Business Transaction Monitoring in IIB

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With the availability of IBM Integration Bus v10 Fixpack 3, we introduced the concepts on Business Transaction Monitoring (BTM) in Business Transaction Monitoring – Why, what, how.

In this blog post we will detail an end-to-end example scenario involving BTM from definition to viewing of transaction results.

We will create a new Business Transaction Definition (BTD), perform the configuration steps to leverage recording of BTM events in preparation for sending messages that will be monitored by our definition. Then view the results of the recorded business transactions.

What is required

An IIB node associated with a queue manager. (The monitoring feature in IIB requires WebSphere MQ to function)

DDL scripts to generate required table

The IIB resource BTM_Purchase.bar that contains the application that will be used

create_queues.mqsc script

Sample messages BTM_NewPurchase.xml and BTM_InvalidPurchase.xml files

IBM DB2 (or other supported Database - Oracle)

IIB Getting Started with BTM Artefacts .zip (attached below)

Scenario

In our application there are 3 message flows that form a path for purchase order messages to be processed across.

BTM1_Validate_Purchase message flow performs initial validation checks on the message.

BTM2_Dispatch_Purchase message flow receives a valid message and sends it out for dispatch.

BTM3_Purchase_Complete message flow completes the purchase order.





The purpose of these message flows is to facilitate the ordering of purchases made by a customer by validating the purchase message, and then forwarding onto dispatch and purchase.

The end to end execution of this can be considered to be one single transaction, and as a business level entity (making a purchase) it is known as a business transaction.

Suppose you would like to know about when such transactions occur, how they are handled, how many there are, when they occurred and so on?

This is where the BTM feature offers a representation of a defined business process, in a multi-flow, event-driven environment that can be defined and viewed as a set of transaction results.

MQ Setup

The messaging technology used for this scenario is MQ, and several queues need to be created in order to facilitate the sending and receiving of messages between flows.



MQ is also required for using BTM, so the integration node must have an associated queue manager using the -q parameter when the node was created, or when running the mqsichangebroker command. MQ is used for publishing the monitoring events to MQ topics. BTM sets up subscriptions to these MQ topics to process and correlate the business events which contribute to a particular business transaction.

Several queues need to be created under the queue manager. Running the script against the relevant queue manager create_queues.mqsc will create the correct queues. The queues that are created are bespoke for the application, but there are 2 further queues needed for BTM to function.

When a monitoring event is emitted it is published to a MQ Topic on the associated Queue Manager. These subscriptions purpose is to handle event emission and write the event to a MQ queue, the SYSTEM.BROKER.DC.RECORD queue, which queues up event messages to be processed and written to a database. A further queue SYSTEM.BROKER.DC.BACKOUT is also needed to handle events that cannot be at process time be written to the database, and thus are backed out onto this queue. These queues need to be created prior to using BTM, and are generated by running the script located at {install path}/sample/wmq/iib_createqueues.cmd.

Database Setup

To facilitate the recording of transactions, a supported database must be configured before using BTM. For BTM this tutorial uses IBM DB2.

If Record & Replay is currently used, then only a single database table needs creating for BTM. If it isn't then a new database and tables need to be created first. The IIB installation includes an SQL script, located at {install path}/ddl/db2/DataCaptureSchema.sql to generate the necessary database tables. You will need to customize the script to suit your recording needs and database naming standards. At the top of the file, you will find the database name MBRECORD, and you can optionally use a database schema.

Run this script using the command:

db2 -tvf DataCaptureSchema.sql

from a db2 command shell. Check that the statements executed correctly before continuing.

To define the BTM table, the IIB installation includes an SQL script, located at {install path}/ddl/db2/BusinessCaptureSchema.sql. Run the script using the command: db2 -tvf BusinessCaptureSchema.sql

The next task is to create an ODBC datasource for this database so that the integration node can connect to it. This task is platformdependent. For more information, see Enabling ODBC connections to databases in the IBM Integration Bus v10 Knowledge Center.

In this example, we use the name MBRECORD for the ODBC definition to match the database name.

The database should now be configured and ready to use, and you can now connect the integration node to the database. For example you would use the following mqsisetdbparms command to store the database credentials:

mqsisetdbparms IB10NODE -n odbc::MBRECORD -u {DBUSER} -p {DBPASSWORD}

After this command completes successfully, restart the integration node to pick up the new credentials. Then use the mqsicvp command to verify that the database connection is correct:

mqsicvp IB10NODE -n MBRECORD

If successful, this command returns a list of supported operations against the database.

Working with the BTM_Purchase Application

BTM uses the existing message flow monitoring capability to record and correlate events across a business transaction. To enable this for BTM, there is a requirement to specify such a correlator throughout the intended flow of a transaction to be monitored. For BTM this is the global transaction ID. This must be specified when defining monitoring events within a message flow to be used for recording business transactions. You must define the value of a global transaction ID in each monitoring event. The global transaction ID is used to correlate the individual events which contribute to the business transaction. The global transaction ID is typically some part of the message that is being processed, for example, a customer number or an order ID.

🔚 Application 😢 👯 Patterns Expl 🗖 🗖	🔠 BTM1_Valida	te_Purchase.msgflov	🗴 🔀 🖽 BTM2_Dispa	atch_Purchase.msgflow	🖽 BTM3_Purchase_Complete.msgflo
🛎 🖻 🔄 🎽	▷ Flow Exe	erciser: 🞑 🖬 🖡	• •		
Application Development <u>New</u>					
 ETM_Purchase Schema Definitions Http://www.ibm.com/purchaseOrder BTM_PurchaseMessage.xsd Flows BTM1_Validate_Purchase.msgflow BTM2_Dispatch_Purchase.msgflow BTM3_Purchase_Complete.msgflow ESQLs Mar TRD1_Validate_Compute.esql ns TRD1_Validate_Compute Independent Resources 	Purc Graph User Der	thase order received	Outline 🖉 Tasks	Validat Validat Dispatch	tion Failure
	🖽 Default V	Values for Mess	ige Flow Propert	ties - BTM1_Validate	e_Purchase
	Description	Configure monito	ing events.		
	Monitoring	Events 2 events defined.	events are defined via	the Monitoring tab of a se	elected node in the message flow.
		Enabled	Node	Event Source	Event Source Address
			Purchase order rec	Transaction start	Purchase order received.trans
		\checkmark	Validation Failure	In terminal	Validation Failure.terminal.in

Overview of BTM_Purchase in IBM Integration Toolkit

The application's message flows already have the required monitoring events defined with a global transaction correlator value set. In this scenario we use the purchase order ID in the message.

Purchase order received Dispatch Purchase	Global transaction correlator: Automatic Specify location of correlator: Description The global correlator will be read from the specified location contains a suitable glo \$Root/XMLNSC/pur:purchaseOrder/purc	relator e specified location in the message tr bal correlator value. :orderID	ree. Ensure the
Defined Properties			
s 🕴 🎥 Problems 🚦 Outline 🧔 Tasks 🏢 Deployment Log			
put Node Properties - Purchase order received			
Configure monitoring events.	?	c	ж
Events			
ction Enabled Event Source	Event Source Address	Event Name	Eve
age Parsing 🔽 Transaction start	Purchase order received.transaction.Start	Purchase order received	tru

Monitoring event global transaction correlator value

All other monitoring events defined on the application's message flows also use the same global transaction correlator value. This means that in order to be able to distinguish between recorded business transactions, a single message's purchase order ID must be unique from other's that have previously been processed.

Creating the Business Transaction Definition

After deploying the BTM_Purchase application to your integration node, all remaining configuration can be performed using the IBM Integration Bus WebUI for your Integration Node. Once deployed you may typically have a WebUI tree populated in the following manner:

IBM Integration		
Filter Options	A BTM_Purchase - Application	
 ✓ IB10NODE ✓ IB10NODE ✓ IB Servers ✓ ID default ✓ ID default ✓ ID Services ✓ ID REST APIs 	✓ Overview ✓ Statistics ▼ Quick View	
 ✓ (▲ Applications ▶ (示) BTM_Purchase ✓ Ø Libraries Ø Shared Libraries 	Application Name Version UUID Short Description	BTM_Purchase 98fd5431-8cd4-46f6-8472-5848b84e9fd9
 Performance Performance Performance Performance Performance 	Start Mode Long Description Java Isolation Running Bun Mode	Maintained true true
 ▶ ﷺ Data ▶ ﷺ Security ▶ ➡ Monitoring ▶ ∰ Business 	Advanced Properties	running

IIB WebUI tree with BTM_Purchase application deployed

Notice that for IBM Integration v10 Bus Fix pack 3 there is now a new category in the tree named "Business". This is where all the BTM capability is accessed in the WebUI.

BTM uses the concept of a Business Transaction Definition (BTD) that contains the configuration for the transaction. In order to be able to start monitoring transactions a new definition must be created. Go to the business section of the tree and expand the Business node. Then to create a new definition click on the down-arrow to bring up the business transactions options, and select Create.



When prompted, specify a name for the new BTD and confirm by clicking OK.



Specify new BTD name

This creates a new BTD instance on your integration node, ready to be defined. There are 3 tabular sections for a BTD: Define – Where the BTD structure is defined and visualised.

Configure - Where configuration information is given and potentially guided tasks to resolve any problems.

View - Where results can be viewed for recorded business transactions for this definition.

Define the definition

A BTD is able to work with artefacts that are currently deployed to the same integration node. In this instance we want to work with our recently deployed BTM_Purchase application and the message flows that it contains.

You'll notice that there is a blank canvas in the top section. The canvas is a visual tool to illustrate the currently included message flows in the definition, and provides additional information related to the definition that is relevant to BTM. To populate the definition with message flows the mechanism provided is to use the Add Flow button. This will display the Add flow dialog. Here all deployed artefacts are placed into their respective categories as a series of selectable drop-down lists.

Select message flow:	
Flow Name	•
Select application:	
Application Name	BTM_Purchase (from default)
Select service:	
Service Name	.
No integration services avail	able to add
Select REST API:	
REST API Name	•
No REST APIs available to a	dd
Adding message flows: BTM1_Validate_Purchase BTM2 Dispatch Purchase	BTM3_Purchase_Complete

Add BTM_Purchase application message flows to BTD

To add a single message flow at a time, the message flow list has all available message flows deployed on the integration node that are not currently included in the definition.

To add all message flows within a single application, the application list has all available applications deployed on the integration node. Any message flows currently included in the definition that are a part of the selected application will not be added.

To add a single Integration Service object, the services list has all available Integration services deployed on the integration node.

To add a single REST API object, the REST APIs list has all available REST APIs deployed on the integration node.

As we want to include monitor events that span across multiple message flows in our business transaction, then it is easier to add all message flows in the BTM_Purchase application. When an application is selected, a summary is presented of the message flows that will be added upon confirmation. Clicking Add will add the message flows to the definition and each flow is rendered as a message flow artefact on the canvas.

BTMF	urchase * -	Business	Transaction		
🔵 Define	😭 Configure	Tiew View			
▼ Busin	▼ Business Transaction				
B	TM1_Validate	BTM2_Dispate	th BTM3_Purchase		

New BTD with added message flows

An * (asterisk) next to the BTD name now denotes that modifications have taken placed since the last save of the definition. This is the mechanism used throughout the define task to denote that there are currently unsaved changes against the definition.

If a message flow is not required to be a part of the BTD, then they can be removed using the remove flow button to bring up a similar dialog as is used when adding message flows. A message flow can also be deleted by selecting it on the canvas and pressing the delete key.

Available Monitoring Information

On the define tab there are several methods for inspecting and discovering information about the message flow that you have just added. Validation – Clicking on the green tick brings up information on the validation assessment of the message flow with respect to BTM and the definition. In this instance everything is resolved to ok for the message flow because it contains some monitoring events on its nodes. We can also see the global transaction ID correlator information for all monitoring events that are defined on message flow nodes for the message flow.



Monitoring event correlation information for a message flow

If the message flow is not valid a warning icon will be shown, and clicking on that will give further information as to what is not currently valid. Such a warning icon can be seen next to the BTD icon on the canvas. This object is a representation of the current BTD entity. Clicking on the warning icon will give details as to why the BTD might not currently be defined correctly:



BTD validation overview

No business transaction events have yet to be defined, so the BTD is not complete and not ready to start recording business transactions.

You can also inspect a summary of the BTD by clicking on the BTD icon itself. A new dialog will appear and show information on the BTD:

Name:	BTMPurchase	
Description:		
No business events have been promoted.		

BTD definition overview

As is confirmed by the validation warning, no business events have been defined yet.

Flagging Business Events

Currently there are added message flows that have valid monitoring events associated with them but by default they are not included in the business transaction. The definition needs to know which events it needs to include in its monitoring of a transaction. This is achieved through the "Flagging" of monitoring events to become business events.

To assist in making such a decision, the middle section provides a flow profile view of a message flow when it is selected on the canvas. Inspection of event information (denoted by the event icon) on individual nodes provides a visual message flow perspective of what monitoring events are available to be flagged to business events.

▼ Business Transaction
BTM1_Validate BTM2_Dispatch BTM3_Purchase _Purchase _Purchase _Complete
▼ Massage flow: RTM1 Malidate Durchase (RTM_Durchase from default)
message now. Drivin_validate_r dichase (Drivi_r dichase nom delaut)
Zoom level
Monitoring events defined on node Purchase order received X
Purch re Purchase order received

Inspection of monitoring events on flow profile node

The bottom section on the define tab provides a grid view of the current definition. When no message flow is selected it provides a tree grid of all included flows, and their respective monitor events details. When a message flow is selected on the canvas, the scope of the grid narrows to that message flow monitoring event information.

▼ Business Transaction Event Definitions				
This section shows the monitoring events that are defined for the selected flow or for all flows in the business transaction. Select the monitoring events that signify the start, en				
Message Flow - Monitor Event	Event Source Address	Flag as		
BTM1_Validate_Purchase (BTM_Purchase from default)	2 Monitoring Events			
Purchase order received	Purchase order received.transaction.Start	Do not flag 👻		
Data validation failure	● Validation Failure.terminal.in	Do not flag 🔻		
	1 Monitoring Event			
BTM3_Purchase_Complete (BTM_Purchase from default)	2 Monitoring Events			
Purchase complete: Notify customer	Completion.transaction.Start	Do not flag 👻		
Purchase Complete.InTerminal	Purchase Complete.terminal.in	Do not flag 👻		



It is within this grid that the flagging of monitoring events to business events is performed. Changing the value of the drop-down in the Flag as column will change the role of that monitoring event with respective to the current BTD. By default every monitoring event is set to Do not flag, so it will not participate in the business transaction. Any other value will mean it has some meaning to the business transaction and will be recorded when an event is emitted.

For example changing the Purchase order received monitor event in BTM1_Validate_Purchase message flow to have a Flag as value of Start will cause a new business transaction to be recorded each time an event is emitted at this location. The inclusion of a business event within a message flow now decorates the flow object with a business event icon on the canvas that when clicked details the current business event(s) for that message flow.

Business Events for flow BTM1_Validate_Pur BTM1_V B Start:Purchase order received.transaction.s _PurchasePurchaseComplete	chase X Start	
▶ No flow selected		
 Business Transaction Event Definitions 		
his section shows the monitoring events that are defined for the	selected flow or for all flows in the business transaction. Sele	ect the monitoring events t
Message Flow - Monitor Event	Event Source Address	Flag as
BTM1_Validate_Purchase (BTM_Purchase from default)	2 Monitoring Events	
Purchase order received	Purchase order received.transaction.Start	Start -
Data validation failure	Validation Failure.terminal.in	Do not flag 🔻

Monitoring event flagged as Business event for BTD

To end the transaction we want to ensure that the purchase has complete. This means setting a business event on a monitoring event in a different message flow, the Purchase Complete.InTerminal event in the BTM3_Purchase_Complete message flow.

We now have the minimum required number of business events set to be able to record a business transaction, a start and an end.

For this scenario we want to also know when a received message has failed validation, and complete the business transaction as failed. Setting the monitoring event on that validation failure node to be a Failure business event will ensure that a business transaction can be distinguished between failed and completed.

A value of Progress can also be set on a monitoring event as the business event type. These events are recorded as part of the business transaction, but don't pertain a particular business meaning. They may still be important for example in order to track the path of a message through the message flow, or they have some valuable message payload associated at this point that might want to be recorded. After setting a further monitoring event to Progress the final definition has the following structure:

Message Flow - Monitor Event	Event Source Address	Flag as
BTM1_Validate_Purchase (BTM_Purchase from default)	2 Monitoring Events	
Purchase order received	Purchase order received.transaction.Start	Start 👻
Data validation failure	● Validation Failure.terminal.in	Failure -
BTM2_Dispatch_Purchase (BTM_Purchase from default)	1 Monitoring Event	
Dispatch order	Dispatch_Purchase.transaction.Start	Progress -
BTM3_Purchase_Complete (BTM_Purchase from default)	2 Monitoring Events	
Purchase complete: Notify customer	Completion.transaction.Start	Do not flag 👻
Purchase Complete.InTerminal	Purchase Complete.terminal.in	End 👻

Final BTD flagged events

Business Transaction Details

Here are the business transaction details.

Name:	BTMPurchase		
Description:			
Business <u>Type</u> Start End Failure Progress	Events: Flow Nam BTM1_Va BTM3_Pu BTM1_Va BTM2_Dis	e lidate_Purchase rchase_Complete lidate_Purchase spatch_Purchase	Event Source Purchase order received.transaction.Star Purchase Complete.terminal.in Validation Failure.terminal.in Dispatch_Purchase.transaction.Start

Final BTD overview

Upon the completing of any changes to a BTD these must be saved by clicking the save button in the toolbar in order to be persisted. Any changes that do not want to be changed can be undone by clicking the cancel button and BTD will revert to the last saved state.

Completing BTM Configuration

Now that the definition of the BTD is complete, there is one or potentially two more setup steps that need to be complete in order to prepare the integration node for the recording of business transactions. This is performed on the Configure tab for the BTD.

The first is that the data source to which business transactions will be recorded to needs to be defined. The default value for first time use is set to empty (or Not set), so this needs to be set for BTM to function. Note that the data source name that is chosen will apply for all BTDs.

BTMPurchase - Business Transaction				
🔮 Define	Real Configure Tiew			
 Data 	▼ Data source configuration			
_				
	Data source name: Not set			
Click	ere to specify a data source name			

Default configuration data source name

There is click-able link "Click here to specify a data source name" that takes you to the configuration page for BTM. This is also the Business landing page in the tree location. We will set this to the data source name we specified in the masisetdbparms command, or MBRECORD as this should be available from the drop-down list.

JIB10NODE 👻	Onfiguration	
▶ 🗏 Servers	_	
 R Operational Policy 		
▶ 🖽 Data		
Security	 Data source configuration 	
Monitoring		
✓ └── Business		
👻 📮 Business Transactions 🔍	Data source name:	MBRECORD
BTMPurchase 🔻	Resume editing of business transaction E	BTMPurchase



Once set, clicking save will store this value, and begin using the associated database for BTM. To resume editing of the BTD that we came from, there is a click-able link that will take a user back to the configure tab for that BTD.

There is just one more configuration step that needs to be performed if not done so already. That is to turn on flow monitoring for those flows that will be part of the business transaction. Under the flow monitoring status section, the current state of the BTD message flows have been assessed and any warnings shown. Turning flow monitoring on and off can is a new feature available in IBM Integration Bus v10 Fix Pack 3. Either at the message flow level, or the parent container, selecting the options panel on that node in the tree will present an option to change the flow monitoring state. So turning it on for the BTM_Purchase application will mean all message flows in the BTD now have monitoring enabled:

▼ 👌 IB10NODE 🔍	🔿 Define	😭 Configure 🛛 📰 View		
🔻 🚍 Servers 📼	-			
👻 🛃 default 🔍				
Services				
🕮 REST APIs	▼ Data :	source configuration		
 Applications 				
► 🐼 BTM_Purchase		Data source name:	Not set	
j Libraries	🐼 BTM_Purchase	n to specify a data source name		
赵 Shared Libraries	Start	to specify a data source name		
🕮 Message Flows	Stop	ne flow monitoring status		
🖳 Subflows	Delete			
🔁 Resources	Statistics on	-		
 Poperational Policy 	Statistics off	essage flow(s) with monitoring disabled:	BTM1_Validate_Purchase (BTM_Purchase from default) BTM2 Dispatch Purchase (BTM Purchase from default)	
🕨 📇 Data	Start flow monitoring		BTM3_Purchase_Complete (BTM_Purchase from default)	
🕨 🆓 Security	Stop flow monitoring			
 Monitoring 	Tu a	rn on flow monitoring for this resou	rce ents in your business transaction definition can be recorded.	
👻 📴 Business				
👻 归 Business Transactions	· ·			
BTMPurchase 🔻	11			

Enable flow monitoring on BTM_Purchase application

Once turned on subsequent visits (switching back and forth between tabs will perform a reassessment of message flow monitoring status) to the configure tab for the BTD will now show a good message for flow monitoring.

BTM	BTMPurchase - Business Transaction			
🔮 Define	Real Configure The View			
▼ Dat	ta source configuration			
	Data source name:	MBRECORD		
Click	here to modify the data source name			
▼ Me	ssage flow monitoring status			
•	All message flows that reference a business tr	ansaction event have monitoring enabled.		

Completed configuration for BTD

Now everything is set to start recording transactions. To test that we can record, and then view we must send a test message. Placing a message on the earlier created BTM.VALIDATE.IN queue will then begin processing of the message across the message flows until it reaches the final out queue. Whilst being processed specified monitoring events should emit and be recorded in the database, for then later viewing as a single correlated business transaction.

Using rfhUtil (or other queue writing method) place the BTM_NewPurchase.xml message on the BTM.VALIDATE.IN queue. If you want to

send further test messages, you can use the same test message file, but ensure the orderId value is changed from Purchase001 to another unique purchase order ID. We also want to test the ability to record failed business transactions, to do this we need to emit the monitoring event defined to be failed business event. The BTM_InvalidPurchase.xml is not a fully valid message, and should cause a transaction to be failed.

Viewing BTM Results

Now that some transactions should have occurred, we can view the results for that BTD by going to the View tab. There are two grid showing results, the top is the view for business transaction results. The bottom is event results for a single business transaction when one is selected from the top grid.

The querying of business transaction results requires either requesting all results, or a subset based on filtering upon some of the columns. As prompted, clicking the refresh button will query the database for viewing results:

BTMPurchase - Business Transaction					
🔮 Define 🛛 👔 Configure 🔤 View					
✓ All instances of BTMPurchase					
Total : 3					
Transaction ID	Start Time	Last Update	Status		
Purchase999	2015-11-23 16:25:53.929	2015-11-23 16:25:53.929	Failed		
Purchase002	2015-11-23 16:25:14.758	2015-11-23 16:25:14.761	Ended		
Purchase001	2015-11-23 16:24:26.566	2015-11-23 16:24:26.570	Ended		

Results grid for BTMPurchase

To apply filtering conditions on results, use the Filter button to launch the filter dialog and set filtering parameters to be applied to the BTD results query.

Fi Speci	Iter Ify some filtering of	riteria		
	Transaction ID	equals -	·	
>	Status	equals	Failed 🔻	
			In progress	
			Ended	
			Failed	
			Inconsistent	

Filter dialog for BTD results

Clicking on a single business transaction result in the grid will populate the events grid with the events that were emitted and contribute to that business transaction instance.

▼ All instances of BTMPurchase					
Total : 3					
Transaction ID	Start Time Last Update			Status	
Purchase999	2015-11-23 16:25:53.929	2015-11-23 16:25:53.929 2015-11-23 16:25:53.929		Failed	
Purchase002	2015-11-23 16:25:14.758	2015-11-23 16:25:14.761		Ended	
Purchase001	2015-11-23 16:24:26.566	2015-11-23 16:24:26.570		Ended	
 Events of BTMPurchase instance 	e Purchase001				
Total : 3					
Event Name	Local Correlation ID	Flow Name	Timestamp	Timestamp	
Purchase order received	03b84221-ed76-4f7c-aa08-261ef6dfcf4b-1	BTM1_Validate_Purchase	2015-11-23 16	2015-11-23 16:24:26.566	
Dispatch order	8a4ea1d0-31b8-43f6-bb75-433d8211a8cc-	1 BTM2_Dispatch_Purchase	2015-11-23 16	2015-11-23 16:24:26.568	
Purchase Complete.InTerminal	808985a3-0f9d-44f3-bf29-8e2c0c77e13c-1	BTM3_Purchase_Complete	2015-11-23 16:24:26.570		

Event results for a single business transaction

Where applicable, bitstream and exception data can be downloaded and viewed for a single monitoring event that was emitted.

Summary

In this tutorial, we have taken you through the new Business Transaction Monitoring capability that has been added in IBM Integration Bus v10.0.0.3. Using this capability, you are able to track the life cycle of your business events across your lines of business. You can view which business transactions end successfully or which have failed. You can track specific business transactions using a global transaction identifier which can help you find what happened to a lost order or why a particular business transaction has taken longer to complete than normal.

Further to this tutorial there is also an informative video of the using BTM at

Business Transaction Monitoring Demo

TAGS BUSINESS-TRANSACTION-MONITORING, BTM, IIBV10.0.0.3, FESTIVE2015

MattClarke

23 comments on "Business Transaction Monitoring in IIB"

Hitesh Agrawal October 11, 2019

BTM , can we monitor the number of message if it is not flowing to the application by setting some threshold

Reply (Edit)

MattClarke October 14, 2019 Hi Hitesh,

Can I ask for more details on the task you are trying to achieve? I don't fully understand where you ask "can we monitor the number of message if it is not flowing to the application by setting some threshold". Regards, Matthew

Reply (Edit)

YvettePalmer October 12, 2018

You talk about MQ queues have to be created from your script that is provided but you dont talk about the permissions needed for the queues. II would think read and write? Is that correct? . define qlocal(BTM.VALIDATE.IN) replace define qlocal(BTM.VALIDATION.FAILURE.IN) replace define qlocal(BTM.DISPATCH.IN) replace define qlocal(BTM.COMPLETE.IN) replace define qlocal(BTM.COMPLETE.IN) replace

for these two queues SYSTEM.BROKER.DC.RECORD- read

SYSTEM.BROKER.DC.BACKOUT – execute Let me know if this is correct? Thanks, Yvette

Reply (Edit)

MattClarke November 27, 2018 Hi Yvette,

So yes the MQ queues that you create for your BTM scenario would need READ and WRITE permissions.

The SYSTEM.BROKER.DC.RECORD and SYSTEM.BROKER.DC.BACKOUT queues should be created for you by running the iib_createqueues command in order to create the default system queues

(see https://www.ibm.com/support/knowledgecenter/en/SSMKHH_10.0.0/com.ibm.etools.mft.doc/ah09090_.htm). Those would again need to be READ and WRITE permissions.

Regards, Matthew

Reply (Edit)

Kiren Pillay July 27, 2017

Hi Matt

Any idea when this feature will be made available for SQL Server. I've configured my broker such that I actually see the events in the WMB_BUSTRANS table, however these transactions don't appear in the web console.

Regards Kiren

Reply (Edit)

MattClarke August 22, 2017

Hi Kiren,

At this time the Business Transaction Monitoring feature as per when it was introduced in 10.0.0.3, is not supported for SQL Server database at the latest IIB 10.0.0.9 level.

The only supported databases are DB2 and Oracle.

If this is a feature that you'd like to see added, you can submit an enhancement request here: https://developer.ibm.com/integration/help/submit-rfe/

Regards, Matthew

Reply (Edit)

kirenpillay August 23, 2017 Thank you Mattew,

I see its already been logged https://www.ibm.com/developerworks/rfe/execute?use_case=viewRfe&CR_ID=81163.

Hopefully more people will vote for this feature and we can have it soon!

Regards Kiren

Reply (Edit)

tektreesuman April 13, 2017

Hi,

I'm trying to working on record and replay but i faced issue like Capture Store could not be accessed error Data Capture Store could not be accessed BIP2111

Reply (Edit)

Jonatan Maya March 24, 2017

Hi Matt

A customer will implement BT in production environment. Is there a maximum number of BT that could be declared per IB Node? What would be the best cleanup and maintenance recommendation if they expect to store 24 Millions of events in a very busy day.

Reply (Edit)

MattClarke April 04, 2017 Hi Jonatan,

We have provided some details on Performance with BTM on this

article https://developer.ibm.com/integration/blog/2016/03/04/business-transaction-monitoring-performance-considerations/ There is no upper limit but performance could potentially be impacted once a certain number of events are being processed per second. Translating to the number of Business Transactions (BT) depends on the number of events that contribute to a BT.

There are potentially further considerations stated in the related articles that may affect performance: Planning – https://developer.ibm.com/integration/blog/2015/12/07/advanced-usages-of-business-transaction-monitoring/#planbtm When used with Record and Replay – https://developer.ibm.com/integration/blog/2016/01/14/business-transaction-monitoring-vs-

record-and-replay/

For cleanup then you can archive your business transaction data as detailed in this article https://developer.ibm.com/integration/blog/2016/01/13/archiving-business-transaction-monitoring-data/

Hope this helps.

Thanks.

Matt

Reply (Edit)

Ajay November 29, 2016

Hi,

Please let me know if sql server is compatible to implement BTM in IIB v10.0.0.6. I have implemented Record and Replay with sql server DB set up in IIb v10, working as expected.

Getting the below sql exception in web UI when trying to view BTM transactions(but data is available in WMB_BUSTRANS) table:

) Database error: SQL State "07009"; Native Error Code '0'; Error Text "[Microsoft][ODBC SQL Server Driver]Invalid parameter number".

The error has the following diagnostic information: SQL State "07009" SQL Native Error Code '0' SQL Error Text "[Microsoft][ODBC SQL Server Driver]Invalid parameter number"

This message may be accompanied by other messages describing the effect on the integration node itself. Use the reason identified in this message with the accompanying messages to determine the cause of the error. Use the masicvp command to test connectivity to this database.

Reply (Edit)

MattClarke December 06, 2016

Hi Ajay,

The Business Transaction Monitoring feature as per when it was introduced in FP3, is still not supported for FP6. The only supported databases are DB2 and Oracle databases at this time. Regards, Matthew

Reply (Edit)

Paul November 23, 2016

With v10.0.0.4, all events are recorded in the event tables with times (varchar2) in UTC. Can the timezone of recorded events be changed?

Reply (Edit)

MattClarke December 06, 2016 Hi Paul,

When you mentioned the 'recorded events', do you mean the already recorded events in the WMB_MSGS table?

The changing of the timezone of already recorded events, or changing the field type for the timestamp would be unsupported as it may impact the ability to record new or query existing Business Transaction results correctly.

Regards, Matthew

Reply (Edit)

Paul December 07, 2016

Hi Matt,

I agree that changes the tables would likely break things. I was more asking if there was a setting to ensure what was placed into the tables was a local timezone value.

I've since been told via other channels that there is no such setting.

So... I created a Chrome Extension to fix the problem and add some hotkey function to the BTM interface.

Feel free to make use of it everybody.

'Improved IIB Business Transaction Monitor': https://chrome.google.com/webstore/detail/improved-iib-business-tra/halnhamfnjmdagcpcpjdbknhaagimpek

Reply (Edit)

Islam_Azaz September 19, 2016

Hi Matt.

In case You have a custom event definition; in xsd file,

1. Can you extend the table structure to include custom transaction attributes?

2. Can you modify the built-in Business Monitoring capabilities to persist and query user-defined fields?

Reply (Edit)

MattClarke September 26, 2016

Hi,

In response to your questions regarding Business Transaction Monitoring (BTM):

1. For BTM it is not possible to extend the main table (WMB_BUSTRANS) to include custom transaction data.

2. Explicitly for BTM this is not possible. But you mention Business Monitoring. Are you referring to BTM (which this article is about) in this context or WebSphere Business Monitor?

Regards

Reply (Edit)

Islam_Azaz October 04, 2016

Thank you for your response. The context of my question is "Service Audit", nothing complex, Our Audit table is keeping some extra

Reply (Edit)

Blee August 31, 2016

Where can I get a table schema for Oracle?

Reply (Edit)

Ian_Larner September 12, 2016

Hi Blee,

To configure the database and tables on Oracle to record transactions, you can use the Oracle scripts provided with IIB. For more information about using the scripts for Oracle, see Creating a business transaction definition (which also links to) Creating and configuring an Oracle database for recording data.

Regards,

Ian

Reply (Edit)

Blee September 12, 2016

Hi Ian:

Thanks for the response. I am able to configure and run the BTM now.

Reply (Edit)

Celia July 26, 2016

Hi Matt

It is possible that in the WMB_BINARY_DATA table instead of having DATA, have DATA1 and DATA2 ?

Thank you.

Reply (Edit)

MattClarke July 27, 2016 Hi Celia,

The WMB_BINARY_DATA table schema is fixed for field names. So you have to use the DDL structure provided, thus DATA for the binary field. It is not possible to change the name of the binary field / add more fields with different names. Regards,

Matthew

Reply (Edit)