

## GRC News

Laura Polak, GRC Offering Mgmt | GRC Community Admin

Dear members – We hope you are all keeping well in our “new normal”! We thought it was time for another Newsletter to keep you abreast of all of our news! Also, we are happy to share that we have over 250 members in our Community. Thank you all!

Please do check out the following pages for more information on the following:

### ***OpenPages recognized as a Leader in the Gartner IT Risk Management Magic Quadrant!***

OpenPages with Watson was recently recognized in the **Leaders** Category for IT Risk Management Magic Quadrant! To read more, including getting access to the report, go [here](#).

### ***Upcoming Virtual Events:***

- COMING SOON! ***IBM OpenPages Fall CAB 2020 – Hold the date!*** We are planning our next Customer Advisory Board (CAB) for *Wednesday, October 21, 2020* from 8:30 to 11:45 Eastern Time.
- We are participating in Compliance Week. Look for us at 3:00 pm Eastern Time on September 17<sup>th</sup> for the session “*Reimagining Third-Party Risk Management in Today’s Evolving Risk Landscape*”. Link to the Compliance Week website is [here](#).
- We will be participating in the following industry events in October 2020. Do click on the links for more information including dates and the agendas:
  - [OpRisk North America](#)
  - [OpRisk Europe](#)

### ***Recently Released:***

- ***OpenPages with Watson 8.2 Interim Fix 1 (8.2.0.0.1) is now available.*** Please read on for more detail.
- If you need the links for OpenPages with Watson 8.2, information on that release also follows.

### **Community Recap:**

We hope you are enjoying the new GRC Community. If you have any ideas for webinars, technical articles or blog pieces that you would either like to see, or to share with us, please reach out to us and let us know. We would love to hear about your experiences or share any GRC tips!

### **The OpenPages with Watson 8.2.0.1 Beta is now open!**

- Interested in participating in our **Beta program**? We have a number of customers that have been participating in our Beta program for a while now.
- This program is open to active Customers and Business Partners. We do require that you sign our Beta NDA fyi.
- If you join-up, you will also get invited to bi-weekly meetings to discuss progress, give feedback, and see demos of what has been developed so far.
- Interested? Please reach out to the GRC Community Admin, and we will let you know what is required to get started.

### **Webinar/event archive**

We know that you may not always be available to attend our events when they happen. To give you easy access to past ones, we have created an archive list for you. A variety of topics are covered including IT/Cyberrisk, Model Risk Governance, Regulatory Compliance, Trends in External Data, Third Party Risk Management and more. To see the list in its entirety, go [here](#).

### **Links to other IBM RegTech or GRC content**

[IBM RegTech](#) – access to articles, press releases and more

[IBM OpenPages Marketing Page](#) – OpenPages with Watson marketing pages, which includes links to Solution pages, Customer Case Studies, and more

[IBM OpenPages resources page](#) – OpenPages with Watson pages covering Analyst rankings / reports, research papers and solution briefs

[IBM OpenPages “How to” videos](#) – OpenPages with Watson You-Tube videos page. Demos are available covering a wide variety of topics workflow, calculation engine, our new BCM solution and more.

[IBM OpenPages product tours](#) – Interested in taking a “product tour”? Do check out 4 different “tour” options now available at the link provided.

## OpenPages Releases

### **Recently released – OpenPages with Watson 8.2 Interim Fix 1 (August 2020)**

IBM OpenPages GRC Platform 8.2.0.0.1 IF (On-Premise) and IBM OpenPages GRC on Cloud 8.2.0.0.1 IF (SaaS) is now available!

**OpenPages GRC 8.2.0.0.1 IF Links (Common to BOTH On-Premise and SaaS):**  
[Product Documentation](#)

**OpenPages GRC Platform 8.2.0.0.1 Links (On-Premise):**

[Interim Fix Installation documentation](#)

[Download Document](#)

[Fix List](#)

[Support Portal](#)

**OpenPages GRC on Cloud 8.2.0.0.1 (SaaS):**

[Support Portal \(SaaS\)](#)

### **Release – OpenPages with Watson 8.2 (June 2020)**

IBM OpenPages with Watson 8.2 (both SaaS and On-Premise) was announced for General Availability (GA) on June 10, 2020

**Announcement Letters:**

[SaaS](#)

[On-Premise](#)

**SaaS Service Descriptions:**

[OpenPages with Watson on Cloud](#)

[IBM Assessment for Third Party Risk Management](#)

**On-Premise License Information Documents:**

[Editions, Applications and Administrator](#)

[Non-Administrative Authorized Users](#)

[Loss Event Entry Application](#)

[SDI Connector for UCF Common Controls Hub Application](#)

**UPDATED Doc and Download sites for PA:**

Downloading [IBM OpenPages with Watson Version 8.2 from Passport Advantage \(New for 8.2\)](#)

OpenPages with Watson [Supported Environments](#) (Updated for 8.2)

OpenPages with Watson 8.2 [Fix List](#) (New for 8.2)

OpenPages with Watson 8.2 [Known Issues List](#) (New for 8.2)

OpenPages with Watson 8.2 [Known Issues with Internet Explorer 11](#) (New for 8.2)

[Requests for Enhancement \(RFEs\)](#) Delivered by Release (Updated for 8.2)

OpenPages with Watson 8.2 [Documentation](#) (New for 8.2)

## Upcoming Fall Customer Advisory Board – October 21, 2020

Interested in registering for our Fall Customer Advisory Board? It's scheduled for:

- **Wednesday, October 21, 2020 @ 8:30 – 11:45 am Eastern Time (NYC)**
- This includes 3 hours of content and a 15-minute break in the middle.
- The agenda is being finalized and will be published soon.

### **To register, please click this link -- [Register for the OP CAB!](#)**

*(It should open up your email client with the address and subject prepopulated). Just pen a short note and ask to register. If you want to register for multiple people, please provide the additional names and emails so we can send the webex info to all requested parties).*

## Recordings - Past GRC Enablements

Did you miss our 8.2 enablement? Not to worry – links to the recordings are below:

### **June 23, 2020 - What's New in OpenPages 8.2**

Recording: <http://ibm.biz/BdqKuY>

Slides: <https://ibm.box.com/s/dsnczlk6k6imwnjnoho613wvl6m4n9w>

### **June 24, 2020 - OpenPages 8.2 Technical "Deep Dive" Session 1**

Recording and Slides (with Q&A incorporated):

<https://ibm.box.com/s/w50nfuwup517zhjlsjhdpg67t4s0ycht>

### **June 25, 2020 - OpenPages 8.2 Technical "Deep Dive" Session 2**

Recording and Slides (with Q&A incorporated):

<https://ibm.box.com/s/jvqcaysvxrjw797vlu4z08xzqzvz71e>

If you have troubles accessing the folders/links, please contact a Community admin or [jlundgren@us.ibm.com](mailto:jlundgren@us.ibm.com).

## GRC Community content – Box folder

If you are looking for other recordings not listed above, we can provide you access to those. All webinar and enablement recordings are available on the GRC Community box (under Recordings) [folder](#). Feel free to go back and watch any you might have missed! If you have trouble getting access, please let us know and we will be sure to add you.

## Sharing your experiences

Are you willing to share a blog entry on an interesting use of OpenPages, or perhaps share an upgrade or implementation experience? This is the kind of thing that community members love to see. It can be sharing quotes, hints and tips, doing a short recording or even co-writing a blog with the team.

We want to hear from you! Please do reach out to a community admin if this is something that you are interested in. Many thanks for helping us to make this a great place to share!

### The Analyst / Review Corner

We love to get your feedback and so many of you have been kind enough to share in the past. Thank you!

Are you willing to take 5 minutes and pen a short review for us on an analyst site? If so, please check out either of the following:

**Gartner Peer Insights** – Gartner offers a page where customers can share information about their software experiences, including on OpenPages. To add your comments, please click on the relevant links provided:

[OpenPages with Watson GRC Platform](#)

[OpenPages with Watson IT Risk Governance](#)

[OpenPages with Watson Audit Management](#)

**G2 Crowd** – G2 (formerly known as G2 Crowd) is a place where customers can share vendor reviews. Please note that the link provided will also provide a donation to “Girls who Code” for any reviews added.

### Community Notes

Please note that it is not our intent to have the Community replace Support, Service or other designated resources. If you have Support issues including requests for software fixes, please continue to submit them through the proper support mechanisms.

*Request for Enhancements (RFEs)* - Do you have an idea for an enhancement to an upcoming OpenPages release? Please continue to use the [OpenPages Ideas portal](#) to submit suggestions for review (and voting by other OpenPages users).

### Community and Box Contacts

*Having issues accessing Box folders, getting recording links, or need other info? If so, please contact one of the following team members for help:*

[GRC Community Admin - laura.polak@ca.ibm.com](mailto:laura.polak@ca.ibm.com)

[Alternate Community Admin – rajeev.sethi@ca.ibm.com](mailto:rajeev.sethi@ca.ibm.com)

*Thank you for your continued support and interest in our offerings and innovations.  
Please do stay safe and well during these difficult times.*



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