

IBM Instana on z/OS for the IBM Community



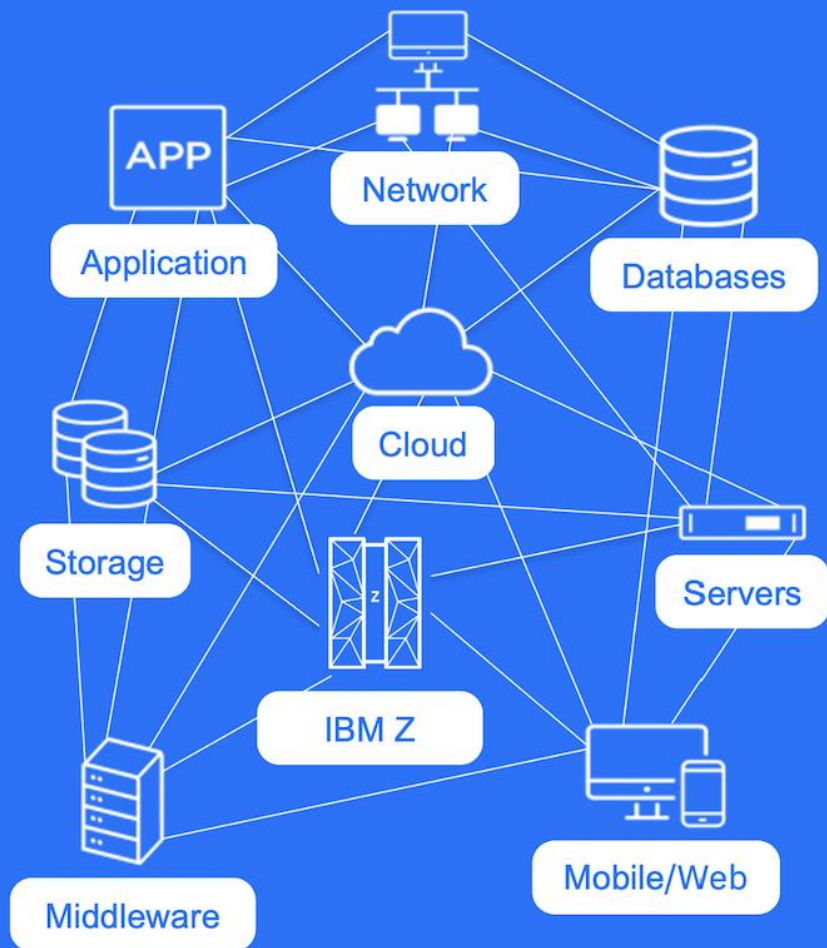
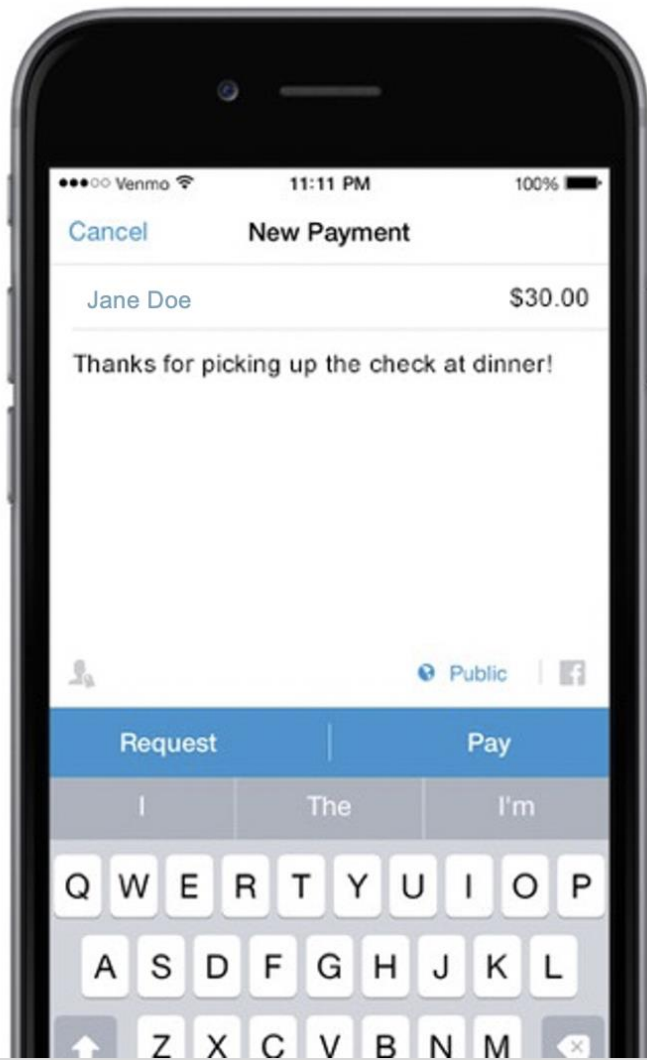
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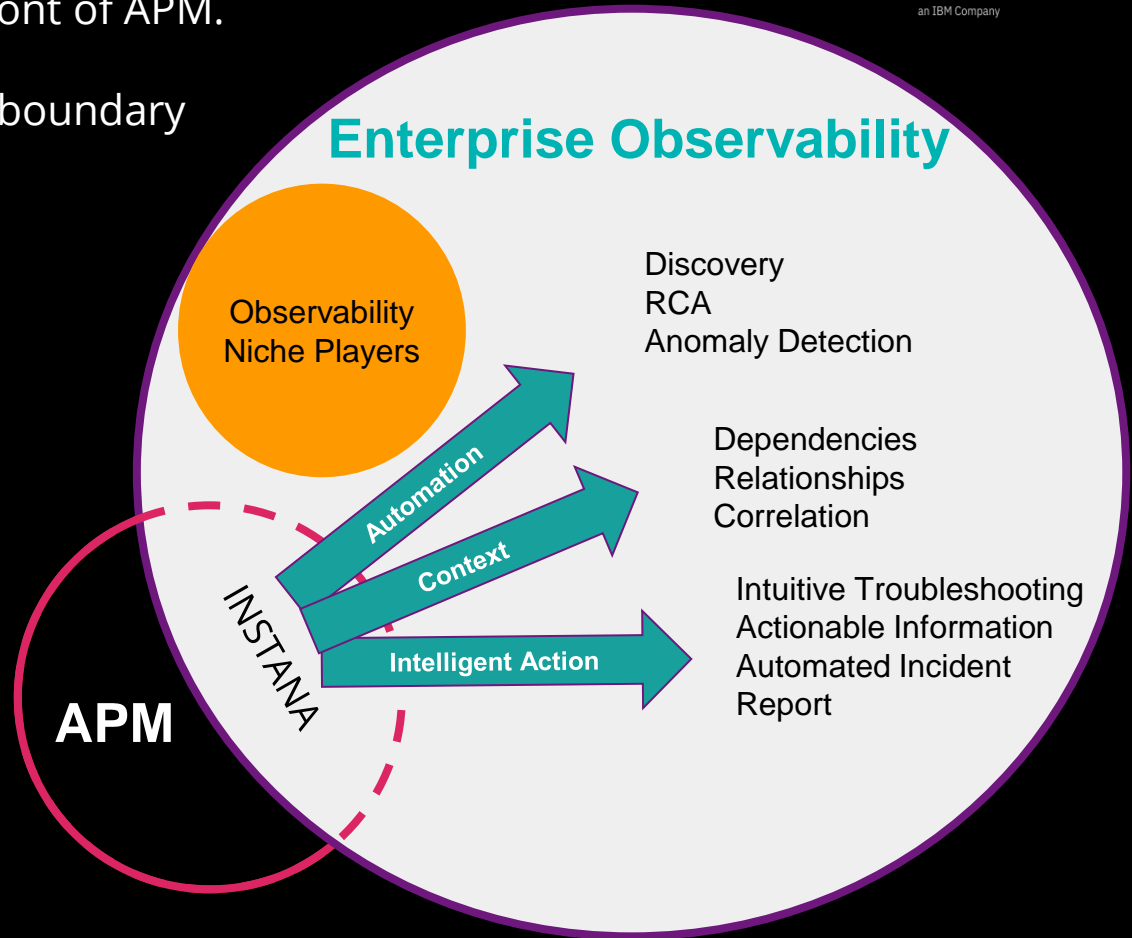




Instana has long been at the forefront of APM.

Instana is now breaking out of the boundary of APM and leading the way into Enterprise Observability.

Automation
Context
Intelligent
Action



Better, Stronger, Smarter Together: IBM + Instana



Mainframe and Legacy Application and Infrastructure

Contribute mainframe and legacy infrastructure, applications, and middleware visibility



Preferred Observability feed for Watson AIOps

Contextualized data with metrics, traces, profiles, dependency mapping to drive automated remediation



Enterprise-grade container platform

Builds on OpenShift's infrastructure management capabilities to provide deeper application visibility

Accurate real-time data



100% distributed tracing, 1 second metrics

Immediate software deployment pipeline and CI/CD feedback

Continuous, real-time discovery of microservices and infrastructure



Single agent architecture

250+ domain specific sensors

Powerful and easy to use data analytics



Infinite flexibility to generate new insights from the entire repository of application request trace data

Dependency mapping of "applications"



Automated dependency mapping across the entire stack

Flexible Application Perspectives

Automated Root-cause analysis of Service Level violations



Automatic event correlation including performance, errors, and changes

Mainframe remains critical to enterprises

90%

percent of respondents see the mainframe as a platform for new growth and long-term applications¹

74%

say they, “believe the mainframe has long-term viability as a strategic platform for [their] organizations”²

65%

of the revenue of organizations with significant mainframe operations is running on or touching their mainframes³

7x9

unparalleled reliability provided by mainframe – 3 seconds of downtime a year



67 of the Fortune 100



45 of the world's top 50 banks



8 of the top 10 insurers



4 of the top 5 airlines



7 of the top 10 global retailers



8 out of the top 10 Telco's

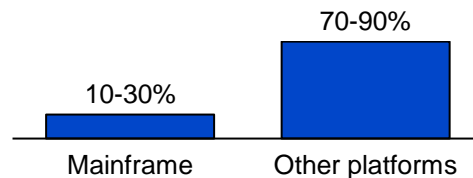
Upside potential with the mainframe is possible

Mainframe is **10-30% of IT cost**

Up to 70% of structured data and business workflows originate on the mainframe

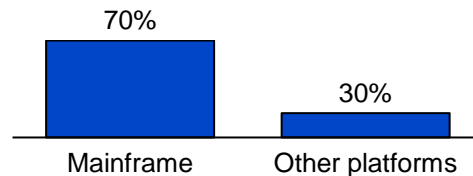
New technology and open-source offerings on mainframe enable business acceleration and cost efficiency

Mainframe accounts for 10-30% of IT costs ...



Typical IT spend distribution for mainframe clients ¹

... but houses up to 70% of enterprise data assets



Data originating on mainframe vs. other platforms ²

Unlock the value of the data and business workflows to re-invent your business

Enterprises can **unlock 1-3% of revenue in value from embedded analytics and AI** deep into enterprise systems of record

**13 of the 15 market-leading
APMs identified by Gartner
lack any support for IBM Z**

Multiple personas in our customers experience pain points associated with black boxes in their APM tools



Miki,
IT Ops/application owner



Jim,
Z subject matter expert



File Edit View Tools Navigate Help 02/19/2017 13:36:39
Auto Update : Off
Plex ID : LPAR4003
SMF ID : SYS

Command ==> Address Space Overview
KMSASPO

Address Space Counts			
Address Space Count.....	434	Total Enclave Count.....	95
Started Task Count.....	360	Active Enclave Count.....	31
TSO User Count.....	23	Inactive Enclave Count.....	64
Batch Job Count.....	32	APPC Count.....	19

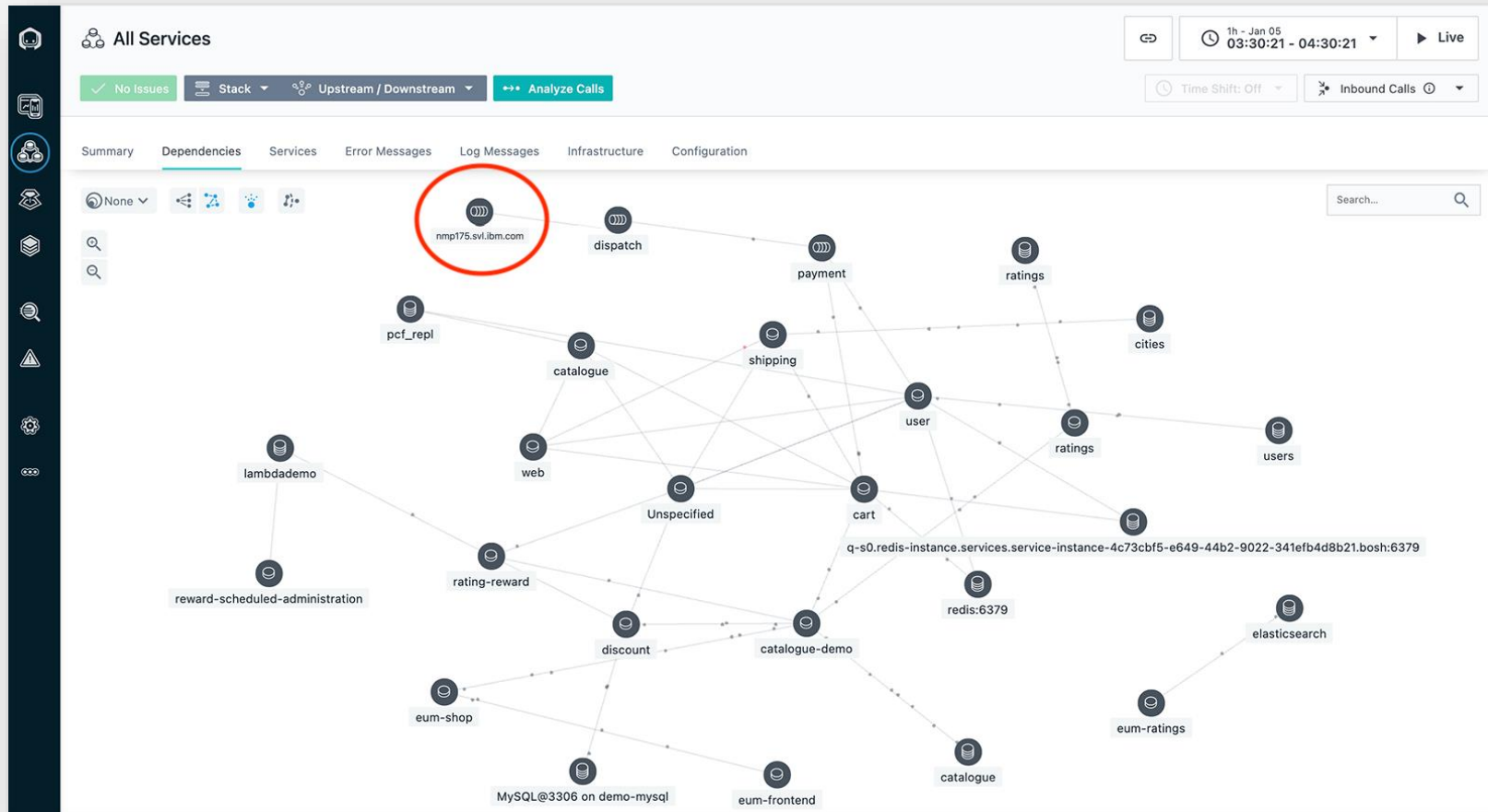
CPU Utilization Summary

Columns 4 to 6 of 37 Rows 1 to 22 of 434

Address Space VName	ASID	ACPU VPercent	TCB Percent	SRB Percent	CPU% Excluding Home SRB Time
WLM	000B	0.9	0.9	0.0	0.9
C1CSMH08	0105	0.9	0.4	0.0	0.9
WR5BGAP	014C	0.9	0.9	0.0	0.9
XCFAS	0006	0.4	0.4	0.0	0.4
DB1DMSTR	00E2	0.4	0.4	0.0	0.4
INGNAPPL	0129	0.4	0.4	0.0	0.4
J3D0NWJT	0157	0.4	0.4	0.0	0.4
MG0UV4	01AC	0.4	0.4	0.0	0.4
DC1HMSTR	01AE	0.4	0.4	0.0	0.4
DC1DMSTR	01C0	0.4	0.4	0.0	0.4
MASTER	0001	0.0	0.0	0.0	0.0
PCAUTH	0002	0.0	0.0	0.0	0.0
RASP	0003	0.0	0.0	0.0	0.0
TRACE	0004	0.0	0.0	0.0	0.0
DUMPSRV	0005	0.0	0.0	0.0	0.0
GRS	0007	0.0	0.0	0.0	0.0
SMSPDSE	0008	0.0	0.0	0.0	0.0
SMSVSAM	0009	0.0	0.0	0.0	0.0
CONSOLE	000A	0.0	0.0	0.0	0.0
ANTHAIN	000C	0.0	0.0	0.0	0.0
ANTAS000	000D	0.0	0.0	0.0	0.0
DEVMAN	000E	0.0	0.0	0.0	0.0

BACK HOME Hub_0MD1HUB:CMS on platform SP22(z/OS) 01/002

Critical business application **without** Instana on z/OS



Customer experience *without* Instana on z/OS



Application owner

It looks like Instana is **predicting a slowdown coming from IBM Z**, but I can't see any detail.

I guess I'll bug the MQ team since they had the problem last time.



MQ SME

MQ looks okay to me. It's not my problem today.



IMS SME

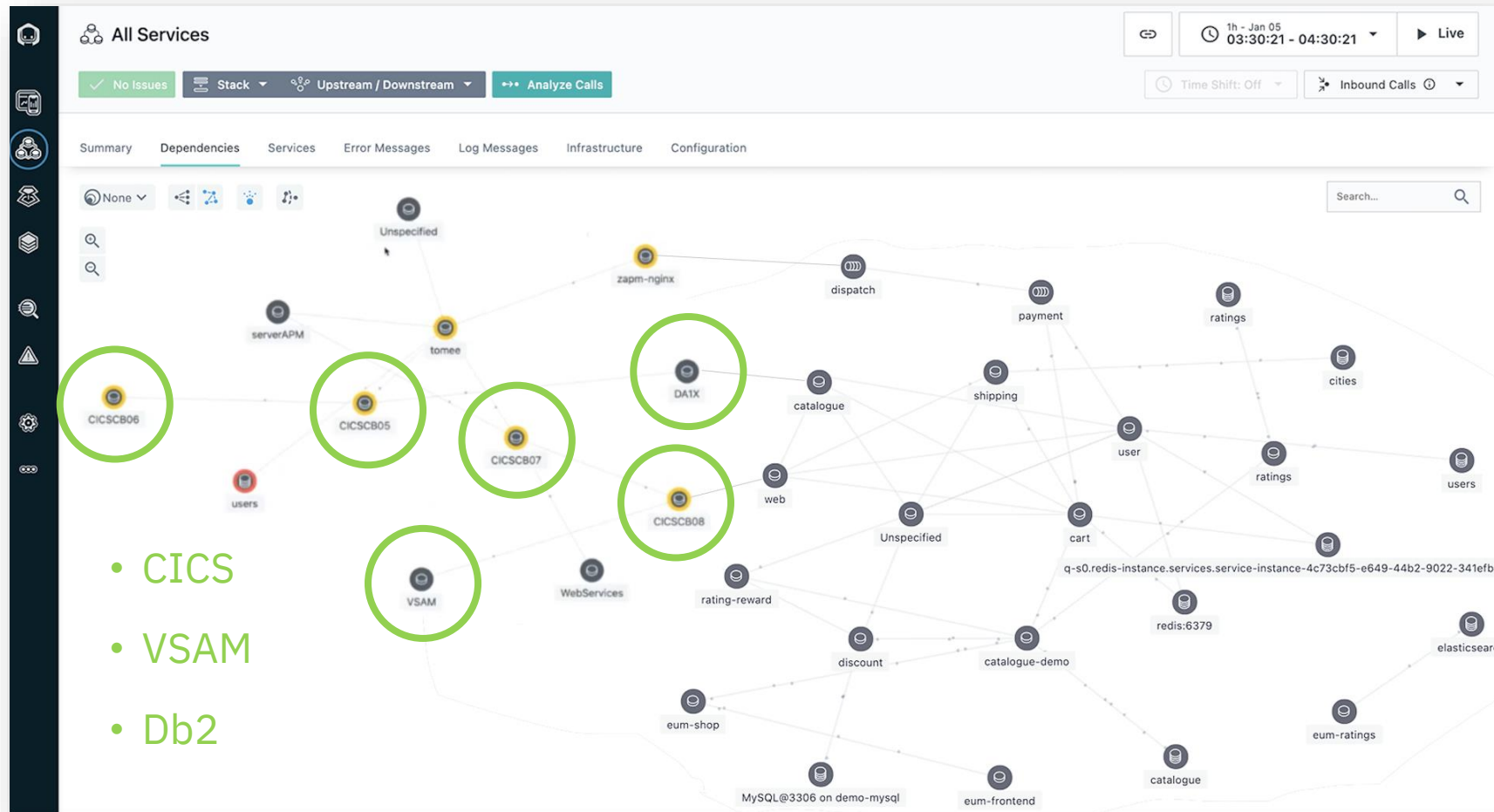
IMS looks idle. Are you sure this application is even calling IMS?



CICS SME

Uh-oh!
Looks like CICS
is experiencing a
major slowdown.

Critical business application **with** Instana on z/OS



Customer experience *with* Instana on z/OS



Application owner

It seems there is a slowdown coming from CICS. It appears to be stemming from **[CICS Region Name]** and **[TaskID]** is associated.

Here's a **[link]** if you'd like to see for yourself.

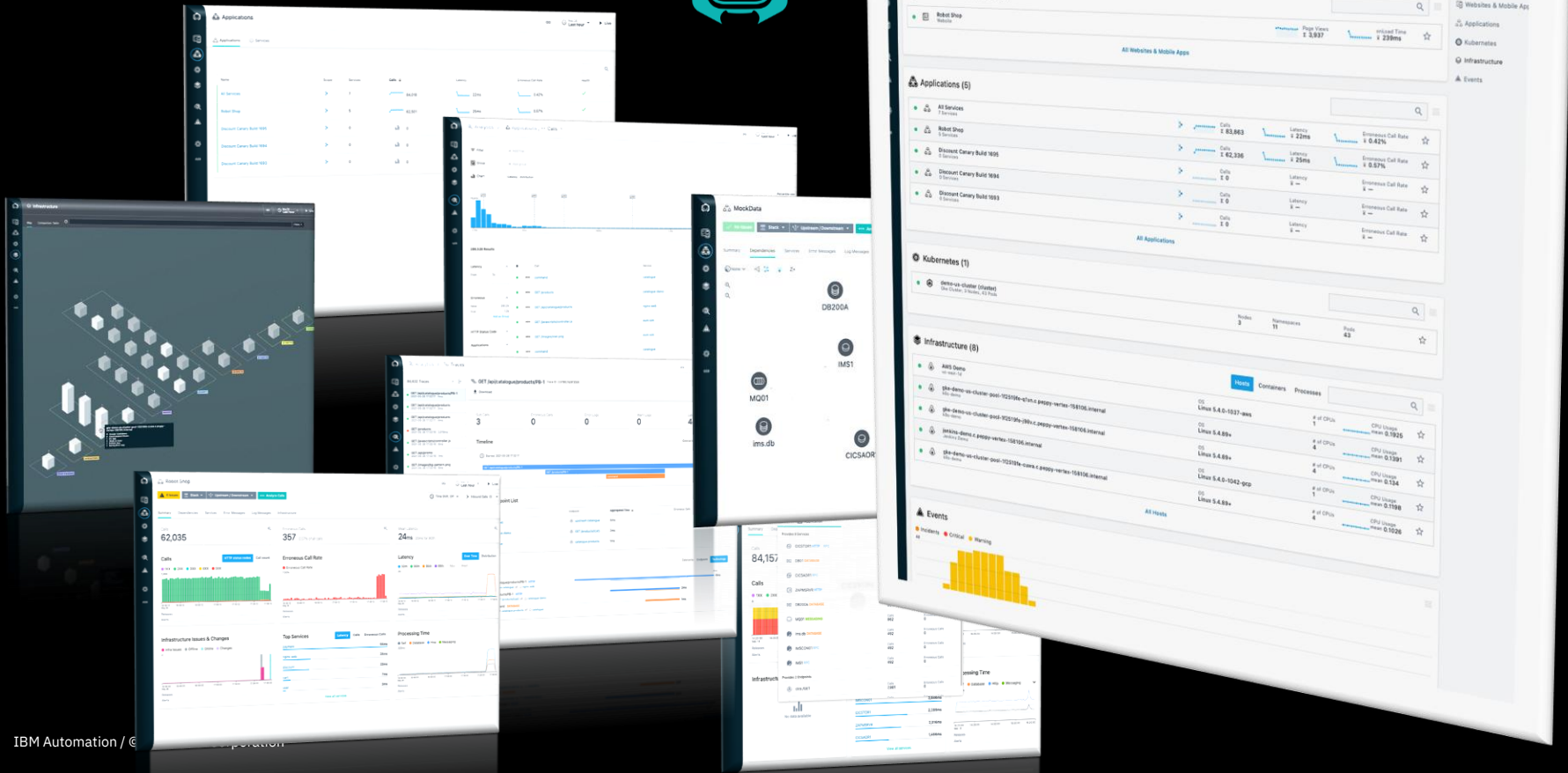


CICS SME

Thanks for the heads up.

I'm going to navigate to that CICS region in OMEGAMON, review the CICS task history, and take action immediately.

DEMO





























Nicole Nemec (IBM)

Applications

⌚ Sep. 15
Last 30 mi

Applications Services

Name	Scope	Services	Calls ↓	Latency	Erroneous Call Rate	Health
MockData		10	 42,791	 1,335ms	 0.00%	✓
All Services		12	 8,541	 2,052ms	 1.83%	✓
Robot Shop		14	 7,107	 5ms	 0.42%	✓
zHybrid		11	 4,481	 2,667ms	 6.51%	✓
AXIS2-test		0	 0	 0ms	 0.00%	✓
Brennan Test		0	 0	 0ms	 0.00%	✓

+ ADD

Excited to learn more? Check out these resources...



[Check out the Instana on z/OS launch blog](#)

[Check out the current demo previewing Z integration with Instana](#)

...and stay tuned for Z integration into the existing Instana demo environment

Contact product management with any additional questions...

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