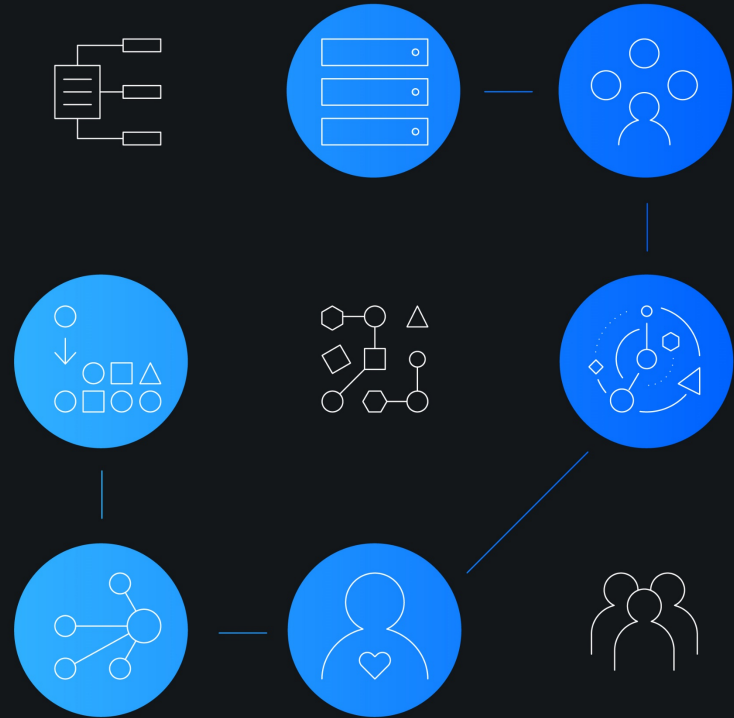


Welcome to

IBM Security Virtual User Group Day



IBM Security Community

8,000 Members Strong and Growing Every Day!

Sign up: <https://community.ibm.com/security>

User Group Day discussion: <https://ibm.biz/maas360-usergroupday>
(share feedback, ask questions and continue the conversation after this session!)

Learn: The indispensable site where users come together to discover the latest product resources and insights — straight from the IBM experts.

Network: Connecting new IBM clients, veteran product users and the broader security audience through engagement and education.

Share: Giving YOU a platform to discuss shared challenges and solve business problems together.

IBM Security Community

[Home](#) [Groups](#) [Local Groups](#) [Events](#) [Participate](#) [Resources](#) [All Communities](#)

Learn, Network and Share in the IBM Security User Community

Collaboration is more important than ever before. In this user community of over 8000 members, we work together to tackle the challenges of cybersecurity.

Join the community

Tuesday 26 May	Guardium Virtual Users Group Monthly meeting for Guardium customers. To receive invitations to the VUG meetings, send an email to leila@us.ibm.com ■ Tue May 26, 2020 12:00 PM - 01:00 PM ET
Wednesday 27 May	Webinar: IT Security in the Post-Corona Threat Landscape It has become clear that the spread of the COVID-19 has also meant a spike in cybercrime. Fraudsters saw a golden opportunity to take advantage of a time when everyone was working from home and was vulnerable. ... ■ Wed May 27, 2020 08:30 AM - 11:15 AM GB
Wednesday 27 May	Virtual Cyber Threat Management PoT Event - May 27-28 As cyber threats (External and Insider), to your organization increase in number and sophistication, you need a balanced data management and threat analytics approach to handle Cyber Threat Management ... ■ Wed May 27, 2020 08:30 AM - Thu May 28, 2020 04:30 PM ET
Wednesday 27 May	Webinar: Identity & Access Management Capabilities to Support Remote Work Webinar Summary With the influx in remote work, your organization needs to ensure that the right people have the right to access the right systems and applications while working from home. Identity ... ■ Wed May 27, 2020 11:00 AM - 12:00 PM ET

Search Discussions

Term / Keyword / Phrase

1 to 50 of 152 threads (549 total posts)

Most Recently Updated 50 per page

Thread Subject	Replies	Last Post
Default python libraries...	1	19 minutes ago by BEN WILLIAMS Original post by Nathan Getty
Gadget or Python to send Email	0	11 hours ago by Sean Ebeling
Auto Close Tasks Based on Field Values	2	13 hours ago by Nick Mumaw
Generic Email Parsing Script-missing code	1	3 days ago by Nathan Getty Original post by Justin Shoemaker
Close Incidents with scripts	2	3 days ago by Nathan Getty

Virtual User Group Goals

- Collaboration
- Community
- Customer Advocacy
- Feedback

MaaS360 Instructional Material



- ❖ IBM Knowledge Center (ibm.biz/maas360knowledge)
- ❖ Guided Walk Throughs
- ❖ Integrated Portal Tips
- ❖ Contextual Help
- ❖ Support Search
- ❖ Use Cases

MaaS360 Continuous Learning

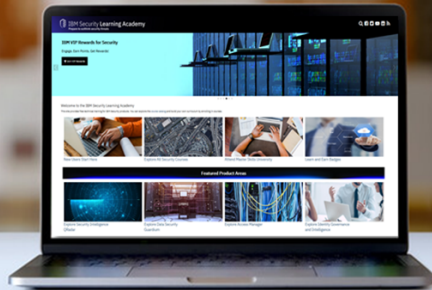
Matt Shaver – Knowledge and Content Manager



- ❖ Ongoing Product Education (ibm.biz/learnmaas360)
- ❖ Product Notifications
- ❖ Open Mic Webinars
- ❖ Security Community Blogs (ibm.biz/maas360usercommunity)
- ❖ Status Page (status.maas360.com)
- ❖ Use Cases

MaaS360 Training

SecurityLearningAcademy.com




- ❖ Course Types
- ❖ Training Roadmaps
- ❖ Badges
- ❖ VIP Rewards







MaaS360 Course Types

- ❖ Hands-on Labs
- ❖ Videos
- ❖ Challenges
- ❖ Self-Paced Badges
- ❖ Documentation
- ❖ Event Replays


IBM MaaS360 Foundations

 [Browse this category \(82\)](#)




Or select by type:

-  [Hands-on Labs \(13\)](#)
-  [Video Courses \(47\)](#)
-  [Challenges \(5\)](#)
-  [Self-Paced Badges \(3\)](#)
-  [Documentation \(3\)](#)
-  [Event Replays \(32\)](#)

IBM MaaS360 Integrations

 [Browse this category \(24\)](#)

Or select by type:

-  [Hands-on Labs \(5\)](#)
-  [Video Courses \(12\)](#)
-  [Event Replays \(8\)](#)


MaaS360 Training Roadmaps



The screenshot shows the IBM Security Learning Academy website. At the top, there is a green banner with a message about earning IBM VIP Rewards points. Below this is a navigation bar with links for 'Create IBM ID Account', 'English - United States (en_us)', and 'Dawn LaPides'. The main header features the IBM Security Learning Academy logo and a tagline 'Prepare to outthink security threats'. A secondary navigation bar includes links for 'Home', 'Dashboard', 'Events', 'My Courses', 'Course Catalog', and 'FAQ'. The breadcrumb trail indicates the current location: 'Course Catalog > All Product Segments > Mobile Security: IBM MaaS360 Subjects > IBM MaaS360 Training Roadmaps Roadmaps'. The main content area is titled 'IBM MAAS360 TRAINING ROADMAPS:' and lists six training roadmaps, each with an expand/collapse icon and a link to expand/collapse the roadmap:


- MaaS360 Administrator
- MaaS360 Business Partner Administrator
- MaaS360 Deployment Professional
- MaaS360 Help Desk
- MaaS360 Help Desk Business Partner
- MaaS360 Integration Professional







- ❖ Administrator
- ❖ Administrator Business Partner
- ❖ Deployment Professional
- ❖ Help Desk
- ❖ Help Desk Business Partner
- ❖ Integration Professional








Personal Progress Reports


 Earn IBM VIP Rewards points from the SLA! [Click here](#) to learn how and see the participating courses. ✕

Create IBM ID Account ▼  English - United States (en_us)  Dawn LaPides ▼

 **IBM Security Learning Academy**
Prepare to outthink security threats

 Home  Dashboard  Events  My Courses  Course Catalog  FAQ ☰ Hide blocks  Standard view

 > Progress Report

Personal Progress Report

This page shows your progress on courses you are enrolled in.

You can also choose to [share your progress report](#) with others, or [view the progress of people who have shared their reports](#) with you.

Courses

Roadmaps

Roadmaps (tabular)

Export to Excel

Export to PDF







Print

Search:



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
9


MaaS360 Badges







MaaS360 Architect Badge	MaaS360 Help Desk Role Badge	MaaS360 Administrator Badge
 <p>MaaS360 Architect</p>	 <p>MaaS360 Help Desk Role</p>	 <p>MaaS360 Administrator</p>
 1h Foundational	 1h Foundational	 1h 40m Intermediate










MaaS360 Challenges / IBM VIP Rewards for Security

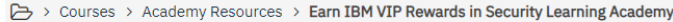
 Earn IBM VIP Rewards points from the SLA! [Click here](#) to learn how and see the participating courses. 

Create IBM ID Account  English - United States (en_us)  Dawn LaPides 


 **IBM Security Learning Academy**
Prepare to outthink security threats

 Home  Dashboard  Events  My Courses  This course  Course Catalog  FAQ  Hide blocks  Standard view

 > Courses > Academy Resources > Earn IBM VIP Rewards in Security Learning Academy

Engage. Earn points. Get rewards.






IBM VIP Rewards for Security is an online advocate engagement program that allows IBM to recognize and engage with you, our customers. In IBM VIP Rewards for Security, you earn points by completing fun challenges. Then, as recognition for the value you add to IBM, you can redeem those points for rewards such as gift cards or exclusive time with IBM experts.


You can now be awarded points by taking specified courses in the Security Learning Academy.



In order for us to automatically award you points upon completing a course, you need to complete these one-time activities:

1. Opt-in to allow the points transfer
2. Join IBM VIP Rewards for Security (if you haven't already)


 Administration 

 Course administration

 Unenroll me from Earn VIP Rewards in SLA

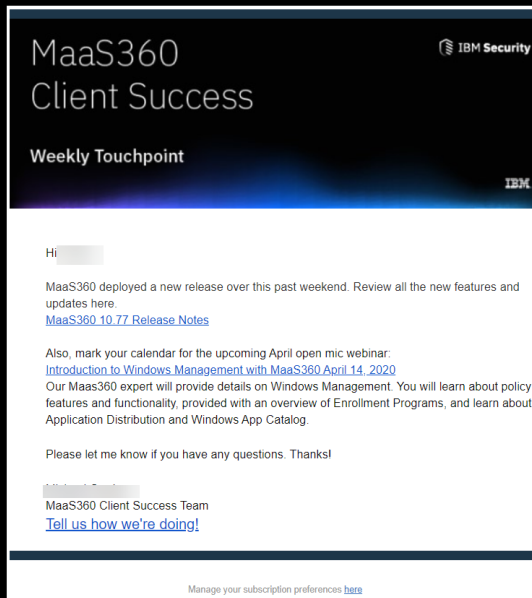
 Course Rating 

Average rating: 4.6



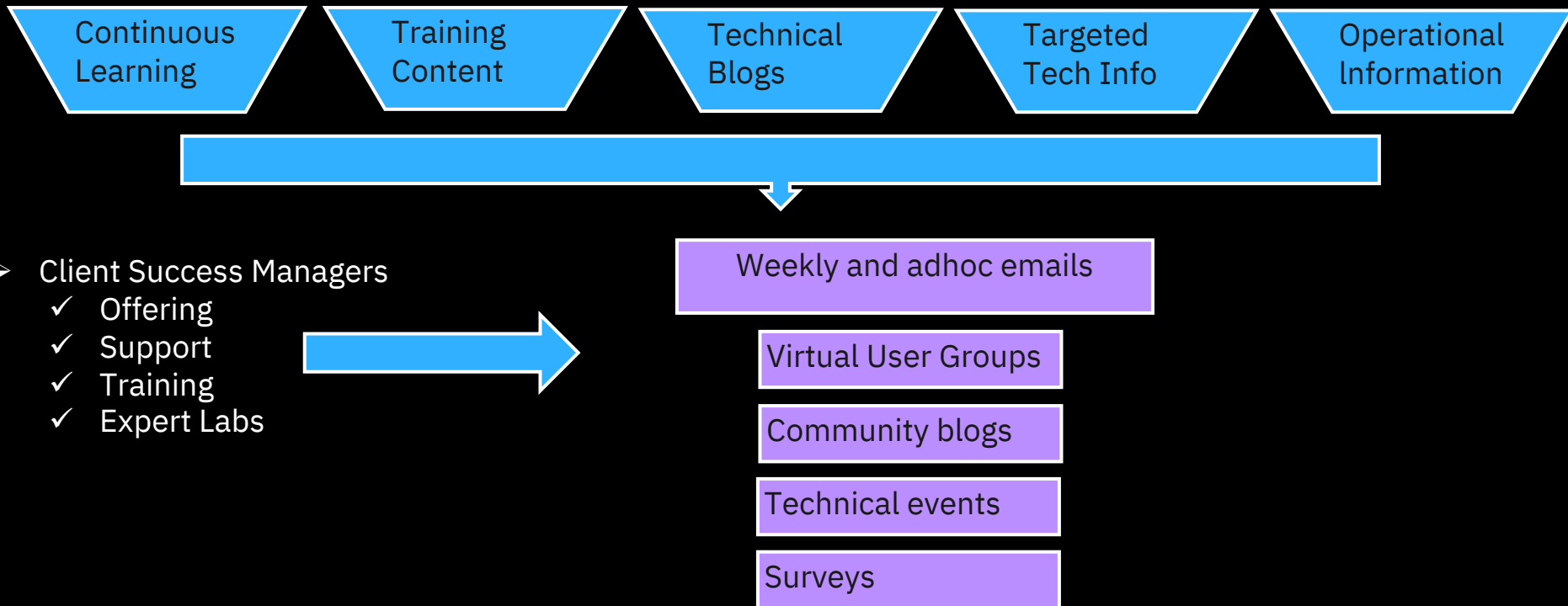
Number of ratings: 68

MaaS360 eNurture Programs



- ❖ Weekly Technical Touchpoints
- ❖ Virtual User Groups
- ❖ Targeted Programs
- ❖ Community Blogs
- ❖ Surveys


What are eNurture communications and programs?




Example: Weekly and adhoc touchpoints

New release notes, Open mic invite, Think invite

MaaS360 Client Success



Weekly Touchpoint



Hi [redacted]

MaaS360 deployed a new release over this past weekend. Review all the new features and updates here.

[MaaS360 10.77 Release Notes](#)

Also, mark your calendar for the upcoming April open mic webinar.

[Introduction to Windows Management with MaaS360 April 14, 2020](#)

Our MaaS360 expert will provide details on Windows Management. You will learn about policy features and functionality, provided with an overview of Enrollment Programs, and learn about Application Distribution and Windows App Catalog.

Please let me know if you have any questions. Thanks!


[redacted]

MaaS360 Client Success Team


[Tell us how we're doing!](#)

Manage your subscription preferences [here](#)

MaaS360 Client Success



Weekly Touchpoint



Hi, [redacted]

IBM is turning the Think conference into the world's most interesting and personalized, interactive digital event. This is a fantastic opportunity to learn from the world's experts in a digital streaming event, with no cost to you, as an IBM MaaS360 customer.

IBM Think Digital Event Experience will take place May 5-7, 2020. Learn about the latest advancements in open technologies from hybrid multicloud to data and AI and interact with luminaries who are using them to transform our lives.

The Think website has been updated to reflect this new Digital Event Experience - you can register, see the list of main speakers, and sign up for ongoing updates. The site will evolve to include the rest of the content including the addition of MaaS360 specific and featured security sessions, so register now and sign up for updates.

[Register here](#)

If you have any questions, please let me know.

[redacted]

MaaS360 Client Success Team

[Tell us how we're doing!](#)

What can you do?

- Open and read eNurture emails
- Take surveys to help us develop effective programs
- Provide feedback to your CSM on what events, blogs, and eNurture communications you would like to receive
- Read our technical blogs and post questions/comments
- Participate in MaaS360 Community discussions
- Attend technical events and provide feedback

Resources

MaaS360 Security User Community:

<https://community.ibm.com/community/user/security/communities/community-home?CommunityKey=9d8b7835-e47a-4850-b400-d8c77708af84>

MaaS360 Resources

- [MaaS360 Product Hub](#)
- [IBM MaaS360 Login](#)
- [MaaS360 Support Home](#)
- [IBM Security Request for Enhancement Community](#)
- [IBM MaaS360 Knowledge Center](#)
- [IBM MaaS360 Security Learning Academy](#)
- [Develop a MaaS360 Integration](#)
- [IBM Security Product Notifications Subscription](#)
- [IBM VIP Rewards for Security](#)

Thank you

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Statement of Good Security Practices: IT system security involves protecting systems and information through prevention, detection and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, misappropriated or misused or can result in damage to or misuse of your systems, including for use in attacks on others. No IT system or product should be considered completely secure and no single product, service or security measure can be completely effective in preventing improper use or access. IBM systems, products and services are designed to be part of a lawful, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products or services to be most effective. IBM does not warrant that any systems, products or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.

IBM Security

