How do I validate my ODM topology with CP4BA 21.0.3?

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https://community.ibm.com/community/user/blogs/nicolas-peulvast/2022/07/20/validate-your-odm-topology-2103

Target audience: ODM user with ODM Administrator role

Estimated duration: 90 minutes

This article is part of an article series around Operational Decision Manager (ODM) topologies in context of Cloud Pak for Business Automation (CP4BA). For more information about ODM environments and the topologies, see CP4BA ODM topologies on OpenShift.

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That technical article is made in the context of validating an ODM topology at the end of the process to deploy your Cloud Pak for Business Automation deployment Custom Resource (CR) in all of your environments.

Once you have at least one cycle of the Cloud Pak for Business Automation operator being performed, you can start to progress on the following checklist. It completes the generated *Verify Deployment* PDF from the <u>Custom installation guide for production deployments</u>.

Check Pods

Check the status of your Pods.

All pods of the targeted namespace should be up-and-running. Check the status: if there are some Pods on error, try to resolve the issue before going further.

To do that, you can follow the doc below: https://kubernetes.io/docs/tasks/debug/debug-application/debug-pods/

Check LDAP service

Check if an LDAP user can connect on each environment.

Try to log on to the Cloud Pak Dashboard (CPD) Console using a user with the Administrator role.

To access Operational Decision Manager (ODM), you must assign a user role through the Cloud Pak Platform UI (Zen) console.

To do that, you can follow the doc below:

https://www.ibm.com/docs/en/cloud-paks/cp-biz-automation/21.0.3?topic=tasks-providing-user-access

Also try to log on to the CPD Console using a user from the LDAP and try to access to the expected ODM Consoles (Decision Center and/or Decision Server).

[Optional] Check Basic Authentication users

Check if BasicAuth users are well registered on each environment. If you want to test the **Decision Center Console** REST API call, try to execute the following cURL call:

url=\$(oc get routes cpd -o jsonpath={.spec.host} -n <your-authoring-namespace>) curl -Ik -u odmAdmin:odmAdmin https://\${url}/odm/decisioncenter-api/v1/repository /metrics

And check the response if:

- It's either valid answer: HTTP/1.1 200 OK [...]
- Or an error: HTTP/1.1 401 Unauthorized [...], in this case, try to review your webSecurity.xml file custom secret.

If you want to test the **Decision Server Console** REST API call, try to execute the following cURL call:

url=\$(oc get routes cpd -o jsonpath={.spec.host} -n <your-runtime-namespace>) curl -lk -u odmAdmin:odmAdmin https://\${url}/odm/res/api/v1/utilities/consoleinfo

And check the response if:

- It's either valid answer: HTTP/1.1 200 OK [...]
- Or an error: HTTP/1.1 401 Unauthorized [...], in this case, try to review your webSecurity.xml file custom secret.

Run the Diagnostic of your Decision Center Console

Run the Diagnostic of your Decision Center Console on each environment.

- 1. Log on to the Decision Center Console using a user that has the rtsAdministrator role.
- 2. Click the Administration > Diagnostics tab.
- 3. Click on the Run All button.

Decision Center Diagnostics report the following:

- About: Information about the Decision Center;
- Manager bean access: Various checks, such as whether the DC was properly
 installed and database was initialized, license check, hostname, port of the host
 machine and checks whether a project can be created with the existing
 installation:
- Data source: checks the database information based on the connected data source, and whether the schema is compatible with the current version of Decision Center;
- Extensions: Determines the model extensions that were defined;

- Verbalizers: retrieves all the verbalizers that are available:
- Database: Various checks on the metadata of the tables and schema level comparisons.

For more details, see: https://www.ibm.com/support/pages/odm-decision-center-diagnostics

Run the Diagnostic of your Decision Server Console

Run the Diagnostic of your Decision Server Console on each environment.

- 1. Log on the RES Console using a user that has the resAdministrators role.
- 2. Click the Diagnostics tab.
- 3. Diagnostics are run automatically, and you can see their results directly.

All the steps in the diagnostics should have green check marks. If you want to see more detail, you can expand the results of each step or click Expand All to view all the results for all steps.

Note: The local XU connectivity and two rule session execution entries are grayed out because the sample server uses the WebSphere Liberty application server in J2SE mode. And in J2SE mode, the eXecution Units (XUs) are embedded in the client applications, and the Rule Execution Server console does not have XUs.

If something goes wrong, please go to the troubleshooting section of the official Knowledge Center of the ODM 8.10 product.

Configure and test your environment connections

For the Silver and Gold topologies, you have to validate that your Authoring environment is able to establish connections to run a "Test and Simulation" testsuite to the Sandbox environment and also to publish Decision Services to the Production environment.

- 1. Log on to the Decision Center Console using a user that has the rtsAdministrator role.
- 2. Click the Administration > Servers tab.
- 3. Click on the New Server (+) button and add your server.
- 4. Before the final click on the Create button, try to connect using the Test button that will try to perform a real connection with the provided parameters.
- 5. Repeat the above steps to create another server configuration for Testing and simulation. This server configuration will be used later in "Ruleset Test &

Simulation" section. The following parameters must be adapted to the Sandbox environment:

- a. Select "Testing and simulation" for the Usage parameter.
- b. Enter the ${\tt Server}\ {\tt URL}$ with the URL of Decision Runner in the Sandbox environment. For
 - example: https://<cpd sandbox>/odm/DecisionRunner
- c. In this case, the Username and the Password parameter will be the one generated in the Sandbox environment.

If the connection is not possible, the most common issue is related to the Certificates: Be sure having created an additional secret that stores the certificates of the targeted environment and also be sure that this secret is well registered in the list of certificates from

the spec.shared_configuration.trusted_certificate_list parameter of your CR file.

Check the Execution Units

To validate your installation, you can also check the Execution Units (XUs) list from the Decision Server Console from the Production Environment has a visibility to the correct number of Runtimes.

To do so:

- 1. Log on to the RES Console using a user that has the resAdministrators role.
- 2. Click the Server Info tab and select the Inspect Execution Units sub-topic.

You must be able to read the number of XUs attached to your Decision Server Console: the number of replicas you've configured + 1, attached to the Decision Server Console directly, which is not used for the production execution purpose (usually named localhost).

If it's not the case, double check your CR file. To change the number of runtime, you can either choose to change

the spec.shared_configuration.sc_deployment_profile_size with
[small=1, medium=3, large=6], spec.odm_configuration.deployment_prof
ile size with [small=1, medium=3, large=6, custom]

or ${\tt spec.odm_configuration.decisionServerRuntime.replicaCount}$ with the custom number you've decided.

Check the Licensing service

Finally, you need to check that everything is well configured on the metering service as well, to conform to the IBM pricing policy.

All services from all environments should be able to connect to the Metering service.

Verify that the Production Environment is registered as production (Operational Decision Manager Containers - CP4BA).

Verify that the Authoring and Sandbox Environment is registered as non-production (Operational Decision Manager Containers - CP4BA - Non Prod).

To do that, you have to query the Licensing service. The Licensing service exposes three REST endpoints:

- GET /snapshot
- GET /products
- GET /bundled_products

Example of querying the licensing service endpoints:

```
url=$(oc get routes ibm-licensing-service-instance -o jsonpath=
{.spec.host} -n ibm-common-services)
token=$(oc get secret ibm-licensing-token -o jsonpath={.data.token} -n ibm-common-services | base64 -d)

# Endpoints with -k option in order to authorize self sign cert ificate (if any)
curl -k https://${url}/snapshot?token=${token} > snapshot.zip curl -k https://${url}/products?token=${token} > products.json curl -k https://${url}/bundled_products?token=${token} > bundle d-products.json
```

In addition, you can connect to the human readable view available in:

```
https://${url}/status?token=${token}
```

Final System Verification Testing

Ruleset Promotion

Check if you can deploy from Decision Center Authoring environment to Production

environment.

Try to load a dummy project in your Decision Center Console. Some projects are available on https://github.com/DecisionsDev/odm-for-dev-getting-started

- Loan Validation Service.zip;
- Miniloan Service.zip, which permits also to validate the Test & Simulation aspect of your installation;
- Shipment Pricing.zip

Once downladed, you have to follow the steps above:

- 1. Go to Library > Import Decision Service (up arrow) button and load your zip file.
- 2. Go to your project and select the main branch.
- 3. Click on the Deployments and click on the Deploy button.
- 4. Select either the Sandbox or Production server.
- 5. Your report status should be green at the end of the deployment process.

The deployment should succeed. If it's not the case, try to troubleshoot the issue with the official Knowledge Center of the ODM 8.10 product.

Ruleset Test & Simulation

Check if you can execute simulation from Decision Center Authoring Environment to Sandbox Environment

Try to load a dummy project in your Decision Center Console, which contains Test Suites and/or Simulations.

If you don't have one, the classical test project "Miniloan" is available on https://github.com/DecisionsDev/odm-for-dev-getting-started

• Miniloan Service.zip, which permits also to validate the Test & Simulation aspect of your installation;

Once downladed, you must follow the steps above:

- 1. Go to Library > Import Decision Service (up arrow) button and load your zip file.
- 2. Go to your project and select the main branch.
- 3. If you use the MiniLoan project, you can download the Test Suite from: miniloan-test.xlsx
- 4. Click on the New Test Suite (+) button and fill in your file with the Test Suite and target the Sandbox environment.
- 5. Click Save and Run and enter a Commit message before running your Test Suite.

6. Click ok to go to the Tests Report view and check whether the Status is green or not at the end of the testing process.

The simulation should succeed. If it's not the case, try to troubleshoot the issue with the official Knowledge Center of the ODM $8.10~\rm product.$

If your reach that part of this Technical blog post, then your topology is now up-and-running: have fun with ODM!