

A stylized world map in a light blue color, centered on the Atlantic Ocean, serves as a background for the slide. The map shows the continents of North America, South America, Europe, Africa, Asia, and Australia.

# A Day in the Life: When “Tip of the Iceberg” is Not a Cliché

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<input type="text" value="Term / Keyword / Phrase"/>			<input type="button" value="Q"/>
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# Agenda

- ❖ Company Description & Cast of Characters
- ❖ Day in the life story of a data breach
- ❖ How could this have had a different outcome?
- ❖ What are the ways this may have been prevented?
- ❖ Q & A

# Bushwood Financial Group



## Company Background

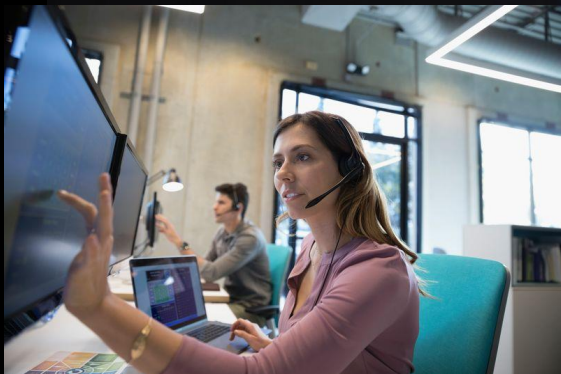
- 5,000 employees
- 100,000 customers
- Financial Services Company specializing in Wealth Management

## Enterprise Data

- Mission Critical applications running on Z
- Transaction processing, teller applications, trading platform
- Human Resources including payroll

## Security Tools (CISO is proud of their 'State of the Art Security')

- SIEM – QRadar
- RACF Administration, audit, and compliance – zSecure Suite
- Guardium for Db2 on LUW, felt MF safe so no need to monitor Db2 z/OS



Jane Thomas

- SOC Team Security Analyst
- Minimal mainframe experience



Bill Lord

- ID = LORD1
- Db2 LUW and Z DBA




Sam Thomas

- Guardium Admin
- No Db2 for Z knowledge



# QRadar terminology pertaining to Mainframe data



Alerts – Guardium Alert

Events – QRadar streaming events from log sources (Guardium, zSecure Alert, SMF Events, etc)

Rules – Rules are set in QRadar to take action based on the number, type, or time of day an event is received

Offenses – QRadar rules trigger an offense in QRadar

# Chapter 1: SOC Team Detects Possible Data Breach – Jane Receives Email

## [EXTERNAL] Potential Data Loss Fired

QRADAR@localhost.localdomain to me

Yesterday, 11:12 PM

[Show more](#)

The following is an automated response sent to you by the QRadar event custom rules engine:

Jul 8, 2020 11:12:53 PM EDT

Rule Name: Potential Data Loss  
Rule Description:  
  
Source IP: 192.168.48.99  
Source Port: 27  
Source Username (from event): LORD1  
Source Network: Net-10-172-192.Net\_192\_168\_0\_0

Destination IP: 192.168.48.99  
Destination Port: 18682  
Destination Username (from Asset Identity): N/A  
Destination Network: Net-10-172-192.Net\_192\_168\_0\_0

Protocol: other(255)  
QID: 2000000

Event Name: GDP Privileged User Accessing Sensitive Data  
Event Description:  
Category: Data Loss Possible

Log Source ID: 116  
Log Source Name: IBM Guardium @192.168.48.93

Payload: <30>Jul 8 23:12:53 gll guard\_sender[11331]: LEEF:1.0|IBM|Guardium|11.0|GDP Privileged User Accessing Sensitive Data|ruleID=20003|ruleDesc=GDP Privileged User Accessing Sensitive Data|severity=INFO|devTime=2020-07-08 23:12:41|serverType=DB2|classification=|category=|dbProtocolVersion=3.0|usrName=|sourceProgram=DB2BP|start=1594264361584|dbUser=LORD1|dst=192.168.48.99|dstPort=18682|src=192.168.48.99|srcPort=27|protocol=SHARED MEMORY|type=SQL\_LANG|violationID=774142000000000859|sql=select \* from payroll.employer|error=

# Chapter 1: SOC Team Detects Possible Data Breach – Jane Checks QRadar Offense Panel

IBM QRadar

Dashboard

Offenses

Log Activity

Network Activity

Assets

Reports

Risks

Vulnerabilities

Admin

Pulse

Z Audit

User Analytics

System Time: 11:12 AM

Offenses

My Offenses

All Offenses

By Category

By Source IP

By Destination IP

By Network

Rules

Search... Save Criteria Actions Print

Last Refresh: 00:00:50

Offenses with last Event/Flow received from Jul 8, 2020, 11:12:20 AM to Jul 9, 2020, 11:12:20 AM View Offenses with: Select An Option:

Current Search Parameters:  
Exclude Hidden Offenses (Clear Filter), Exclude Closed Offenses (Clear Filter)

	ID	Description	Offense Type	Offense Source	Magnitude	Source IPs	Destination IPs	Users	Log Sources	Events	Flows	Start Date	Last Event/Flow
	41	GDP Privileged User Accessing Sensitive Data	Source IP	192.168.48.99		192.168.48.99	192.168.48.99	LORD1	IBM Guardium @19...	6	0	Jul 8, 2020, 11:46:49 AM	11h 56...

Offense 41

Summary Display Events Connections Flows View Attack Path Actions Print

Magnitude	Status	Relevance	Severity	Credibility
		4	8	3

Description	Offense Type
GDP Privileged User Accessing Sensitive Data	Source IP

Source IP(s)	Event/Flow count
192.168.48.99	6 events and 0 flows in 1 categories

Destination IP(s)	Start
192.168.48.99	Jul 8, 2020, 11:46:49 AM

Network(s)	Duration
Net-10-172-192.Net 192 168 0 0	11h 29m 3s

	Assigned to
	mrich

Offense Source Summary

IP	Location
192.168.48.99	Net-10-172-192.Net 192 168 0 0

Magnitude	Vulnerabilities
	0

Username	MAC Address
Unknown	Unknown NIC

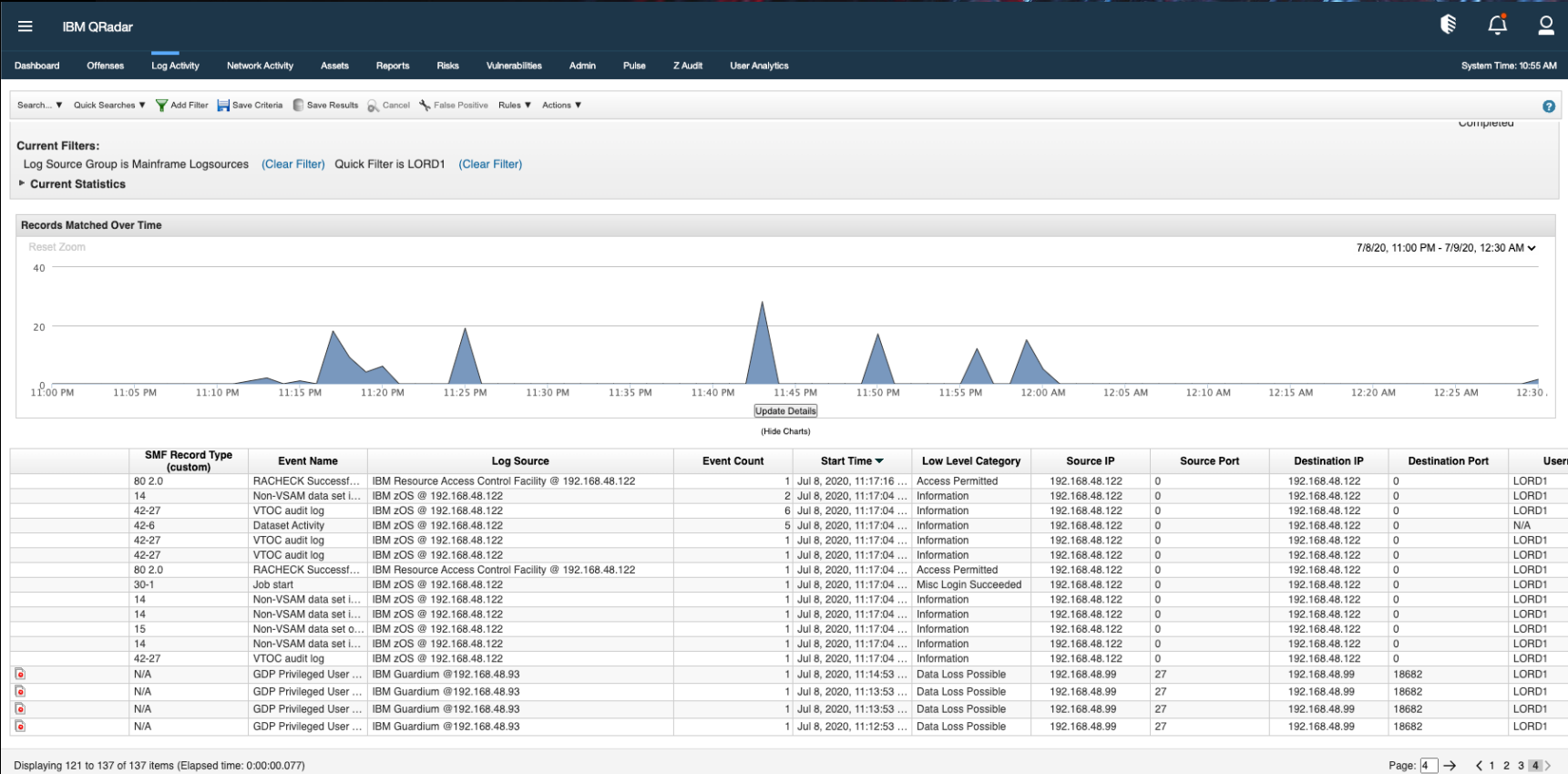
Host Name	
Unknown	

Asset Name	Weight
Unknown	0

Offenses	Events/Flows
1	6



# Chapter 1: SOC Team Detects Possible Data Breach – Jane Filters on LORD1 and Finds z/OS Activity



# Chapter 1: SOC Team Detects Possible Data Breach

## – Jane Drills Down into LORD1 Activity on z/OS

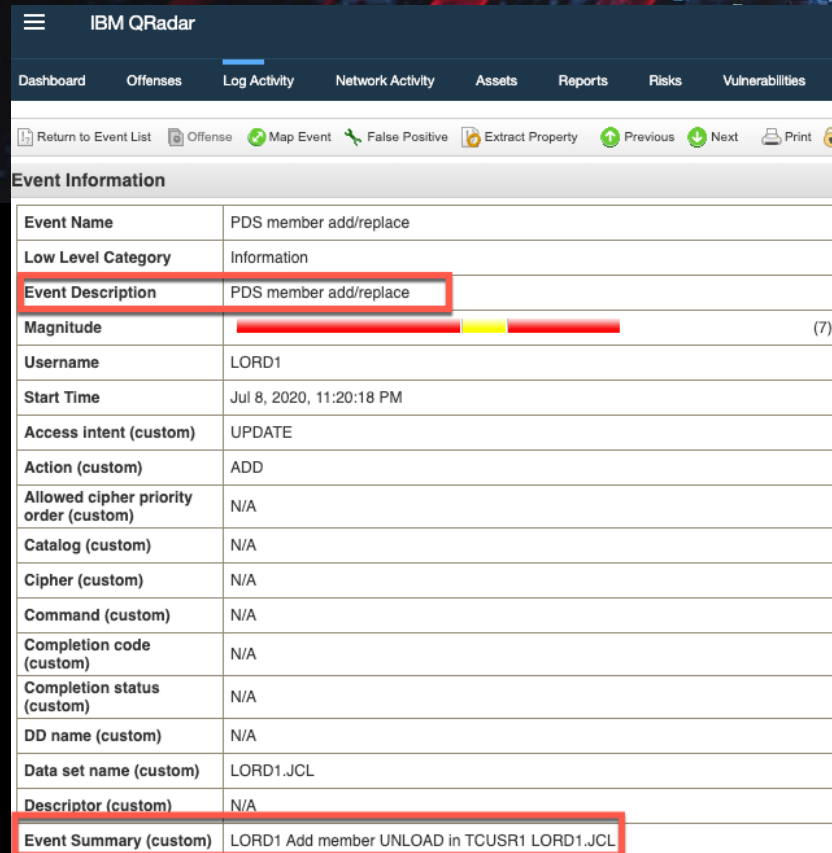
Event Information	
Event Name	Job start
Low Level Category	Misc Login Succeeded
Event Description	Job start
Magnitude	<div><div></div></div>
Username	LORD1
Start Time	Jul 8, 2020, 11:17:04 PM
Access intent (custom)	N/A
Action (custom)	N/A
Allowed cipher priority order (custom)	N/A
Catalog (custom)	N/A
Cipher (custom)	N/A
Command (custom)	N/A
Completion code (custom)	N/A
Completion status (custom)	N/A
DD name (custom)	N/A
Data set name (custom)	N/A
Descriptor (custom)	N/A

SMF Record Type (custom)	30-1
SNA terminal name (custom)	TEC20039
Sensitive groups (custom)	SYS1
Sensitive user privileges (custom)	special superuser
Step name (custom)	N/A
Submitted by (custom)	N/A
System SMF id (custom)	TEC2
System/job (custom)	TEC2 8 Jul 2020 23:17:04.78 LORD1
TLS RFC level (custom)	N/A
TLS or SSL protocol level (custom)	N/A
UNIX path name (custom)	N/A

Destination IP	192.168.48.122
Destination Asset Name	N/A
Destination Port	0

# Chapter 1: SOC Team Detects Possible Data Breach

## – Jane Sees that LORD1 Created Some JCL




The image shows a screenshot of the IBM QRadar console. The top navigation bar includes 'Dashboard', 'Offenses', 'Log Activity' (selected), 'Network Activity', 'Assets', 'Reports', 'Risks', and 'Vulnerabilities'. Below the navigation bar, there is a toolbar with icons for 'Return to Event List', 'Offense', 'Map Event', 'False Positive', 'Extract Property', 'Previous', 'Next', 'Print', and a lock icon. The main section is titled 'Event Information' and contains a table of event details. The 'Event Description' and 'Event Summary (custom)' fields are highlighted with red boxes. The 'Magnitude' field shows a red and yellow bar with a '(7)' next to it. The 'Data set name (custom)' field shows 'LORD1.JCL'.

Event Name	PDS member add/replace
Low Level Category	Information
Event Description	PDS member add/replace
Magnitude	(7)
Username	LORD1
Start Time	Jul 8, 2020, 11:20:18 PM
Access intent (custom)	UPDATE
Action (custom)	ADD
Allowed cipher priority order (custom)	N/A
Catalog (custom)	N/A
Cipher (custom)	N/A
Command (custom)	N/A
Completion code (custom)	N/A
Completion status (custom)	N/A
DD name (custom)	N/A
Data set name (custom)	LORD1.JCL
Descriptor (custom)	N/A
Event Summary (custom)	LORD1 Add member UNLOAD in TCUSR1 LORD1.JCL

# Chapter 1: SOC Team Detects Possible Data Breach

## – Jane Also Sees that LORD1 Created Some Datasets

Event Information			
Event Name	Scratch data set		
Low Level Category	File Deleted		
Event Description	Scratch (delete) data set		
Magnitude		(6)	Relevance 10
Username	LORD1		
Start Time	Jul 8, 2020, 11:25:41 PM	Storage Time	Jul 8, 2020, 11:25:41 PM
Access intent (custom)	ALTER		
Action (custom)	DELETE		
Allowed cipher priority order (custom)	N/A		
Catalog (custom)	N/A		
Cipher (custom)	N/A		
Command (custom)	N/A		
Completion code (custom)	N/A		
Completion status (custom)	N/A		
DD name (custom)	N/A		
Data set name (custom)	LORD1.DB1A.CNTL.STUFF1		
Descriptor (custom)	N/A		
Event Summary (custom)	LORD1 Scratch non-VSAM data set LORD1.DB1A.CNTL.STUFF1		
FIPS 140 compliance (custom)	N/A		
Function code (custom)	N/A		
JES line (custom)	N/A		
JES remote terminal name (custom)	N/A		
Job name (custom)	LORD1UNL		

# Chapter 1: SOC Team Detects Possible Data Breach

## – Jane Finds When LORD1 Logged Off

Event Information			
Event Name	DELETE Successful deletion of profile		
Low Level Category	Policy Change		
Event Description	DELETE Successful deletion of profile		
Magnitude	<div><div></div></div>		(6) Relevance 10
Username	LORD1		
Start Time	Jul 8, 2020, 11:43:00 PM	Storage Time	Jul 8, 2020, 11:43:00 PM
Access allowed (custom)	ALTER		
Access intent (custom)	ALTER		
Application name (custom)	N/A		
Authenticator (custom)	N/A		
Command (custom)	N/A		
Data set name (custom)	LORD1.DB1A.UNLD.STUFF2		
Descriptor (custom)	Success		
Event Summary (custom)	RACF DELETE success for LORD1: delete DATASET LORD1.DB1A.UNLD.STUFF2		
Identity Context name (custom)	N/A		
Identity Context registry (custom)	N/A		
Job name (custom)	LORD1UNL		
Log string (custom)	N/A		
Person name (custom)	BERN LORD		



## Chapter 2: Jane Contacts Sam on the Guardium Team



# Sam investigates but knows they only have part of the picture

Guardium has no visibility into Db2 z/OS



# Chapter 2: Guardium Team Investigates

## - Sam Opens up Risk Spotter and Finds LORD1

The screenshot displays the IBM Guardium Risk Spotter interface. The top navigation bar includes the IBM Guardium logo, a timestamp of 15:01, and a 'User Interface' button. The left sidebar contains navigation links: Welcome, Setup, Manage, Discover, Harden, Investigate, Protect (highlighted), Comply, Reports, My Dashboards, and Applications.

The main content area is titled 'Active Risk Spotter' and shows 'Showing risky users during Jul 19, 2020 (latest)'. It features two charts: 'Users per max risk range' and 'Average risk over time'. The 'Users per max risk range' chart shows 2 risky users, with a legend indicating risk levels: 6-10 (red), 3-6 (orange), and 0-3 (green). The 'Average risk over time' chart shows a bar for 07/14/2020 with a value of 4.

Below the charts is a table titled 'Risky users' with the following data:

From Watchlist	Latest Risk	Latest risk date	DB User	Server	No. risky days	Max risk	Ticket/audit ID	Assignee	Ticket/Audit status
<input type="checkbox"/>	●	7/19/20	KLAYLO	192.168.48.122	1	●	Not Assigned		
<input type="checkbox"/>	●	7/19/20	LORD1	192.168.48.99	1	●	Not Assigned		

A detailed view for user LORD1 is shown on the right, titled 'View risk details'. It displays the DB user as LORD1, the server as 192.168.48.99, and the risky activity date as 7/19/20. The risk score is 4.34/10. The 'Risk indicators' section shows various metrics: Threat analytics, Violations (yellow bar), Vulnerability, Sensitive objects, Administrative queries, DDL queries, DML queries, Select queries, High volume activity (yellow bar), and Off-work activity (yellow bar). The 'How would you rate this user's risk?' section shows a red circle and a rating of 4.34/10. The 'OK' button is visible at the bottom right of the detailed view.

# Chapter 2: Guardium Team Investigates

## - Sam Determines which Sensitive Objects were accessed

### Db2 Sensitive Object Access

Start Date: 2020-07-07 00:00:00 | End Date: 2020-07-08 00:00:00



Export




Timestamp	DB User Name	Service Name	Network Protocol	Full Sql	Objects and Verbs	Client IP	Client Port	Full SQL ID
2020-07-07 16:02:37	LORD1	DB2INST1	SHARED MEMORY	select * from payroll.direct_deposit_info	payroll.direct_deposit_info select	192.168.48.99	48	774142000000027289
2020-07-07 16:02:13	LORD1	DB2INST1	SHARED MEMORY	select * from payroll.direct_deposit	payroll.direct_deposit select	192.168.48.99	48	774142000000027288
2020-07-07 16:01:21	LORD1	DB2INST1	SHARED MEMORY	select * from payroll.salary	payroll.salary select	192.168.48.99	48	774142000000027287
2020-07-07 16:00:49	LORD1	DB2INST1	SHARED MEMORY	select * from payroll.employee	payroll.employee select	192.168.48.99	48	774142000000027286





# Chapter 2: Guardium Team Investigates


## - Sam Runs a Detailed Activity Report for LORD1

IBM Guardium


11:28   

User Interface 

User Interface Search 

admin admin 

Machine Type Standalone

Db2 

Number of columns ☐ 1 ☒ 2 ☐ 3

Add Report











Delete dashboard


View mode


Refresh


-Db2 LUW Privileged User Activity

Start Date: 2020-07-08 21:28:04 | End Date: 2020-07-09 11:28:03

Export 

Actions 

Graphical V 

Timestamp	Service Name	Network Protocol	DB User Name	Objects and Verbs	Full Sql	Client IP	Server IP	Client Port	DB Protocol	Source Program	Full SQL ID
2020-07-08 23:14:40	DB2INST1	SHARED MEMORY	LORD1	payroll.direct_deposit_info select	select * from payroll.direct_deposit_info	192.168.48.99	192.168.48.99	27	DRDA	DB2BP	774142000000027626
2020-07-08 23:13:41	DB2INST1	SHARED MEMORY	LORD1	payroll.salary select	select * from payroll.salary	192.168.48.99	192.168.48.99	27	DRDA	DB2BP	774142000000027625
2020-07-08 23:13:02	DB2INST1	SHARED MEMORY	LORD1	payroll.employee select	select * from payroll.employee	192.168.48.99	192.168.48.99	27	DRDA	DB2BP	774142000000027624
2020-07-08 23:12:41	DB2INST1	SHARED MEMORY	LORD1	payroll.employer select	select * from payroll.employer	192.168.48.99	192.168.48.99	27	DRDA	DB2BP	774142000000027623
2020-07-08 23:12:10	DB2INST1	SHARED MEMORY	LORD1		SET CURRENT LOCALE LC_CTYPE = 'en_US'	192.168.48.99	192.168.48.99	27	DRDA	DB2BP	774142000000027622



# Chapter 3: Wake Up Call

- Bill (lord1) Tells Sam He Did Not Access Either System Last Night



# Where are we now?

CISO discovers that their State of the Art Security was incomplete

Scope of the Breach is Unknown

Lack of mainframe monitoring was a mistake



# Looking back – if we had been monitoring Db2 z/OS

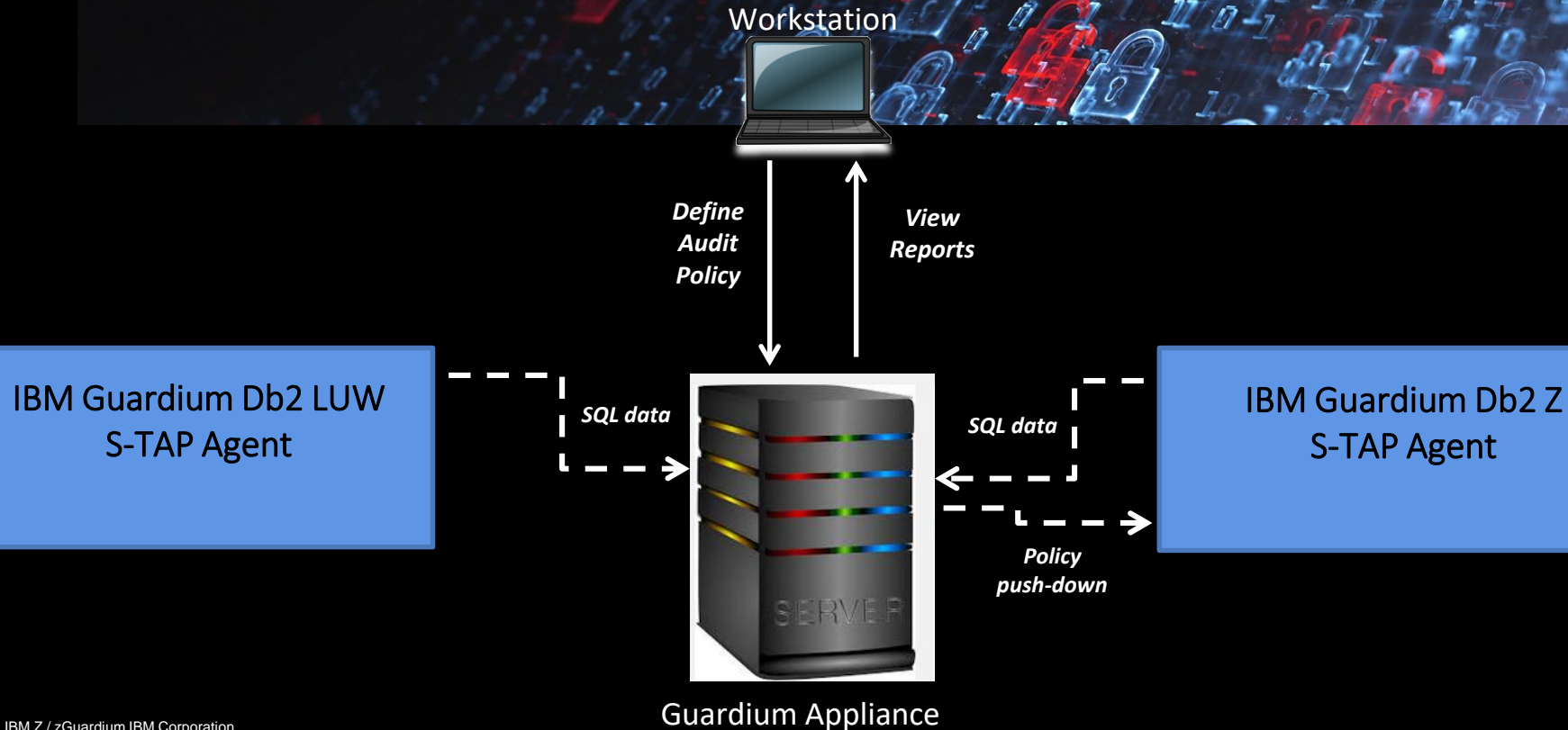
We would know the scope of the Breach

We may have detected z/OS activity earlier and averted breach all together



# Chapter 4: CISO Adds Guardium on Db2 for z/OS

## – Architecture Overview













# Chapter 4: CISO Adds Guardium on Db2 for z/OS

Db2z Privileged User Activity													
Start Date: 2020-07-08 00:00:00   End Date: 2020-07-09 00:00:00													
												Export ▾	Actions ▾
Graphical View													
Timestamp	Service Name	Network Protocol	DB User Name	Objects and Verbs	Full Sql	DB2 I/z Database	Client IP	Server IP	Client Port	OS User	DB2 Client Info	App User Name	Full SQL ID
2020-07-08 23:59:48	DB1A	UTIL:UTILITY	LORD1	GUARDIUM.GUARD001 UNLOAD U	DB2_UTILITY UNLOAD UTILTERM GUARDIUM.GUARD001	GUARDIUM	127.0.0.1	192.168.48.122	20559	LORD1	WSUSER=LORD1;WRK STN=UTILITY;APPL=LO RD1UNL;DN=:REG=	PLAN=DSNUTIL ; SQLID= ; PROG= ; DB_NAME=GUARDIUM	774142000000027 646
2020-07-08 23:59:48	DB1A	UTIL:UTILITY	LORD1	GUARDIUM.GUARD001 UNLOAD U	UNLOAD TABLESPACE GUARDIUM.GUARD001 FROM TABLE "IBMUSER"."CREDIT_CARD" SPANNED YES	GUARDIUM	127.0.0.1	192.168.48.122	20559	LORD1	WSUSER=LORD1;WRK STN=UTILITY;APPL=LO RD1UNL;DN=:REG=	PLAN=DSNUTIL ; SQLID= ; PROG= ; DB_NAME=GUARDIUM	774142000000027 645
2020-07-08 23:59:48	DB1A	UTIL:UTILITY	LORD1		UNLOAD TABLESPACE GUARDIUM.GUARD001 FROM TABLE "IBMUSER"."CREDIT_CARD" SPANNED YES		127.0.0.1	192.168.48.122	20559	LORD1	WSUSER=LORD1;WRK STN=UTILITY;APPL=LO RD1UNL;DN=:REG=	PLAN=DSNUTIL ; SQLID= ; PROG=	774142000000027 644
2020-07-08 23:59:48	DB1A	UTIL:UTILITY	LORD1		UNLOAD TABLESPACE GUARDIUM.GUARD001 FROM TABLE "IBMUSER"."CREDIT_CARD" SPANNED YES		127.0.0.1	192.168.48.122	20559	LORD1	WSUSER=LORD1;WRK STN=UTILITY;APPL=LO RD1UNL;DN=:REG=	PLAN=DSNUTIL ; SQLID= ; PROG=	774142000000027 643
2020-07-08 23:56:01	DB1A	UTIL:UTILITY	LORD1	GUARDIUM.GUARD001 UNLOAD U	DB2_UTILITY UNLOAD UTILTERM GUARDIUM.GUARD001	GUARDIUM	127.0.0.1	192.168.48.122	20559	LORD1	WSUSER=LORD1;WRK STN=UTILITY;APPL=LO RD1UNL;DN=:REG=	PLAN=DSNUTIL ; SQLID= ; PROG= ; DB_NAME=GUARDIUM	774142000000027 642
2020-07-08 23:56:01	DB1A	UTIL:UTILITY	LORD1	GUARDIUM.GUARD001 UNLOAD U	UNLOAD TABLESPACE GUARDIUM.GUARD001 FROM TABLE "IBMUSER"."CREDIT_CARD" SPANNED YES	GUARDIUM	127.0.0.1	192.168.48.122	20559	LORD1	WSUSER=LORD1;WRK STN=UTILITY;APPL=LO RD1UNL;DN=:REG=	PLAN=DSNUTIL ; SQLID= ; PROG= ; DB_NAME=GUARDIUM	774142000000027 641



# Chapter 4: CISO Deploys Guardium on Db2 for z/OS

Db2z Sensitive Object Activity								
Start Date: 2020-07-08 00:00:00   End Date: 2020-07-09 00:00:00								More
         								Export ▾ Actions ▾ Graphical View ?
Timestamp	DB User Name	Service Name	SQL Verb	Object Name	Full Sql	DB2 Client Info	Full SQL ID	
2020-07-08 23:59:48	LORD1	DB1A	UNLOAD U	GUARDIUM.-GUARD001	DB2_UTILITY UNLOAD UTILTERM GUARDIUM.GUARD001	WSUSER=LORD1;WRKSTN=UTILITY;APPL=LORD1UNL;DN=;REG=	774142000000027646	
2020-07-08 23:59:48	LORD1	DB1A	UNLOAD U	GUARDIUM.-GUARD001	UNLOAD TABLESPACE GUARDIUM.GUARD001 FROM TABLE "IBMUSER"."CREDIT_CARD" SPANNED YES	WSUSER=LORD1;WRKSTN=UTILITY;APPL=LORD1UNL;DN=;REG=	774142000000027645	
2020-07-08 23:56:01	LORD1	DB1A	UNLOAD U	GUARDIUM.-GUARD001	DB2_UTILITY UNLOAD UTILTERM GUARDIUM.GUARD001	WSUSER=LORD1;WRKSTN=UTILITY;APPL=LORD1UNL;DN=;REG=	774142000000027642	
2020-07-08 23:56:01	LORD1	DB1A	UNLOAD U	GUARDIUM.-GUARD001	UNLOAD TABLESPACE GUARDIUM.GUARD001 FROM TABLE "IBMUSER"."CREDIT_CARD" SPANNED YES	WSUSER=LORD1;WRKSTN=UTILITY;APPL=LORD1UNL;DN=;REG=	774142000000027641	
2020-07-08 23:50:00	LORD1	DB1A	UNLOAD U	GUARDIUM.-GUARD001	DB2_UTILITY UNLOAD UTILTERM GUARDIUM.GUARD001	WSUSER=LORD1;WRKSTN=UTILITY;APPL=LORD1UNL;DN=;REG=	774142000000027638	
2020-07-08 23:50:00	LORD1	DB1A	UNLOAD U	GUARDIUM.-GUARD001	UNLOAD TABLESPACE GUARDIUM.GUARD001 FROM TABLE "IBMUSER"."CREDIT_CARD" SPANNED YES	WSUSER=LORD1;WRKSTN=UTILITY;APPL=LORD1UNL;DN=;REG=	774142000000027637	
2020-07-08 23:43:00	LORD1	DB1A	UNLOAD U	GUARDIUM.-GUARD001	DB2_UTILITY UNLOAD UTILTERM GUARDIUM.GUARD001	WSUSER=LORD1;WRKSTN=UTILITY;APPL=LORD1UNL;DN=;REG=	774142000000027634	
2020-07-08 23:43:00	LORD1	DB1A	UNLOAD U	GUARDIUM.-	UNLOAD TABLESPACE GUARDIUM.GUARD001 FROM TABLE	WSUSER=LORD1;WRKSTN=UT	774142000000027633	
Total: 12 Selected: 0								◀ 1 ▶ 20   50   100

# Other Gaps in z/OS Security

Passwords are a weak link

If you can not access the system you can not steal data

Multi Factor Authentication can replace the weak password only link



# Chapter 5: Eliminate Password Only Access

## What is multi-factor authentication?

### SOMETHING THAT YOU KNOW

- Passwords
- PIN Code

### SOMETHING THAT YOU HAVE

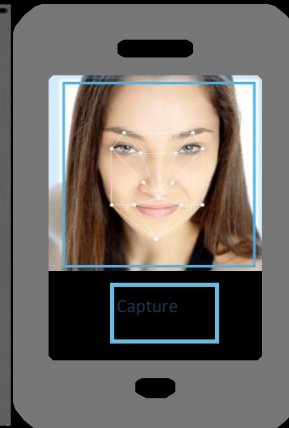
- ID Badge
- One time passwords
- Time-based

### SOMETHING THAT YOU ARE

- Biometrics



IBM Z / zGuardium IBM Corporation

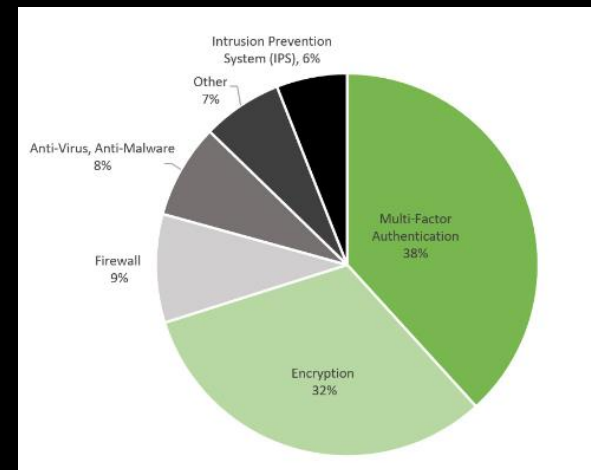
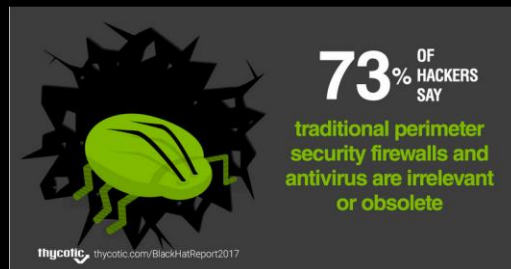


# Chapter 5: How could this have been prevented?

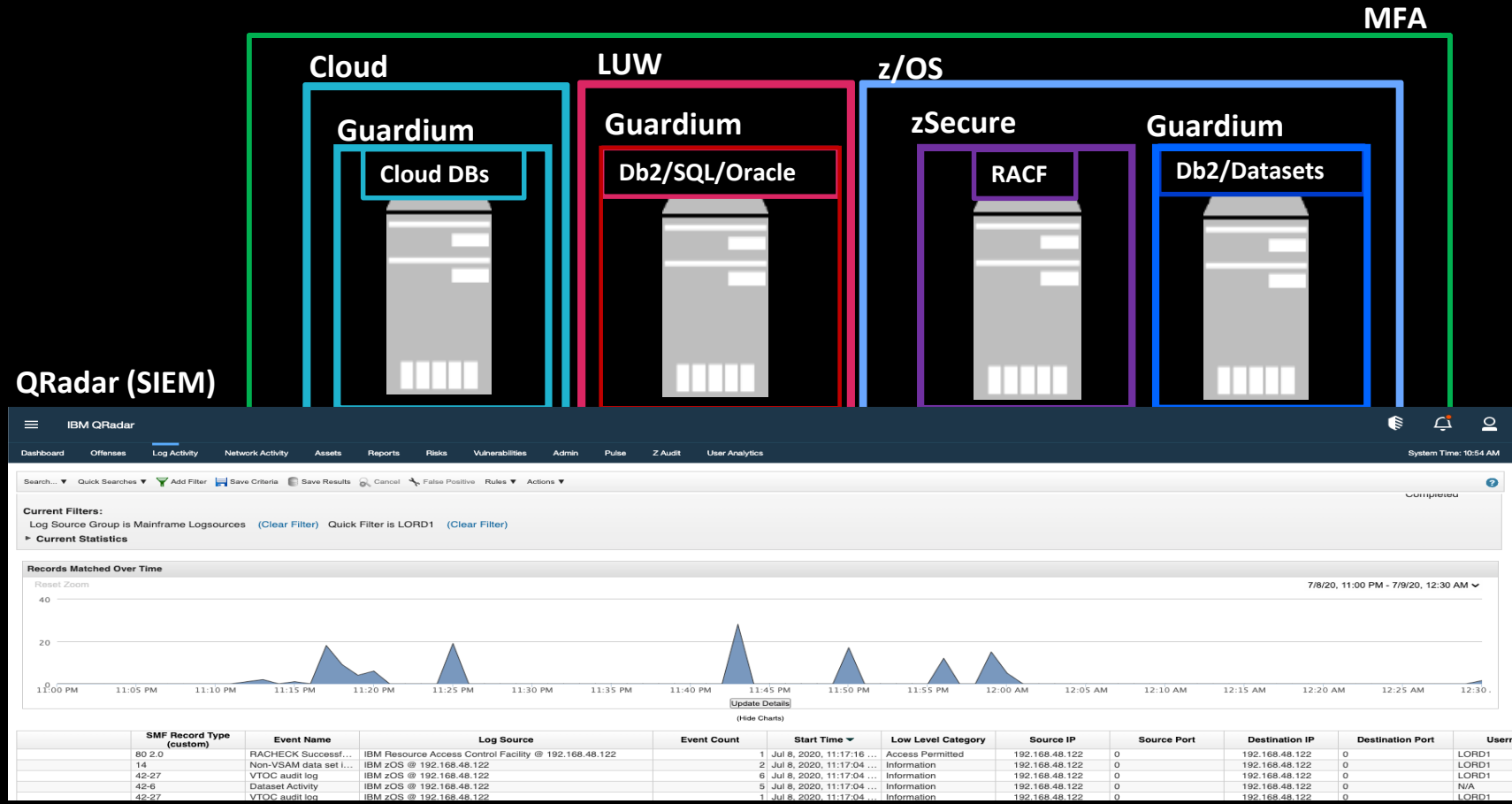
## Black Hat 2017 Hacker Survey Report<sup>1</sup>

**QUESTION:** What type of security is the hardest to get past?

*68% say multi-factor authentication and encryption are biggest hacker obstacles*

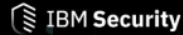


# Chapter 6: Holistic Security Picture





# Chapter 7: How does your Security Stack Up?



## Z Security Basics Assessment

**The IBM Z Security Basics Assessment** is targeted for small to medium enterprises who are concerned that they may not have implemented "Security Best Practices."

IBM Z is more connected than ever. **A modern IBM Z security approach has become mandatory.** Use this, no charge, workshop to understand how your IBM Z security posture compares against industry standard best practices for hardening your most mission critical systems.

After an initial discussion with the IBM zSecurity SME, the customer will complete a security worksheet and return it to IBM. The worksheet will be analyzed and scored against the "Secure Engineering Best Practices," and a scorecard will be presented to the customer. Assessment and results completed virtual or in person.

### Assessment Agenda

- Initial Assessment Overview – IBM and Client
- Assessment of mainframe security posture - Client
- Assessment Scoring - IBM
- Assessment results – IBM and Client

Contact Marilyn Thornton at [mpthornt@us.ibm.com](mailto:mpthornt@us.ibm.com) for more information.

# Chapter 8: Closing Statements

## Q and A



# THANK YOU

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Statement of Good Security Practices: IT system security involves protecting systems and information through prevention, detection and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, misappropriated or misused or can result in damage to or misuse of your systems, including for use in attacks on others. No IT system or product should be considered completely secure and no single product, service or security measure can be completely effective in preventing improper use or access. IBM systems, products and services are designed to be part of a lawful, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products or services to be most effective. IBM does not warrant that any systems, products or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.



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