

Installation of NOI and Related Event feature

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Agenda



- Installation and configuration of Event Analytics
 - Introduction
 - Data Flow
 - Installation and configuration examples for NOI 1.6.0.1
- Related Events feature
 - Introduction
 - Event Analytics Configuration usage
 - Example
- Q&A



Installation and configuration of NOI: Event Analytics component

Presenter:

Mihaela Gheorghe

Senior Software Engineer | IBM Cloud Lab

Installation and configuration



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Introduction

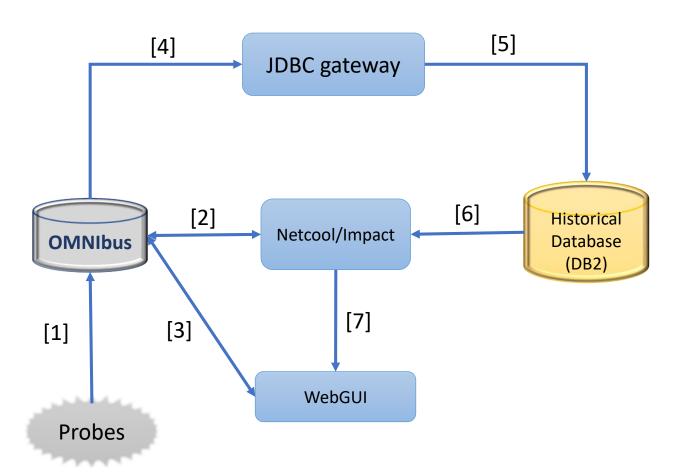
- NOI base solution (Operation Management) 3 main components and capabilities:
 - **✓** Event Analytics
 - ✓ Event Search
 - ✓ IBM Connections Integration
- Event Analytics (Related Events and Seasonal Events) used for determining event patterns, groups or seasonal trend and also to create parent and synthetic events.
- Event Analytics requires the following products to be installed and configured:
 - ✓ Netcool/OMNIbus core
 - ✓ JDBC Gateway
 - ✓ JazzSM/DASH
 - ✓ WebSphere and IBM Java SDK
 - ✓ WebGUI and Extension for NOI
 - ✓ Netcool/Impact and Extension for NOI
 - ✓ Gateway reporting configuration scripts
 - ✓ DB2

Installation and configuration



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Data flow



- [1] Events captured by the probes are forwarded to the Object Server.
- [2] Events are read from the Object Server and enriched by Impact.
- [3] Events are displayed and managed in WebGUI
- [4] JDBC gateway reads events from the Object Server
- [5] JDBC gateway forwards events to the Historical Database to be archived
- [6] Event analytics algorithms from Impact run on the archived event data
- [7] Analytics results are visualized and managed in WebGUI



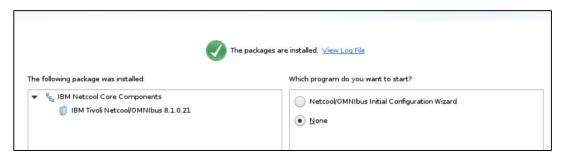
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Install Installation Manager 1.8.9



Install Netcool/OMNIbus core V8.1.0.21







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Netcool/OMNIbus core V8.1.0.21 – configuration

<u>Create Object Server</u>: /opt/IBM/tivoli/netcool/omnibus/bin/nco_dbinit -server NCOMS

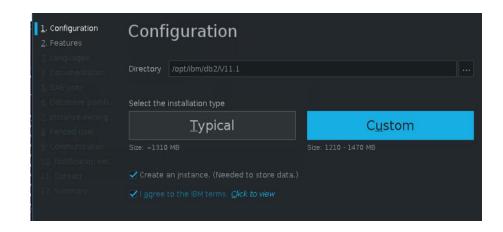
Edit omni.dat: vi /opt/IBM/tivoli/netcool/etc/omni.dat

```
[NCOMS]
{
          Primary: carpets1.castle.fyre.ibm.com 4100
}
```

Generate the interface: /opt/IBM/tivoli/netcool/bin/nco_igen

<u>Start Object Server:</u> /opt/IBM/tivoli/netcool/omnibus/bin/nco_objserv -name NCOMS &

Install DB2 11.1

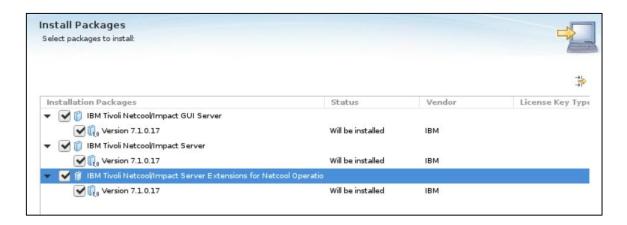






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Install Netcool/Impact 7.1.0.17 and Extension for NOI



Install JazzSM 1.1.3.5, WAS 8.5.5.15, Java 8.0.5.6



Installation Packages	Status	Vendor	License Key Type
▼ 📝 🧊 IBM WebSphere Application Server			
✓ 🖟 version 8.5.5.15	Will be installed	IBM	
▼ 🔲 👸 IBM WebSphere SDK Java Technology Edition (Optional)			
Ursion 7.0.9.30		IBM	
 IBM WebSphere SDK Java Technology Edition (Optional) 			
✓ 📳 Version 8.0.5.6	Will be installed	IBM	
▼ 🔲 👸 IBM WebSphere SDK Java Technology Edition Version 8.0 for Libe			
Uersion 8.0.5.6		IBM	
▼ 🔲 👸 Jazz for Service Management extension for IBM WebSphere 8.0			
Version 1.1.0.2		IBM	
▼ 🌠 👸 Jazz for Service Management extension for IBM WebSphere 8.5			
✓ [Version 1.1.2.1	Will be installed	IBM	
🔻 🗹 🥤 IBM Dashboard Application Services Hub			
✓ 🗓 Version 3.1.3.5	Will be installed	IBM	
- Papartina Sarvicas			



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Install WebGUI 8.1.0.17 and Extension for NOI



Install JDBC Gateway installation



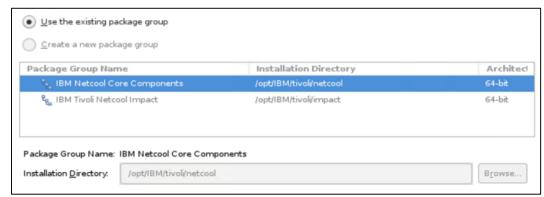




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Install gateway reporting configuration scripts





Install the DB2 JDBC driver files

```
/opt/ibm/db2/V11.1/java
db2jcc.jar
db2jcc licence cu.jar
```

```
cp db2jcc.jar/opt/IBM/tivoli/netcool/omnibus/gates/java cp db2jcc_licence_cu.jar/opt/IBM/tivoli/netcool/omnibus/gates/java
```



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Configure REPORTER database (Historical database for Event Analytics)

/opt/IBM/tivoli/netcool/omnibus/gates/reporting/db2/db2.reporting.sql

- Uncomment the CREATE DATABASE line.
- Set the default user name and password to match the ones from DB2

```
CREATE DATABASE reporter @
CONNECT TO reporter USER db2inst1 USING netcoo<mark>l</mark> @
```

• Uncomment both instances of the following SQL command that appears twice:

```
SERVERNAME VARCHAR (64) NOT NULL,

SERVERSERIAL INTEGER NOT NULL

-- Uncomment the line below to enable foreign keys

-- This helps pruning by only requiring the alert to be

-- deleted from the status table

, CONSTRAINT eventref FOREIGN KEY (SERVERNAME, SERVERSERIAL) REFERENCES REPORTER_STATUS(SERVER AME, SERVERSERIAL) ON DELETE CASCADE )

ATA CAPTURE NONE®
```

```
SERVERNAME VARCHAR (64) NOT NULL,

SERVERSERIAL INTEGER NOT NULL

-- Uncomment the line below to enable foreign keys

-- This helps pruning by only requiring the alert to be

-- deleted from the status table

CONSTRAINT eventref FOREIGN KEY (SERVERNAME, SERVERSERIAL) REFERENCES REPORTER_STATUS(SERVERNAME, SERVERSERIAL) ON DELETE CASCADE )

DATA CAPTURE NONE®
```

• Connect as db2inst1 and run the following command to create the database structure:

```
cd $OMNIHOME/gates/reporting/db2 db2 -td@ -vf db2.reporting.sql
```

```
[db2inst1@carpets1 server]$ cd /opt/IBM/tivoli/netcool/omnibus/gates/reporting/db2/[db2inst1@carpets1 db2]$ [db2inst1@carpets1 db2]$ db2 -td@ -vf db2.reporting.sql
```



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- Configure REPORTER database (Historical database for Event Analytics)
 - Connect to the REPORTER database and check that all tables are retrieved correctly

```
[db2inst1@carpets1 db2]$ db2 connect to reporter

Database Connection Information

Database server = DB2/LINUXX8664 11.1.0

SQL authorization ID = DB2INST1

Local database alias = REPORTER
```

Table/View	Schema	Туре	Creation time
REPORTER CLASSES	DB2INST1	т	2019-10-17-13.24.49.693157
REPORTER CONVERSIONS	DB2INST1	T	2019-10-17-13.24.50.096270
REPORTER DETAILS	DB2INST1	T	2019-10-17-13.24.46.479915
REPORTER GROUPS	DB2INST1	T	2019-10-17-13.24.48.917834
REPORTER JOURNAL	DB2INST1	T	2019-10-17-13.24.45.757017
REPORTER MEMBERS	DB2INST1	T	2019-10-17-13.24.49.317029
REPORTER NAMES	DB2INST1	T	2019-10-17-13.24.48.550589
REPORTER STATUS	DB2INST1	T	2019-10-17-13.24.44.863532
REP AUDIT	DB2INST1	V	2019-10-17-13.24.51.649205
REP AUDIT ACK	DB2INST1	T	2019-10-17-13.24.48.133477
REP AUDIT OWNERGID	DB2INST1	T	2019-10-17-13.24.47.319585
REP AUDIT OWNERUID	DB2INST1	T	2019-10-17-13.24.46.899470
REP AUDIT SEVERITY	DB2INST1	T	2019-10-17-13.24.47.712743
REP REFERENCE DATE	DB2INST1	Λ	2019-10-17-13.24.51.535979
REP SEVERITY TYPES	DB2INST1	T	2019-10-17-13.24.50.525557
REP TIME PERIODS	DB2INST1	T	2019-10-17-13.24.50.998474
STATUS VW	DB2INST1	V	2019-10-17-13.24.51.599446



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- Configure the JDBC Gateway
 - Copy the gateway configuration files from \$OMNIHOME/gates/jdbc to \$OMNIHOME/etc/

```
cd $OMNIHOME/gates/jdbc
cp reporting.jdbc.map $OMNIHOME/etc/JDBC_GATE.map
cp reporting.G_JDBC.props $OMNIHOME/etc/JDBC_GATE.props
cp jdbc.rdrwtr.tblrep.def $OMNIHOME/etc/JDBC_GATE.rdrwtr.tblrep.def
cp jdbc.startup.cmd $OMNIHOME/etc/JDBC_GATE.startup.cmd
```

• Edit JDBC and Object Server Connection properties sections (JDBC_GATE.props)

```
# JDBC Connection properties
Gate.Jdbc.Driver: 'com.ibm.db2.jcc.DB2Driver' # STRING (JDBC Driver)
Gate.Jdbc.Url: 'jdbc:db2://carpets1.castle.fyre.ibm.com:50000/reporter' # STRING (JDBC connection URL)
Gate.Jdbc.Username: 'db2inst1' # STRING (JDBC username)
Gate.Jdbc.Password: 'netcool' # STRING (JDBC password)
Gate.Jdbc.ReconnectTimeout: 30 # INTEGER (JDBC database reconnection timeout)
Gate.Jdbc.InitializationString: '' # STRING (JDBC connection initialization string)
```

```
# ObjectServer Connection properties
Gate.RdrWtr.Username: 'root' # STRING ([RdrWtr] Name of the user to connect as.)
Gate.RdrWtr.Password: '' # STRING ([RdrWtr] Password of the user to connect as.)
```



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Configure the JDBC Gateway

Add the following properties within JDBC_GATE.props

Gate.RdrWtr.Server:'NCOMS'

MessageLog: '/opt/IBM/tivoli/netcool/omnibus/log/JDBC GATE.log'

Name: 'JDBC GATE'

PropsFile: '/opt/IBM/tivoli/netcool/omnibus/etc/JDBC_GATE.props'

Gate.MapFile: '/opt/IBM/tivoli/netcool/omnibus/etc/JDBC_GATE.map'

Gate.RdrWtr.TblReplicateDefFile: '/opt/IBM/tivoli/netcool/omnibus/etc/JDBC GATE.rdrwtr.tblrep.def'

Gate.StartupCmdFile: '/opt/IBM/tivoli/netcool/omnibus/etc/JDBC GATE.startup.cmd'

Gate.RdrWtr.Description: 'JDBC Gateway'

• Edit JDBC_GATE.startup.cmd file and remove the comments from TRANSFER commands

```
TRANSFER FROM 'alerts.conversions' TO 'REPORTER_CONVERSIONS' DELETE USING TRANSFER_MAP ConversionsMap;
TRANSFER FROM 'alerts.objclass' TO 'REPORTER_CLASSES' DELETE USING TRANSFER_MAP ObjectClassesMap;
TRANSFER FROM 'master.groups' TO 'REPORTER_GROUPS' DELETE USING TRANSFER_MAP GroupsMap;
TRANSFER FROM 'master.members' TO 'REPORTER_MEMBERS' DELETE USING TRANSFER_MAP MembersMap;
TRANSFER FROM 'master.names' TO 'REPORTER_NAMES' DELETE USING TRANSFER_MAP NamesMap;
```



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- Configure the JDBC Gateway
 - Add the JDBC information into \$NCHOME/etc/omni.dat

• Update the interfaces

/opt/IBM/tivoli/netcool/bin/nco_igen

• Start JDBC Gateway: \$OMNIHOME/bin/nco_g_jdbc -name JDBC_GATE &

```
[root@carpets1 bin]# ./nco_g_jdbc -name JDBC_GATE &
[2] 12308
[root@carpets1 bin]#
Netcool/OMNIbus JDBC gateway - Version 8.1.0 64-bit
(C) Copyright IBM Corp. 1994, 2012
Server 'JDBC_GATE' initialised - entering RUN state.
```



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Update Object Server schema

```
[root@carpets1 db]# cd /opt/IBM/tivoli/impact/add-ons/RelatedEvents/db
[root@carpets1 db]# ls | grep objectserver
relatedevents_objectserver.sql
relatedevents_objectserver_update_fp5.sql
```

cd /opt/IBM/tivoli/netcool/omnibus/bin/

./nco_sql -server NCOMS -user root -password " < /opt/IBM/tivoli/impact/add-ons/RelatedEvents/db/relatedevents_objectserver.sql

./nco_sql -server NCOMS -user root -password " < /opt/IBM/tivoli/impact/add-ons/RelatedEvents/db/relatedevents_objectserver_update_fp5.sql

Configure WebGUI – add Object Server as data source and define Impact connection

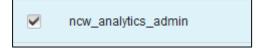


Name	Туре	Description	Connection	ID
Impact_NCICLUSTER	Impact_NCICLUSTER	Impact_NCICLUSTER	Remote	Impact_NCICLUSTER.carpets1.c

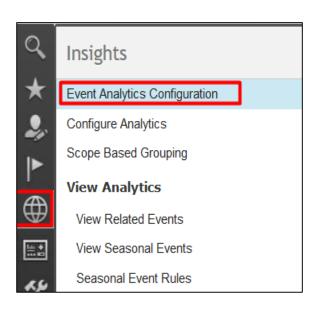


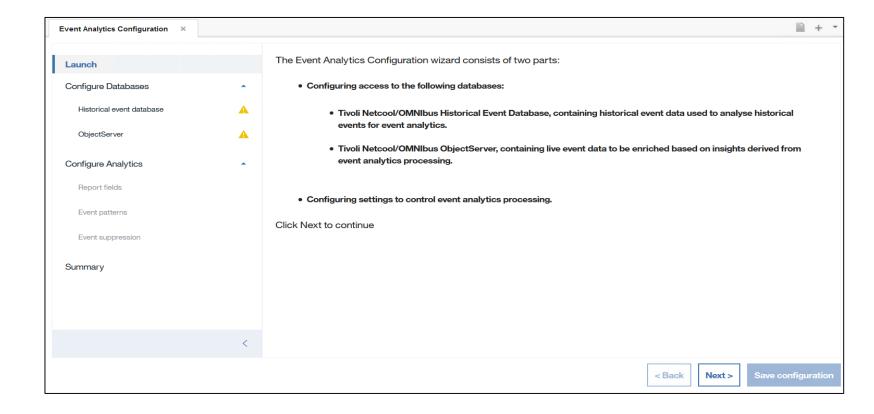
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- Configure Event Analytics wizard
 - add ncw_analytics_admin role



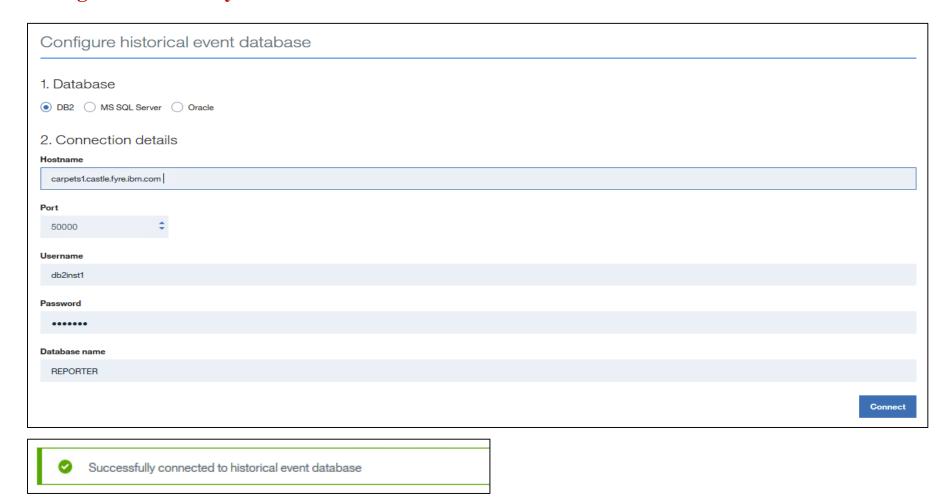
Start Event Analytics Configuration wizard





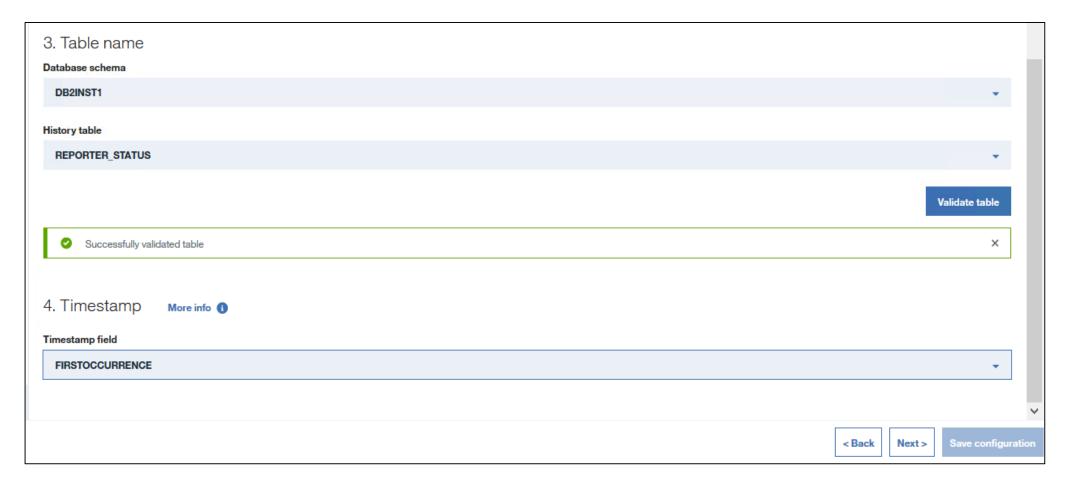


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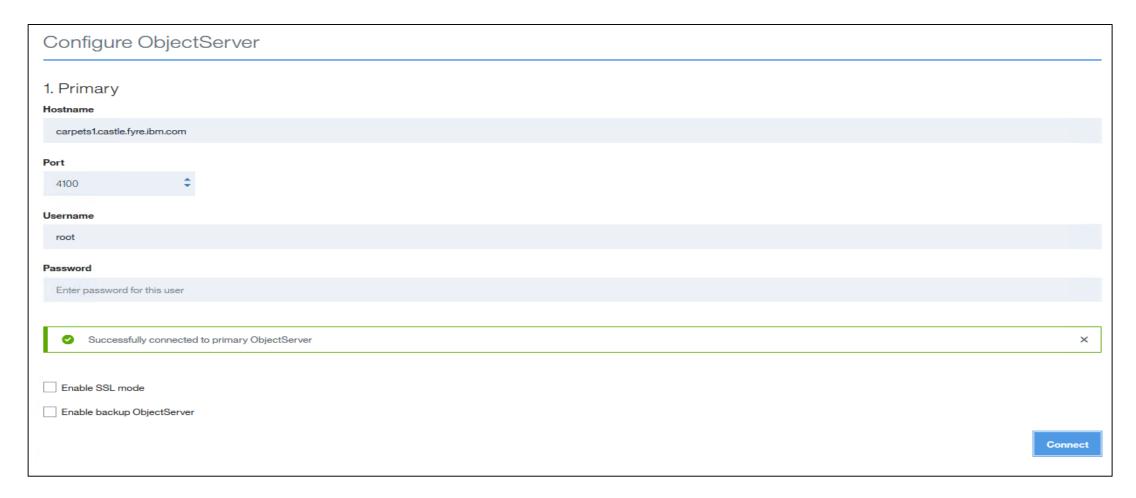


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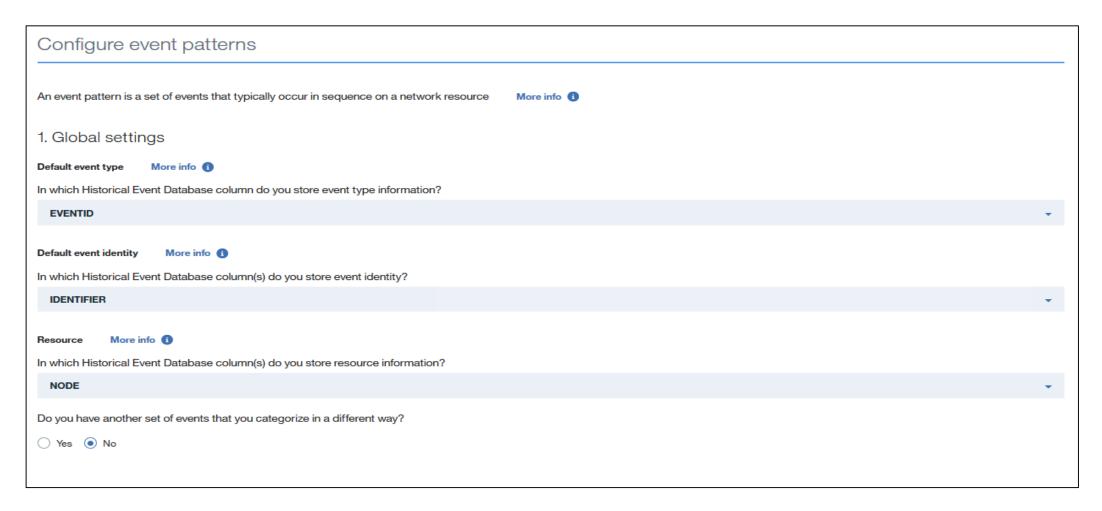


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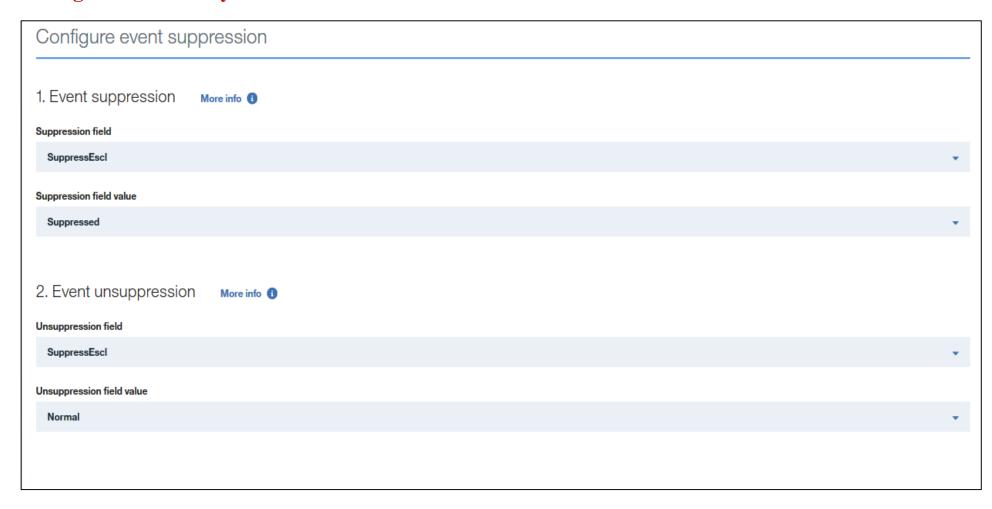


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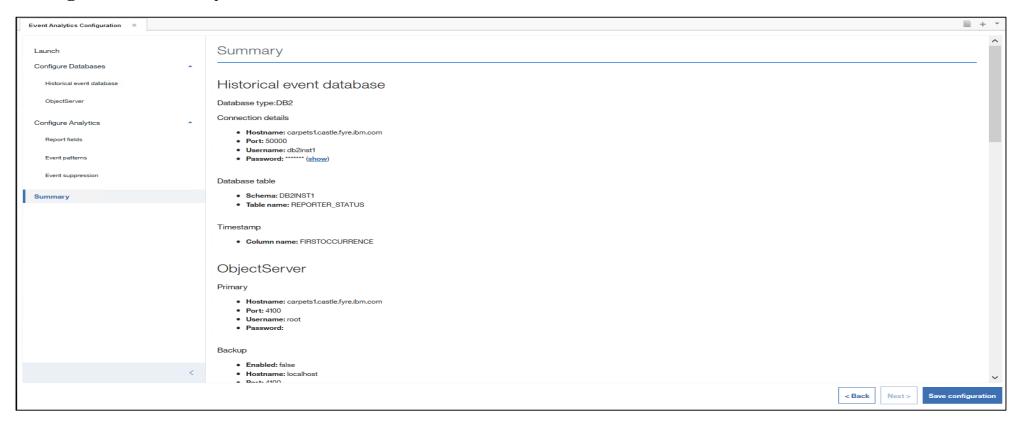


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NOI: RELATED EVENTS

Presenter:

Elena Mititelu

Senior Software Engineer | IBM Cloud Lab

NOI: Related Events – Terms & Usage



Presenter: Elena Mititelu

Event analytics offers two type of events. Seasonality Events(SE) and Related events(RE)

SE are those events that are reoccurring regularly at a particular "hour of day", "day of week" and "day of month".

RE are those events that that occur together and within the same time window.

Event Analytics Configuration usage

Using RE/SE starts from the moment when setting your install via Event Analytics Configuration or nci_trigger command.

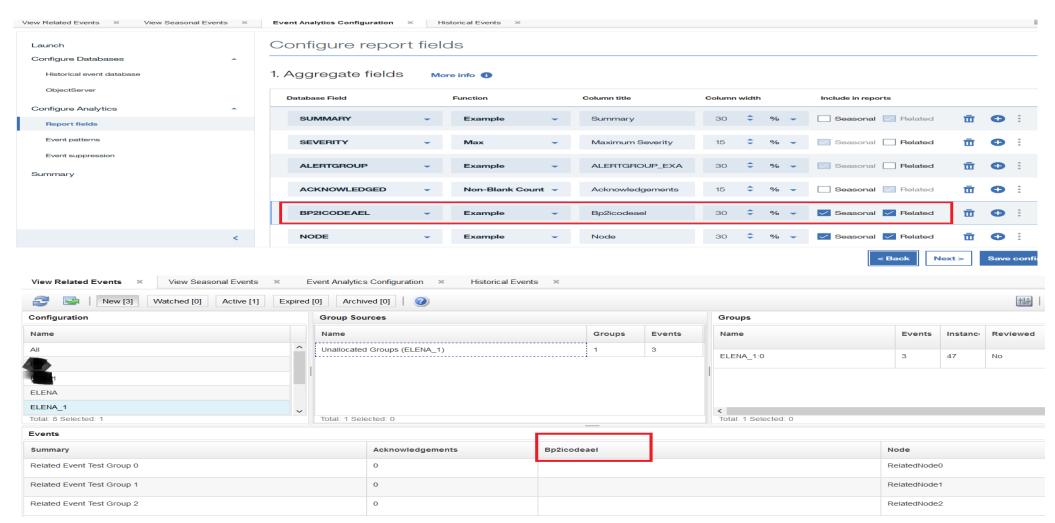
Extra fields can be added in "Configure report fields" depending on the needs.

Report fields within "Configure report fields" are:

Aggregate Fields are the fields that will be available in "Events" view under "View Related Events" page and the right-hand view in "View Seasonal Events"



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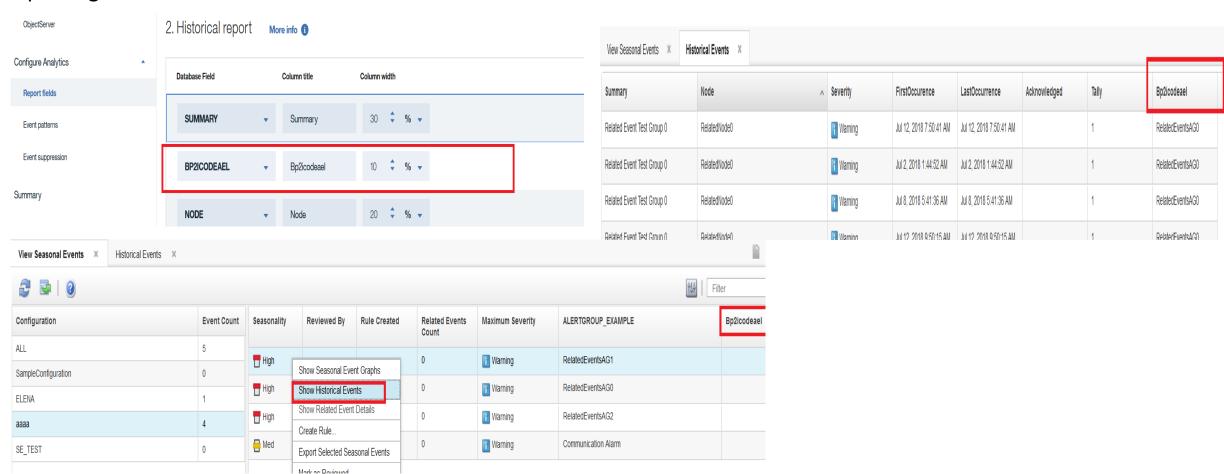


Note: We recommend that Event Identifier and Event type field should be added as rollup/aggregate



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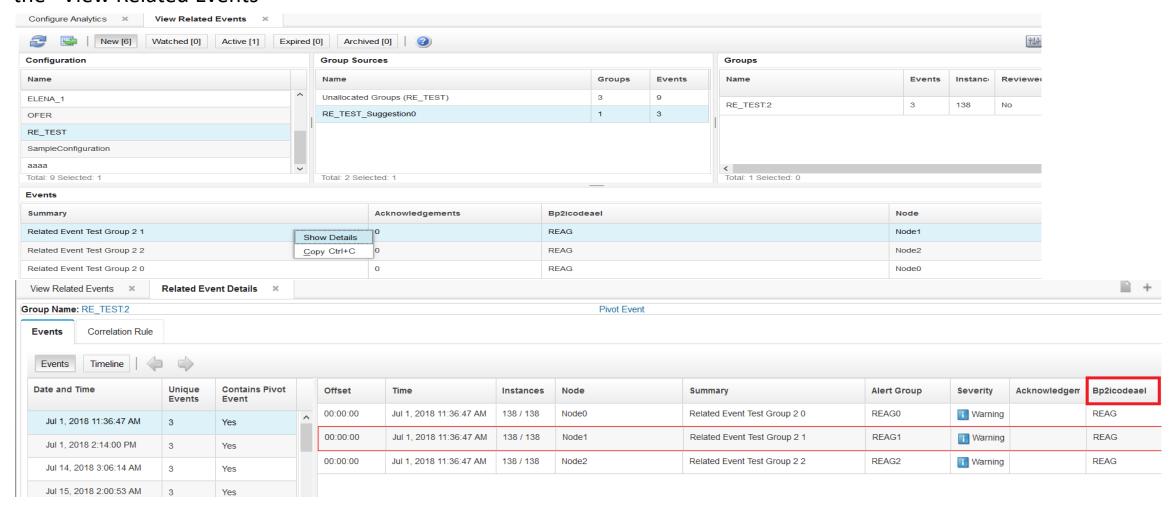
Historical report fields are the ones available in "Historical Events" page accessed from the seasonal events report right-click menu.





Presenter: Elena Mititelu

Instance report fields are the ones available in "Related Events Details" accessed from right-click menus in the "View Related Events"





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Configure event patterns

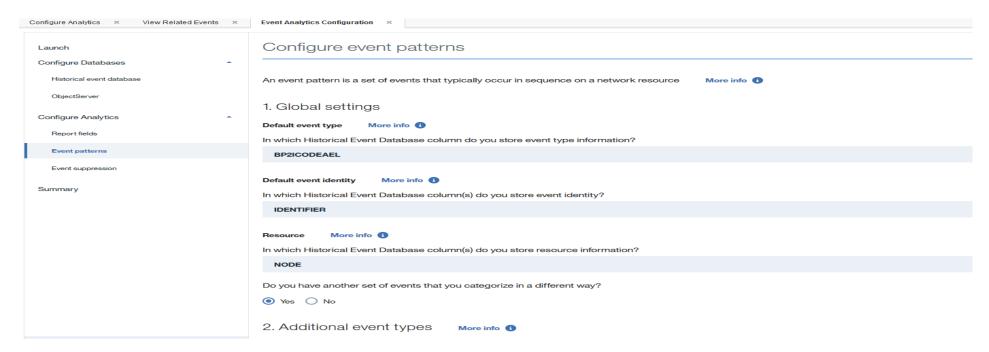
An event pattern is a set of events that typically occur in sequence on a network resource.

Below is what you need to set so that the product discovers patterns based on your historical events

The field specified in "Default event type" will be the one used when creating default event pattern.

You have to chose a field so that it will reflect as best as possible your data.

Meaning, for example is not empty, it doesn't have same value for all your events. By default is ALERTGROUP.



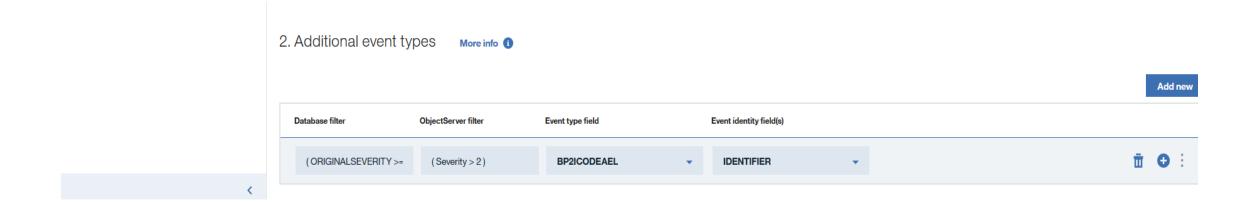


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In case there are other events for which you want a different pattern than the default one to apply, then you need to add additional event types as below

Database filter will specify the event filter for Historical database and Object server filter will be the event filter for live OMNIbus events.

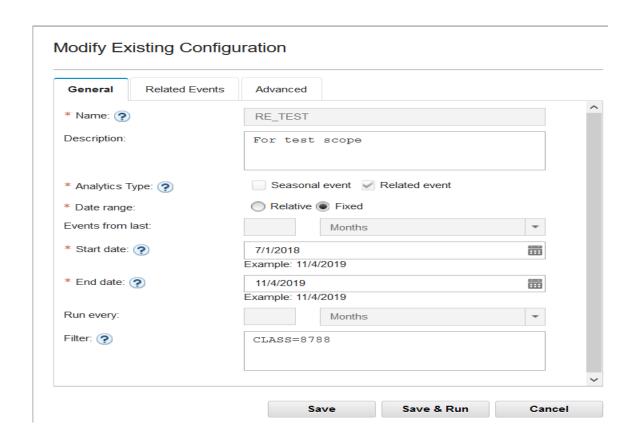
When additional event types are used Impact will apply this type for all events which match the type filter.





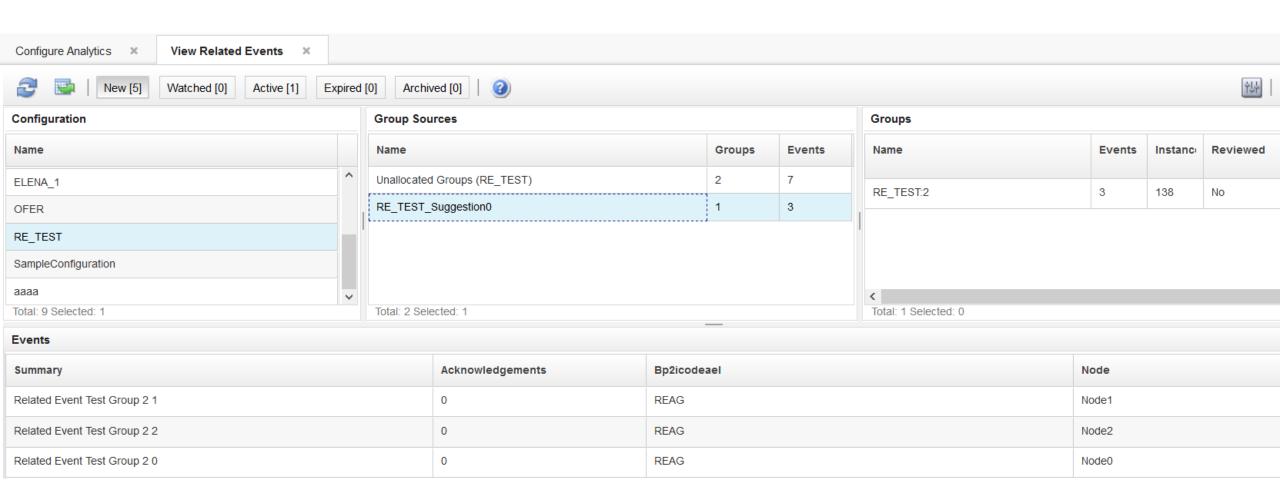
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Example:





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Name		Name	Groups	Events	Name	Events	Instanc	Reviewed	Acknow
ELENA_1	^	Unallocated Groups (RE_TEST)	2	7	RE_TEST:0	2	134	No	0
OFER		RE_TEST_Suggestion0	1	3		3			0
RE_TEST					RE_TEST:1	4	136	No	0
SampleConfiguration									
aaaa	~				<				
Total: 9 Selected: 1		Total: 2 Selected: 1			Total: 2 Selected: 0				

Events

Summary	Acknowledgements	Bp2icodeael	Node
Related Event Test Group 1 0	0	REAG0	Node0
Related Event Test Group 1 2	0	REAG2	Node2
Related Event Test Group 1 1	0	REAG1	Node1
Related Event Test Group 0	0	RelatedEventsAG0	RelatedNode0
Related Event Test Group 1	0	RelatedEventsAG1	RelatedNode1
Related Event Test Group 2	0	RelatedEventsAG2	RelatedNode2
Related Event Test Group 3	0	RelatedEventsAG3	RelatedNode3



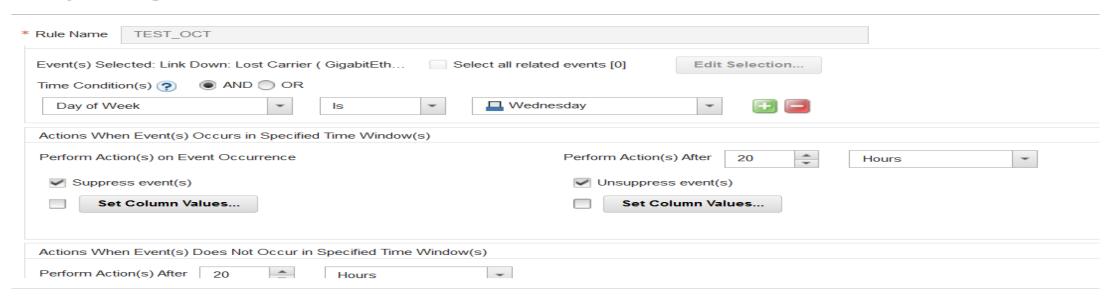
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Configure event suppression

Event suppression is available as one of the actions when creating a seasonal event rule. The field and value you define here will be used to mark the event for suppression when the incoming event matches the seasonal event rule with event suppression selected as one of its actions.

By default it is used SuppressEscl field

Modify Existing Rule







Thank You!

