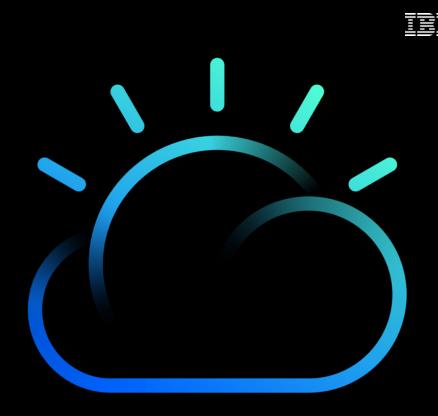
Become a Content Ninja and Effectively Manage Your Ever-Growing Enterprise Content

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Become a Ninja!





#### ibm.biz/Process-Ninja-Webinars

MODELING | TASKS | WORKFLOW | DECISIONS | CONTENT | CAPTURE

- Please use the *Q&A* for any questions
- You will receive an email with a recording to this webinar
- Presentation and other helpful links on the Resource List
- Connect on Twitter and LinkedIn



Content is the fabric of every organization

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Insurance Claims	Mortgage	Audio, Photo & Videos
Medical Records	Contracts & Legal Document	Email & Social Feeds

# What are common unmanaged content issues?



#### **Difficulty Finding Content**

Challenging to find the right content when stored on network drives, computers, and mobile devices

20% of time looking for or recreating documents



#### Unable to Share Content

Content may be siloed in different systems resulting in duplication and fragmentation

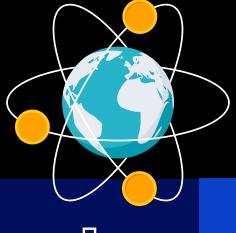
61% have no connection between content repository and CRM/ERP systems



#### **Content Chaos**

Initial ease of use file sharing and hosting services results in proliferation of unsupervised content. Creates security, privacy and compliance risks





# IBM Content Manager provides superior scalability, security, stability, mobility and cross-platform capabilities

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#### **Improve Productivity**

Provide the right information at the right time to support business processes, applications, and decisions

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#### **Enhance Collaboration**

Promotes managed sharing and collaboration across applications and departments

#### **Control Content**

Avoids content duplication and uncontrolled content growth



#### Compliance

Enables full information security, privacy, and compliance. Single version of truth for all managed content



#### **Modern User Interface**

A modern, initiative, easy-to-use interface delivers trusted data quickly, no matter of content source



oOD

#### Consolidate CRM/ECM Platforms

Enables platform consolidation to manage content from multiple, disparate repositories. Salesforce connector

#### Scale to Handle Growth

Provide enterprise manageability and scalability to handle very high document storage and retrieval rates

#### **Mobile Navigation**

iOS and Android Apps available. Supports custom plug-in development to create your own unique apps

#### Supports 140+ File Types, Mobile & Video



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iOS and Android Apps available. Supports custom plug-in development to create your own unique apps. Upload video for AI-based closed captioning



#### **Edit & Share Files**

Create and edit documents using desktop application such as PDFs and Microsoft Office. Share in team rooms or externally in web folders

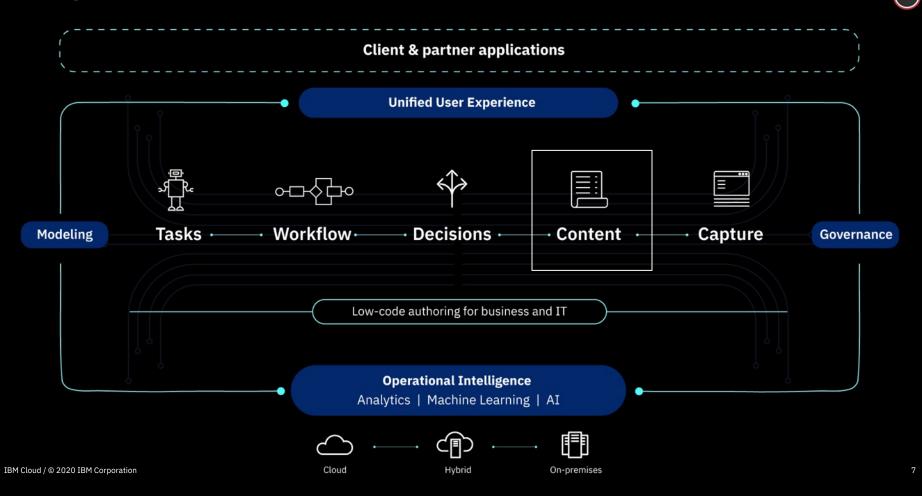


#### **Protect Your Data**

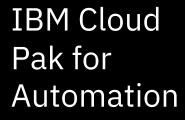
Enable documents to be redacted automatically based on the role of the requester



## IBM Digital Business Automation platform



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#### **Deploy and Run on Any Cloud Platform**

Design, build, and run automation applications and services on any **cloud of your choice of on-premises.** Move to cloud when ready

#### **Modern Deployment Option**

Available on Red Hat OpenShift — designed to reduce development time by up to 84 percent and operational expenses by up to 75 percent

#### Easy to Buy and Operate



Run the platform in one flexible package. Only pay for what you need. Reallocate licenses to other capabilities

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#### **Pre-Integrated Capabilities**

Take advantage of pre-integrated workflow, content, decisioning, and capture capabilities

#### **360-Degree View**

Gain real-time operational performance visibility to business managers



Build and deploy intelligent digital workers to collaborate with humans

## IBM Cloud Pak for Automation | Components

	Business Automation Workflow	FileNet Content Manager		Operational Decision Manager	
	Datacap	Enterprise Records		Content Collector	
	Business Automation Content Analyzer	Business Automation Insights		Automation Workstream Services	
	Studio / A	usiness Automation Studio / Application Designer		Digital Worker	
jend	Traditional On-premises	Cloud Nativ	e Containerized	Traditional & Containerized Versions	
		Azure	Doogle Cloud Edge	Private System	ns



# Seeing is believing.

