

IBM Cloud Services

Advanced Monitoring Asset for IBM Integration Bus

Monitoring the business flows of IBM Integration Bus v10



Patrick MARIE

IBM Cloud Services consultant

pmarie@fr.ibm.com

September 2017

© 2017 IBM Corporation



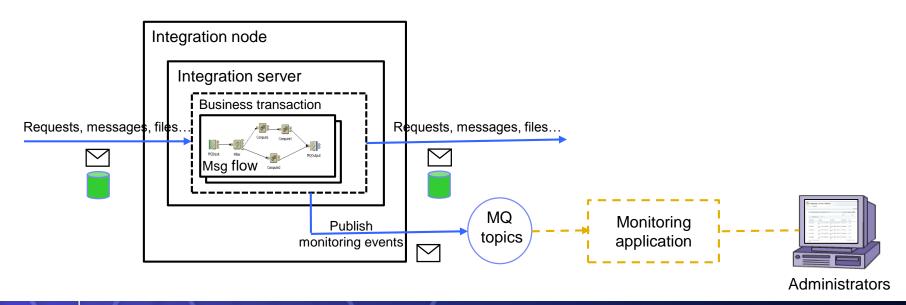
Introduction

- Monitoring message flows has been a concern for many customers since the origin of IBM Integration Bus (then named MQ Integrator):
 - Typical questions are:
 - What are my IIB servers and nodes doing?
 - How many message flows have been processed today?
 - Has the flow with reference "xxx" been processed? When and with which result?
- IBM Integration Bus v10 provides an infrastructure for monitoring:
 - Events can be generated by the message flows and routed to MQ topics.
- Several options based on this infrastructure exist for monitoring the flows:
 - The "Business Transaction Monitoring" functionality of IBM Integration Bus v10.
 - IBM Business Monitor.
 - Custom applications can be implemented by customers or integrators:
 The "Advanced Monitoring Asset for IBM Integration Bus" is such an application and an advanced monitoring solution which extends the capabilities of the "Business Transaction Monitoring" functionality of IIB.



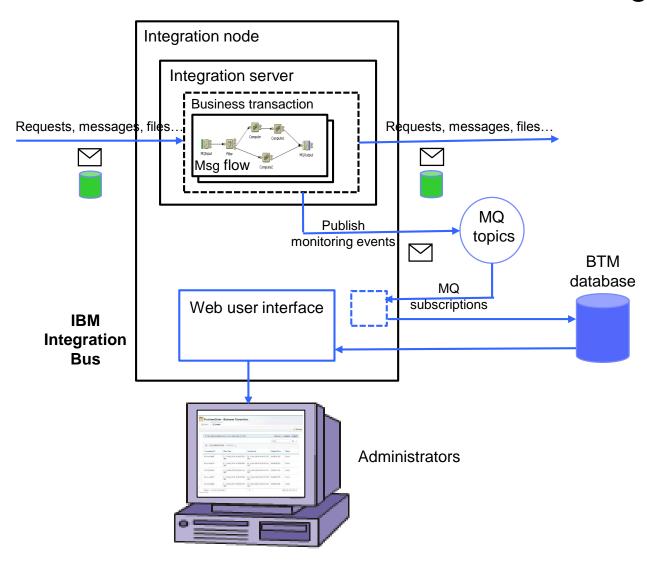
Infrastructure provided by IBM Integration Bus for monitoring

- The message flows can be set to emit monitoring events as MQ messages while being executed.
- These messages are routed to MQ topics.
- The monitoring applications must subscribe to these topics in order to receive the monitoring events and then use them as needed to enable administrators to monitor the message flows.





Native "Business Transaction Monitoring" of IIB v10



- A function included in IIB v10
- Provides basic monitoring functionalities for the business transactions



Advantages and limitations of the "Business Transaction Monitoring" functionality of IIB v10

Advantages:

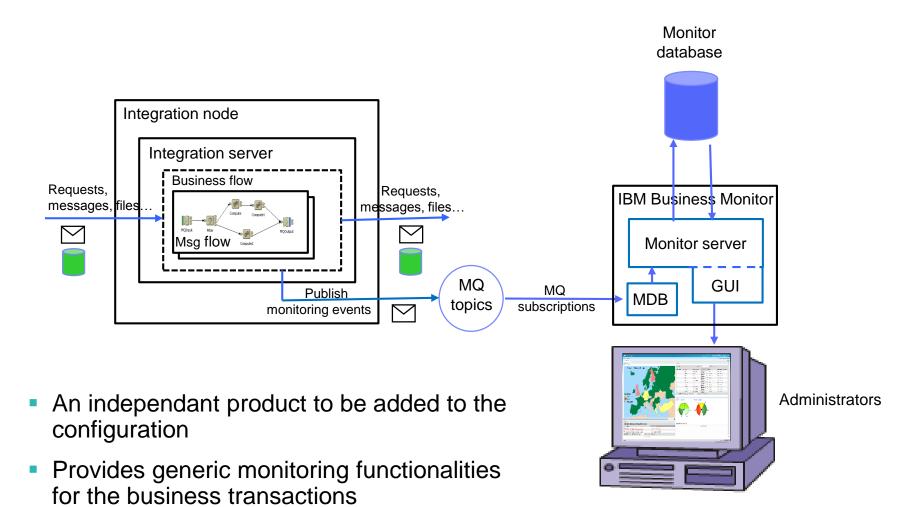
- Provides basic monitoring functionalities for the business transactions.
- Included in IIB and supported by the lab.

Limitations:

- Limited to monitoring one single integration node at a time.
- Limited information about the flows.
- Limited filtering:
 - Limited set of filtering criteria: not possible by dates/times, by application data...
 - No hierarchical filtering (for example: by node > by server > by message flow).
- No statistics.



Monitoring message flows with IBM Business Monitor





Advantages and limitations of using IBM Business Monitor with IIB v10

Advantages:

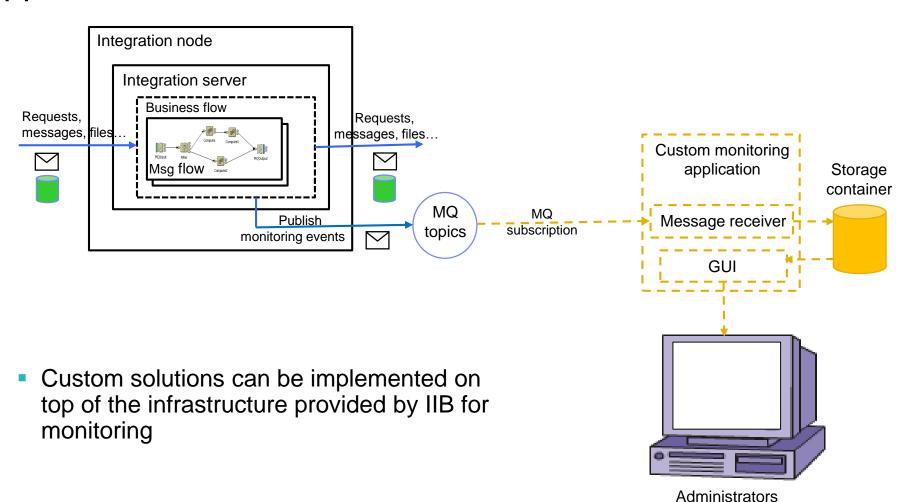
 Provides full monitoring and statistics functionalities for the business transactions.

Limitations:

- An independent product which needs to be purchased in addition to IIB.
- A monitoring model needs to be created for every message flow to be monitored.



Monitoring message flows with implementing a custom application





Monitoring message flows with implementing a custom application

- It is possible to implement custom applications for monitoring the message flows or the business transactions.
- Such applications must subscribe to the MQ topics used by IBM Integration Bus in order to receive monitoring events.
- It is then up to the developers to implement the logic needed to process the events and the GUI needed for the administrators to access the monitoring information.
- The Advanced Monitoring Asset for IBM Integration Bus was implemented according to these principles.

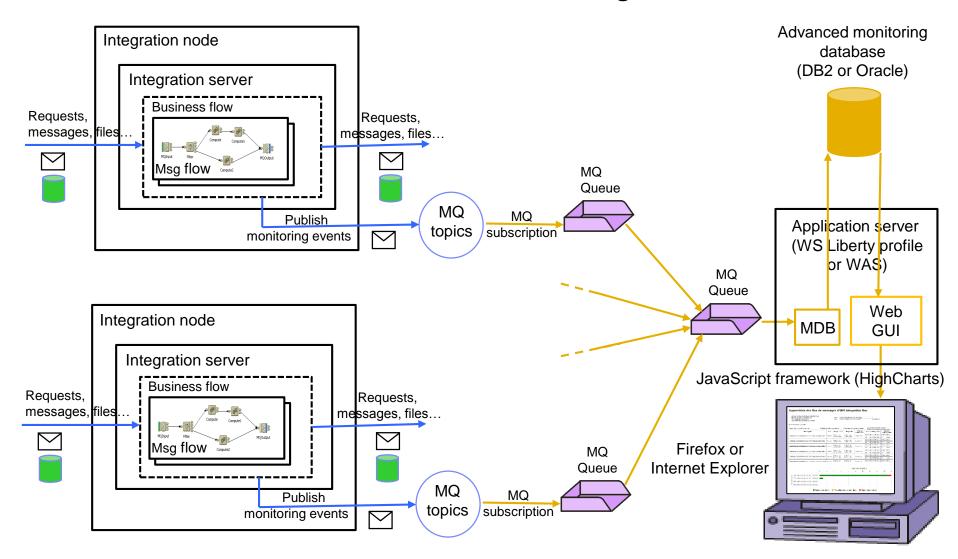


Purposes of the Advanced Monitoring Asset for IBM Integration Bus

- The "Advanced Monitoring Asset for IBM Integration Bus" is a monitoring application implemented on top of the monitoring infrastructure provided by IBM Integration Bus.
- It extends the capabilities of the native "Business Transaction Monitoring" of IBM Integration Bus v10:
 - Displays detailed information about the business flows.
 - Provides enhanced sorting and filtering:
 - More criteria: dates/times, nodes, servers, business flows, application data...
 - Hierarchical filtering (example: by nodes > by servers > by business flow types).
 - Provides statistics about the throughputs, the processing times...
 - Enables to monitor several integration servers and integration nodes from a single GUI.
 - Removes the need for a "monitoring model" (uses an implicit one), so that new business flows can immediately be monitored as soon as they are deployed and ready to publish events.



Architecture of the Advanced Monitoring Asset for IIB





Main components of the Advanced Monitoring Asset for IIB

- Message Driven Bean:
 - Reads event messages from the input MQ queue.
 - Extracts the monitoring data from the event messages.
 - For each event :
 - Creates an entry in the table of events.
 - Creates or updates an entry in the table of business flows.
- Database (DB2 or Oracle):
 - Table of events:

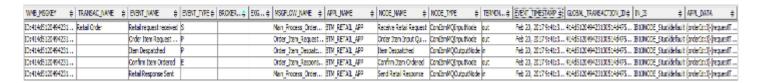


Table of business flows:

GLOBAL_TRANSACTION_ID \$	TRANSAC_NAME \$	START_TIMESTAMP &	END_TIMESTAMP #	STATUS #	IN_IS_S #	IN_IS_E #	DN_DS_P \$	LAST	_UPDT_TIMESTAMP \$	LAST_DATA_UPDT_TSP \$	APPL_DATA #
414d512049423130514d475	Small Business Appli	Feb 20, 2017 9:34:4	Feb 20, 2017 9:34:4	F	(1810NODE_Stud/def	(IB 10NODE_Stud/def		Feb 2	D, 2017 9:34:45 AM	Feb 20, 2017 9:34:45 A	{Id:12345}{Value:0}
414d512049423130514d475	Multi Broker Transaction	Feb 20, 2017 9:34:4	Feb 20, 2017 9:35:0	E	(1810MODE_Stud/def	(IB10NODE_Stud2/d	(IB10NODE_Stud/def	Feb 2	D, 2017 9:35:02 AM		
41465120494231305146475	Multi Broker Transaction	Feb 20, 2017 9:34:4	Feb 20, 2017 9:35:0	E	(JB10NODE_Stud/def	(IB10NODE_Stud2/d	(IB10NODE_Stud/def	Feb 2	0, 2017 9:35:02 АМ		
414d512049423130514d475	Retail Order	Feb 20, 2017 9:34:4	Feb 20, 2017 9:34:4	E	(IB10NODE_Stud/def	(IB10NODE_Stud/def	{IB10NODE_Stud/def	Feb 2	D, 2017 9:34:45 AM	Feb 20, 2017 9:34:45 A	{orderId:2}{requestT
414d512049423130514d475	Retail Order	Feb 20, 2017 9:34:4	Feb 20, 2017 9:34:4	E	(1810NODE Stud/def	(IB10NODE Stud/def	(IB10NODE Stud/def	Feb 2	D, 2017 9:34:45 AM	Feb 20, 2017 9:34:45 A	{orderEd:2}{requestT



Main components of the Advanced Monitoring Asset for IIB

GUI:

- Enables administrators to query the business flow and event data from the database and list them and to build statistics.
- Business flow instances can be queried and listed with detailed information.
 - Filters can be used for the queries in order to limit the matches.
 - The events received for a business flow instance can also be queried and listed.

16	Status	Start time	End time	Business flow type	Node / Server	Bus	iness data
	Completed	2017-02-20	2017-02-20	Small Business	Start: IB10NODE_Stud / default2	Locialist ocodi abity/ trent/ city, ratis	Value: 1 Details/Geography/Item/Country: France
414d512040423130514d47525f537475bfefa1582176511c	Completed	09:34:44,776	09:34:44.776	Appli	End: IB10NODE_Stud / default2	Details/Geography/Item/City: London Details/Geography/Item/City: Berlin Details/Geography/Item/City: Madrid	Details/Geography/Item/Country: UK Details/Geography/Item/Country: Germany Details/Geography/Item/Country: Spain
414d512049423130514d47525f537475bfefa1582176511e	Falled	2017-02-20 09:34:44.809	2017-02-20 09:34:44,81	Small Business Appli	Start: IB10NODE_Stud / default2 End: IB10NODE_Stud / default2	Id: 12345 Details/Geography/Item/City: Paris Details/Geography/Item/City: London Details/Geography/Item/City: Berlin Details/Geography/Item/City: Madrid	Value: 0 Details/Geography/Item/Country: France Details/Geography/Item/Country: UK Details/Geography/Item/Country: Germany Details/Geography/Item/Country: Spain
	0.000	2017-02-20	2017-02-20		Start: IB10NODE_Stud / default		requestType: orderItem
414d512049423130514d47525f537475bfefa15821765120	Completed	09:34:44.844	09:34:44.853	Retail Order	End: IB10NODE_Stud / default	temNumber: 1234-6789-1212	customerName: ChocolateFan itemName: Chocolate chip cookles
		2017-02-20	2017-02-20	Retail Order	Start: 1810NODE_Stud / default	orderld: 2	requestType: orderitem
414d512049423130514d47525f537475bfefa15821765122	Completed	09:34:44.883	09:34:44.888	Recal Order	End: IB10NODE_Stud / default	customerNumber: 5670 itemNumber: 3529-9999-1937	customerName: CoffeeFan itemName: ColumbianSupreme
		2017-02-20	2017-02-20	Retail Order	Start: IB10NODE_Stud2 / default	orderId: 3	requestType: orderItem
414d512049423130514d47525f53747566a5a858224fd804	Completed	09:34:44.918	09:34:44.921	Re tas Order	End: IB10NODE_Stud2 / default	customerNumber: 4785 itemNumber: 9876-5342-3847	customerName: TeaFan itemName: CeylonBlackTea
	1000	0.5451			Start: IB10NODE_Stud / default		
414d512049423130514d47525f537475bfefa15821765124	Completed	2017-02-20 09:34:44.95	2017-02-20 09:35:02.001	Multi Broker Transaction	Other: IB10NODE_Stud / default2 IB10NODE_Stud2 / default		
			TENCHANIST OF		End: IB10NODE_Stud2 / default2		
414d512049423130514d47525f537475bfefa15821765126	Completed	2017-02-20	2017-02-20	Retail Order	Start: IBIONODE_Stud / default	orderId: 2 customerNumber: \$555	requestType: orderItem customerName: ChocolateFan
717031207972313031707.32515374735161315821703120	Completed	09:34:44.986	09:34:44.99	Metal Other	End: IB10NODE_Stud / default	itemNumber: 1234-6789-1212	itemName: Chocolate chip cookies



Main components of the Advanced Monitoring Asset for IIB

- GUI:
 - Statistics can be built from the results of a query and displayed as a bar chart.
 - Various statistics about the business flow throughouts and the processing times are offered.





Main menu of the GUI

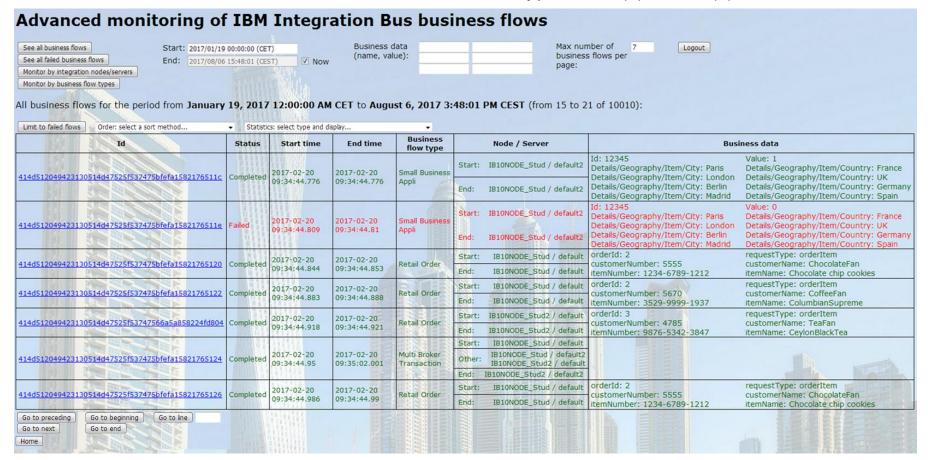
 The main menu offers different types of queries with various filters to query business flows from the database and display them as a table.

Advanced mo	nitoring of IBM I	ntegra	tion Bus busines	s flows	
See all business flows	Start: 2017/02/19 00:00:00 (CET)		Business data	Max number of	7 Logout
See all failed business flows	End: 2017/08/04 17:43:03 (CEST)	▼ Now	(name, value):	business flows per page:	
Monitor by integration nodes/servers				po. page.	
Monitor by business flow types					
Welcome in the Advanced N	onitoring application for IBM Int	egration Bus l	business flows!		
Please select an action in th	e above menu.				
Home					



Querying and listing business flow instances

- Business flow instances are retrieved from the database and displayed with a rich set of information:
 - Id, status, start/end dates & times, business flow type, node(s)/server(s), business data.





Filtering on dates/times and business data

 Business flow instances can be filtered by dates/times and, optionally, by business data:



Wildcard characters (_ and %) can be used in the business data values.



Displaying business flow instances from various nodes/servers

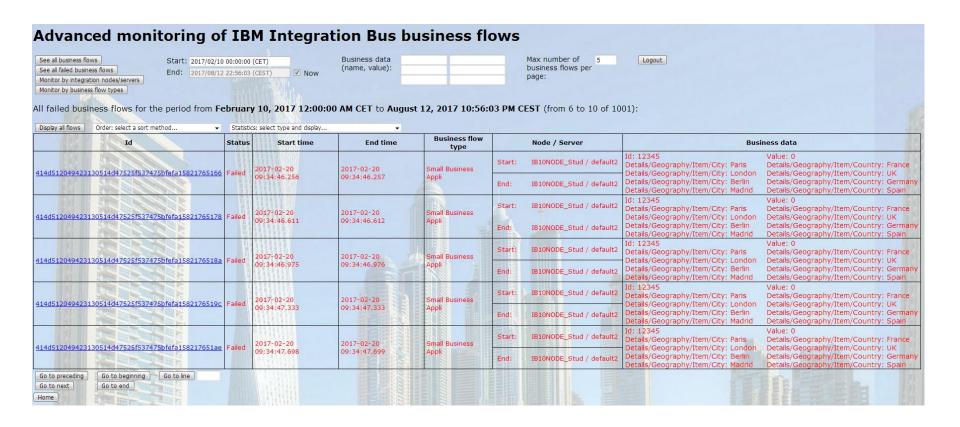
- Business flow instances having executed on various nodes/servers can be monitored together.
- Business flow instances may start on a node/server, continue on other node(s)/server(s) and complete on yet another node/server.

Id	Status	Start time	End time	Business flow type	Node / Server
414d512049423130514d47525f53747509fc9c5892ec3b21	Completed	2017-02-19 16:09:54.932	2017-02-19 16:09:55.277	Retail Order	Start: IB10NODE_Stud / default order custo itemN
414d512049423130514d47525f53747509fc9c5899ec3b21	Completed	2017-02-19 16:09:54.953	2017-02-19 16:09:55.154	Multi Broker Transaction	Start: IB10NODE_Stud / default Other: IB10NODE_Stud / default2 IB10NODE_Stud2 / default End: IB10NODE_Stud2 / default2
414d512049423130514d47525f53747509fc9c589bec3b21	Completed	2017-02-19 16:09:54.962	2017-02-19 16:09:54.965	Small Business Appli	Start: IB10NODE_Stud / default2 Detai



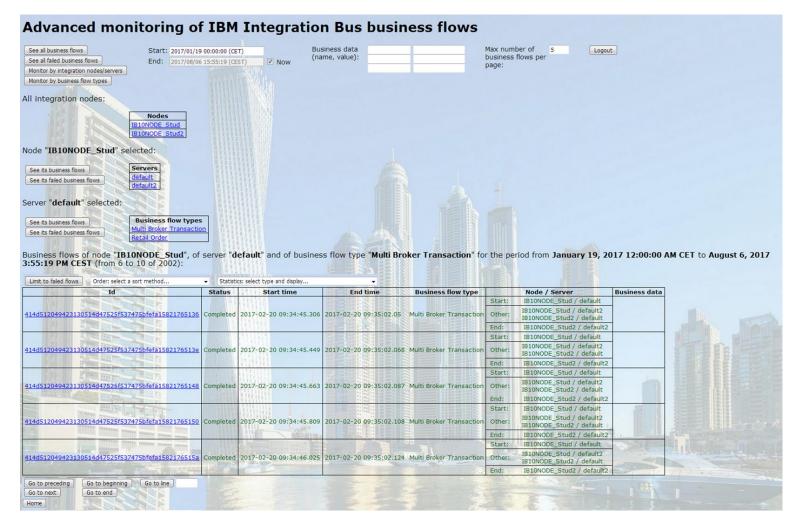
Filtering failed business flow instances

The query can also be limited to failed flow instances:



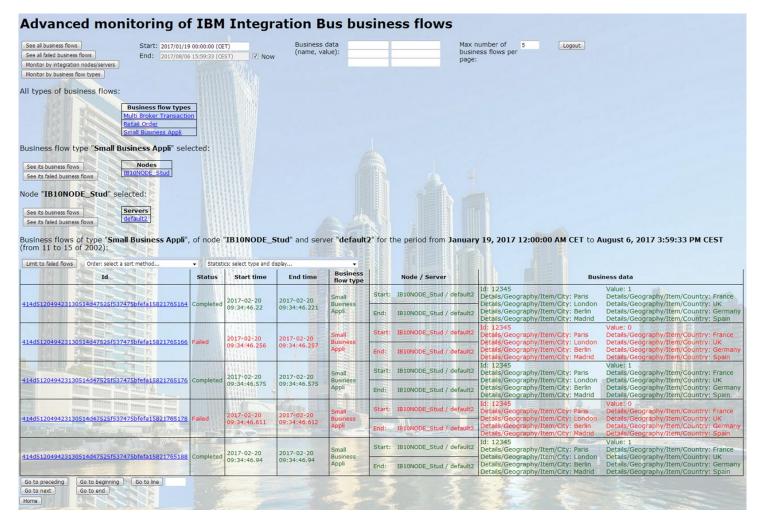


Hierarchical filtering of the business flows: by nodes, then by servers, then by flow types





Hierarchical filtering of the business flows: by flow types, then by nodes, then by servers



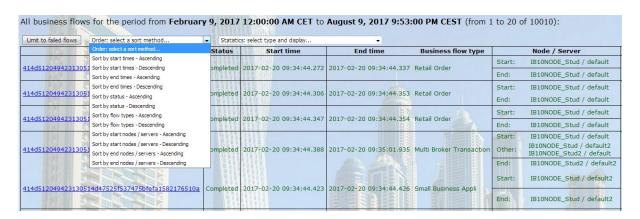


Navigating in the list of retrieved business flows and sorting it

 Generally, only part of the list of the retrieved business flows gets displayed. Buttons enable to move forward and backward.



The list can be sorted in various ways.





Listing the monitoring events received for a business flow instance

The events received for a business flow instance can also be displayed below the list of business flow instances:

	10 TO			S	tart: IB10NODE_Stud / default					
414d512049423130514d47525f537475bfefa15821765112	ompleted 2017- 09:34	02-20 2017-0 44.596 09:35:		Multi Broker Transaction	ther: IB10NODE_Stud / default2 IB10NODE_Stud2 / default					
		Ŷ.		E	nd: IB10NODE_Stud2 / default2					
Go to preceding Go to beginning Go to line Go to next Go to end Events received for business flow "414d5120494"	123130514d	17525f537475bfe	fa15821	765112 " (5):						
Id	Event time	Event name	Event	Node / Server	Application	Flow	Node	Node type	Terminal	Business
			type	Node / Server	Application	Flow	Node	Node type	remina	data
ID:414d512049423130514d47525f537475bfefa158216f2e69	2017-02-20 09:34:44.596	MQ Input.OutTerminal	0000000	IB10NODE_Stud / default	MultiBrokerTransactionApplication1				out	data
	2017-02-20 09:34:44.596		Démarré			MultiBrokerTransactionFlow1	MQ Input	ComIbmMQInputNode	out	data
ID:414d512049423130514d47525f537475bfefa158216f2e69	2017-02-20 09:34:44.596 2017-02-20	MQ Input.OutTerminal	Démarré En cours	IB10NODE_Stud / default	MultiBrokerTransactionApplication1 MultiBrokerTransactionApplication1	MultiBrokerTransactionFlow1 MultiBrokerTransactionFlow1	MQ Input MQ Output	ComIbmMQInputNode ComIbmMQOutputNode	out	data
ID:414d512049423130514d47525f537475bfefa158216f2e69 ID:414d512049423130514d47525f537475bfefa158216f2e6e	2017-02-20 09:34:44.596 2017-02-20 09:34:44.596 2017-02-20	MQ Input.OutTerminal	Démarré En cours En cours	IB10NODE_Stud / default IB10NODE_Stud / default	MultiBrokerTransactionApplication1 MultiBrokerTransactionApplication1 MultiBrokerTransactionApplication2	MultiBrokerTransactionFlow1 MultiBrokerTransactionFlow1 MultiBrokerTransactionFlow2	MQ Input MQ Output MQ Output	ComIbmMQInputNode ComIbmMQOutputNode ComIbmMQOutputNode	out in in	data



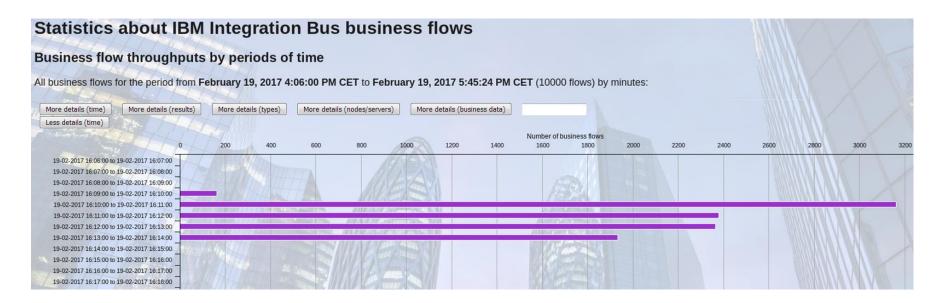
Statistics about the throughputs and processing times of the business flows

- Statitics are requested from the main panel and calculated from the results of a query (possibly filtered) executed in the main panel.
- Several types of statistics are offered about the throughputs and processing times of the business flows:

Statistics on throughputs by periods of time	Node / Server
Statistics on throughputs by periods of time Start:	Noue / Server
14d512049423130514d47525f537475bfefa15821765102 Com Statistics on throughputs by nodes/servers and flow types 4:44.337 Retail Order	IB10NODE_Stud / defaul
	IB10NODE_Stud / defaul

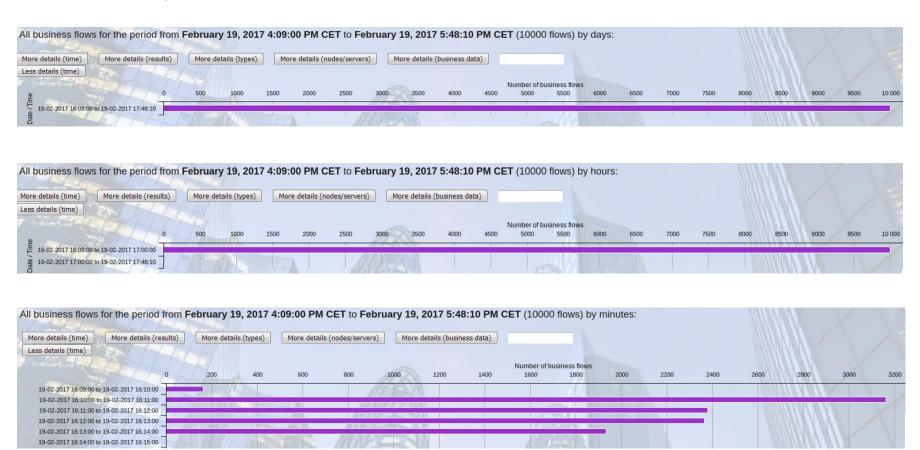


Global throughputs (number of instances per periods of time):



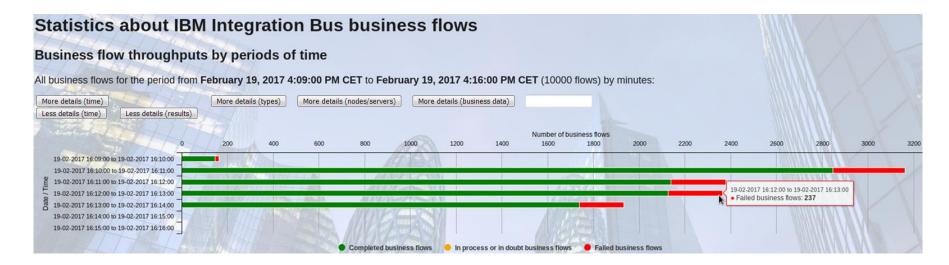


The periods of time can be chosen: seconds, minutes, hours, days, weeks, months or years.





The throughputs can be split by results (completed, failed, in process/in doubt):



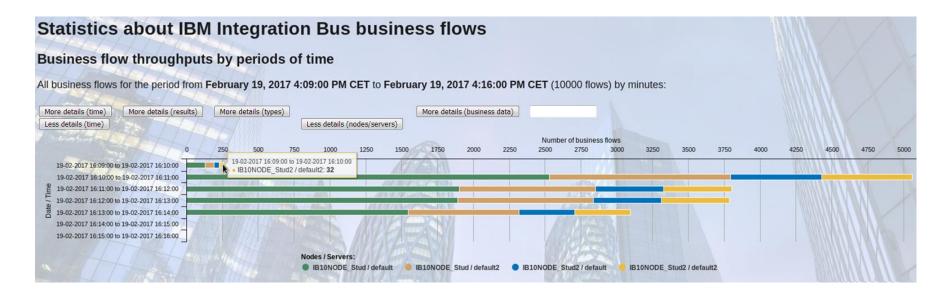


The throughputs can be split by business flow types:



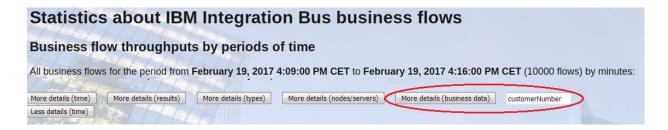


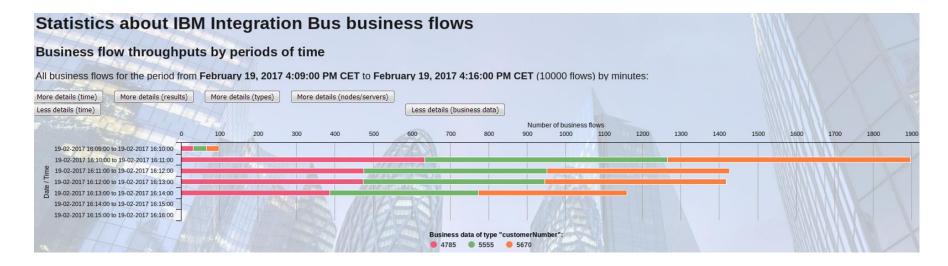
The throughputs can be split by nodes or by nodes / servers:





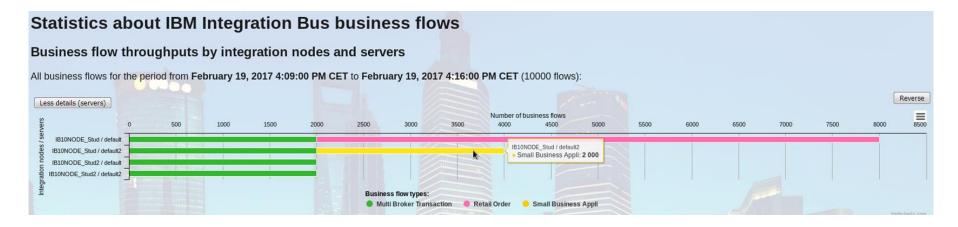
The throughputs can be split by business data values:

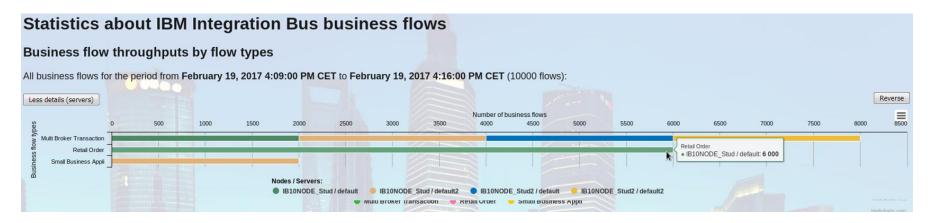






Statistics about throughputs by nodes/servers and by business flow types

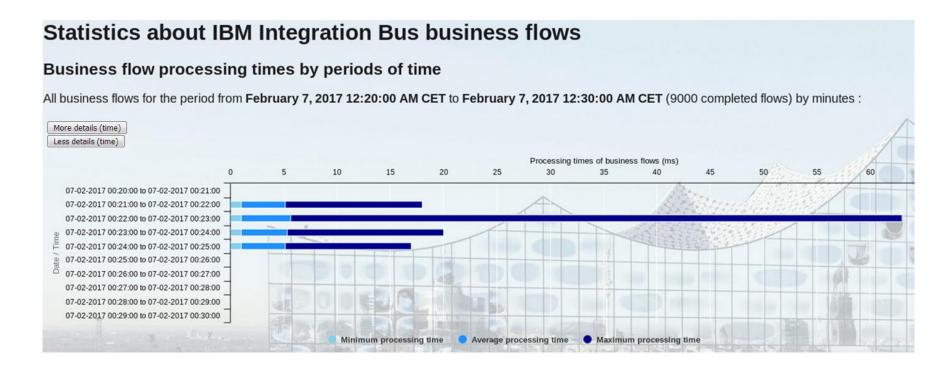






Statistics about processing times by periods of time

- The minimum, average and maximum processing times are displayed by periods of time.
- The periods of time can be chosen: seconds, minutes, hours, days, weeks, months or years.





Additional information

- Supported environments and products:
 - Windows 64-bit or Linux 64-bit.
 - IBM Integration Bus v10.0.
 - IBM MQ v7.1 or higher.
 - DB2 v9.0 or higher or Oracle 12c or higher
 - WebSphere Liberty Profile v8.5 or higher or WebSphere Application Server v8.5 or higher (Java 1.7 or higher).
 - HighChart JS from Highsoft (included in the asset as OEM).
- Supported languages: English, French, German and Spanish for the GUI.
- Available as an IBM Cloud Services asset (an evaluation version is available for free).



Conclusion

- The "Advanced Monitoring Asset for IBM Integration Bus" provides first class monitoring and statistics capabilities for the business flows executed by IBM Integration Bus.
- Based on:
 - The infrastructure provided by IIB for implementing custom monitoring solutions.
 - Reputable components:
 - IBM MQ,
 - IBM DB2 or Oracle Database,
 - IBM WebSphere Liberty profile or WebSphere Application Server,
 - HighCharts JavaScript framework.
- Intuitive and easy to use GUI (no training needed).
- Little to be done to enable monitoring for new flows:
 - Uses a generic implicit "monitoring model".
 - A new flow can be monitored as soon as it is deployed and ready to publish monitoring events.





Hindi

























ありがとうございました

Korean

감사합니다

Japanese



MQ architecture

