

# MaaS360 Ask Me Anything

Topic: Single purpose devices (Single and multi-app)

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# IBM MaaS360 Customer Success



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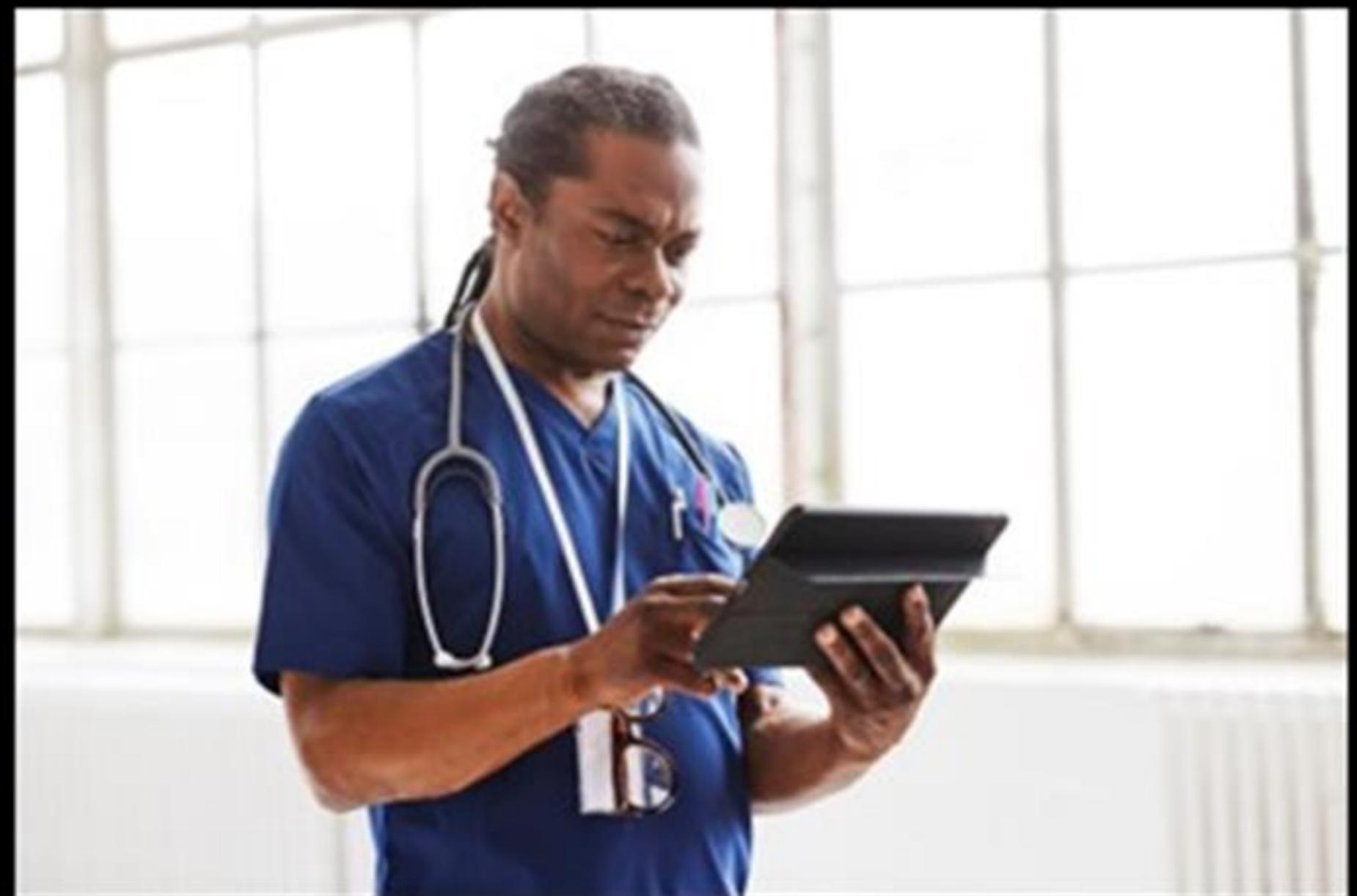


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# Agenda

- Overview of single purpose device use cases
- Android COSU (Kiosk Mode)
- iOS App Lock/ iOS App Compliance
- Windows Kiosk mode
- Open Q&A

# Single purpose device use cases



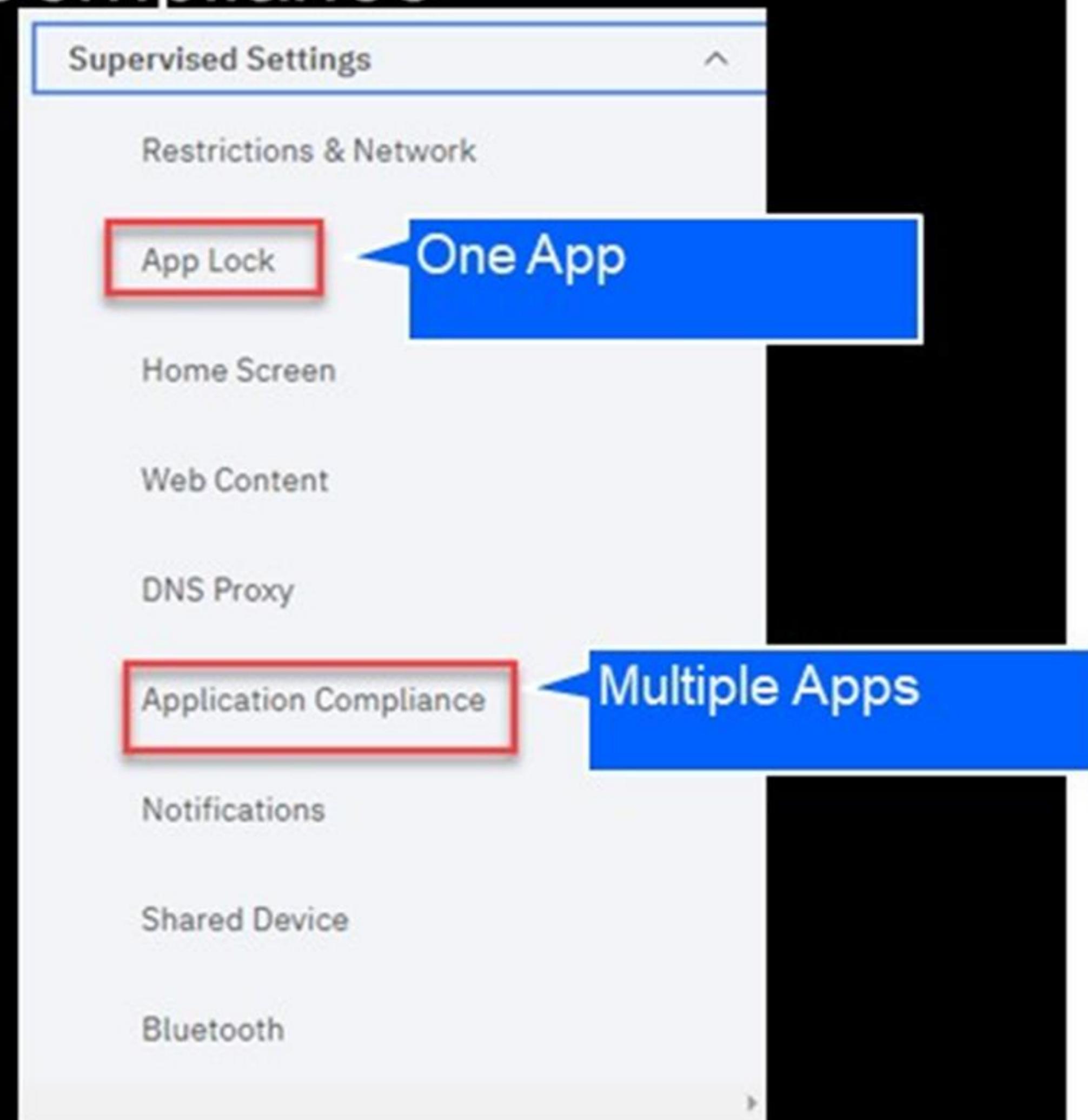
- Ensures devices are only being used for their intended purpose by locking device down to specific app(s)
- Lock down company owned devices to single or multi-app, examples:
  - Banks and credit unions
  - Transportation
  - Healthcare
  - Retail
  - Restaurants
  - Education
  - And more...

# Android COSU (Kiosk mode)



- Enroll as Android Enterprise Device Owner
  - Generic username/password can be used
  - Assign meaningful device name
- Add apps to the App Catalog
- [Configure COSU \(Kiosk Mode\) Security Policy settings](#)
  - 1 app or multiple apps
  - Find the App IDs (APK Extractor if needed)
  - Wifi and Bluetooth settings
  - Kiosk launcher settings
- Set up Branding
- Distribute policy to the device
- Exiting Kiosk mode
  - Enable bypass in policy
  - Device Action
- [Enable-Kiosk custom command](#)

# iOS App Lock/App Compliance



- Enroll device as Supervised with DEP
- Add apps to the App Catalog
- [Configure App Lock in Security Policy for 1 App](#)\* OR
  - Use Allowlist, search to select Apps
- [Configure Application Compliance for Multiple Apps](#)
- **Note:** Only way to exit is to update policy and re-distribute to the device

# Windows Kiosk mode

## Setting up a Windows device in Kiosk mode

Configure device in Kiosk Mode

Win 10+ Pro, Edu, Ent

^ **Kiosk Mode Assigned Access**

**Enable Kiosk mode (Assigned Access)**

Click [here](#) for instructions on recommended setup for kiosk mode.

Note: Users are required to sign out and sign in again to see any Kiosk policy changes.

Win 10+ Pro, Edu, Ent

^ **Configure Kiosk mode**

**Kiosk mode type \***

We recommend using Multi app Kiosk over a Single app Kiosk as it will be soon deprecated by Microsoft. Multi app Kiosk support single app configuration as well.

**App ID of Universal Windows App \***

Click [here](#) for instructions on how to get App ID.

Single app Kiosk   
-- Select --  
Single app Kiosk   
Multi app Kiosk (Recommended)

# Questions?

