

# IBM i and HelpSystems

## Partnering with You to Build a Better IT

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### Highlights

- Protects your business-critical data
- Automates day-to-day business and IT processes
- Delivers the best tech support in the business
- Shares IBM i expertise and education
- Listens to the IBM i community to shape our direction
- Helps you build a better IT

In today's era of cloud, digital reinvention, artificial intelligence (AI, mobile computing and analytics, IT decisions are more critical than ever before. Choosing IBM i running on an IBM Power Systems server as the foundation for a modern infrastructure means delivering on the promise of these key technologies. Companies need to know that their systems and business processes will meet the highest service levels defined by their business units while being adaptable to handle new business requirements and opportunities.

For many years, IBM i running on Power Systems servers has helped companies to focus on innovation and deliver new value to their business, rather than diverting money and people to manage their data center operations. When paired with POWER9, IBM i applications perform at the highest level of speed and agility while providing infrastructure flexibility and modern capabilities with the opportunity to lower operations costs. These key benefits- reliability, availability and flexibility- have allowed many clients today to gain critical business advantages by tying in cognitive technologies such as AI, IoT and machine learning.

At HelpSystems, our IBM i roots run deep. Like many of our thousands of customers around the world, we've been part of this community since the System/38 and AS/400 days. And, just like these customers and the platform we love, we've been evolving ever since. We develop leading software- like our Robot, Powertech and Sequel solutions for IBM i- and offer professional services that keep businesses like yours running smoothly day after day, year after year. We know the platform inside and out. More importantly, we understand the people who manage it and the organizations who run on it. When you need a partner on IBM i- not just a vendor- you need HelpSystems.



## Build a Better IT with HelpSystems

HelpSystems is a people-first software company focused on helping exceptional organizations Build a Better IT. Our security and automation software simplifies critical IT processes to give our customers peace of mind. HelpSystems is plugged into the IBM i community at all levels. As a respected thought leader in the IBM i space, our first-of-its-kind research is often cited by IBM and other IBM i advocates, and our relationships with IBM, technology partners and our own diverse customer base help us understand what users need- and we deliver.

### Security Is the #1 Concern for IBM i

#### *Powertech cybersecurity software has you covered!*

Technology is reshaping the way we live and work, transforming cybersecurity into a growing problem that affects every aspect of your organization. The explosion of data and devices brings a dramatic increase in productivity. But there are risks. New data breaches are discovered every day and even the best employees can make mistakes that jeopardize critical systems. HelpSystems customers get and stay secure by using a multi-layered approach to security with the right software backed with strong expertise. You get the power to protect your organization from hackers, malicious insiders and malware.

### IBM i Modernization Starts with Automation

#### *Robot systems management software can help you get started!*

Modernization is more than simply switching from a green screen to a graphical user interface. To have a truly modern data center, you must consider all areas of IT from your software and applications to your hardware and devices to the processes that support the whole operation. With IT teams torn between day-to-day obligations and innovation, you may not have the resources to stay on top of current technology. HelpSystems customers have the right tools to automate from the ground up, building a stable foundation by modernizing manual processes before moving on to interfaces and infrastructure.

HelpSystems offers powerful, trusted software engineered to solve IT concerns on IBM i. From cybersecurity to systems management to business intelligence, HelpSystems has you covered. Need help in any of these or related areas? There's a HelpSystems solution for that! Check out our popular IBM i product lines like [Robot](#), [Powertech](#), [Sequel](#), and [Document Management](#).

IBM i Security Solutions		IBM i Automation Solutions	
Intrusion Prevention & Detection		Workload Automation	
Identification & Access Management		Infrastructure Monitoring	
Malware Protection		High Availability & Disaster Recovery	
Encryption		Capacity Planning	
Compliance & Audit Reporting		Data Access & Business Intelligence	
Secure Managed File Transfer		Document Management	



## Why IBM and HelpSystems?

HelpSystems is home to the world's top IBM i experts. From cybersecurity to operations to analytics, our team understands the full potential of this powerful operating system. It shows in our tools, developed and designed with your needs in mind. It shows in our world-class, friendly technical support. And it shows in our highly respected IBM i advocates.

We put our knowledge to work for you. We listen to the IBM i community and we know time, resources and expertise are in short supply. That's why we can help configure and implement your solutions, so there's no waiting on your side. If you have IT staff who are new to IBM i, our solutions shorten the learning curve.

Our global team of IBM i experts share their knowledge online through webinars and at events around the world. Our goals are to educate the market, keep the platform vibrant, and make a positive contribution to the IBM i community. Whether you're in Argentina or Italy, Sweden or Singapore, you won't find a bigger advocate for IBM i than HelpSystems.

## Next Steps

[Read the IBM i Story at HelpSystems](#)

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## For More Information

To learn more about IBM i 7.4, please contact your IBM representative or IBM Business Partner, or visit the following website: <https://www.ibm.com/it-infrastructure/power/os/ibm-i>

To learn more about HelpSystems, please contact your IBM representative or IBM Business Partner, or visit the following website: <https://www.helpsystems.com/>

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