでAlertを確認する

– PAS – HSA間通信復旧

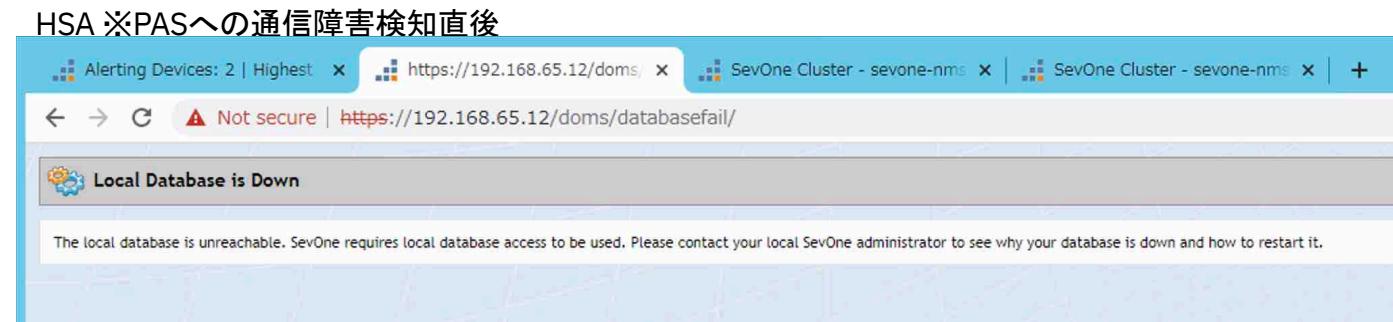
1. VMのACL機能を無効化し、Cluster Master – HSA間の通信を復旧させる
2. NMSの管理コンソールでactive/passiveの状態を確認する
3. Split Brainの状態から復旧する
4. NMSおよびSDIの管理コンソールでAlertを確認する
5. NMSのログを確認する



4.3.1. PAS – HSA間通信障害 (1/8)

■ NMS

- PAS(192.168.65.11): HSAへの通信障害を検知するが、元々自身がMaster(active)のため影響なし
- HSA(192.168.65.12): PASへの通信障害を検知し、自身がMaster(active)に切り替わるまで接続不可
 - 環境や状況に依存するが、今回の検証では障害発生からactiveになるまでの時間は、Failover Time(5分) + 4分で計9分程度だった。

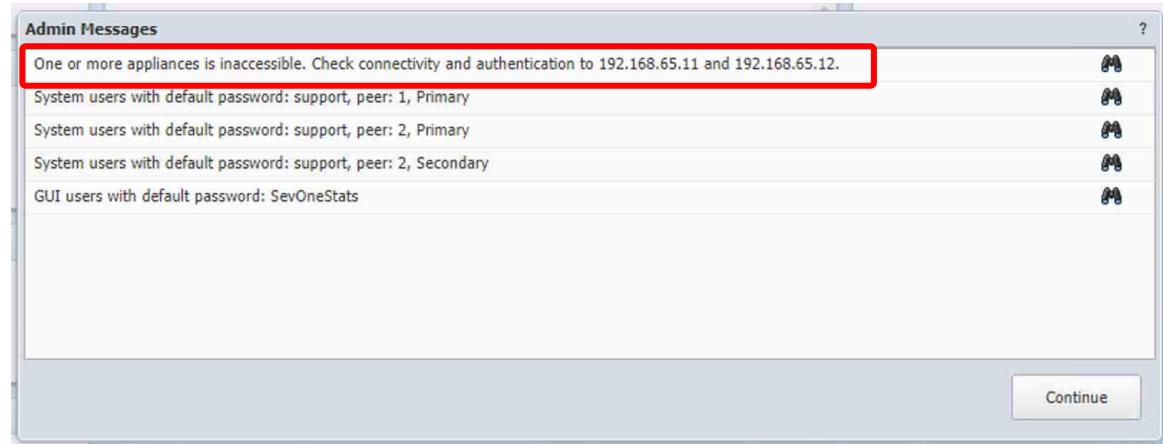


- Site-A VIP: PASとHSAそれぞれのVIPが有効になる

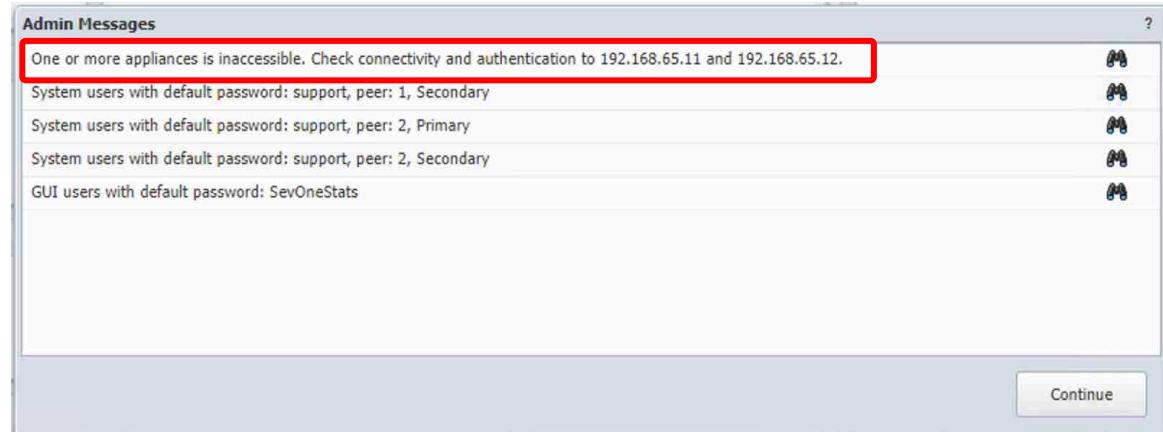
4.3.1. PAS – HSA間通信障害 (2/8)

■ NMS: ログイン後のメッセージ

PAS(192.168.65.11)



HSA(192.168.65.12)



4.3.1. PAS – HSA間通信障害 (3/8)

■ NMS(PAS): [Administration] > [Cluster Manager]

- PASおよびHSAのそれぞれ自身がMasterと認識する (Split Brain)
- Peer(Site-B)に対するMasterはHSA(192.168.65.12)に切り替わる
 - 後からactiveになったHSAをMasterとして認識していると考えられる

PAS(192.168.65.11)

The screenshot shows the SevOne Cluster Manager interface for Site-A (192.168.65.11). The master host is listed as 127.0.0.1. The configuration database master host is 0.0.0.1.

Appliance Overview	Appliance Settings	System Settings	Process Overview
Master Host	127.0.0.1		
I/O Thread	Running		
Update Thread	Running		
Master Log File	peer-bin.000024		
Seconds Behind	0		

Config Database	
Master Host	0.0.0.1
I/O Thread	Not Running
Update Thread	Running
Master Log File	peer-bin.000024
Seconds Behind	0

The screenshot shows the SevOne Cluster Manager interface for Site-B (192.168.175.11). The master host is listed as 192.168.65.12. The configuration database master host is 192.168.65.12.

Appliance Overview	Appliance Settings	System Settings	Process Overview
Master Host	192.168.65.12		
I/O Thread	Running		
Update Thread	Running		
Master Log File	peer-bin.000017		
Seconds Behind	0		

Config Database	
Master Host	192.168.65.12
I/O Thread	Running
Update Thread	Running
Master Log File	peer-bin.000024
Seconds Behind	0

4.3.1. PAS – HSA間通信障害 (4/8)

■ NMS(HSA): [Administration] > [Cluster Manager]

- PASおよびHSAのそれぞれ自身がMasterと認識する (Split Brain)
- Peer(Site-B)に対するMasterはHSA(192.168.65.12)に切り替わる

HSA(192.168.65.12)

SevOne Cluster - sevone-nms

Alerting Devices: 2 | Highest

Not secure | https://192.168.65.12/#ClusterManager

SevOne Reports Events Applications Devices Administration

Cluster Manager

192.168.65.12

Appliance Overview Appliance Settings System Settings Process Overview

Master Host 127.0.0.1

I/O Thread Running

Update Thread Running

Master Log File peer-bin.000024

Seconds Behind 0

Data Database

Config Database

Site-A

192.168.65.11 (passive)

192.168.65.12

Site-B

192.168.175.11

192.168.175.12 (passive)

192.168.175.11

192.168.175.12 (passive)

SevOne Cluster - sevone-nms

Alerting Devices: 2 | Highest

Not secure | https://192.168.65.12/#ClusterManager/logout=-2&page=ClusterManager

SevOne Reports Events Applications Devices Administration

Cluster Manager

192.168.175.11

Appliance Overview Appliance Settings System Settings Process Overview

Master Host 127.0.0.1

I/O Thread Running

Update Thread Running

Master Log File peer-bin.000017

Seconds Behind 0

Data Database

Config Database

Site-A

192.168.65.11 (passive)

192.168.65.12

Site-B

192.168.175.11

192.168.175.12 (passive)

Master Host 192.168.65.12

I/O Thread Running

Update Thread Running

Master Log File peer-bin.000024

Seconds Behind 0

4.3.1. PAS – HSA間通信障害 (5/8)

■ 以下のログが出力される

PAS(192.168.65.11): /var/log/SevOne-masterslaved.log 抜粋

```
2022-10-21T05:01:16+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: <4395>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (110)
2022-10-21T05:01:17+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: <4396>shouldRetryQuery: We lost connection to MySQL.
2022-10-21T05:01:17+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: <4396>shouldRetryQuery: Attempting to reconnect to MySQL.
2022-10-21T05:01:17+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: <4396>dbQuery: Retrying the query 1/10.
2022-10-21T05:01:17+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.12) (it's been 2.00 seconds out of 300 seconds).
2022-10-21T05:01:19+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.12) (it's been 4.00 seconds out of 300 seconds).
<...snip...
2022-10-21T05:06:12+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.12) (it's been 296.00 seconds out of 300 seconds).
2022-10-21T05:06:14+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.12) (it's been 298.00 seconds out of 300 seconds).
2022-10-21T05:06:15+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: interactionRoutine(): Established connection from 127.0.0.1 on socket 8
2022-10-21T05:06:15+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: MasterSlaveMessage:sendMessageToNeighbor: No response from the neighbor. Trying again...
2022-10-21T05:06:16+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.12) (it's been 300.00 seconds out of 300 seconds).
2022-10-21T05:06:16+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: checkDeathDetectionRoutine(): I believe that my neighbor (192.168.65.12) has died.
2022-10-21T05:06:16+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: MasterSlaveMessage:sendMessageToNeighbor: No response from the neighbor. Trying again...
<...snip...
```

HSA(192.168.65.12): /var/log/SevOne-masterslaved.log 抜粋

```
2022-10-21T05:01:16+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1903]: <3235>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (110)
2022-10-21T05:01:18+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1903]: <3236>shouldRetryQuery: We lost connection to MySQL.
2022-10-21T05:01:18+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1903]: <3236>shouldRetryQuery: Attempting to reconnect to MySQL.
2022-10-21T05:01:18+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1903]: <3236>dbQuery: Retrying the query 1/10.
2022-10-21T05:01:18+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1903]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.11) (it's been 2.00 seconds out of 300 seconds).
2022-10-21T05:01:20+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1903]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.11) (it's been 4.00 seconds out of 300 seconds).
<...snip...
2022-10-21T05:06:15+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1903]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.11) (it's been 298.00 seconds out of 300 seconds).
2022-10-21T05:06:17+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1903]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.65.11) (it's been 300.00 seconds out of 300 seconds).
2022-10-21T05:06:17+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1903]: checkDeathDetectionRoutine(): I believe that my neighbor (192.168.65.11) has died.
2022-10-21T05:06:17+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1903]: checkDeathDetectionRoutine(): I am going to attempt to become the pair master.
2022-10-21T05:06:17+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1903]: checkDeathDetectionRoutine(): Successfully Attempt to become the pair master.
2022-10-21T05:06:37+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1903]: <3235>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (110)
<...snip...
```

4.3.1. PAS – HSA間通信障害 (6/8)

■ SNMP Trap

– NMS(PAS): [Events] > [Archives] > [Logged Traps]

- C9300-AのTrapはVIP(192.168.65.10)に送信しており、このときVIPはHSAにARP解決されているためPASには表示されない
- C9300-BのTrapは表示される (影響なし)

PAS(192.168.65.11)

The screenshot shows the SevOne NMS interface with the URL <https://192.168.65.11/#LoggedTraps>. The 'Logged Traps' section is displayed. A filter is applied for Peer: Site-A. The 'Trap Manager' table lists several traps, all of which are associated with Site-B (as shown in the screenshot below). The first trap in the list is highlighted with a red box.

IP Address	Time	OID	Variable Number	Variables
192.168.175.93	21 Oct '22 5:15:54	IF-MIB::linkDown	5	DISMAN-EVENT-MIB::sysUpTimeInstance IF-MIB::ifIndex.22 IF-MIB::ifDescr.22 IF-MIB::ifType.22
192.168.175.93	21 Oct '22 5:15:53	IF-MIB::linkDown	5	GigabitEthernet1/0/14
192.168.175.93	21 Oct '22 5:15:52	IF-MIB::linkDown	5	
192.168.175.93	21 Oct '22 5:15:14	IF-MIB::linkUp	5	
192.168.175.93	21 Oct '22 5:15:14	IF-MIB::linkUp	5	
192.168.175.93	21 Oct '22 5:15:11	BRIDGE-MIB::topologyChange	3	
192.168.175.93	21 Oct '22 5:15:06	CISCO-SMI::ciscoMgmt.43.2.0.1	5	
192.168.175.93	21 Oct '22 5:14:59	CISCO-SMI::ciscoMgmt.43.2.0.1	5	

The screenshot shows the SevOne NMS interface with the URL <https://192.168.65.11/#LoggedTraps>. The 'Logged Traps' section is displayed. A filter is applied for Peer: Site-B. The 'Trap Manager' table lists several traps, all of which are associated with Site-B. The first two traps in the list are highlighted with a red box.

IP Address	Time	OID	Variable Number	Variables
192.168.175.93	21 Oct '22 5:15:54	IF-MIB::linkDown	5	DISMAN-EVENT-MIB::sysUpTimeInstance IF-MIB::ifIndex.22 IF-MIB::ifDescr.22 IF-MIB::ifType.22
192.168.175.93	21 Oct '22 5:15:53	IF-MIB::linkDown	5	GigabitEthernet1/0/14
192.168.175.93	21 Oct '22 5:15:52	IF-MIB::linkDown	5	
192.168.175.93	21 Oct '22 5:15:14	IF-MIB::linkUp	5	
192.168.175.93	21 Oct '22 5:15:14	IF-MIB::linkUp	5	
192.168.175.93	21 Oct '22 5:15:11	BRIDGE-MIB::topologyChange	3	
192.168.175.93	21 Oct '22 5:15:06	CISCO-SMI::ciscoMgmt.43.2.0.1	5	
192.168.175.93	21 Oct '22 5:14:59	CISCO-SMI::ciscoMgmt.43.2.0.1	5	

4.3.1. PAS – HSA間通信障害 (7/8)

■ SNMP Trap

– NMS(HSA): [Events] > [Archives] > [Logged Traps]

- C9300-AのTrapはVIP(192.168.65.10)に送信しており、このときVIPはHSAにARP解決されているためHSAに表示される
- C9300-BのTrapは表示される(影響なし)

HSA(192.168.65.12)

The screenshot shows the 'Logged Traps' page for Site-A. The filter dropdown is set to 'Site-A'. The trap table lists several entries, with the last two highlighted by a red box:

IP Address	Time	OID	Variable Number
192.168.65.4	21 Oct '22 5:15:51	IF-MIB::linkDown	5
192.168.65.4	21 Oct '22 5:15:50	IF-MIB::linkDown	5
192.168.65.4	21 Oct '22 5:15:50	IF-MIB::linkDown	5
192.168.65.4	21 Oct '22 5:15:48	BRIDGE-MIB::newRoot	2
192.168.65.4	21 Oct '22 5:15:47	BRIDGE-MIB::newRoot	2
192.168.65.4	21 Oct '22 5:15:39	BRIDGE-MIB::topologyChange	3
192.168.65.4	21 Oct '22 5:15:38	BRIDGE-MIB::topologyChange	3
192.168.65.4	21 Oct '22 5:15:37	IF-MIB::linkUp	5

Details for the last two entries:

Variables	Type	Value
DISMAN-EVENT-MIB::sysUpTimeInstance	Time Ticks	1887801278
IF-MIB::ifIndex.54	Integer	54
IF-MIB::ifDescr.54	Octet String	GigabitEthernet1/0/46
IF-MIB::ifType.54	Integer	6
CISCO-SMI::local.2.1.1.20.54	Octet String	administratively down

The screenshot shows the 'Logged Traps' page for Site-B. The filter dropdown is set to 'Site-B'. The trap table lists several entries, with the first three highlighted by a red box:

IP Address	Time	OID	Variable Number
192.168.175.93	21 Oct '22 5:15:54	IF-MIB::linkDown	5
192.168.175.93	21 Oct '22 5:15:53	IF-MIB::linkDown	5
192.168.175.93	21 Oct '22 5:15:54	BRIDGE-MIB::newRoot	2
192.168.175.93	21 Oct '22 5:15:14	IF-MIB::linkUp	5
192.168.175.93	21 Oct '22 5:15:11	BRIDGE-MIB::topologyChange	3
192.168.175.93	21 Oct '22 5:15:06	CISCO-SMI::ciscoMgmt.43.2.0.1	5
192.168.175.93	21 Oct '22 5:14:59	CISCO-SMI::ciscoMgmt.43.2.0.1	5

Details for the first three entries:

Variables	Type	Value
DISMAN-EVENT-MIB::sysUpTimeInstance	Time Ticks	188717885
IF-MIB::ifIndex.22	Integer	22
IF-MIB::ifDescr.22	Octet String	GigabitEthernet1/0/14
IF-MIB::ifType.22	Integer	6
CISCO-SMI::local.2.1.1.20.22	Octet String	administratively down

4.3.1. PAS – HSA間通信障害 (8/8)

■ SNMP Trap

– SDI: Alert Details

- Site-AおよびSite-BともにNMSから情報取得可能

The screenshot shows the SevOne Data Insight web interface. The left sidebar has tabs for Create, Reports (which is selected), Explore, Configure, and Administer. The main area is titled "Alert Details" under "Untitled Section". It displays a table of alerts with columns: Severity, Device Name, Object Name, First, Last, Message, and Occurrences. There are four rows of data:

Severity	Device Name	Object Name	First	Last	Message	Occurrences
Alert	C9300-A	Temperature Monitor 1014	Aug 18, 2022 0:09 (UTC-04:00) EDT	Oct 21, 2022 1:18 (UTC-04:00) EDT	Threshold triggered -- C93...	39.61K
Alert	C9300-B	Temperature Monitor 1014	Aug 18, 2022 4:03 (UTC-04:00) EDT	Oct 21, 2022 1:15 (UTC-04:00) EDT	Threshold triggered -- C93...	51.47K
Error	C9300-B		Sep 1, 2022 3:10 (UTC-04:00) EDT	Oct 21, 2022 1:15 (UTC-04:00) EDT	Trap received from C9300-...	88

The last two rows (Error severity for C9300-B and Error severity for C9300-A) are highlighted with a red box. A detailed description of the trap received from C9300-B is shown in a tooltip:

Trap received from C9300-A:
IF-MIB::linkDown -- Bindings:
DISMAN-EVENT-MIB::sysUpTimeInstance =
1887801278, IF-MIB::ifIndex.79 = 79, IF-MIB::ifDescr.79 = Vlan64, IF-MIB::ifType.79 = 53, CISCO-SMI::local.2.1.1.20.79 = down
-- An interface has gone down.

(参考) Split Brain中のVIP

- VIP(192.168.65.10)はPAS(192.168.65.11)およびHSA(192.168.65.12)の両方で有効になる

PAS(192.168.65.11)

```
root@sevone-nms-a1:~ [6.3.0] [02:37:16] $ ip addr show ens160
2: ens160: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc mq state UP group default qlen 1000
  link/ether 00:50:56:86:5b:c8 brd ff:ff:ff:ff:ff:ff
    inet 192.168.65.11/24 brd 192.168.65.255 scope global noprefixroute ens160
      valid_lft forever preferred_lft forever
    inet 192.168.65.10/24 brd 192.168.65.255 scope global secondary noprefixroute ens160
      valid_lft forever preferred_lft forever
    inet6 fe80::d453:cdaa:33c0:c79d/64 scope link noprefixroute
      valid_lft forever preferred_lft forever
```

HSA(192.168.65.12)

```
root@sevone-nms-a2:~ [6.3.0] [02:41:40] $ ip addr show ens160
2: ens160: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc mq state UP group default qlen 1000
  link/ether 00:50:56:86:51:c5 brd ff:ff:ff:ff:ff:ff
    inet 192.168.65.12/24 brd 192.168.65.255 scope global noprefixroute ens160
      valid_lft forever preferred_lft forever
    inet 192.168.65.10/24 brd 192.168.65.255 scope global secondary noprefixroute ens160
      valid_lft forever preferred_lft forever
    inet6 fe80::3a1c:cd71:3bee:37ab/64 scope link noprefixroute
      valid_lft forever preferred_lft forever
```

- C9300-AからVIPに対する接続はHSA(192.168.65.12)に向いている
– 障害前はPAS(192.168.65.11)に向いていた

```
C9300-A#show arp | in 192.168.65.
Internet 192.168.65.4      - 007e.95a5.757b ARPA  Vlan65
Internet 192.168.65.10     13 0050.5686.515c ARPA  Vlan65
Internet 192.168.65.11     0 0050.5686.5bc8 ARPA  Vlan65
Internet 192.168.65.12     2 0050.5686.515c ARPA  Vlan65
Internet 192.168.65.170    4 0050.5686.d20b ARPA  Vlan65
Internet 192.168.65.253    162 0013.8098.d048 ARPA  Vlan65
Internet 192.168.65.254    248 0050.5686.5520 ARPA  Vlan65
```

4.3.2. PAS – HSA間通信復旧 (1/6)

■ NMS(Site-A VIP): ログイン後のメッセージ

※HSAにログインしても同様のメッセージが表示される

The screenshot shows the SevOne NMS interface. In the center, there is a 'Message' dialog box with a red border. The message content is: "Both appliances in your Hot Standby pair with IP addresses 192.168.65.11 and 192.168.65.12 are active. Please use the Cluster Manager to correct this or contact SevOne Support." A red arrow points from the top right towards this message box. The background shows various monitoring panels like 'Alert Summary' and 'Admin Messages'.

4.3.2. PAS – HSA間通信復旧 (2/6)

■ NMS(Site-A VIP): [Administration] > [Cluster Manager]

– 復旧後もSplit Brainのままの状態となり、PASおよびHSAのそれぞれ自身がMasterと認識する

※HSAでも同様の内容が表示される

The screenshot shows the SevOne Cluster Manager interface for Site-A. The left sidebar shows 'Site-A' expanded, with '192.168.65.11' selected. The main panel displays the 'Appliance Overview' for host 192.168.65.11. The 'Data Database' section shows 'Master Host' as 127.0.0.1. The 'Config Database' section shows 'Master Host' as 0.0.0.1. Both hosts are listed as Master Hosts.

Host	Master Host
192.168.65.11	127.0.0.1
192.168.65.12	0.0.0.1

The screenshot shows the SevOne Cluster Manager interface for Site-B. The left sidebar shows 'Site-B' expanded, with '192.168.65.12' selected. The main panel displays the 'Appliance Overview' for host 192.168.65.12. The 'Data Database' section shows 'Master Host' as 127.0.0.1. The 'Config Database' section shows 'Master Host' as 0.0.0.1. Both hosts are listed as Master Hosts.

Host	Master Host
192.168.65.11	127.0.0.1
192.168.65.12	0.0.0.1

4.3.2. PAS – HSA間通信復旧 (3/6)

■ 以下のログが出力される

PAS(192.168.65.11): /var/log/SevOne-masterslaved.log 抜粋

```
2022-10-21T05:18:54+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: <4395>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (110)
2022-10-21T05:19:04+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: interactionRoutine(): Established connection from 127.0.0.1 on socket 9
2022-10-21T05:19:04+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: userRoutine(): Socket 9 hanging up.
2022-10-21T05:19:05+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: interactionRoutine(): Established connection from 127.0.0.1 on socket 10
2022-10-21T05:19:05+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: userRoutine(): Socket 10 hanging up.
2022-10-21T05:19:14+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: interactionRoutine(): Established connection from 127.0.0.1 on socket 9
2022-10-21T05:19:14+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: MasterSlaveMessage:sendMessageToNeighbor: No response from the neighbor. Trying again...
2022-10-21T05:19:15+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: MasterSlaveMessage:sendMessageToNeighbor: No response from the neighbor. Trying again...
2022-10-21T05:19:16+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: MasterSlaveMessage:sendMessageToNeighbor: No response from the neighbor. Trying again...
2022-10-21T05:19:17+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: userRoutine(): Socket 9 hanging up.
2022-10-21T05:19:26+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: <4395>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (110)
2022-10-21T05:19:58+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: <4395>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.12' (110)
2022-10-21T05:20:03+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: checkDeathDetectionRoutine(): I believe that my neighbor (192.168.65.12) is now alive.
2022-10-21T05:20:07+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: interactionRoutine(): Established connection from 127.0.0.1 on socket 10
2022-10-21T05:20:07+00:00 sevone-nms-a1.iselab.local SevOne-masterslaved[3296]: userRoutine(): Socket 10 hanging up.
<...snip...>
```

HSA(192.168.65.12): /var/log/SevOne-masterslaved.log 抜粋

```
2022-10-21T05:18:24+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1903]: <3235>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (110)
2022-10-21T05:18:56+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1903]: <3235>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (110)
2022-10-21T05:19:05+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1903]: interactionRoutine(): Established connection from 127.0.0.1 on socket 9
2022-10-21T05:19:05+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1903]: userRoutine(): Socket 9 hanging up.
2022-10-21T05:19:28+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1903]: <3235>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (110)
2022-10-21T05:20:00+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1903]: <3235>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.65.11' (110)
2022-10-21T05:20:04+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1903]: checkDeathDetectionRoutine(): I believe that my neighbor (192.168.65.11) is now alive.
2022-10-21T05:20:07+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1903]: interactionRoutine(): Established connection from 127.0.0.1 on socket 10
2022-10-21T05:20:07+00:00 sevone-nms-a2.iselab.local SevOne-masterslaved[1903]: userRoutine(): Socket 10 hanging up.
<...snip...>
```

4.3.2. PAS – HSA間通信復旧 (4/6)

■ SNMP Trap

– NMS(Site-A VIP): [Events] > [Archives] > [Logged Traps]

- C9300-AのTrapはVIP(192.168.65.10)に送信しており、このときVIPはHSAにARP解決されているためPASには表示されない
- C9300-BのTrapは表示される(影響なし)

PAS(192.168.65.11)

The screenshot shows the SevOne NMS interface with the URL <https://192.168.65.11/#LoggedTraps>. The 'Peer' dropdown is set to 'Site-A'. The 'Trap Manager' table lists several traps, all of which have their 'Variables' section collapsed. A red box highlights the 'Peer' dropdown.

IP Address	Time	OID	Variable Number	Variables

The screenshot shows the SevOne NMS interface with the URL <https://192.168.65.11/#LoggedTraps>. The 'Peer' dropdown is set to 'Site-B'. The 'Trap Manager' table lists several traps, with the last seven entries highlighted by a red box. These highlighted entries correspond to the traps sent from Site-A, which are not shown in the Site-A view because they were resolved by HSA's ARP resolution.

IP Address	Time	OID	Variable Number	Variables
192.168.175.93	21 Oct '22 5:23:18	IF-MIB::linkDown	5	DISHAN-EVENT-MIB::sysUpTimeInstance
192.168.175.93	21 Oct '22 5:23:17	IF-MIB::linkDown	5	IF-MIB::ifIndex.22
192.168.175.93	21 Oct '22 5:23:15	BRIDGE-MIB::newRoot	2	IF-MIB::ifDescr.22
192.168.175.93	21 Oct '22 5:20:39	IF-MIB::linkUp	5	IF-MIB::ifType.22
192.168.175.93	21 Oct '22 5:20:38	IF-MIB::linkUp	5	CISCO-SMI::local.2.1.1.20.22
192.168.175.93	21 Oct '22 5:20:36	BRIDGE-MIB::topologyChange	3	
192.168.175.93	21 Oct '22 5:15:54	IF-MIB::linkDown	5	
192.168.175.93	21 Oct '22 5:15:53	IF-MIB::linkDown	5	

4.3.2. PAS – HSA間通信復旧 (5/6)

■ SNMP Trap

– NMS(HSA): [Events] > [Archives] > [Logged Traps]

- C9300-AのTrapはVIP(192.168.65.10)に送信しており、このときVIPはHSAにARP解決されているためHSAに表示される
- C9300-BのTrapは表示される(影響なし)

HSA(192.168.65.12)

The screenshot shows the SevOne NMS interface with the URL <https://192.168.65.12/#LoggedTraps>. The 'Peer' dropdown is set to 'Site-A'. The 'Trap Manager' table lists several traps from IP address 192.168.65.4 at various times. A red box highlights the 'Peer' dropdown and the trap table.

IP Address	Time	OID	Variable Number
192.168.65.4	21 Oct '22 5:23:16	IF-MIB::linkDown	5
192.168.65.4	21 Oct '22 5:23:15	IF-MIB::linkDown	5
192.168.65.4	21 Oct '22 5:23:15	IF-MIB::linkDown	5
192.168.65.4	21 Oct '22 5:23:13	BRIDGE-MIB::newRoot	2
192.168.65.4	21 Oct '22 5:23:12	BRIDGE-MIB::newRoot	2
192.168.65.4	21 Oct '22 5:23:09	IF-MIB::linkUp	5
192.168.65.4	21 Oct '22 5:22:59	IF-MIB::linkDown	5
192.168.65.4	21 Oct '22 5:22:20	BRIDGE-MIB::topologyChange	3

Variable	Type	Value
DISMAN-EVENT-HIB::sysUpTimeInstance	Time Ticks	1887845782
IF-MIB::ifIndex.54	Integer	54
IF-MIB::ifDescr.54	Octet String	GigabitEthernet1/0/46
IF-MIB::ifType.54	Integer	6
CISCO-SMI::local.2.1.1.20.54	Octet String	administratively down

The screenshot shows the SevOne NMS interface with the URL <https://192.168.65.12/#LoggedTraps>. The 'Peer' dropdown is set to 'Site-B'. The 'Trap Manager' table lists several traps from IP address 192.168.175.93 at various times. A red box highlights the 'Peer' dropdown and the trap table.

IP Address	Time	OID	Variable Number
192.168.175.93	21 Oct '22 5:23:18	IF-MIB::linkDown	5
192.168.175.93	21 Oct '22 5:23:17	IF-MIB::linkDown	5
192.168.175.93	21 Oct '22 5:23:15	BRIDGE-MIB::newRoot	2
192.168.175.93	21 Oct '22 5:20:39	IF-MIB::linkUp	5
192.168.175.93	21 Oct '22 5:20:38	IF-MIB::linkUp	5
192.168.175.93	21 Oct '22 5:20:36	BRIDGE-MIB::topologyChange	3
192.168.175.93	21 Oct '22 5:15:54	IF-MIB::linkDown	5
192.168.175.93	21 Oct '22 5:15:53	IF-MIB::linkDown	5

Variable	Type	Value
DISMAN-EVENT-HIB::sysUpTimeInstance	Time Ticks	1887862272
IF-MIB::ifIndex.22	Integer	22
IF-MIB::ifDescr.22	Octet String	GigabitEthernet1/0/14
IF-MIB::ifType.22	Integer	6
CISCO-SMI::local.2.1.1.20.22	Octet String	administratively down

4.3.2. PAS – HSA間通信復旧 (6/6)

■ SNMP Trap

– SDI: Alert Details

- Site-AおよびSite-BともにNMS(Site-A VIP)から情報取得可能

The screenshot shows the SevOne Data Insight web interface. The left sidebar has tabs for Create, Reports (which is selected), Explore, Configure, and Administer. The main area is titled "Alert Details" and shows a table of alerts. The table has columns for Severity, Device Name, Object Name, First, Last, Message, and Occurrences. There are filters for Severity (Alert, Error, Warning), Device Name, Object Name, First, Last, and Message. A search bar is at the top of the table. The table lists several alerts:

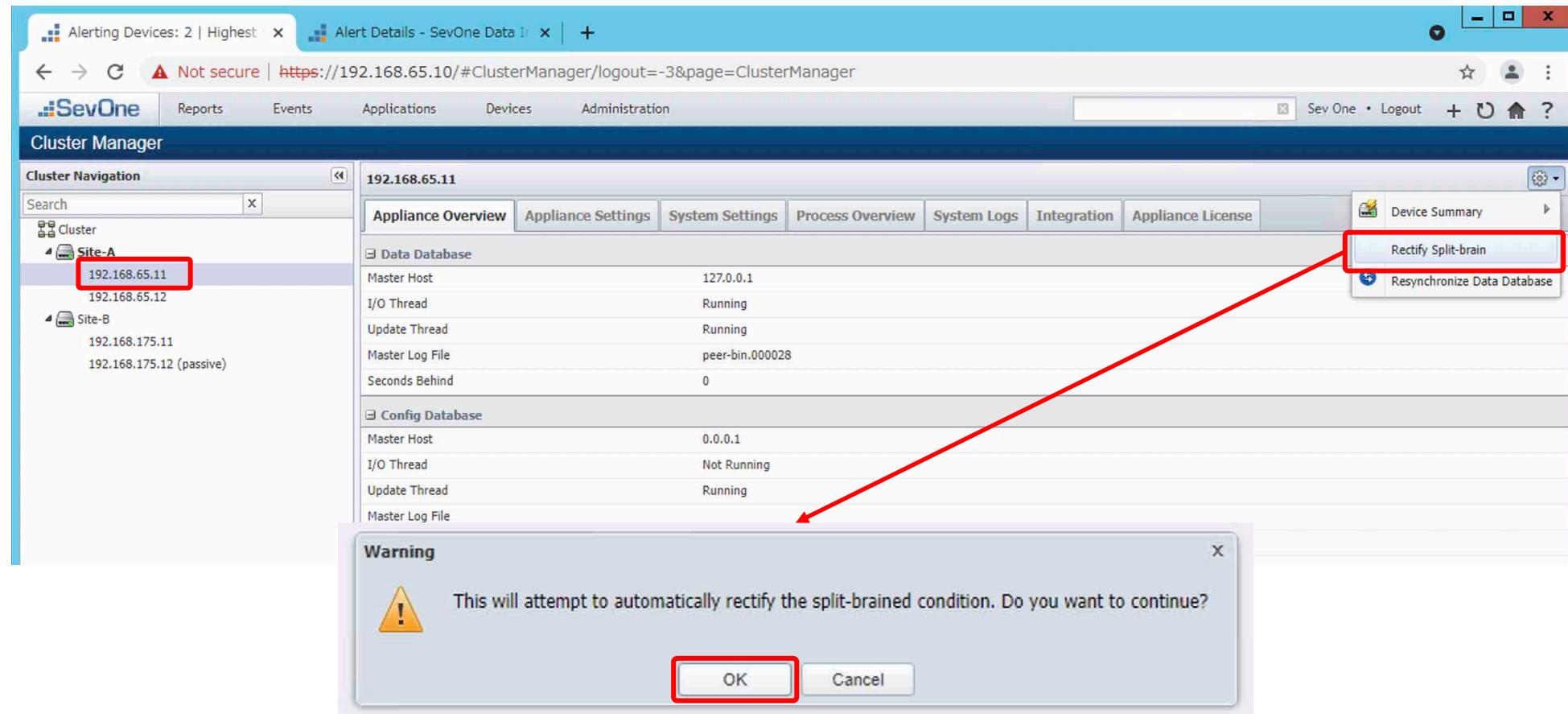
Severity	Device Name	Object Name	First	Last	Message	Occurrences
Alert	C9300-A	Temperature Monitor 1014	Aug 18, 2022 0:09 (UTC-04:00) EDT	Oct 21, 2022 1:24 (UTC-04:00) EDT	Threshold triggered -- C93...	39.61K
Alert	C9300-B	Temperature Monitor 1014	Aug 18, 2022 4:03 (UTC-04:00) EDT	Oct 21, 2022 1:24 (UTC-04:00) EDT	Threshold triggered -- C93...	51.47K
Error	C9300-B		Sep 1, 2022 3:10 (UTC-04:00) EDT	Oct 21, 2022 1:23 (UTC-04:00) EDT	Trap received from C9300-...	90
Error	C9300-A		Aug 31, 2022 21:18 (UTC-04:00) EDT	Oct 21, 2022 1:23 (UTC-04:00) EDT	Trap received from C9300-A: IF-MIB::linkDown -- Bindings: DISMAN-EVENT-MIB::sysUpTimeInstance = 1887845782, IF-MIB::ifIndex.79 = 79, IF-MIB::ifDescr.79 = Vlan64, IF-MIB::ifType.79 = 53, CISCO-SMI::local.2.1.1.20.79 = down -- An interface has gone down.	3.23K
Warning	C9300-A		Aug 31, 2022 22:48 (UTC-04:00) EDT	Oct 21, 2022 1:23 (UTC-04:00) EDT	Trap received from C9300-...	1.33K

4.3.2. Split Brainの修正 (1/4)

■ NMS(Site-A VIP): [Administration] > [Cluster Manager]

– 両方がactiveの場合、**passiveにしたいアプライアンス(PAS)**を選択して、右上の歯車アイコンより、[Rectify Split-brain]を選択

- **passiveにするアプライアンスが障害中に取得した情報は消失するため要注意**
- 今回の場合、PASをactiveにしてしまうと、障害中にVIPを持つHSAが受信したSNMP Trapが消失する



4.3.2. Split Brainの修正 (2/4)

■ NMS(Site-A VIP): [Administration] > [Cluster Manager]

– "Rectify Split-brain" 実行後はHSAがactiveとなる

Alerting Devices: 2 | Highest | Alert Details - SevOne Data | + | Not secure | https://192.168.65.10/#ClusterManager

SevOne Reports Events Applications Devices Administration

Cluster Manager

Cluster Navigation

- Cluster
 - Site-A
 - 192.168.65.11 (passive)
 - 192.168.65.12
 - Site-B
 - 192.168.175.11
 - 192.168.175.12 (passive)

Appliance Overview | Appliance Settings | System Settings | Process Overview

Data Database

Master Host	192.168.65.12
I/O Thread	Running
Update Thread	Running
Master Log File	peer-bin.000045
Seconds Behind	0

Config Database

Master Host	192.168.65.12
I/O Thread	Running
Update Thread	Running
Master Log File	peer-bin.000038
Seconds Behind	0

Alerting Devices: 2 | Highest | Alert Details - SevOne Data | + | Not secure | https://192.168.65.10/#ClusterManager

SevOne Reports Events Applications Devices Administration

Cluster Manager

Cluster Navigation

- Cluster
 - Site-A
 - 192.168.65.11 (passive)
 - 192.168.65.12
 - Site-B
 - 192.168.175.11
 - 192.168.175.12 (passive)

Appliance Overview | Appliance Settings | System Settings | Process Overview

Data Database

Master Host	127.0.0.1
I/O Thread	Running
Update Thread	Running
Master Log File	peer-bin.000038
Seconds Behind	0

Config Database

Master Host	0.0.0.1
I/O Thread	Not Running
Update Thread	Running
Master Log File	peer-bin.000038
Seconds Behind	0

4.3.2. Split Brainの修正 (3/4)

■ SNMP Trap

- NMS(Site-A VIP): [Events] > [Archives] > [Logged Traps]
 - Split Brain中に受信したSite-AおよびSite-BのTrapが残っていることが確認できる

Alerting Devices: 2 | Highest Alert Details - SevOne Data 1 | +

Not secure | https://192.168.65.10/#LoggedTraps

Logged Traps

Peer: Site-A

Target OID: No Filter Specified

IP Address: No Filter Specified

Time Span: Past 2 Hours

Time Zone: UTC

Trap Manager

IP Address	Time	on	Variable Number
192.168.65.4	21 Oct '22 5:23:40	IF-MIB::linkUp	5
192.168.65.4	21 Oct '22 5:23:40	IF-MIB::linkUp	5
192.168.65.4	21 Oct '22 5:23:37	BRIDGE-MIB::topologyChange	3
192.168.65.4	21 Oct '22 5:23:37	BRIDGE-MIB::topologyChange	3
192.168.65.4	21 Oct '22 5:23:16	IF-MIB::linkDown	5
192.168.65.4	21 Oct '22 5:23:16	IF-MIB::linkDown	5
192.168.65.4	21 Oct '22 5:23:15	IF-MIB::linkDown	5
192.168.65.4	21 Oct '22 5:23:15	IF-MIB::linkDown	5
192.168.65.4	21 Oct '22 5:23:13	BRIDGE-MIB::newRoot	2
192.168.65.4	21 Oct '22 5:23:12	BRIDGE-MIB::newRoot	2
192.168.65.4	21 Oct '22 5:23:08	IF-MIB::linkUp	5
192.168.65.4	21 Oct '22 5:22:59	IF-MIB::linkDown	5
192.168.65.4	21 Oct '22 5:22:20	BRIDGE-MIB::topologyChange	3
192.168.65.4	21 Oct '22 5:22:19	BRIDGE-MIB::topologyChange	3
192.168.65.4	21 Oct '22 5:21:50	IF-MIB::linkUp	5
192.168.65.4	21 Oct '22 5:21:30	IF-MIB::linkDown	5
192.168.65.4	21 Oct '22 5:20:44	BRIDGE-MIB::topologyChange	3
192.168.65.4	21 Oct '22 5:20:42	BRIDGE-MIB::topologyChange	3
192.168.65.4	21 Oct '22 5:20:42	IF-MIB::linkUp	5
192.168.65.4	21 Oct '22 5:16:12	IF-MIB::linkUp	5
192.168.65.4	21 Oct '22 5:16:11	IF-MIB::linkUp	5
192.168.65.4	21 Oct '22 5:15:51	IF-MIB::linkDown	5
192.168.65.4	21 Oct '22 5:15:50	IF-MIB::linkDown	5
192.168.65.4	21 Oct '22 5:15:50	IF-MIB::linkDown	5

Variables

Variable	Type	Value
DISMAN-EVENT-MIB::sysUpTimeInstance	Time Ticks	1887801278
IF-MIB::ifIndex.54	Integer	54
IF-MIB::ifDescr.54	Octet String	GigabitEthernet1/0/46
IF-MIB::ifType.54	Integer	6
CISCO-SMI::local.2.1.1.20.54	Octet String	administratively down

Alerting Devices: 2 | Highest Alert Details - SevOne Data 1 | +

Not secure | https://192.168.65.10/#LoggedTraps

Logged Traps

Peer: Site-B

Target OID: No Filter Specified

IP Address: No Filter Specified

Time Span: Past 2 Hours

Time Zone: UTC

Trap Manager

IP Address	Time	on	Variable Number
192.168.175.93	21 Oct '22 5:23:18	IF-MIB::linkDown	5
192.168.175.93	21 Oct '22 5:23:17	IF-MIB::linkDown	5
192.168.175.93	21 Oct '22 5:23:15	BRIDGE-MIB::newRoot	2
192.168.175.93	21 Oct '22 5:20:39	IF-MIB::linkUp	5
192.168.175.93	21 Oct '22 5:20:38	IF-MIB::linkUp	5
192.168.175.93	21 Oct '22 5:20:36	BRIDGE-MIB::topologyChange	3
192.168.175.93	21 Oct '22 5:15:54	IF-MIB::linkDown	5
192.168.175.93	21 Oct '22 5:15:53	IF-MIB::linkDown	5
192.168.175.93	21 Oct '22 5:15:51	BRIDGE-MIB::topologyChange	3
192.168.175.93	21 Oct '22 5:15:50	CISCO-SMI::ciscoMgmt.43.2.0.1	5
192.168.175.93	21 Oct '22 5:14:59	CISCO-SMI::ciscoMgmt.43.2.0.1	5

Variables

Variable	Type	Value
DISMAN-EVENT-MIB::sysUpTimeInstance	Time Ticks	1887817885
IF-MIB::ifIndex.22	Integer	22
IF-MIB::ifDescr.22	Octet String	GigabitEthernet1/0/14
IF-MIB::ifType.22	Integer	6
CISCO-SMI::local.2.1.1.20.22	Octet String	administratively down

4.3.2. Split Brainの修正 (4/4)

- "Rectify Split-brain" 実行後、passiveにしたNMS 1号機のVIPが有効のままになり、VIPが重複する事象が発生
 - 「4.1.2. PASノード復旧」時のVIP重複と類似の問題と考えられる

Split Brain修正前

PAS(192.168.65.11)

```
root@sevone-nms-a1:~ [6.3.0] [05:19:51] $ ip addr show ens160
2: ens160: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc mq state UP group default qlen 1000
  link/ether 00:50:56:86:5b:c8 brd ff:ff:ff:ff:ff:ff
    inet 192.168.65.11/24 brd 192.168.65.255 scope global noprefixroute ens160
      valid_lft forever preferred_lft forever
    inet 192.168.65.10/24 brd 192.168.65.255 scope global secondary noprefixroute ens160
      valid_lft forever preferred_lft forever
    inet6 fe80::d453:cdaa:33c0:c79d/64 scope link noprefixroute
      valid_lft forever preferred_lft forever
```

HSA(192.168.65.12)

```
root@sevone-nms-a2:~ [6.3.0] [05:19:52] $ ip addr show ens160
2: ens160: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc mq state UP group default qlen 1000
  link/ether 00:50:56:86:51:5c brd ff:ff:ff:ff:ff:ff
    inet 192.168.65.12/24 brd 192.168.65.255 scope global noprefixroute ens160
      valid_lft forever preferred_lft forever
    inet 192.168.65.10/24 brd 192.168.65.255 scope global secondary noprefixroute ens160
      valid_lft forever preferred_lft forever
    inet6 fe80::3a1c:cd71:3bee:37ab/64 scope link noprefixroute
      valid_lft forever preferred_lft forever
```

Split Brain修正後

PAS(192.168.65.11)

```
root@sevone-nms-a1:~ [6.3.0] [05:48:50] $ ip addr show ens160
2: ens160: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc mq state UP group default qlen 1000
  link/ether 00:50:56:86:5b:c8 brd ff:ff:ff:ff:ff:ff
    inet 192.168.65.11/24 brd 192.168.65.255 scope global noprefixroute ens160
      valid_lft forever preferred_lft forever
    inet 192.168.65.10/24 brd 192.168.65.255 scope global secondary noprefixroute ens160
      valid_lft forever preferred_lft forever
    inet6 fe80::d453:cdaa:33c0:c79d/64 scope link noprefixroute
      valid_lft forever preferred_lft forever
```

HSA(192.168.65.12)

```
root@sevone-nms-a2:~ [6.3.0] [05:48:52] $ ip addr show ens160
2: ens160: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc mq state UP group default qlen 1000
  link/ether 00:50:56:86:51:5c brd ff:ff:ff:ff:ff:ff
    inet 192.168.65.12/24 brd 192.168.65.255 scope global noprefixroute ens160
      valid_lft forever preferred_lft forever
    inet 192.168.65.10/24 brd 192.168.65.255 scope global secondary noprefixroute ens160
      valid_lft forever preferred_lft forever
    inet6 fe80::3a1c:cd71:3bee:37ab/64 scope link noprefixroute
      valid_lft forever preferred_lft forever
```

4.4. Peer PAS ノード障害 / 復旧

4.4. Peer PASノード障害 / 復旧 (1/2)

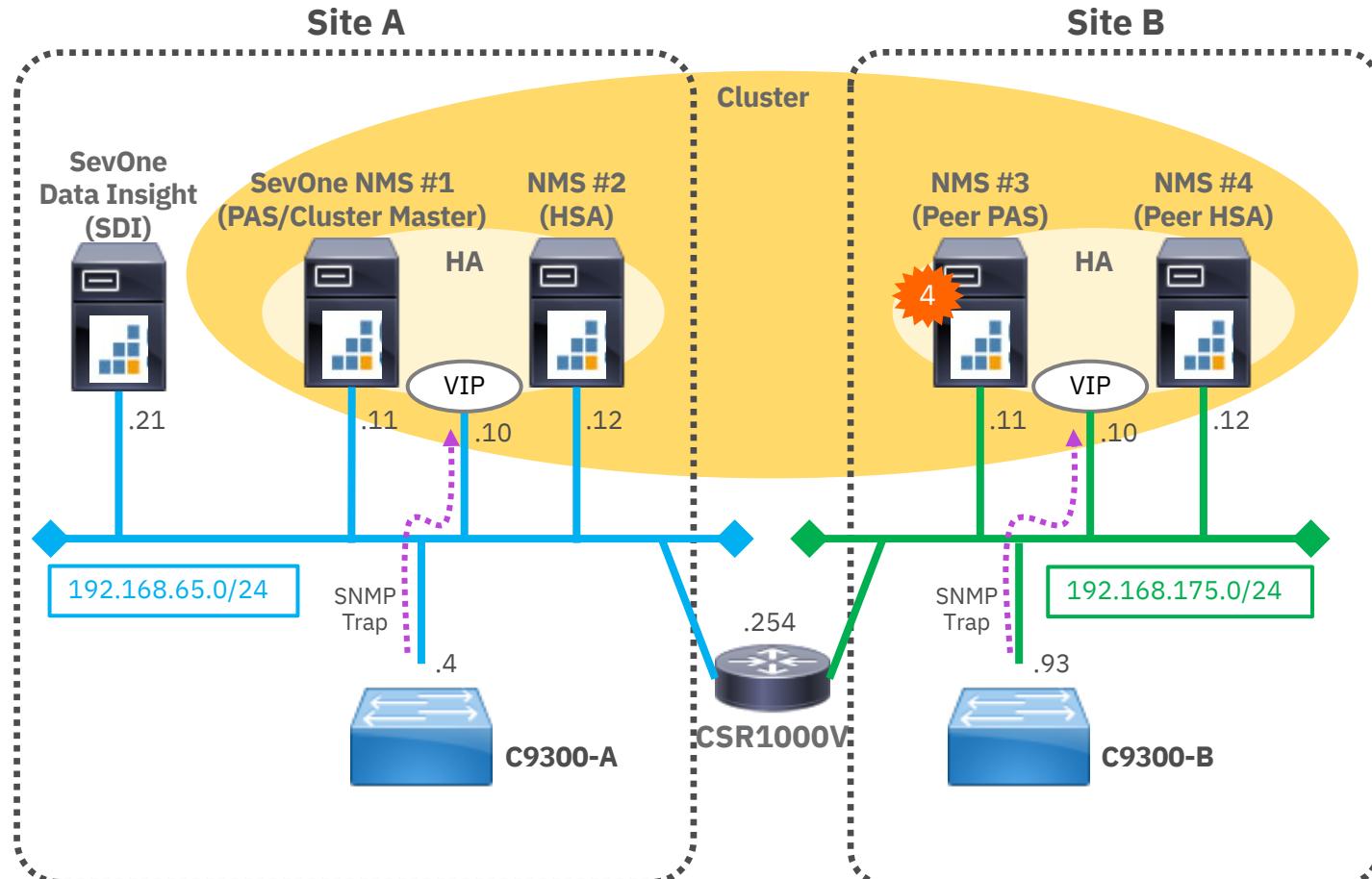
■ 確認手順

– Peer PASノード障害

1. "SevOne-shutdown shutdown"コマンドでPeer PASノードをshutdownする
2. Fail Over前後でC9300-AおよびC9300-BのインターフェースをshutdownしてSNMP Trapを発生させる
3. NMSの管理コンソールでPeer側がFail Overされたことを確認する
4. NMSのログを確認する
5. NMSおよびSDIの管理コンソールでAlertを確認する

– Peer PASノード復旧

1. Peer PASノードを起動する(電源ON)
2. NMSの管理コンソールでPeerのactive/passiveの状態を確認する
3. NMSのログを確認する



4.4. Peer PASノード障害 / 復旧 (2/2)

■ Failover Time設定

– [Administration] > [Cluster Manager] > Site-B > [Peer Settings] > [Primary/Secondary]

The screenshot shows the SevOne Cluster Manager interface. On the left, the Cluster Navigation pane lists clusters Site-A and Site-B. Site-B is selected. The main panel shows Site-B's Peer Settings tab. It includes fields for Primary Appliance IP Address (192.168.175.11), Secondary Appliance IP Address (192.168.175.12), and Virtual IP Address (192.168.175.10). The 'Failover Time' field contains the value '600' with a dropdown menu showing 'seconds'. This 'Failover Time' field is highlighted with a red rectangular box.

4.4.1. Peer PASノード障害 (1/8)

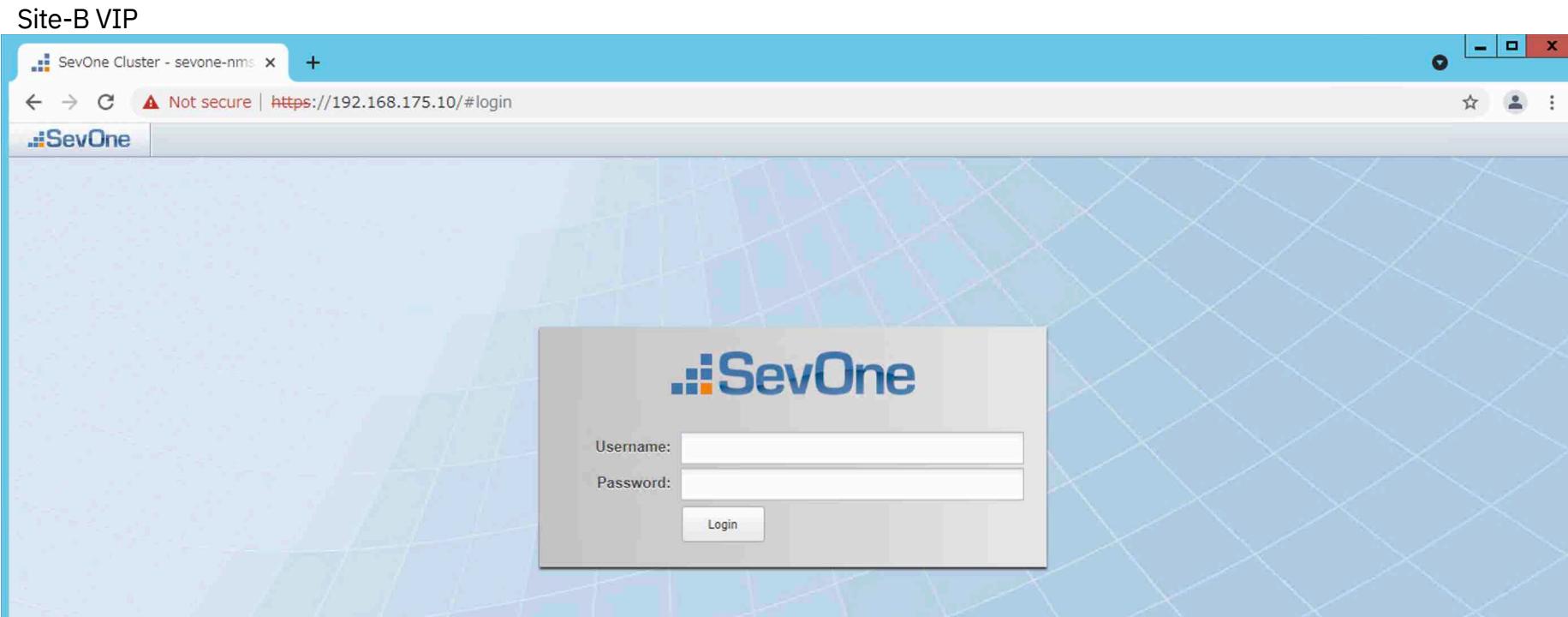
■ NMS

– Site-A VIP

- 影響なし

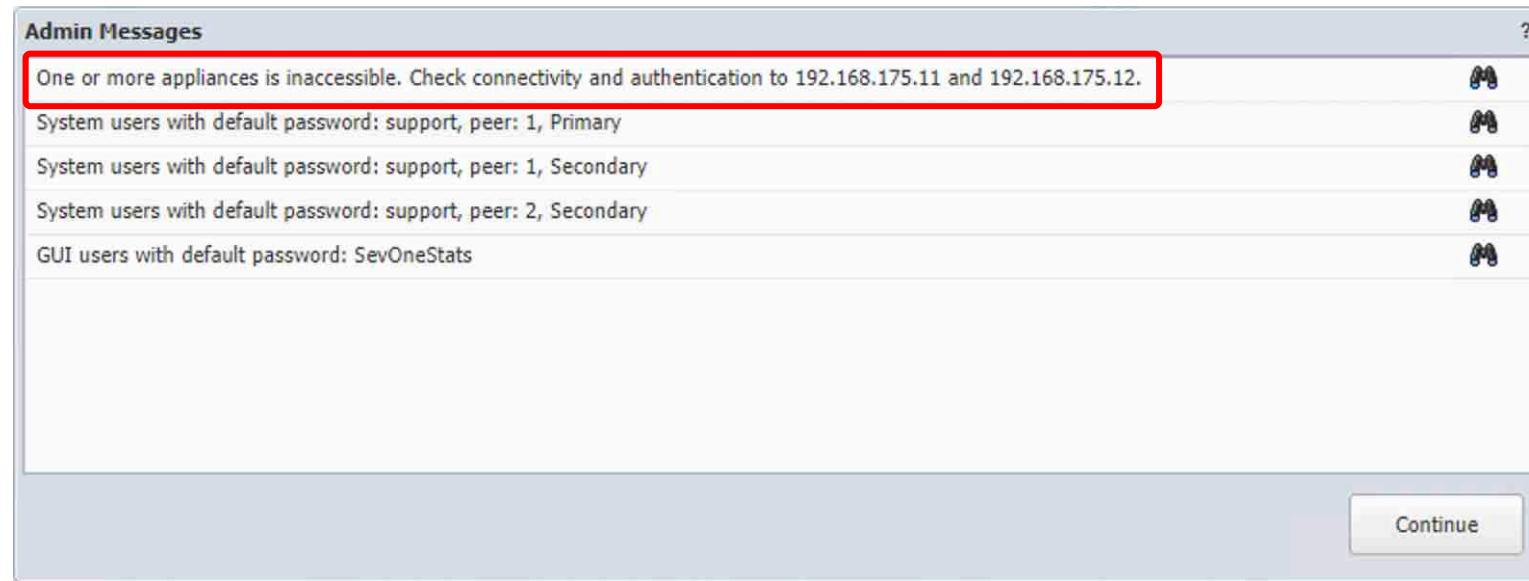
– Site-B VIP

- Peer HSAがactiveに切り替わるまでVIPが有効にならず接続不可
- VIPが有効になってもPeer HSAノードがSite-BのMasterとしてReadyになるまでログイン不可 (Failover Time + α)
- $+\alpha$ は環境や状況に依存するが、今回の検証ではFailover Time + 約30秒～2分程度だった。



4.4.1. Peer PAS ノード障害 (2/8)

■ NMS(Site-A VIP): ログイン後のメッセージ



4.4.1. Peer PASノード障害 (3/8)

■ NMS(Site-A VIP): [Administration] > [Cluster Manager]

- PAS: 影響なし
- HSA: 影響なし

Alerting Devices: 2 | Highest Alert Details - SevOne Data Ingestion

← → ⌂ Not secure | https://192.168.65.10/#ClusterManager/logout=-2&page=ClusterManager

SevOne Reports Events Applications Devices Administration

Cluster Manager

Cluster Navigation

Search Cluster

Site-A

192.168.65.11

Appliance Overview Appliance Settings System Settings Process Overview

Data Database

Master Host	127.0.0.1
I/O Thread	Running
Update Thread	Running
Master Log File	peer-bin.000027
Seconds Behind	0

Config Database

Master Host	0.0.0.1
I/O Thread	Not Running
Update Thread	Running
Master Log File	peer-bin.000027
Seconds Behind	0

Alerting Devices: 2 | Highest Alert Details - SevOne Data Ingestion

← → ⌂ Not secure | https://192.168.65.10/#ClusterManager/logout=-2&page=ClusterManager

SevOne Reports Events Applications Devices Administration

Cluster Manager

Cluster Navigation

Search Cluster

Site-A

192.168.65.11

Appliance Overview Appliance Settings System Settings Process Overview

Data Database

Master Host	192.168.65.11
I/O Thread	Running
Update Thread	Running
Master Log File	peer-bin.000026
Seconds Behind	0

Config Database

Master Host	192.168.65.11
I/O Thread	Running
Update Thread	Running
Master Log File	peer-bin.000027
Seconds Behind	0

Site-B

192.168.175.11

192.168.175.12 (passive)

4.4.1. Peer PASノード障害 (4/8)

■ NMS(Site-A VIP): [Administration] > [Cluster Manager]

- Peer PAS: passiveとなり情報が表示されない
- Peer HSA: Failover Time経過後activeになる

The image consists of two side-by-side screenshots of the SevOne Cluster Manager interface, both showing the 'Appliance Overview' tab for a cluster node.

Left Screenshot: The cluster navigation shows Site-A with nodes 192.168.65.11 and 192.168.65.12 (passive). Site-B has nodes 192.168.175.11 (passive) and 192.168.175.12. A red box highlights the '192.168.175.11 (passive)' entry in the Site-B list, and a larger red box surrounds the entire Appliance Overview section.

Right Screenshot: The cluster navigation shows Site-A with nodes 192.168.65.11 and 192.168.65.12 (passive). Site-B has nodes 192.168.175.11 and 192.168.175.12. A red box highlights the '192.168.175.11' entry in the Site-B list. The Appliance Overview section is identical to the left screenshot, showing the same four nodes. To the right of the Appliance Overview, there are two sections: 'Data Database' and 'Config Database', each with a table showing Master Host, I/O Thread, Update Thread, Master Log File, and Seconds Behind. In the 'Data Database' section, the 'Master Host' is 127.0.0.1. In the 'Config Database' section, the 'Master Host' is 192.168.65.11. Both sections show 'I/O Thread' and 'Update Thread' as 'Running', 'Master Log File' as 'peer-bin.000024' and 'peer-bin.000027' respectively, and 'Seconds Behind' as 0.

4.4.1. Peer PASノード障害 (5/8)

- 以下のログが出力される

Peer PAS(192.168.175.12): /var/log/SevOne-masterslaved.log 抜粋

```
2022-10-06T00:34:26+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4161>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (111)
2022-10-06T00:34:27+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4162>shouldRetryQuery: We lost connection to MySQL.
2022-10-06T00:34:27+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4162>shouldRetryQuery: Attempting to reconnect to MySQL.
2022-10-06T00:34:27+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4162>dbQuery: Retrying the query 1/10.
2022-10-06T00:34:27+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.175.11) (it's been 2.00 seconds out of 600 seconds).
2022-10-06T00:34:28+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4161>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (111)
2022-10-06T00:34:29+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.175.11) (it's been 4.00 seconds out of 600 seconds).
2022-10-06T00:34:30+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4161>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (111)
2022-10-06T00:34:31+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.175.11) (it's been 6.00 seconds out of 600 seconds).
2022-10-06T00:34:32+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4161>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (111)
2022-10-06T00:34:33+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.175.11) (it's been 8.00 seconds out of 600 seconds).
<...snip...>
2022-10-06T00:44:19+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.175.11) (it's been 592.00 seconds out of 600 seconds).
2022-10-06T00:44:21+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4161>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (113)
2022-10-06T00:44:21+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.175.11) (it's been 594.00 seconds out of 600 seconds).
2022-10-06T00:44:23+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.175.11) (it's been 596.00 seconds out of 600 seconds).
2022-10-06T00:44:24+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4161>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (113)
2022-10-06T00:44:25+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.175.11) (it's been 598.00 seconds out of 600 seconds).
2022-10-06T00:44:27+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4161>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (113)
2022-10-06T00:44:27+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.175.11) (it's been 600.00 seconds out of 600 seconds).
2022-10-06T00:44:27+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: checkDeathDetectionRoutine(): I believe that my neighbor (192.168.175.11) has died.
2022-10-06T00:44:27+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: checkDeathDetectionRoutine(): I am going to attempt to become the pair master.
2022-10-06T00:44:27+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: checkDeathDetectionRoutine(): Successfully Attempt to become the pair master.
2022-10-06T00:44:30+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4161>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (113)
<...snip...>
```

2秒間隔でcheckDeathDetectionRoutine()が実行され、600秒でPeer HSAノード障害を検知

4.4.1. Peer PASノード障害 (6/8)

- 以下のログが出力される

PAS(192.168.65.11): /var/log/SevOne-clusterd.log 抜粋

```
2022-09-30T09:09:00+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-09-30T09:09:00+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Commencing retry 1 / 2.
2022-09-30T09:09:30+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-09-30T09:09:30+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Commencing retry 2 / 2.
2022-09-30T09:10:00+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-09-30T09:10:30+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-09-30T09:10:30+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Commencing retry 1 / 2.
2022-09-30T09:11:00+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-09-30T09:11:00+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Commencing retry 2 / 2.
2022-09-30T09:11:30+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-09-30T09:13:00+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-09-30T09:13:00+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Commencing retry 1 / 2.
2022-09-30T09:13:30+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-09-30T09:13:30+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Commencing retry 2 / 2.
2022-09-30T09:14:00+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-09-30T09:14:30+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-09-30T09:14:30+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Commencing retry 1 / 2.
2022-09-30T09:15:00+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-09-30T09:15:00+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Commencing retry 2 / 2.
2022-09-30T09:15:30+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-09-30T09:17:01+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-09-30T09:17:01+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Commencing retry 1 / 2.
2022-09-30T09:17:31+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-09-30T09:17:31+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[34215]: <34303>__dbConnect: Commencing retry 2 / 2.
<...snip...>
```

30秒間隔でDBへの接続が試行され、接続エラーが出力され続ける

4.4.1. Peer PASノード障害 (7/8)

■ SNMP Trap

– NMS (Site-A VIP): [Events] > [Archives] > [Logged Traps]

The image displays two side-by-side screenshots of the SevOne Network Management System (NMS) interface, both showing the 'Logged Traps' section.

Left Screenshot (Site-A):

- Filter:** Peer: Site-A (highlighted with a red box).
- Trap Manager:** Shows a list of traps received from Site-A. One trap is highlighted with a red box: 192.168.65.4, 6 Oct '22 1:04:29, IF-MIB::linkUp, Variable Number 5. This trap corresponds to the first entry in the 'Variables' table below it.
- Variables:** A table showing trap variables for the selected trap. The first row is highlighted with a red box: DISMAN-EVENT-MIB::sysUpTimeInstance, Type TimeTicks, Value 1756690920.

Right Screenshot (Site-B):

- Filter:** Peer: Site-B (highlighted with a red box).
- Trap Manager:** Shows a list of traps received from Site-B. Three traps are highlighted with a red box: 192.168.175.93, 6 Oct '22 1:04:08, IF-MIB::linkDown, Variable Number 5; 192.168.175.93, 6 Oct '22 1:04:08, IF-MIB::linkDown, Variable Number 5; and 192.168.175.93, 6 Oct '22 1:04:05, BRIDGE-MIB::newRoot, Variable Number 2.
- Variables:** A table showing trap variables for the selected traps. The first three rows are highlighted with a red box: DISMAN-EVENT-MIB::sysUpTimeInstance, Type TimeTicks, Value 1756708742; IF-MIB::ifIndex.22, Type Integer, Value 22; and IF-MIB::ifDescr.22, Type Octet String, Value GigabitEthernet1/0/46.

4.4.1. Peer PASノード障害 (8/8)

■ SNMP Trap

– SDI: Alert Details

- Site-AおよびSite-BともにNMSから情報取得可能

The screenshot shows the SevOne Data Insight web interface. The left sidebar has a 'Reports' tab selected. The main area is titled 'Alert Details' and shows a table of alerts. The table includes columns for Severity (with 'Alert' highlighted in red), Device Name, Object Name, First, Last, Message, and Occurrences. The first two rows, corresponding to C9300-A and C9300-B, are highlighted with a red box. The details pane on the right displays the trap message for the first highlighted alert, which is a 'Trap received from C9300-A' with specific MIB information.

Severity	Device Name	Object Name	First	Last	Message	Occurrences
Alert	C9300-A	Temperature Monitor 1014	Aug 18, 2022 0:09 (UTC-04:00) EDT	Oct 5, 2022 21:06 (UTC-04:00) EDT	Threshold triggered -- C93... 23.41K	
Alert	C9300-B	Temperature Monitor 1014	Aug 18, 2022 4:03 (UTC-04:00) EDT	Oct 5, 2022 21:06 (UTC-04:00) EDT	Threshold triggered -- C93... 39.79K	
Error	C9300-A		Aug 31, 2022 21:18 (UTC-04:00) EDT	Oct 5, 2022 21:04 (UTC-04:00) EDT	Trap received from C9300-A: IF-MIB::linkDown -- Bindings: DISMAN-EVENT-MIB::sysUpTimeInstance = 1756693751, IF-MIB::ifIndex.79 = 79, IF-MIB::ifDescr.79 = Vlan64, IF-MIB::ifType.79 = 53, CISCO-SMI::local.2.1.1.20.79 = down -- An interface has gone down.	1.01K
Error	C9300-B		Sep 1, 2022 3:10 (UTC-04:00) EDT	Oct 5, 2022 21:04 (UTC-04:00) EDT	Trap received from C9300-B...	74
Warning	C9300-A		Aug 31, 2022 22:48 (UTC-04:00) EDT	Oct 5, 2022 21:04 (UTC-04:00) EDT	Trap received from C9300-A...	694

4.4.2. Peer PASノード復旧 (1/3)

■ NMS(Site-A VIP): [Administration] > [Cluster Manager]

- 復旧後はPeer HSAノード(192.168.175.12)がactiveのままとなるため、元の状態に戻す場合は手動で切り替えが必要

Alerting Devices: 2 | Highest Alert Details - SevOne Data I... x | +

← → ⌛ Not secure | https://192.168.65.10/#ClusterManager

SevOne Reports Events Applications Devices Administration

Cluster Manager

Cluster Navigation Search Cluster

- Site-A
 - 192.168.65.11
 - 192.168.65.12 (passive)
- Site-B
 - 192.168.175.11 (passive)
 - 192.168.175.12

192.168.175.11 (passive)

Appliance Overview		Appliance Settings	System Settings	Process O...
Master Host		192.168.175.12		
I/O Thread		Running		
Update Thread		Running		
Master Log File		peer-bin.000026		
Seconds Behind		0		

Data Database

Appliance Overview		Appliance Settings	System Settings	Process O...
Master Host		192.168.175.12		
I/O Thread		Running		
Update Thread		Running		
Master Log File		peer-bin.000024		
Seconds Behind		0		

Config Database

Appliance Overview		Appliance Settings	System Settings	Process O...
Master Host		192.168.175.12		
I/O Thread		Running		
Update Thread		Running		
Master Log File		peer-bin.000024		
Seconds Behind		0		

Alerting Devices: 2 | Highest Alert Details - SevOne Data I... x | +

← → ⌛ Not secure | https://192.168.65.10/#ClusterManager

SevOne Reports Events Applications Devices Administration

Cluster Manager

Cluster Navigation Search Cluster

- Site-A
 - 192.168.65.11
 - 192.168.65.12 (passive)
- Site-B
 - 192.168.175.11 (passive)
 - 192.168.175.12

192.168.175.12

Appliance Overview		Appliance Settings	System Settings	Process O...
Master Host		127.0.0.1		
I/O Thread		Running		
Update Thread		Running		
Master Log File		peer-bin.000024		
Seconds Behind		0		

Data Database

Appliance Overview		Appliance Settings	System Settings	Process O...
Master Host		192.168.175.12		
I/O Thread		Running		
Update Thread		Running		
Master Log File		peer-bin.000027		
Seconds Behind		0		

Config Database

Appliance Overview		Appliance Settings	System Settings	Process O...
Master Host		192.168.65.11		
I/O Thread		Running		
Update Thread		Running		
Master Log File		peer-bin.000027		
Seconds Behind		0		

4.4.2. Peer PASノード復旧 (2/3)

- 以下のログが出力される

Peer PAS(192.168.175.12): /var/log/SevOne-masterslaved.log 抜粋

```
2022-10-06T01:10:35+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4161>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (111)
2022-10-06T01:10:37+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4161>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (111)
2022-10-06T01:10:39+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4161>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (111)
2022-10-06T01:10:41+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4161>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (111)
2022-10-06T01:10:43+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4161>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (111)
2022-10-06T01:10:45+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4161>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (111)
2022-10-06T01:10:47+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4161>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (111)
2022-10-06T01:10:49+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4161>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (111)
2022-10-06T01:10:51+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4161>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (111)
2022-10-06T01:10:53+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4161>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (111)
2022-10-06T01:10:55+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: <4161>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (111)
2022-10-06T01:10:59+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: checkDeathDetectionRoutine(): I believe that my neighbor (192.168.175.11) is now alive.
2022-10-06T01:11:05+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: interactionRoutine(): Established connection from 127.0.0.1 on socket 9
2022-10-06T01:11:05+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: userRoutine(): Socket 9 hanging up.
2022-10-06T01:12:05+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: interactionRoutine(): Established connection from 127.0.0.1 on socket 8
2022-10-06T01:12:05+00:00 sevone-nms-b2.iselab.local SevOne-masterslaved[3149]: userRoutine(): Socket 8 hanging up.
<...snip...>
```

4.4.2. Peer PASノード復旧 (3/3)

■ SNMP Trap

- NMS(Site-A VIP): [Events] > [Archives] > [Logged Traps]
 - C9300-AのTrapは表示される
 - C9300-BはVIPが復旧したPeer PAS(passive)に向いているためTrapが表示されない
 - 「4.1.2. PASノード復旧」と同様の問題で、Peer PASとPeer HSAでVIPが重複するため

Alerting Devices: 2 | Highest | Alert Details - SevOne Data | + | - | X

Not secure | https://192.168.65.10/#LoggedTraps

Logged Traps

Peer: Site-A

Target OID: No Filter Specified

IP Address: No Filter Specified

Time Span: Past 2 Hours

Time Zone: UTC

Trap Manager

ID	Address	Time	OID	Variable Number
1	192.168.65.4	6 Oct '22 1:28:16	IF-MIB::linkDown	5
2	192.168.65.4	6 Oct '22 1:28:14	BRIDGE-MIB::newRoot	2
3	192.168.65.4	6 Oct '22 1:28:13	BRIDGE-MIB::newRoot	2
4	192.168.65.4	6 Oct '22 1:28:11	CISCO-SMI::ciscoMgmt.43.2.0.1	5
5	192.168.65.4	6 Oct '22 1:27:59	CISCO-SMI::ciscoMgmt.43.2.0.1	5
6	192.168.65.4	6 Oct '22 1:11:58	BRIDGE-MIB::topologyChange	3

Variables

Variable	Type	Value
DISHAN-EVENT-MIB::sysUpTimeInstance	Time Ticks	1756837140
IF-MIB::ifIndex.54	Integer	54
IF-MIB::ifDescr.54	Octet String	GigabitEthernet1/0/46
IF-MIB::ifType.54	Integer	6
CISCO-SMI::local.2.1.1.20.54	Octet String	administratively down

Alerting Devices: 2 | Highest | Alert Details - SevOne Data | + | - | X

Not secure | https://192.168.65.10/#LoggedTraps

Logged Traps

Peer: Site-B

Target OID: No Filter Specified

IP Address: No Filter Specified

Time Span: Past 2 Hours

Time Zone: UTC

Trap Manager

ID	Address	Time	OID	Variable Number
1	192.168.175.93	6 Oct '22 1:09:07	IF-MIB::linkUp	5
2	192.168.175.93	6 Oct '22 1:09:07	IF-MIB::linkUp	5
3	192.168.175.93	6 Oct '22 1:09:04	BRIDGE-MIB::topologyChange	3
4	192.168.175.93	6 Oct '22 1:04:08	IF-MIB::linkDown	5
5	192.168.175.93	6 Oct '22 1:04:08	IF-MIB::linkDown	5
6	192.168.175.93	6 Oct '22 1:04:05	BRIDGE-MIB::newRoot	2

C9300-BのARPテーブル

```
C9300-B#show arp | in 192.168.175.
Internet 192.168.175.1    0  0050.5686.b2f1 ARPA Vlan75
Internet 192.168.175.10   11 0050.5686.4a9f ARPA Vlan75
Internet 192.168.175.11   0  0050.5686.4a9f ARPA Vlan75
Internet 192.168.175.12   0  0050.5686.d7a5 ARPA Vlan75
Internet 192.168.175.93   - 007e.95ac.c2d8 ARPA Vlan75
Internet 192.168.175.103  1  0050.5686.326d ARPA Vlan75
Internet 192.168.175.170  0  0050.5686.c6f1 ARPA Vlan75
Internet 192.168.175.200  83 0050.5686.30a0 ARPA Vlan75
```

4.5. Peer HSAノード障害 / 復旧

4.5. Peer HSAノード障害 / 復旧

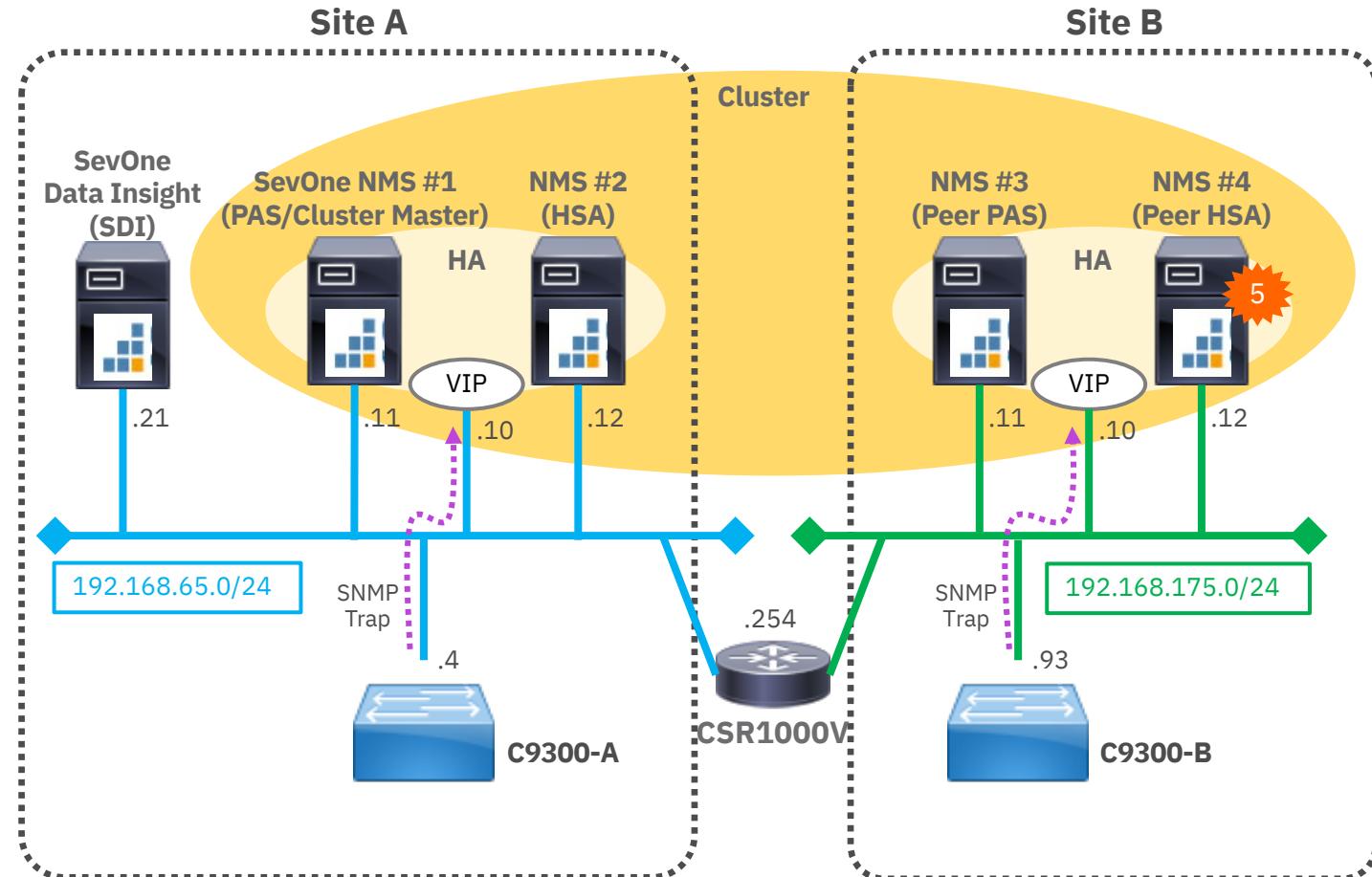
■ 確認手順

– Peer HSAノード障害

1. "SevOne-shutdown shutdown"コマンドでPeer HSAノードをshutdownする
2. C9300-AおよびC9300-BのインターフェースをshutdownしてSNMP Trapを発生させる
3. NMSの管理コンソールでPeer HSAの状態を確認する
4. NMSのログを確認する
5. NMSおよびSDIの管理コンソールでAlertを確認する

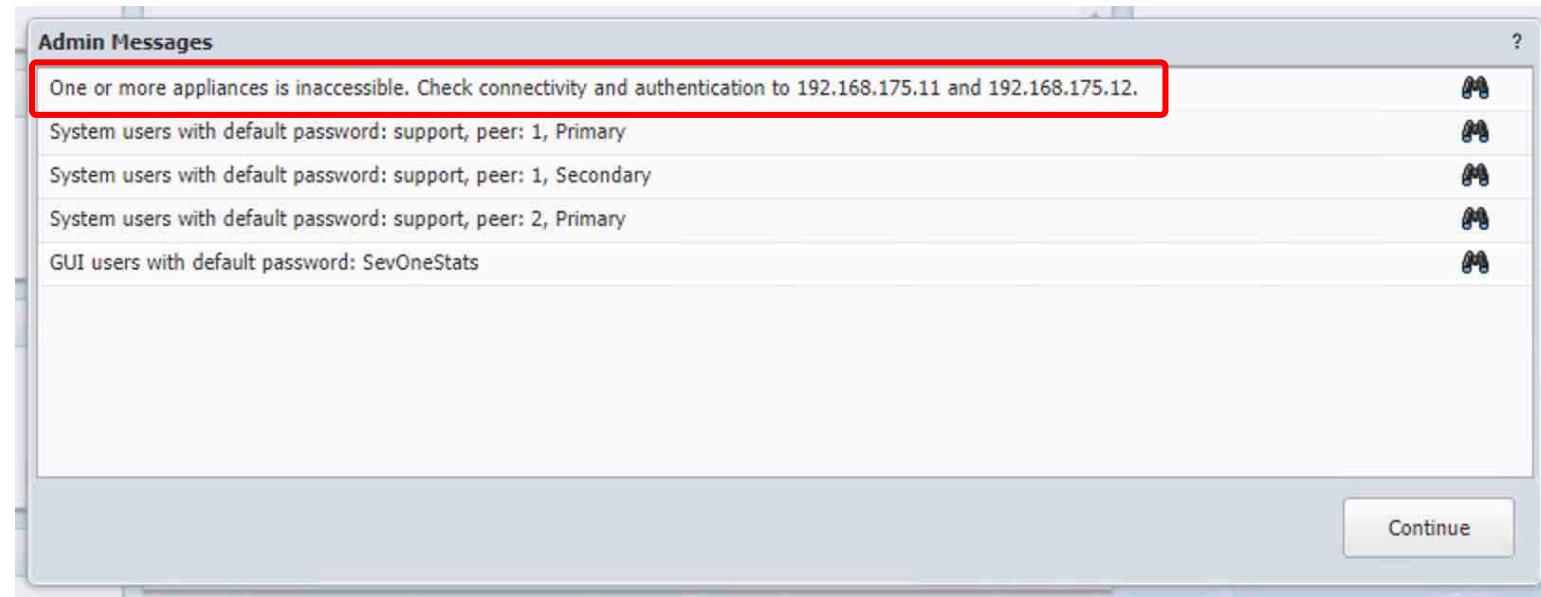
– Peer HSAノード復旧

1. Peer HSAノードを起動する(電源ON)
2. NMSの管理コンソールでPeerのactive/passiveの状態を確認する
3. NMSのログを確認する



4.5.1. Peer HSAノード障害 (1/7)

- NMS(Site-A VIP): ログイン後のメッセージ



4.5.1. Peer HSAノード障害 (2/7)

■ NMS(Site-A VIP): [Administration] > [Cluster Manager]

- PAS: 影響なし
- HSA: 影響なし

The screenshot shows the SevOne Cluster Manager interface for Site-A. The left sidebar lists clusters: Site-A (selected) and Site-B. Under Site-A, two hosts are listed: 192.168.65.11 (Master Host) and 192.168.65.12 (passive). The right panel displays the Appliance Overview for both hosts. For 192.168.65.11, the Master Host is 127.0.0.1, and for 192.168.65.12, it is 0.0.0.1. Both hosts show their respective I/O and Update threads as running. The Master Log File for 192.168.65.11 is peer-bin.000027, and for 192.168.65.12, it is peer-bin.000026. The Seconds Behind for both is 0.

The screenshot shows the SevOne Cluster Manager interface for Site-B. The left sidebar lists clusters: Site-A (selected) and Site-B. Under Site-B, two hosts are listed: 192.168.175.11 (Master Host) and 192.168.175.12 (passive). The right panel displays the Appliance Overview for both hosts. For 192.168.175.11, the Master Host is 192.168.65.11, and for 192.168.175.12, it is 192.168.65.11. Both hosts show their respective I/O and Update threads as running. The Master Log File for 192.168.175.11 is peer-bin.000026, and for 192.168.175.12, it is peer-bin.000027. The Seconds Behind for both is 0.

4.5.1. Peer HSAノード障害 (3/7)

■ NMS(Site-A VIP): [Administration] > [Cluster Manager]

- Peer PAS: 影響なし
- Peer HSA: 情報が表示されない

The image consists of two side-by-side screenshots of the SevOne Cluster Manager interface. Both screenshots show the 'Appliance Overview' tab for different hosts.

Left Screenshot (Site-A Host):

- The host listed is 192.168.175.11.
- The 'Data Database' section shows 'Master Host' as 127.0.0.1.
- The 'Config Database' section shows 'Master Host' as 192.168.65.11.
- The 'Cluster Navigation' sidebar shows Site-A with hosts 192.168.65.11 and 192.168.65.12 (passive), and Site-B with hosts 192.168.175.11 and 192.168.175.12 (passive). The host 192.168.175.11 is highlighted with a red box.

Right Screenshot (Site-B Host):

- The host listed is 192.168.175.12 (passive).
- The 'Cluster Navigation' sidebar shows Site-A with hosts 192.168.65.11 and 192.168.65.12 (passive), and Site-B with hosts 192.168.175.11 and 192.168.175.12 (passive). The host 192.168.175.12 (passive) is highlighted with a red box.

4.5.1. Peer HSAノード障害 (4/7)

- 以下のログが出力される

Peer PAS(192.168.175.11): /var/log/SevOne-masterslaved.log 抜粋

```
2022-10-06T14:28:03+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (111)
2022-10-06T14:28:03+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3469>shouldRetryQuery: We lost connection to MySQL.
2022-10-06T14:28:03+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3469>shouldRetryQuery: Attempting to reconnect to MySQL.
2022-10-06T14:28:03+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3469>dbQuery: Retrying the query 1/10.
2022-10-06T14:28:03+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.175.12) (it's been 2.00 seconds out of 600 seconds).
2022-10-06T14:28:05+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (111)
2022-10-06T14:28:05+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: interactionRoutine(): Established connection from 127.0.0.1 on socket 9
2022-10-06T14:28:05+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: userRoutine(): Socket 9 hanging up.
2022-10-06T14:28:05+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: interactionRoutine(): Established connection from 127.0.0.1 on socket 8
2022-10-06T14:28:05+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: interactionRoutine(): Established connection from 127.0.0.1 on socket 9
2022-10-06T14:28:05+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: userRoutine(): Socket 9 hanging up.
2022-10-06T14:28:05+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.175.12) (it's been 4.00 seconds out of 600 seconds).
2022-10-06T14:28:07+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (111)
2022-10-06T14:28:07+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.175.12) (it's been 6.00 seconds out of 600 seconds).
<...snip...
2022-10-06T14:37:57+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.175.12) (it's been 594.00 seconds out of 600 seconds).
2022-10-06T14:37:58+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (113)
2022-10-06T14:37:59+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.175.12) (it's been 596.00 seconds out of 600 seconds).
2022-10-06T14:38:01+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (113)
2022-10-06T14:38:01+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.175.12) (it's been 598.00 seconds out of 600 seconds).
2022-10-06T14:38:03+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: checkDeathDetectionRoutine(): Failed to test my neighbor (192.168.175.12) (it's been 600.00 seconds out of 600 seconds).
2022-10-06T14:38:03+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: checkDeathDetectionRoutine(): I believe that my neighbor (192.168.175.12) has died.
2022-10-06T14:38:04+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (113)
2022-10-06T14:38:04+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: interactionRoutine(): Established connection from 127.0.0.1 on socket 8
2022-10-06T14:38:04+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: userRoutine(): Socket 8 hanging up.
<...snip...
```

2秒間隔でcheckDeathDetectionRoutine()が実行され、600秒でPeer HSAノード障害を検知

4.5.1. Peer HSAノード障害 (5/7)

- 以下のログが出力される

PAS(192.168.65.11): /var/log/SevOne-clusterd.log 抜粋

```
2022-10-06T14:29:17+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-10-06T14:29:17+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Commencing retry 1 / 2.
2022-10-06T14:29:47+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-10-06T14:29:47+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Commencing retry 2 / 2.
2022-10-06T14:30:17+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-10-06T14:30:47+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-10-06T14:30:47+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Commencing retry 1 / 2.
2022-10-06T14:31:17+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-10-06T14:31:17+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Commencing retry 2 / 2.
2022-10-06T14:31:47+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-10-06T14:33:18+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-10-06T14:33:18+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Commencing retry 1 / 2.
2022-10-06T14:33:48+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-10-06T14:33:48+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Commencing retry 2 / 2.
2022-10-06T14:34:18+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-10-06T14:34:48+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-10-06T14:34:48+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Commencing retry 1 / 2.
2022-10-06T14:35:18+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-10-06T14:35:18+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Commencing retry 2 / 2.
2022-10-06T14:35:48+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-10-06T14:37:18+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-10-06T14:37:18+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Commencing retry 1 / 2.
2022-10-06T14:37:48+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (110)
2022-10-06T14:37:48+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[3313002]: <3313229> __dbConnect: Commencing retry 2 / 2.
<...snip...>
```

30秒間隔でPeer HSAのDBへの接続が試行され、接続エラーが出力され続ける

4.5.1. Peer HSAノード障害 (6/7)

■ SNMP Trap

- NMS(Site-A VIP): [Events] > [Archives] > [Logged Traps]
 - C9300-AおよびC9300-BのTrapが表示される

Logged Traps

Peer: Site-A

IP Address	Time	OID	Variable Number
192.168.65.4	6 Oct '22 14:42:27	IF-MIB::linkUp	5
192.168.65.4	6 Oct '22 14:42:09	IF-MIB::linkDown	5
192.168.65.4	6 Oct '22 14:42:09	IF-MIB::linkDown	5
192.168.65.4	6 Oct '22 14:42:08	IF-MIB::linkDown	5
192.168.65.4	6 Oct '22 14:42:07	IF-MIB::linkDown	5
192.168.65.4	6 Oct '22 14:42:06	BRIDGE-MIB::newRoot	2

Variables

Variable	Type	Value
DISHAN-EVENT-MIB::sysUpTimeInstance	Time Ticks	1761600289
IF-MIB::ifIndex.54	Integer	54
IF-MIB::ifDescr.54	Octet String	GigabitEthernet1/0/46
IF-MIB::ifType.54	Integer	6
CISCO-SMI::local.2.1.1.20.54	Octet String	administratively down

Logged Traps

Peer: Site-B

IP Address	Time	OID	Variable Number
192.168.175.93	6 Oct '22 14:42:10	IF-MIB::linkDown	5
192.168.175.93	6 Oct '22 14:42:10	IF-MIB::linkDown	5
192.168.175.93	6 Oct '22 14:42:07	BRIDGE-MIB::newRoot	2
192.168.175.93	6 Oct '22 14:41:41	IF-MIB::linkUp	5
192.168.175.93	6 Oct '22 14:41:40	IF-MIB::linkUp	5
192.168.175.93	6 Oct '22 14:41:38	BRIDGE-MIB::topologyChange	3

Variables

Variable	Type	Value
DISHAN-EVENT-MIB::sysUpTimeInstance	Time Ticks	1761616904
IF-MIB::ifIndex.22	Integer	22
IF-MIB::ifDescr.22	Octet String	GigabitEthernet1/0/14
IF-MIB::ifType.22	Integer	6
CISCO-SMI::local.2.1.1.20.22	Octet String	administratively down

4.5.1. Peer HSAノード障害 (7/7)

■ SNMP Trap

– SDI: Alert Details

- Site-AおよびSite-BともにNMSから情報取得可能

The screenshot shows the SevOne Data Insight web interface. The left sidebar has 'Reports' selected. The main area is titled 'Alert Details' under 'Untitled Section'. It displays a table of alerts with columns: Severity, Device Name, Object Name, First, Last, Message, and Occurrences. Two rows are highlighted with red boxes: one for 'Alert' severity from C9300-A and another for 'Alert' severity from C9300-B. Both entries correspond to 'Temperature Monitor 1014' and occurred on Aug 18, 2022. The last entry shown is an 'Error' from C9300-A on Aug 31, 2022, with a detailed message about an interface going down.

Severity	Device Name	Object Name	First	Last	Message	Occurrences
Alert	C9300-A	Temperature Monitor 1014	Aug 18, 2022 0:09 (UTC-04:00) EDT	Oct 6, 2022 10:42 (UTC-04:00) EDT	Threshold triggered -- C93... 23.72K	
Alert	C9300-B	Temperature Monitor 1014	Aug 18, 2022 4:03 (UTC-04:00) EDT	Oct 6, 2022 10:42 (UTC-04:00) EDT	Threshold triggered -- C93... 40.23K	
Error	C9300-A		Aug 31, 2022 21:18 (UTC-04:00) EDT	Oct 6, 2022 10:43 (UTC-04:00) EDT	Trap received from C9300-A: IF-MIB::linkDown -- Bindings: DISMAN-EVENT- MIB::sysUpTimeInstance = 1761609244, IF- MIB::ifIndex.79 = 79, IF- MIB::ifDescr.79 = Vlan64, IF- MIB::ifType.79 = 53, CISCO- SMI::local.2.1.1.20.79 = down -- An interface has gone down.	1.04K
Error	C9300-B		Sep 1, 2022 3:10 (UTC-04:00) EDT	Oct 6, 2022 10:42 (UTC-04:00) EDT	Trap received from C9300-B... 82	
Warning	C9300-A		Aug 31, 2022 22:48 (UTC-04:00) EDT	Oct 6, 2022 10:42 (UTC-04:00) EDT	Trap received from C9300-A... 718	

4.5.2. Peer HSAノード復旧 (1/2)

- NMS(Site-A VIP): [Administration] > [Cluster Manager]

– 復旧後は正常時と同じ状態が表示される

Alerting Devices: 2 | Highest Alert Details - SevOne Data ... x +

← → ⌂ Not secure | https://192.168.65.10/#ClusterManager/logout=-2&page=ClusterManager

SevOne Reports Events Applications Devices Administration

Cluster Manager

Cluster Navigation

Search x

Cluster

- Site-A
 - 192.168.65.11
 - 192.168.65.12 (passive)
- Site-B
 - 192.168.175.11**
 - 192.168.175.12 (passive)

Appliance Overview Appliance Settings System Settings Process Overview

Data Database

Master Host	127.0.0.1
I/O Thread	Running
Update Thread	Running
Master Log File	peer-bin.000019
Seconds Behind	0

Config Database

Master Host	192.168.65.11
I/O Thread	Running
Update Thread	Running
Master Log File	peer-bin.000027
Seconds Behind	0

Alerting Devices: 2 | Highest Alert Details - SevOne Data ... x +

← → ⌂ Not secure | https://192.168.65.10/#ClusterManager/logout=-2&page=ClusterManager

SevOne Reports Events Applications Devices Administration

Cluster Manager

Cluster Navigation

Search x

Cluster

- Site-A
 - 192.168.65.11
 - 192.168.65.12 (passive)
- Site-B
 - 192.168.175.11
 - 192.168.175.12 (passive)**

Appliance Overview Appliance Settings System Settings Process Overview

Data Database

Master Host	192.168.175.11
I/O Thread	Running
Update Thread	Running
Master Log File	peer-bin.000017
Seconds Behind	0

Config Database

Master Host	192.168.175.11
I/O Thread	Running
Update Thread	Running
Master Log File	peer-bin.000017
Seconds Behind	0

4.5.2. Peer HSAノード復旧 (2/2)

■ 以下のログが出力される

Peer PAS(192.168.175.11): /var/log/SevOne-masterslaved.log 抜粋

```
2022-10-06T14:47:59+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (111)
2022-10-06T14:48:01+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (111)
2022-10-06T14:48:03+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (111)
2022-10-06T14:48:04+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: interactionRoutine(): Established connection from 127.0.0.1 on socket 8
2022-10-06T14:48:04+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: userRoutine(): Socket 8 hanging up.
2022-10-06T14:48:04+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: interactionRoutine(): Established connection from 127.0.0.1 on socket 9
2022-10-06T14:48:04+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: MasterSlaveMessage:sendMessageToNeighbor: No response from the neighbor. Trying again...
2022-10-06T14:48:05+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (111)
2022-10-06T14:48:05+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: MasterSlaveMessage:sendMessageToNeighbor: No response from the neighbor. Trying again...
2022-10-06T14:48:06+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: MasterSlaveMessage:sendMessageToNeighbor: No response from the neighbor. Trying again...
2022-10-06T14:48:07+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: userRoutine(): Socket 9 hanging up.
2022-10-06T14:48:07+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (111)
2022-10-06T14:48:10+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (111)
2022-10-06T14:48:12+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (111)
2022-10-06T14:48:14+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (111)
2022-10-06T14:48:16+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (111)
2022-10-06T14:48:18+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (111)
2022-10-06T14:48:20+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (111)
2022-10-06T14:48:22+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (111)
2022-10-06T14:48:24+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (111)
2022-10-06T14:48:26+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (111)
2022-10-06T14:48:28+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (111)
2022-10-06T14:48:30+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: <3468>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (111)
2022-10-06T14:48:33+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: checkDeathDetectionRoutine(): I believe that my neighbor (192.168.175.12) is now alive.
2022-10-06T14:48:59+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: interactionRoutine(): Established connection from 127.0.0.1 on socket 8
2022-10-06T14:48:59+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: userRoutine(): Socket 8 hanging up.
2022-10-06T14:48:59+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: interactionRoutine(): Established connection from 127.0.0.1 on socket 13
2022-10-06T14:48:59+00:00 sevone-nms-b1.iselab.local SevOne-masterslaved[1888]: userRoutine(): Socket 13 hanging up.
<...snip...>
```

4.6. PAS(Cluster Master) – Peer PAS間 通信障害 / 復旧

4.6. PAS(Cluster Master) – Peer PAS間通信障害 / 復旧

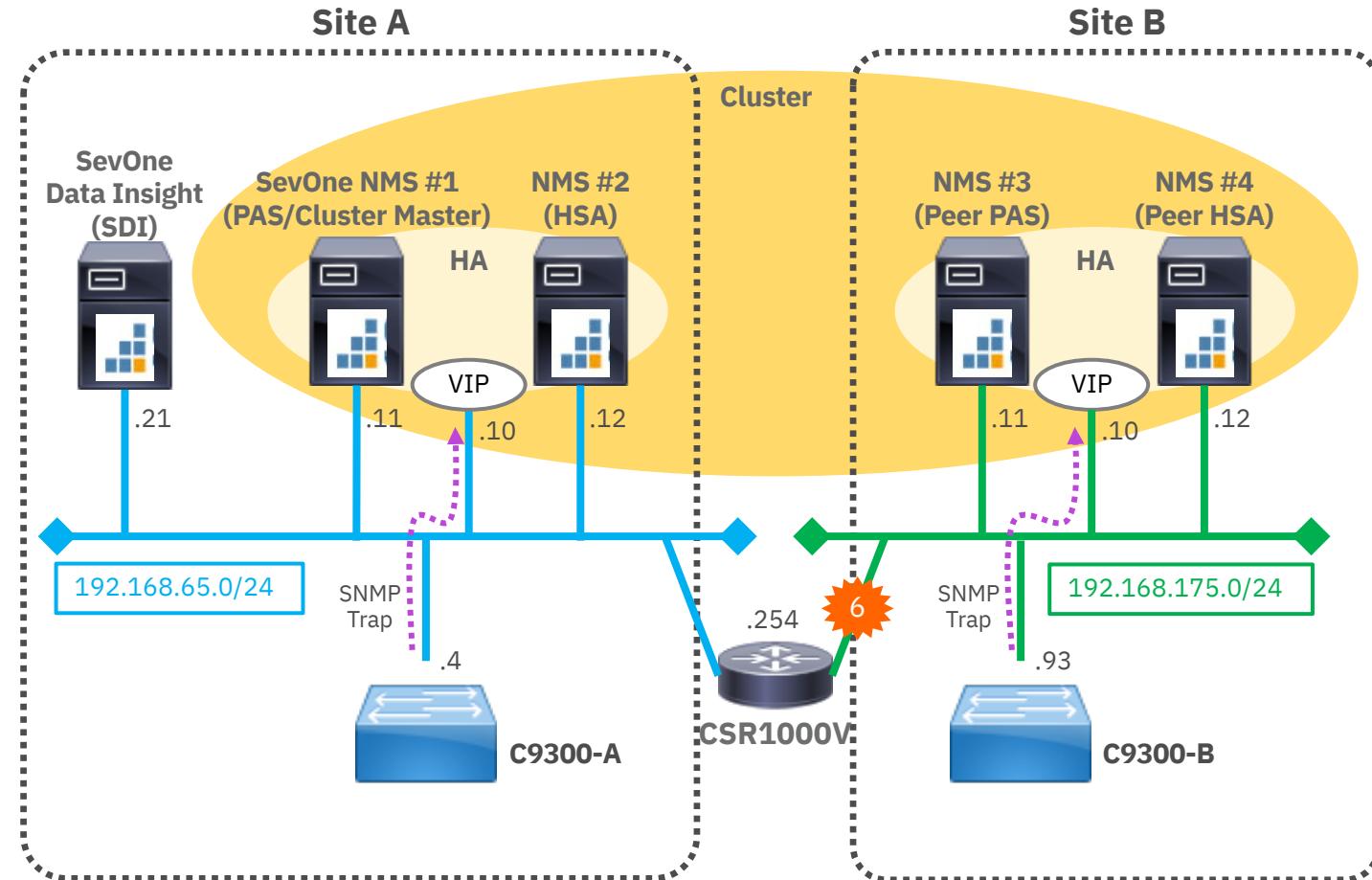
■ 確認手順

– PAS – Peer PAS間通信障害

1. CSR1000Vのインターフェースを切断し、PAS – Peer PAS間の通信障害を発生させる
2. C9300-AおよびC9300-Bのインターフェースを shutdown してSNMP Trapを発生させる
3. NMSの管理コンソールでactive/passiveの状態を確認する
4. NMSのログを確認する
5. NMSおよびSDIの管理コンソールでAlertを確認する

– PAS – Peer PAS間通信復旧

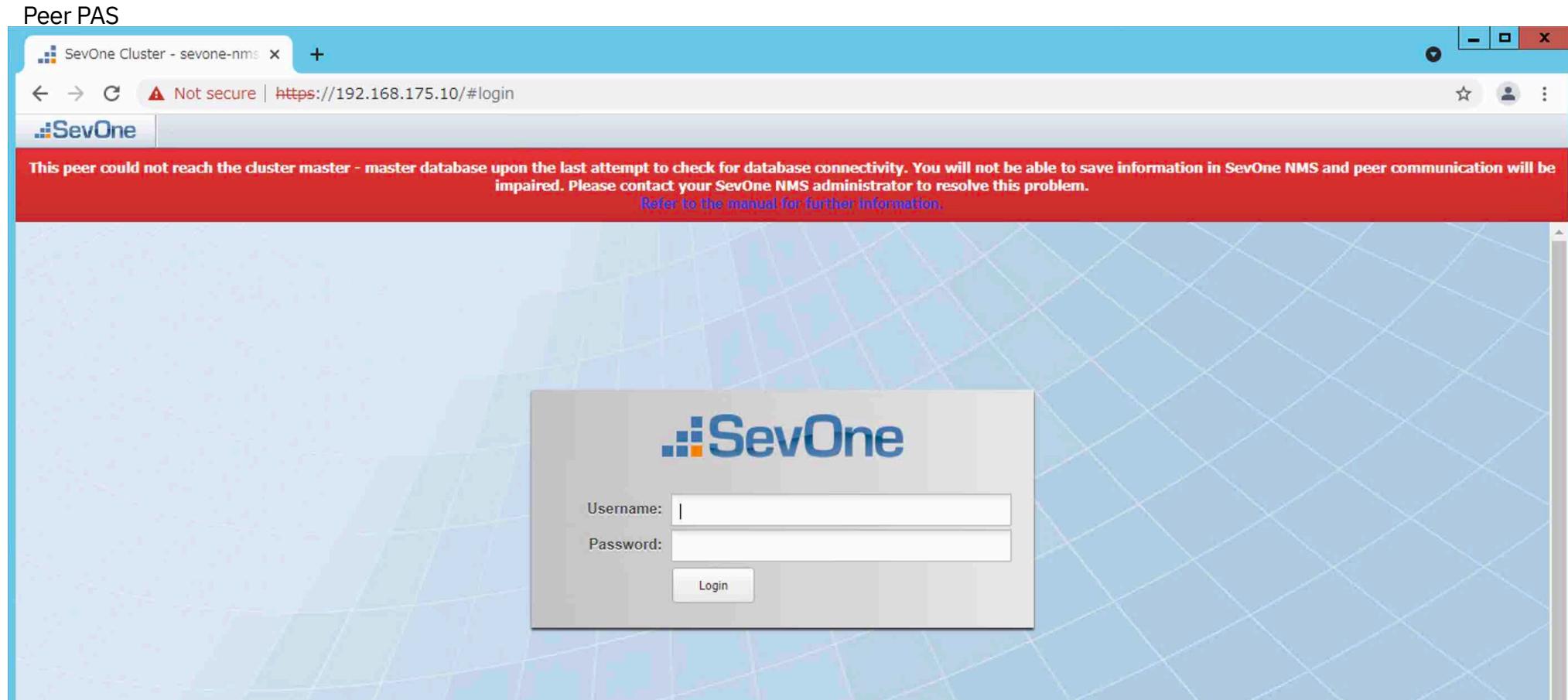
1. CSR1000Vのインターフェースを接続し、PAS – Peer PAS間の通信障害を復旧させる
2. NMSの管理コンソールでAlertを確認する
3. NMSのログを確認する



4.6.1. PAS – Peer PAS間通信障害 (1/6)

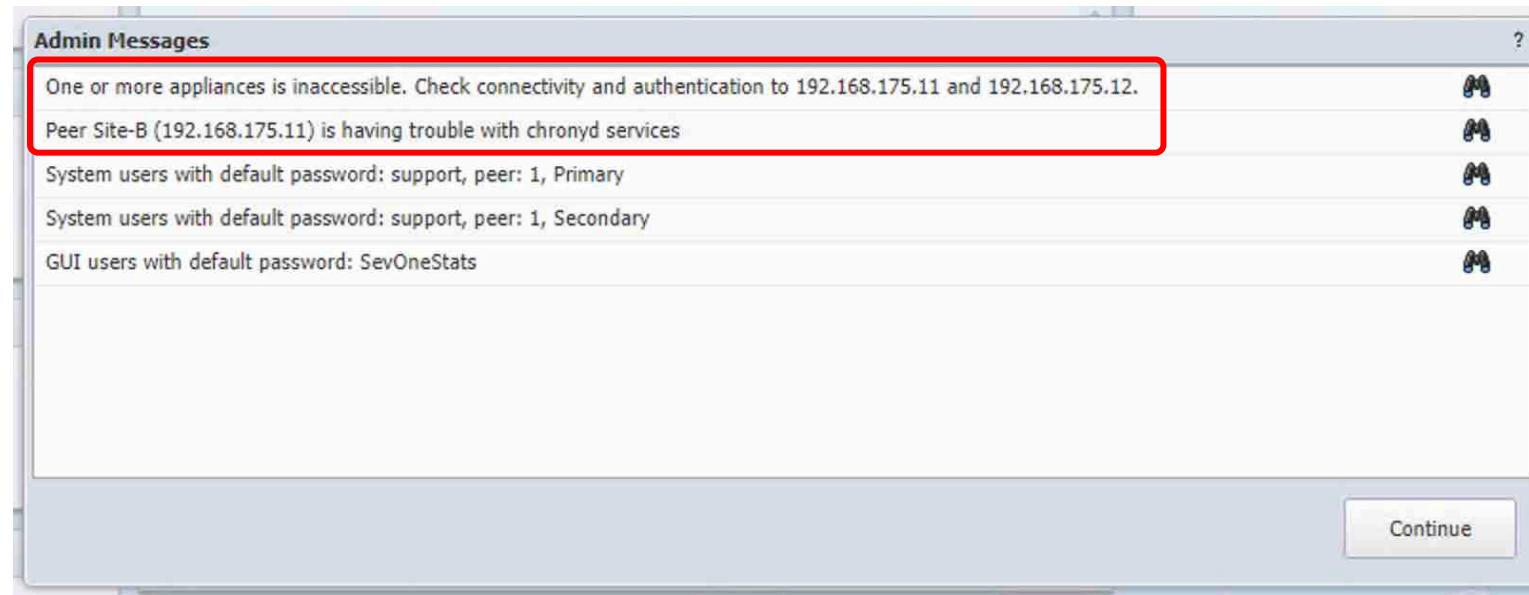
■ NMS

- PAS(Site-A VIP): 影響なし
- Peer PAS(Site-B VIP): Cluster Masterにアクセスできないためログイン不可状態となる



4.6.1. PAS – Peer PAS間通信障害 (2/6)

■ NMS(Site-A VIP): ログイン後のメッセージ



4.6.1. PAS – Peer PAS間通信障害 (3/6)

- NMS(Site-A VIP): [Administration] > [Cluster Manager]
 - Peer PASがpassiveになる

The image consists of two side-by-side screenshots of the SevOne Cluster Manager interface. Both screenshots show the 'Appliance Overview' tab selected.

Left Screenshot (Site-A):

- The master host is listed as 192.168.65.11 (Master Host: 127.0.0.1).
- The slave host is listed as 192.168.65.12 (passive).
- The I/O Thread and Update Thread are running.
- The Master Log File is peer-bin.000024.
- The Seconds Behind value is 0.

Right Screenshot (Site-B):

- The master host is listed as 192.168.175.11 (Master Host: 0.0.0.1).
- The slave host is listed as 192.168.175.12 (passive).
- The I/O Thread and Update Thread are not running.
- The Master Log File is peer-bin.000024.
- The Seconds Behind value is 0.

In both screenshots, the master host and slave host entries are highlighted with red boxes. In the right screenshot, the entire 'Data Database' section is enclosed in a large red box.

4.6.1. PAS – Peer PAS間通信障害 (4/6)

- 以下のログが出力される

PAS(192.168.65.11): /var/log/SevOne-clusterd.log 抜粋

```
2022-09-14T07:53:14+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (113)
2022-09-14T07:53:14+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Commencing retry 1 / 2.
2022-09-14T07:53:18+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (113)
2022-09-14T07:53:18+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Commencing retry 2 / 2.
2022-09-14T07:53:19+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (113)
2022-09-14T07:53:26+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (113)
2022-09-14T07:53:26+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Commencing retry 1 / 2.
2022-09-14T07:53:27+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (113)
2022-09-14T07:53:27+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Commencing retry 2 / 2.
2022-09-14T07:53:28+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (113)
2022-09-14T07:53:29+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (113)
2022-09-14T07:53:29+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Commencing retry 1 / 2.
2022-09-14T07:53:30+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (113)
2022-09-14T07:53:30+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Commencing retry 2 / 2.
2022-09-14T07:53:31+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (113)
2022-09-14T07:53:34+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (113)
2022-09-14T07:53:34+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Commencing retry 1 / 2.
2022-09-14T07:53:37+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (113)
2022-09-14T07:53:37+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Commencing retry 2 / 2.
2022-09-14T07:53:41+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.12' (113)
2022-09-14T07:53:41+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: pushStatusToAllPeers(): Peer ID 2 didn't get the status update.
2022-09-14T07:54:41+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (113)
2022-09-14T07:54:41+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Commencing retry 1 / 2.
2022-09-14T07:54:42+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Cannot connect to database. Error was: Can't connect to MySQL server on '192.168.175.11' (113)
2022-09-14T07:54:42+00:00 sevone-nms-a1.iselab.local SevOne-clusterd[44923]: <45031>__dbConnect: Commencing retry 2 / 2.
<...snip...>
```

4.6.1. PAS – Peer PAS間通信障害 (5/6)

■ SNMP Trap

- NMS(Site-A VIP): [Events] > [Archives] > [Logged Traps]
 - Site-AのTrapは表示されるが、Site-Bの情報はPeer PASから取得できないため表示されない

The image displays two side-by-side screenshots of the SevOne network management system interface, specifically the 'Logged Traps' section.

Left Screenshot (Site-A):

- Filter:** Peer is set to "Site-A".
- Trap Manager:** Shows a list of traps for Site-A. One trap entry is highlighted with a red box, showing details in the 'Variables' table:

Variable	Type	Value
DISMAN-EVENT-MIB::sysUpTimeInstance	Time Ticks	1571939461
IF-MIB::ifIndex.54	Integer	54
IF-MIB::ifDescr.54	Octet String	GigabitEthernet1/0/46
IF-MIB::ifType.54	Integer	6
CISCO-SMI::local.2.1.1.20.54	Octet String	administratively down

Right Screenshot (Site-B):

- Filter:** Peer is set to "Site-B".
- Trap Manager:** Shows a list of traps for Site-B. One trap entry is highlighted with a red box, showing details in the 'Variables' table:

Variable	Type	Value
IF-MIB::linkUp	Octet String	5
IF-MIB::linkUp	Octet String	5
IF-MIB::linkDown	Octet String	5
IF-MIB::linkDown	Octet String	5
BRIDGE-MIB::newRoot	Octet String	2
BRIDGE-MIB::newRoot	Octet String	2
IF-MIB::linkUp	Octet String	5
BRIDGE-MIB::topologyChange	Octet String	3
BRIDGE-MIB::topologyChange	Octet String	3
CISCO-SMI::ciscoMgmt.43.2.0.1	Octet String	5

A large red box surrounds both the 'Variables' table in the Site-A screenshot and the trap list in the Site-B screenshot, indicating a comparison between the two.

4.6.1. PAS – Peer PAS間通信障害 (6/6)

■ SNMP Trap

– SDI: Alert Details

- Site-Bの情報は取得できないため、Site-Aの情報のみ表示される

Alerting Devices: 2 | Highest: Alert Details - SevOne Data Insight

Not secure | https://192.168.65.21/reports/1/1?variables=eJxdjDEOgzAQBP%2BySkkKWr6CKIxZhYsENudzESH%2FPYeUAqUczeyOJ0pcuQUMJx6yYIDsRV6PZdgoa... Select a timespan Off Off Save

SevOne DATA INSIGHT

Alert Details

Untitled Section

Alert Details

Device Group: All Device Groups
All open alerts

Search

Severity	Device Name	Object Name	First	Last	Message	Occurrences
Alert	C9300-A	Temperature Monitor 1014	Aug 18, 2022 0:09 (UTC-04:00) EDT	Sep 14, 2022 11:57 (UTC-04:00) EDT	Threshold triggered – C93... 13.17K	Trap received from C9300-A: IF-MIB::linkDown -- Bindings: DISMAN-EVENT-MIB::sysUpTimeInstance = 1571939461, IF-MIB::ifIndex.79 = 79, IF-MIB::ifDescr.79 = Vlan64, IF-MIB::ifType.79 = 53, CISCO-SMI::local.2.1.1.20.79 = down – An interface has gone down.
Error	C9300-A		Aug 31, 2022 21:18 (UTC-04:00) EDT	Sep 14, 2022 11:51 (UTC-04:00) EDT	Trap received from C9300-A: 282	
Warning	C9300-A		Aug 31, 2022 22:47 (UTC-04:00) EDT	Sep 14, 2022 11:51 (UTC-04:00) EDT	Trap received from C9300-A: 36	
Warning	C9300-A		Aug 31, 2022 22:48 (UTC-04:00) EDT	Sep 14, 2022 11:51 (UTC-04:00) EDT	Trap received from C9300-A: 200	
Warning	C9300-A		Aug 18, 2022 0:01 (UTC-04:00) EDT	Aug 27, 2022 0:00 (UTC-04:00) EDT	Trap received from C9300-A: 12	
Notice	C9300-A		Aug 31, 2022 21:21 (UTC-04:00) EDT	Sep 14, 2022 11:51 (UTC-04:00) EDT	Trap received from C9300-A: 282	
Notice	C9300-A		Aug 17, 2022 21:06 (UTC-04:00) EDT	Sep 14, 2022 11:51 (UTC-04:00) EDT	Trap received from C9300-A: 55	

admin QUIT

Results shown may be incomplete due to database access issue. Contact administrator for more info.

SevOne Data Insight Software (v3.13.0-build.54 sha1:e50d0b8c)

SevOne

4.6.2. PAS – Peer PAS間通信復旧 (1/2)

■ NMS(Site-A VIP): [Administration] > [Cluster Manager]

– 通信復旧後、約1-2分でPeer PASにアクセスできるようになる

Alerting Devices: 2 | Highest Alert Details - SevOne Data +

← → ⌛ ⚠ Not secure | https://192.168.65.10/#ClusterManager

SevOne Reports Events Applications Devices Administration

Cluster Manager

Cluster Navigation

Search Cluster

- Site-A
 - 192.168.65.11
 - 192.168.65.12 (passive)
- Site-B
 - 192.168.175.11
 - 192.168.175.12 (passive)

192.168.65.11

Appliance Overview Appliance Settings System Settings Process Overview

Master Host 127.0.0.1

I/O Thread Running

Update Thread Running

Master Log File peer-bin.000024

Seconds Behind 0

Data Database

Master Host 0.0.0.1

I/O Thread Not Running

Update Thread Running

Master Log File peer-bin.000024

Seconds Behind 0

Config Database

Alerting Devices: 2 | Highest Alert Details - SevOne Data +

← → ⌛ ⚠ Not secure | https://192.168.65.10/#ClusterManager

SevOne Reports Events Applications Devices Administration

Cluster Manager

Cluster Navigation

Search Cluster

- Site-A
 - 192.168.65.11
 - 192.168.65.12 (passive)
- Site-B
 - 192.168.175.11
 - 192.168.175.12 (passive)

192.168.175.11

Appliance Overview Appliance Settings System Settings Process Overview

Master Host 127.0.0.1

I/O Thread Running

Update Thread Running

Master Log File peer-bin.000017

Seconds Behind 0

Data Database

Master Host 192.168.65.11

I/O Thread Running

Update Thread Running

Master Log File peer-bin.000024

Seconds Behind 0

Config Database

4.6.2. PAS – Peer PAS間通信復旧 (2/2)

■ SNMP Trap

- NMS(Site-A VIP): [Events] > [Archives] > [Logged Traps]
 - 障害中のSite-Bの情報が表示されるようになる

Logged Traps

Trap Manager

IP Address	Time	OID	Variable Number
192.168.65.4	14 Sep '22 15:51:56	IF-MIB::linkUp	5
192.168.65.4	14 Sep '22 15:51:56	IF-MIB::linkUp	5
192.168.65.4	14 Sep '22 15:51:42	IF-MIB::linkDown	5
192.168.65.4	14 Sep '22 15:51:41	IF-MIB::linkDown	5
192.168.65.4	14 Sep '22 15:51:41	IF-MIB::linkDown	5
192.168.65.4	14 Sep '22 15:51:39	BRIDGE-MIB::newRoot	2
192.168.65.4	14 Sep '22 15:51:38	BRIDGE-MIB::newRoot	2
192.168.65.4	14 Sep '22 15:51:23	IF-MIB::linkUp	5
192.168.65.4	14 Sep '22 15:51:23	BRIDGE-MIB::topologyChange	3
192.168.65.4	14 Sep '22 15:51:23	BRIDGE-MIB::topologyChange	3
192.168.65.4	14 Sep '22 15:51:11	CISCO-SMI::ciscoMgmt.43.2.0.1	5

Variables

Variable	Type	Value
DISMAN-EVENT-MIB::sysUpTimeInstance	Time Ticks	1571939461
IF-MIB::ifIndex.54	Integer	54
IF-MIB::ifDescr.54	Octet String	GigabitEthernet1/0/46
IF-MIB::ifType.54	Integer	6
CISCO-SMI::local.2.1.1.20.54	Octet String	administratively down

Logged Traps

Trap Manager

IP Address	Time	OID	Variable Number
192.168.175.93	14 Sep '22 15:51:52	IF-MIB::linkDown	5
192.168.175.93	14 Sep '22 15:51:52	IF-MIB::linkDown	5
192.168.175.93	14 Sep '22 15:51:49	BRIDGE-MIB::newRoot	2
192.168.175.93	14 Sep '22 15:51:40	IF-MIB::linkUp	5
192.168.175.93	14 Sep '22 15:51:39	IF-MIB::linkUp	5
192.168.175.93	14 Sep '22 15:51:37	BRIDGE-MIB::topologyChange	3
192.168.175.93	14 Sep '22 15:51:30	CISCO-SMI::ciscoMgmt.43.2.0.1	5

Variables

Variable	Type	Value
DISMAN-EVENT-MIB::sysUpTimeInstance	Time Ticks	1571957093
IF-MIB::ifIndex.22	Integer	22
IF-MIB::ifDescr.22	Octet String	GigabitEthernet1/0/14
IF-MIB::ifType.22	Integer	6
CISCO-SMI::local.2.1.1.20.22	Octet String	administratively down

参考リンク

■ 製品マニュアル

- IBM SevOne Network Performance Management
 - 各種ドキュメント(PDF)へのリンクを提供
 - <https://www.ibm.com/docs/en/sevone-npm/6.3>

